# brother.

**Multi-Function Machine**
# SERVICE MANUAL

**MODEL: MFC6800/DCP1000**
**MFC9180/MFC9160**

# PREFACE

This publication is a Service Manual covering the specifications, construction, theory of operation, and maintenance of the Brother multi-function machine. It includes information required for field troubleshooting and repair--disassembly, reassembly, and lubrication--so that service personnel will be able to understand machine function, to rapidly repair the machine and order any necessary spare parts.

To perform appropriate maintenance so that the machine is always in best condition for the customer, the service personnel must adequately understand and apply this manual.

This manual is made up of six chapters and appendices.

This manual describes the models and their versions to be destined for major countries. The specifications and functions are subject to change depending upon each destination.

# SAFETY INFORMATION

**Laser Safety (110-120V Model only)**

This printer is certified as a Class 1 laser product under the US Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968.  This means that the printer does not produce hazardous laser radiation.

Since radiation emitted inside the printer is completely confined within the protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

**CDRH Regulations (110-120V Model only)**

The Center for Device and Radiological Health (CDRH) of the US Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is mandatory for products marketed in the United States. The label shown below indicates compliance with the CDRH regulations and must be attached to laser products marketed in the United States.

The label for Chinese products

MANUFACTURED:     JUNE            2001      C
BROTHER CORP. (ASIA) LTD.
BROTHER BUJI NAN LING FACTORY
Gold Garden Industry, Nan Ling Village, Buji,
Rong Gang, Shenzhen, China.
This product complies with FDA radiation
performance standards, 21 CFR Subchapter J.

# CHAPTER 1

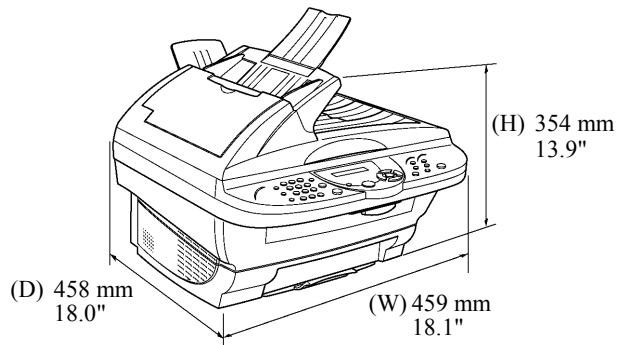## GENERAL DESCRIPTION

# CHAPTER 1  GENERAL DESCRIPTION

# CONTENTS

# 1.1 OUTLINE

## 1.1.1 External Appearance and Weight

The figure below shows the machine appearance and approximate dimensions.



(H) 354 mm
13.9"

(D) 458 mm
18.0"

(W) 459 mm
18.1"

Weight:    Machine proper                                    Approx. 11 kg
           Machine (incl. drum unit & toner cartridge)       Approx. 12 kg
           In package                                         Approx. 16 kg

## 1.1.2 Components

The machine consists of the following major components:



Scanner top cover

ADF & document tray ASSY

Scanner base

Control panel ASSY

ASF

Scanner mount

Board access cover

Front cover

Main cover

Laser unit

Gear drive unit

Heat-fixing unit

Low-voltage power
supply PCB

Bottom plate

Main PCB

NCU PCB

High-voltage power
supply PCB
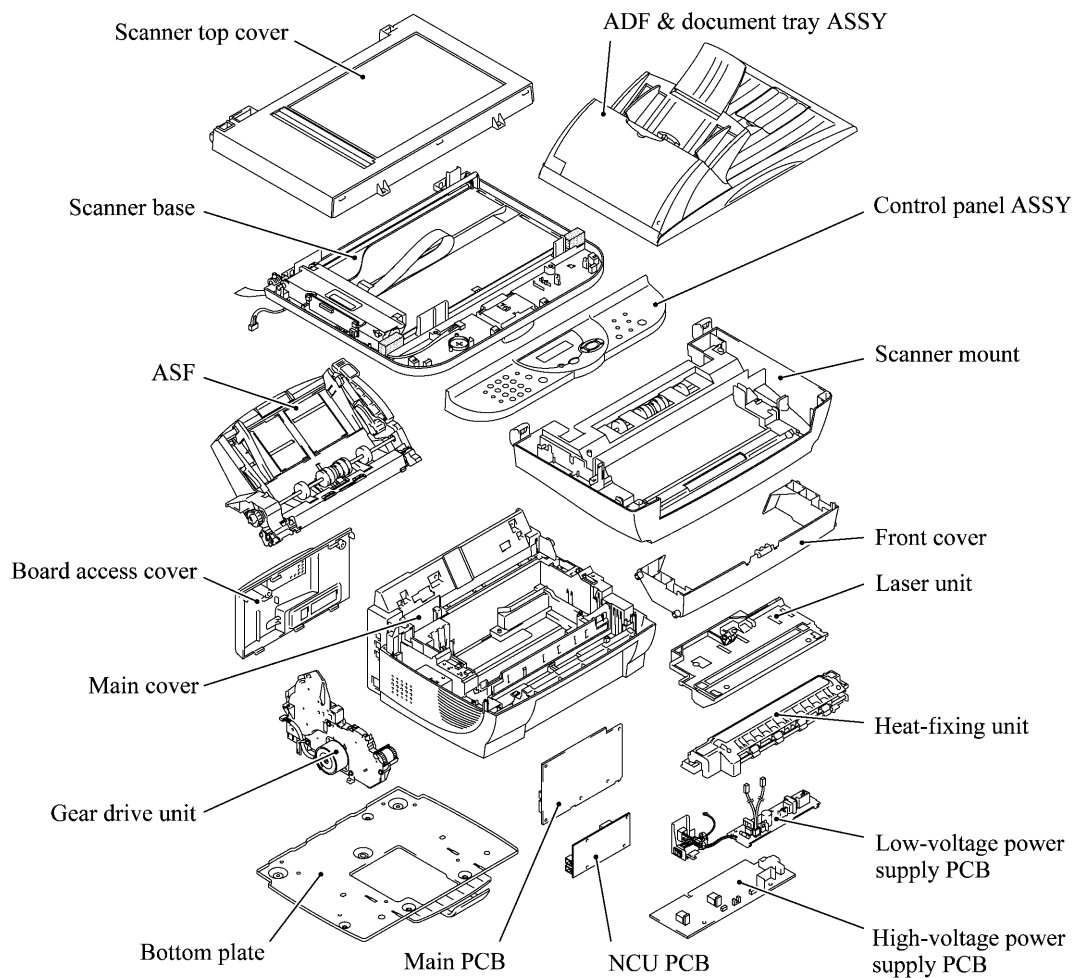
# 1.2 SPECIFICATIONS

(1/2)

| | YL4-FB(MFC) | YL4-DCP |
|---|---|---|
| Model Name | MFC 6800 | DCP 1000 |
| **GENERAL** | | |
| Print Engine | Laser (YL4) | Laser (YL4) |
| Modem Speed (bps) | 14,400 (Fax) | - |
| Transmission Speed (sec.) | 6 (Brother#1,MMR) | - |
| ITU-T Group | G3 | - |
| Coding Method | MH/MR/MMR | - |
| Input/Output Width | 5.8"-8.5"/3.5"-8.5" | 5.8"-8.5"/3.5"-8.5" |
| Input/Output Length | 5"-14"/5"-14" | 5"-14"/5"-14" |
| ADF (pages) | Up to 30 | Up to 30 |
| LCD Size | 16 characters x 2 lines | 16 characters x 2 lines |
| LCD Backlight | No | No |
| Backup Clock | Yes (1 hour) | Yes (1 hour) |
| Memory Capacity (physical) | 8 Mbytes (RAM) | 8 Mbytes (RAM) |
| Optional Memory | No | No |
| Dimensions w/ Carton (WxDxH) | 596 x 566 x 452 mm | 596 x 566 x 452 mm |
| Dimensions w/o Carton (WxDxH) | 459 x 458 x 354 mm | 459 x 458 x 354 mm |
| Weight w/ Carton | 16 kg | 16 kg |
| Weight w/o Carton | 11 kg | 11 kg |
| Color | Gray 1495 | Gray 1495 |
| Operating Environment   Temperature | 10 - 32.5 degrees Centigrade | 10 - 32.5 degrees Centigrade |
| Humidity | 20 - 80% | 20 - 80% |
| Power Source | 120 VAC  50/60Hz | 120 VAC  50/60Hz |
| Power Consumption (Sleep/Standby/Peak) | 15W/ 75W/ 940W or less | 15W/ 75W/ 940W or less |
| On/Off Switch | Yes | Yes |
| Warm Up Time | Approx. 13 sec. | Approx. 13 sec. |
| | | |
| **TELEPHONE** | | |
| Handset | No | - |
| One-Touch Dial | No | - |
| Speed Dial | 100 | - |
| Speaker Phone | No | - |
| Chain Dialing | Yes | - |
| Caller ID | Yes | - |
| Call Waiting Caller ID | No | - |
| Distinctive Ringing | Yes | - |
| Call Manage | No | - |
| Hold/Mute Key | No | - |
| Power Failure Dialing | No | - |
| Speaker (Volume) | Yes (3 steps + OFF) | - |
| Ring (Volume) | Yes (3 steps + OFF) | - |
| Handset Volume | - | - |
| PBX Feature | No | - |
| Transfer Method | No | - |
| | | |
| **FAX** | | |
| Internet FAX | N/A | - |
| Easy  Receive/Fax Detect | Yes | - |
| Fax/Tel Switch | - | - |
| Enhanced Remote Activate | Yes | - |
| Scan Speed (sec./page, A4:Standard) | Approx. 3 | - |
| Memory Transmission (Brother#1 Chart) | 500 pages (MMR/Standard Resolution) | - |
| Memory Transmission (ITU-T Chart) | 400 pages (MMR/Standard Resolution) | - |
| Broadcasting | Yes (150 locations) | - |
| Manual Broadcasting | Yes | - |
| Out-of-Paper Reception  (Brother #1 Chart) | 500 pages (MMR/Standard Resolution) | - |
| Out-of-Paper Reception  (ITU-T Chart) | 400 pages (MMR/Standard Resolution) | - |
| Auto Reduction | Yes | - |
| ECM (Error Correction Mode) | Yes | - |
| Group Dial | Yes (up to 6) | - |
| Memory Security | No | - |
| Memory Backup | No | No |
| Color FAX (Document Send/Receive) | No | - |
| Color FAX (Memory Send/Receive) | No | - |
| | | |
| **LIST/REPORT** | | |
| Activity Report/Journal Report | Yes (up to 200) | - |
| Transmission Verification Report | Yes | - |
| | | |
| **INTERFACE** | | |
| External TAD Interface | Yes | No |
| Host Interface (Serial) | No | No |
| Host Interface (IEEE1284) | Yes | Yes |
| Host Interface (USB) | Yes | Yes |
| LAN Interface | No | No |
| Acceptable Media Card Slot | N/A | N/A |
| Analog Video Port | N/A | N/A |

| | YL4-FB(MFC) | YL4-DCP |
|---|---|---|
| Model Name | MFC 6800 | DCP 1000 |
| **PRINTER** | | |
| Color/Mono | Mono | Mono |
| Engine Type | Laser (YL4) | Laser (YL4) |
| Resolution (dpi) | 600 x 600 | 600 x 600 |
| Speed (ppm) | up to 10 | up to 10 |
| Paper Capacity (sheets) | 200 | 200 |
| Additional Paper Capacity (sheets) | No | No |
| Output Paper Capacity (sheets) | 50 | 50 |
| Standard Print Language | Windows GDI | Windows GDI |
| Emulation | No | No |
| Resident Fonts | No | No |
| Fonts Disk Based | Yes | Yes |
| Paper Handling Size | LTR, LGL, A4, B5, A5, EXE | LTR, LGL, A4, B5, A5, EXE |
| Manual Feed Slot | N/A | N/A |
| Other Paper Type | OHP, Envelopes, Organizer | OHP, Envelopes, Organizer |
| Sheet Weight (Paper Tray) | 64-158 g/m$^2$ (16 - 42 lb) | 64-158 g/m$^2$ (16 - 42 lb) |
| (Manual Slot) | N/A | N/A |
| Printer Driver | Win95/98/98SE/Me/2000Professional/ NT4.0WS   MacOS 8.5.1-9.1 | Win95/98/98SE/Me/2000Professional/ NT4.0WS   MacOS 8.5.1-9.1 |
| | | |
| **COPY** | | |
| Color/Mono | Mono | Mono |
| Speed (cpm) | Up to 10 | Up to 10 |
| Multi Copy (Stack) | Yes | Yes |
| Multi Copy (Sort) | Yes (ADF only) | Yes (ADF only) |
| Reduction/Enlargement (%) | 25 -- 400 in 1% increments | 25 -- 400 in 1% increments |
| Resolution (dpi) | 300 x 300 | 300 x 300 |
| First Copy Out Time (From Ready Mode/ADF) | Approx. 13 sec. | Approx. 13 sec. |
| (From Ready Mode/FB) | Approx. 12 sec. | Approx. 12 sec. |
| | | |
| **SCANNER** | | |
| Color/Mono | Color | Color |
| Resolution(Optical : dpi) | 600x300 (Max. 600x2,400) | 600x300 (Max. 600x2,400) |
| Resolution(Int. : dpi) | 9,600x9,600 | 9,600x9,600 |
| Gray Scale | 256 | 256 |
| Color Depth | 24 bit (8 bits x 3) | 24 bit (8 bits x 3) |
| TWAIN Compliant&Operating System | Win95/98/98SE/Me, WinNT4.0WS/ 2000Professional, MacOS 8.6-9.1 | Win95/98/98SE/Me, WinNT4.0WS/ 2000Professional, MacOS 8.6-9.1 |
| PCI Scanner (Parallel/Serial) | Parallel/USB | Parallel/USB |
| | | |
| **BUNDLED SOFTWARE** | | |
| **For Windows** | | |
| Support OS version | Win95/98/98SE/Me, WinNT4.0WS/2000Professional | Win95/98/98SE/Me, WinNT4.0WS/2000Professional |
| Printer Driver | Yes | Yes |
| TWAIN | Yes | Yes |
| Viewer | Yes | Yes |
| Pop Up Menu | Yes | Yes |
| OCR | Yes | Yes |
| PC Fax | Yes(TX:FAX Share only) | N/A |
| Remote Setup | Yes | No |
| PC Diagnostics | Yes | No |
| Others | Auto E-mail Printing(Win 95/98(SE)/Me only) | Auto E-mail Printing(Win 95/98(SE)/Me only) |
| | | |
| **For iMac/G3/G4** | | |
| Support OS version    Printer Driver | MacOS 8.5.1-9.1 | MacOS 8.5.1-9.1 |
| TWAIN | MacOS 8.6-9.1 | MacOS 8.6-9.1 |
| Printer Driver | Yes | Yes |
| TWAIN | Yes | Yes |
| Viewer | Yes | Yes |
| Pop Up Menu | No | No |
| OCR | Yes | Yes |
| PC Fax | Yes | No |
| Remote Setup | No | No |
| PC Diagnostics | No | No |
| Others | - | - |
| | | |
| **ACCESSORY** | | |
| Life / Yield | Starter: 2,200 pages @5% coverage | Stater: 2,200 pages @5% coverage |
| Toner : TN-250 | Regular:2,200 pages @5% coverage | Regular:2,200 pages @5% coverage |
| Drum : DR-250 | 20,000 pages @5% cvrg: 20 pages/job 8,000 pages @5% cvrg: 1 page/job | 20,000 pages @5% cvrg: 20 pages/job 8,000 pages @5% cvrg: 1 page/job |

| | YL4-FB(w/ Modem) | YL4-FB(w/o Modem) |
|---|---|---|
| Model Name | MFC-9180 | MFC-9160 |
| **GENERAL** | | |
| Print Engine | Laser (YL4) | Laser (YL4) |
| Modem Speed(bps) | 14,400 (Fax) | - |
| Transmission Speed(sec.) | Approx. 6 (brother #1chart,MMR) | - |
| ITU-T Group | G3 | - |
| Coding Method | MH/MR/MMR | - |
| Input/Output Width | 5.8"-8.5"/3.5"-8.5" | 5.8"-8.5"/3.5"-8.5" |
| Input/Output Length | 5"-14"/5"-14" | 5"-14"/5"-14" |
| ADF(pages) | Up to 30 (75 g/m$^2$) | Up to 30 (75 g/m$^2$) |
| LCD size | 16 characters x 2 lines | 16 characters x 2 lines |
| LCD Backlight | Yes | Yes |
| Backup Clock | Yes (9 hours) | Yes (1 hour) |
| Memory Capacity (physical) | 8 Mbytes (RAM) | 8 Mbytes (RAM) |
| Optional Memory | N/A | N/A |
| Dimensions w/ Carton (WxDxH) | 596 x 566 x 452 mm | 596 x 566 x 452 mm |
| Dimensions w/o Carton (WxDxH) | 459 x 458 x 354 mm | 459 x 458 x 354 mm |
| Weight w/ Carton | 16 kg | 16 kg |
| Weight w/o Carton | 11 kg | 11 kg |
| Color | Gray 1495 | Gray 1495 |
| Operating Environment   Temperature | 10 - 32.5 degrees Centigrade | 10 - 32.5 degrees Centigrade |
| Humidity | 20 - 80 % | 20 - 80 % |
| Power Source | 220-240 VAC  50/60Hz | 220-240 VAC  50/60Hz |
| Power Consumption (Sleep/Standby/Peak) | 15W/ 75W/ 940W or less | 15W/ 75W/ 940W or less |
| On/Off Switch | Yes | Yes |
| Warm Up Time | Approx. 12 sec. | Approx. 12 sec. |
| | | |
| **TELEPHONE** | | N/A |
| Handset | No | - |
| One-Touch Dial | No | - |
| Speed Dial | 100 | - |
| Speaker Phone | No | - |
| Chain Dialing | Yes | - |
| Caller ID | N/A | - |
| Call Waiting Caller ID | N/A | - |
| Distinctive Ringing | Yes (UK.DEN only) | - |
| Call Manage | No | - |
| Hold/Mute key | N/A | - |
| Power Failure Dialing | N/A | - |
| Speaker Volume | Yes (3 steps + OFF) | - |
| Ring Volume | Yes (3 steps + OFF) | - |
| Handset Volume | N/A | - |
| PBX Feature | Yes | - |
| Transfer Method | Flash | - |
| | | |
| **FAX** | | N/A |
| Internet FAX | N/A | - |
| Easy Receive/Fax Detect | Yes | - |
| Fax/Tel Switch | Yes | - |
| Enhanced Remote Activate | Yes | - |
| Quick Scan(Memory transmission) | Yes as default. Approx.2.8 sec/page (A4 standard) | - |
| Memory Transmission (ITU-T #1 Chart) | 400 pages (MMR/Standard Resolution) | - |
| Memory Transmission (Brother#1 Chart) | 500 pages (MMR/Standard Resolution) | - |
| Broadcasting | Yes ( 150 locations) | - |
| Manual Broadcasting | Yes (50 locations ) | - |
| Out-of-Paper Reception (ITU-T #1 Chart) | 400 pages (MMR/Standard Resolution) | - |
| Out-of-Paper Reception (Brother#1 Chart) | 500 pages (MMR/Standard Resolution) | - |
| Auto Reduction | Yes | - |
| ECM(Error Correction Mode) | Yes | - |
| Group Dial | Yes (up to 6) | - |
| Memory Security | Yes | - |
| Memory Backup | Yes ( Max. 4 days ) | - |
| Color FAX (Document Send/Receive) | No / No | - |
| Color FAX (Memory Send/Receive) | No / No | - |
| | | |
| **LIST/REPORT** | | |
| Activity Report/Journal Report | Yes (up to 200) | - |
| Transmission Verification Report | Yes | - |
| | | |
| **INTERFACE** | | |
| External TAD Interface | Yes | No |
| Host Interface (Serial) | No | No |
| Host Interface (IEEE1284) | Yes | Yes |
| Host Interface (USB) | Yes | Yes |
| LAN Interface | No | No |
| Acceptable Media Card Slot | N/A | N/A |
| Analog Video Port | N/A | N/A |

| Model Name | YL4-FB(w/ Modem) MFC-9180 | YL4-FB(w/o Modem) MFC-9160 |
|---|---|---|
| **PRINTER** | | |
| Color/Mono | Mono | Mono |
| Engine Type | Laser (YL4) | Laser (YL4) |
| Resolution (dpi) | 600 x 600 | 600 x 600 |
| Speed (ppm) | up to 10 | up to 10 |
| Paper Capacity (sheets) | 200 (75 g/m$^2$) | 200 (75 g/m$^2$) |
| Additional Paper Capacity (sheets) | No | No |
| Output Paper Capacity (sheets) | 50 | 50 |
| Standard Print Language | Windows GDI | Windows GDI |
| Emulation | Yes (PCL5e) | Yes (PCL5e) |
| Resident Fonts | Yes ( Bitmap font: LetterGothic16.66, OCR-A, OCR-B, Scalable font: 49 fonts ) | Yes ( Bitmap font: LetterGothic16.66, OCR-A, OCR-B, Scalable font: 49 fonts ) |
| Fonts Disk Based | Yes | Yes |
| Paper Handling Size | LTR, LGL, A4, A5, EXE, A6, ISO B5, ISO B6 | LTR, LGL, A4, A5, EXE, A6, ISO B5, ISO B6 |
| Manual Feed Slot | N/A | N/A |
| Other Paper Type | OHP, Envelopes, Organizer | OHP, Envelopes, Organizer |
| Sheet Weight       (Paper Tray) | 64-158 g/m$^2$ (16 - 42 lb) | 64-158 g/m$^2$ (16 - 42 lb) |
| (Manual Slot) | N/A | N/A |
| Printer Driver | Win95/98(SE)/Me/NT4.0WS/2000 professional | Win95/98(SE)/Me/NT4.0WS/2000 professional |
| | | |
| **COPY** | | |
| Color/Mono | Mono | Mono |
| Speed (cpm) | Up to 10 | Up to 10 |
| Multi Copy (Stack) | Yes | Yes |
| Multi Copy (Sort) | Yes (on ADF only ) | Yes (on ADF only ) |
| Reduction/Enlargement (%) | 25 to 400 in 1% increments | 25 to 400 in 1% increments |
| Resolution (dpi) | 300 x 300 (print) | 300 x 300 (print) |
| First Copy Out Time (From Ready Mode/ADF) | Approx. 13 sec. | Approx. 13 sec. |
| (From Ready Mode/FB) | Approx. 12 sec. | Approx. 12 sec. |
| | | |
| **SCANNER** | | |
| Color/Mono | Color/Mono | Color/Mono |
| Resolution (Optical: dpi) | 600 x 2,400 | 600 x 2,400 |
| Resolution (Int.: dpi) | 9,600 x 9,600 | 9,600 x 9,600 |
| Gray Scale | 256 | 256 |
| Color Depth | 24 bits (8 bits x 3) | 24 bits (8 bits x 3) |
| TWAIN Compliant&Operating System | Win95/98(SE)/Me/NT4.0WS/2000Professional MacOS 8.6-9.1 | Win95/98(SE)/Me/NT4.0WS/2000Professional MacOS 8.6-9.1 |
| PCI Scanner (Parallel/Serial) | Parallel/USB | Parallel/USB |
| | | |
| **BUNDLED SOFTWARE(For Windows)** | | |
| **For Windows** | | |
| Support OS version | Win95/98/98SE/Me, WinNT4.0WS/2000Profrssional | Win95/98/98SE/Me, WinNT4.0WS/2000Profrssional |
| Printer Driver | Yes | Yes |
| TWAIN | Yes | Yes |
| Viewer | Yes | Yes |
| Pop Up Menu | Yes | Yes |
| OCR | Yes | Yes |
| PC Fax | Yes | No |
| Remote Setup | Yes | No |
| PC Diagnostics | Yes | Yes |
| Others | No | No |
| | | |
| **For iMac/G3/G4** | | |
| Support OS version          Print | MacOS8.5.1-9.1 | MacOS8.5.1-9.1 |
| Others | MacOS8.6-9.1 | MacOS8.6-9.1 |
| Printer Driver | Yes | Yes |
| TWAIN | Yes | Yes |
| Viewer | No | No |
| Pop Up Menu | No | No |
| OCR | No | No |
| PC Fax | Yes | No |
| Remote Setup | No | No |
| PC Diagnostics | No | No |
| Others | No | No |
| | | |
| **ACCESSORY** | | |
| Life / Yield | Starter: N/A | Starter: N/A |
| Toner:TN-8000 | Regular:2,200 pages @5% coverage | Regular:2,200 pages @5% coverage |
| Drum:DR-8000 | 20,000 pages @5% cvrg: Continuous printing 8,000 pages @5% cvrg: 1 page/job | 20,000 pages @5% cvrg: Continuous printing 8,000 pages @5% cvrg: 1 page/job |

# CHAPTER 2

## INSTALLATION

# CHAPTER 2  INSTALLATION

# CONTENTS

# 2.1 INSTALLING THE UPDATE DATA TO THE FACSIMILE MACHINE

If the program version is updated or the main PCB is replaced, then install the update program onto the flash ROM of the main PCB.

The program installation requires a PC/AT-compatible computer (which is capable of running MS-DOS or its compatible OS).

## Connecting the facsimile machine to your computer

(1) Make sure that your computer is turned off.

(2) Make sure that the machine's power cord is unplugged from a wall socket. (If the machine has a power ON/OFF switch, make sure that the switch is turned off.)

(3) Connect the parallel interface cable to the parallel port on the back of the machine and secure it with the lock wires.

(4) Connect the other end of the interface cable to the printer port of your computer and secure it with the two screws.

(5) While pressing the **5** key on the machine's control panel, plug the machine's power cord into a wall socket (or turn on the power ON/OFF switch if the machine has the switch).

(6) Check to see that the following pattern displays on the LCD. If it does not display, go back to step (2) above.

  ← 1st row: Blank-and-black patterns
  ← 2nd row: Blank
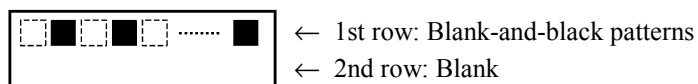
(7) Turn on your computer.
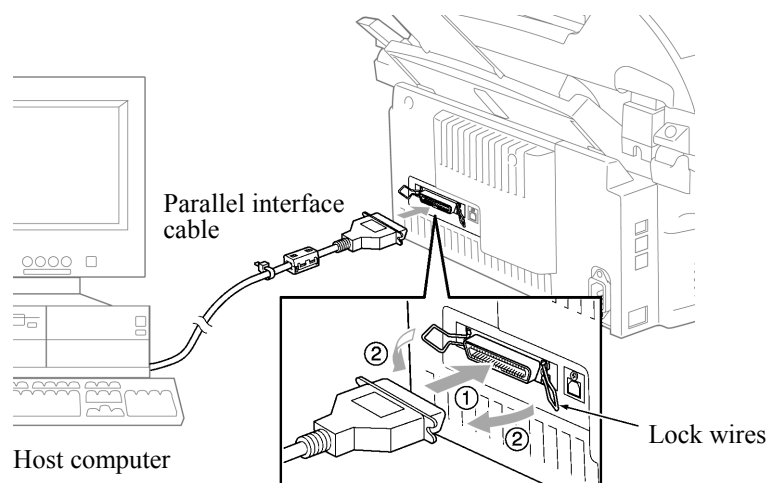
## Installing the update data onto the flash ROM of the facsimile machine

**NOTE:** The following is an installation procedure example on a PC that is running Windows 95/98.

(1)  Copy the update data and transfer utility onto the desired directory of the hard disk.
e.g., C:\UPDATE

(2)  Click the Start button, point to Programs, and then click MS-DOS Prompt to open an MS-DOS window.

(3)  Type the drive letter where the update data and transfer utility are located. In the above example, type C:\ from the command line and press the **ENTER** key.

Then type CD UPDATE and press the **ENTER** key.

(4)  Check that your computer is connected with the facsimile machine correctly.

(5)  To start the transfer utility transmitting the update data to the flash ROM of the facsimile machine, type the following:

ICEN *filename* /b

Then press the **ENTER** key.

During downloading, the machine beeps *intermittently*.

Upon completion of the downloading, the machine beeps *continuously*.

**NOTE:** If the facsimile machine cannot return to the standby state after completion of downloading, turn the power off and on.

# 2.2 SETTING ID CODES TO FACSIMILE MACHINES

■ **Function**

Brother facsimile machines are assigned unique ID codes (character strings) at the factory. If you replace the main PCB of the machine, the machine will lose its assigned ID code so that it will not be identified by the connected PC*.

You need to assign a unique ID code (character string) to the machine according to the procedure given here. For models covered by this manual, set serial numbers given to individual machines as ID codes.

(*ID codes are essential when more than one machine is connected to a single PC via USB.)

■ **Connecting each of facsimile machines to your PC**

(1) Make sure that your PC is turned off.

(2) Make sure that the machine's power cord is unplugged from a wall socket or other power source.

(3) Connect the interface cable to the parallel interface port on the back of the facsimile machine and secure it with the lock wires.

(4) Connect the other end of the interface cable to the printer port of your PC and secure it with the two screws.

(5) Plug the machine's power cord into a wall socket or other power source.

(6) Turn on your PC.

■ **Operating Procedure**

(1) On your PC, run the ID setting utility. Follow the instructions shown on the PC's screen and enter the 9-digit serial number (e.g., L2J012345) printed on the nameplate labeled to the back of the facsimile machine as an ID code. Then press the Enter key.

The ID setting utility will transmit the ID code data from your PC to the facsimile machine and then it will terminate.

The facsimile machine will automatically return to the standby mode.

(2) To check whether the entered character string (ID code) is correct, make the machine enter the maintenance mode (refer to CHAPTER 5, Section 5.1) and then press the **1** key twice (Subsection 5.3.5).

The facsimile machine will print out a Configuration List. At the right top of the list, "SER.#: BROXXXXXXXXX" is printed.

(3) Check that the character string entered in step (2) is printed in "XXXXXXXXX."

If it is OK, press the **9** key twice to exit from the maintenance mode.

If something other than that is printed in XXXXXXXXX, check the connection between the PC and facsimile machine and go back to step (1).
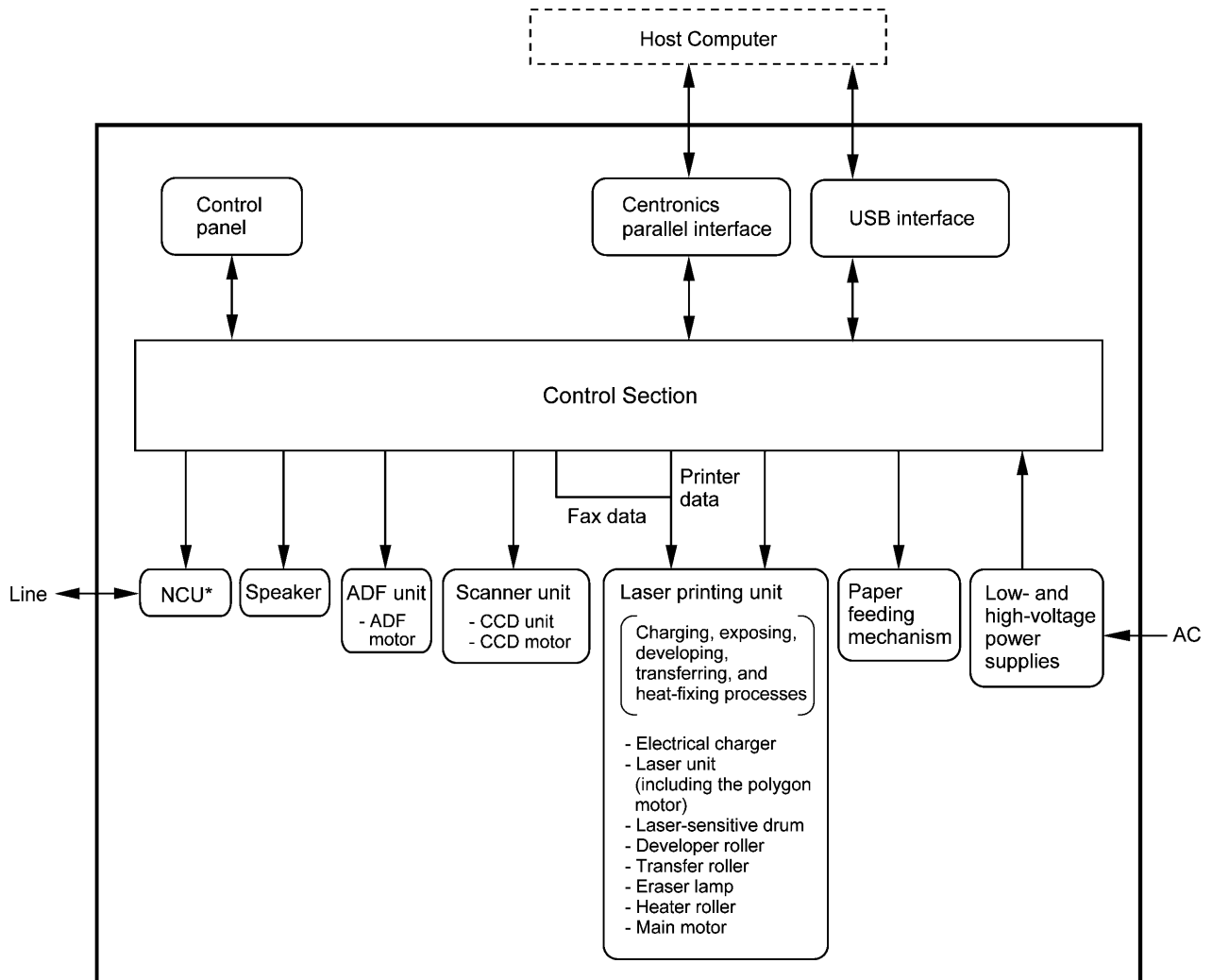
# CHAPTER 3

## THEORY OF OPERATION

# CHAPTER 3  THEORY OF OPERATION

# CONTENTS

# 3.1 OVERVIEW



Block diagram showing Host Computer connected to Control panel, Centronics parallel interface, and USB interface, which connect to the Control Section. The Control Section connects to NCU*, Speaker, ADF unit (- ADF motor), Scanner unit (- CCD unit, - CCD motor), Laser printing unit, Paper feeding mechanism, and Low- and high-voltage power supplies. Fax data and Printer data flow between Control Section and Laser printing unit. Line connects to NCU*. AC connects to Low- and high-voltage power supplies.

Laser printing unit: Charging, exposing, developing, transferring, and heat-fixing processes
- Electrical charger
- Laser unit (including the polygon motor)
- Laser-sensitive drum
- Developer roller
- Transfer roller
- Eraser lamp
- Heater roller
- Main motor

\* Provided on models supporting facsimile function.

# 3.2  MECHANISMS

The facsimile machine is classified into the following mechanisms:

- ■ SCANNER MECHANISM
  - ADF mechanism
  - Document scanning mechanism

- ■ LASER PRINTING MECHANISM
  - Paper pulling-in and registration mechanism
  - Print process mechanism (consisting of charging, exposing, developing, transferring, and erasing processes) with paper feeding mechanism
  - Heat-fixing mechanism with paper feeding mechanism
  - Paper ejecting mechanism

- ■ SENSORS AND ACTUATORS

Document front
sensor actuator

Separation
roller ASSY

Document
feed roller

Document rear
sensor actuator

Document guide base

CCD HP
sensor plate

CCD unit

CCD rail

CCD flat cable
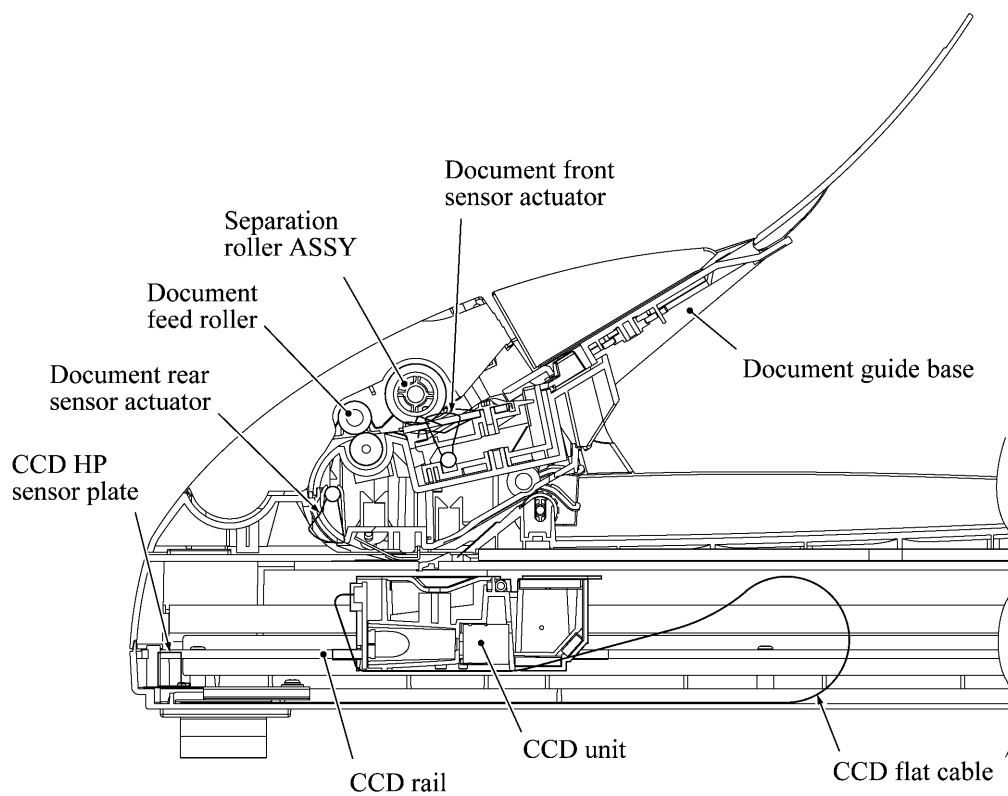
SCANNER MECHANISM (Viewed from the front)

SCANNER MECHANISM

Paper ejecting mechanism

Paper pulling-in and
registration mechanism

Heat-fixing mechanism
Print process mechanism

With paper
feeding
mechanism
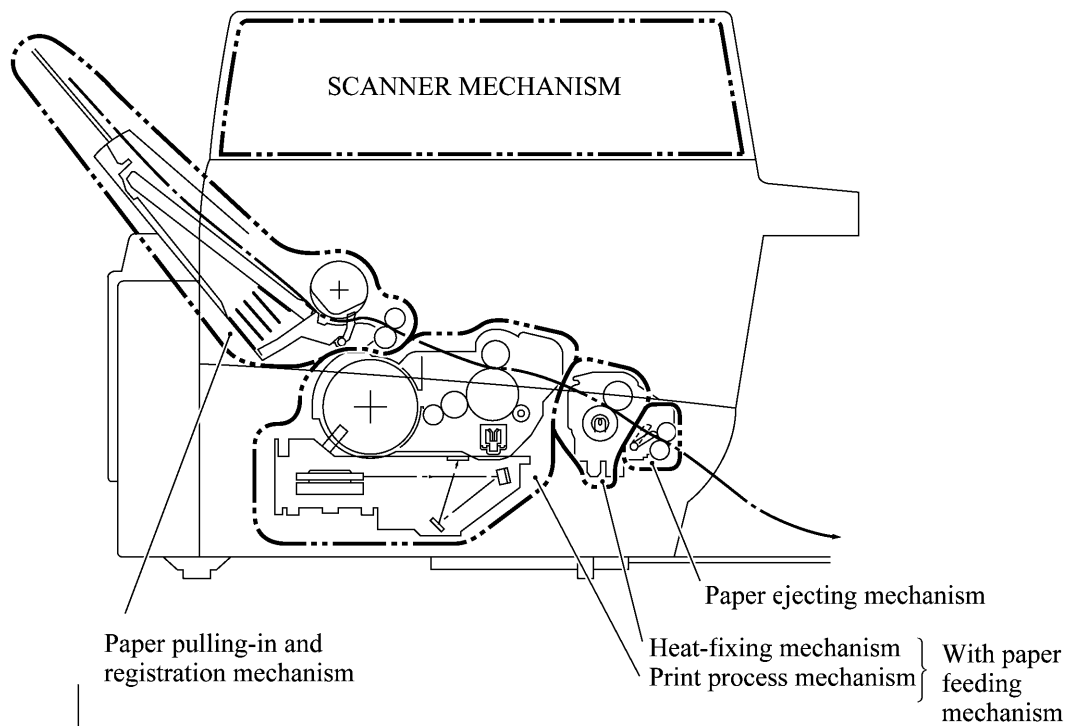
LASER PRINTING MECHANISM (Viewed from the left)

### 3.2.1 Scanner Mechanism

This mechanism consists of the document guide base, ADF & document tray ASSY and scanner unit.

The ADF (automatic document feeder) unit contains a separation roller ASSY, document feed roller ASSY, document ejection roller, ADF motor, and document front and rear sensors.

The scanner unit consists of a scanner top cover, CCD unit, CCD drive mechanism, CCD HP sensor, and scanner base.

For details about the sensors, refer to Subsection 3.2.3.

Document guide base

Document tray

ADF & document tray ASSY

Document ejection roller

ADF motor

Document feed roller

Separation roller ASSY

Scanner top cover

CCD drive belt

CCD motor

CCD unit

CCD rail

Scanner unit

CCD flat cable
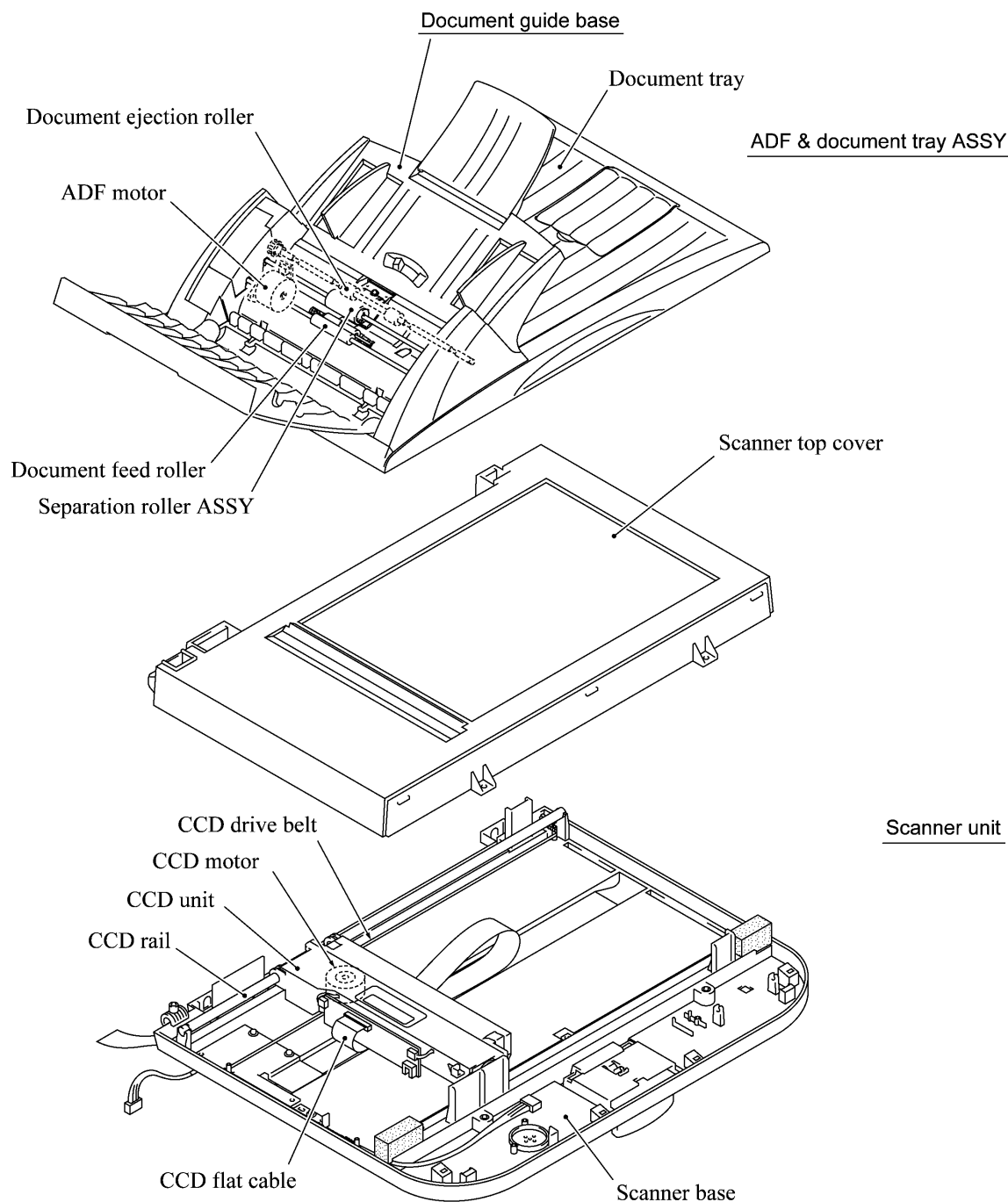
Scanner base

This scanner mechanism supports a dual scanning system.

(1) If you set documents on the document guide base with their faces up and start the scanning operation, then the ADF motor rotates to pull in those documents into the ADF unit, starting from the top sheet to the bottom, page by page. Each document curves downwards and turns to the right with the document feed roller so as to advance above the CCD unit, and then it is fed out to the document tray with the document ejection roller ASSY.

This way, documents move above the CCD unit being kept in a stationary position.

(2) If you open the ADF & document tray ASSY, put a sheet of document (or put a bound book opened) on the glass of the scanner top cover, close the ADF & document tray ASSY, and start the scanning operation, then the CCD drive mechanism will be driven.

The CCD motor built in the CCD unit rotates. As illustrated below, the CCD drive gear and idle pulley carry the CCD drive belt on the underside of the CCD unit, so clockwise and counterclockwise rotations of the CCD motor move the CCD unit to the right and left, respectively.

In this scanning system, the CCD unit moves horizontally beneath a document being kept in stationary position.
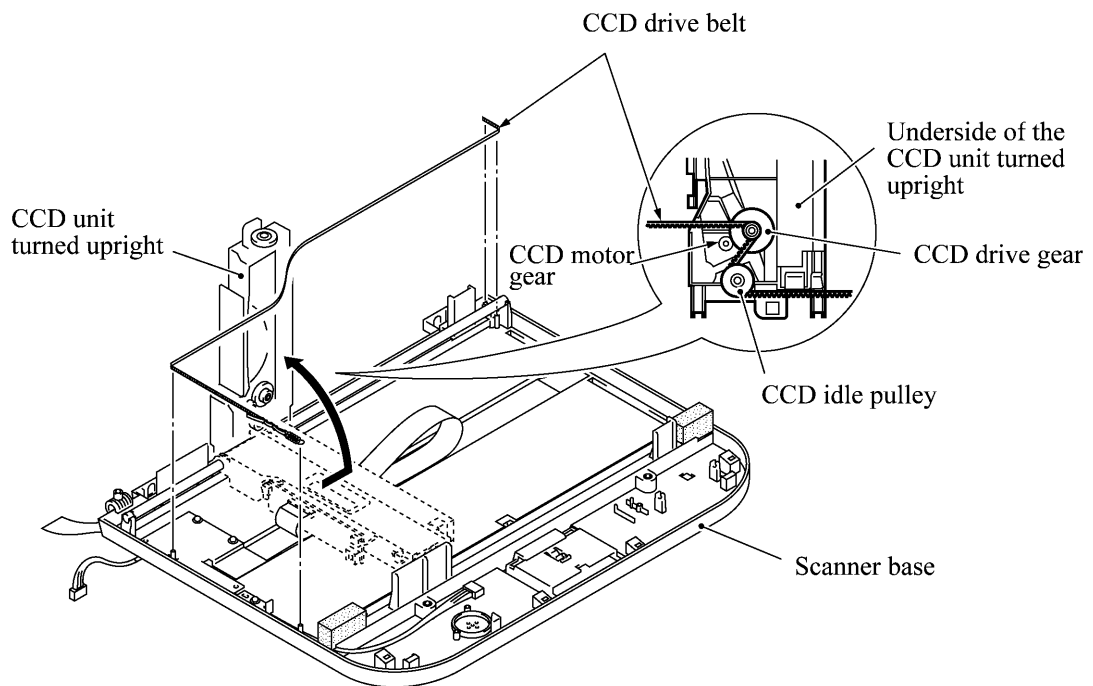


The CCD unit contains a charge coupled device (CCD) image sensor. The cold-cathode fluorescent lamp illuminates a document and the reflected light of the scanned image data is transmitted via the mirrors into the lens which reduces the scanned data so as to form the image on the CCD.

### 3.2.2　Laser Printing Mechanism

### 3.2.2.1　Paper pulling-in, registration, feeding, and ejecting mechanism

Paper pulling-in and registration mechanism

Paper

Paper feeding mechanism

Pull-in roller

ASF

Hopper

Paper ejecting mechanism

Registration sensor actuator

Paper ejection roller

Registration roller

Laser-sensitive drum

Heater roller

Paper tray

Paper ejection sensor actuator

Pull-in roller drive gear

Gear drive unit

Drum drive gear

Heater roller drive gear

Paper ejection roller drive gear

Main motor

## Paper pulling-in and registration mechanism

Solenoid spring
Solenoid lever
Clutch release lever
Clutch spring
Paper feed solenoid
Heater roller drive gear
Paper ejection roller drive gear
Pull-in roller drive gear
Intermediate gear
Clutch gear
Planetary gear system
Drum drive gear
Main motor
Gear drive unit

The paper pulling-in and registration mechanism consists of the pull-in roller gear (incorporated in the auto sheet feeder ASF), planetary gear system, paper feed solenoid, solenoid lever, clutch release lever, and registration sensor. (For the details about the sensor, refer to Subsection 3.2.3.)

If the main motor rotates clockwise, the rotation is transmitted to the intermediate gear of the planetary gear system. As the intermediate gear rotates, the pull-in roller drive gear also rotates since the clutch gear is locked by the solenoid lever and the clutch release lever. Accordingly, the pull-in roller in the ASF rotates to pull in paper into the machine, a sheet at a time.

If the paper feed solenoid is retracted and the clutch release lever is operated according to the cam profile of the pull-in roller drive gear so as to release the clutch gear, the clutch gear rotates and the pull-in roller drive gear does not rotate. This way, the clutch gear switches the transmission of the motor rotation to the pull-in roller drive gear on and off.

The solenoid on/off timing and the clutch release lever timing allow this mechanism to pull in a sheet and register it against the registration roller.

## Paper feeding and ejecting mechanism

If the main motor rotates clockwise, the rotation is transmitted via the gear train to the drum drive gear, heater roller drive gear, and paper ejection roller drive gear.
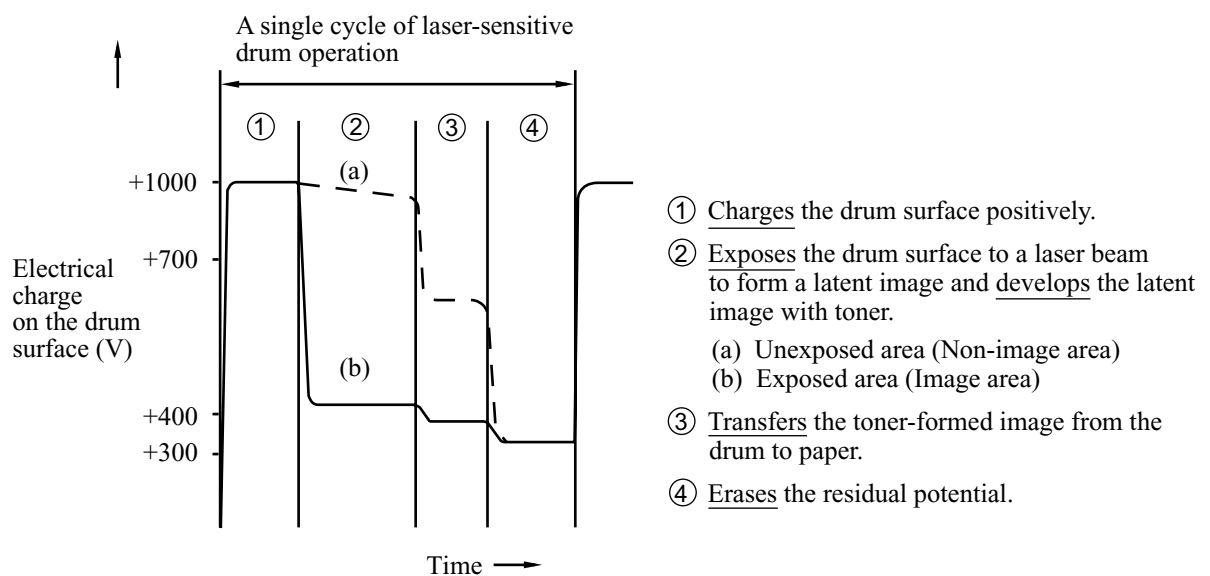
After the paper passes through the heat-fixing process, it will be ejected onto the paper tray.

If the leading edge of the paper pushes up the actuator of the paper ejection sensor, the photosensor becomes opened, signaling the start of paper ejection. If the trailing edge has passed through the sensor actuator, the sensor becomes closed, signaling the completion of paper ejection. Then, the main motor stops rotation.
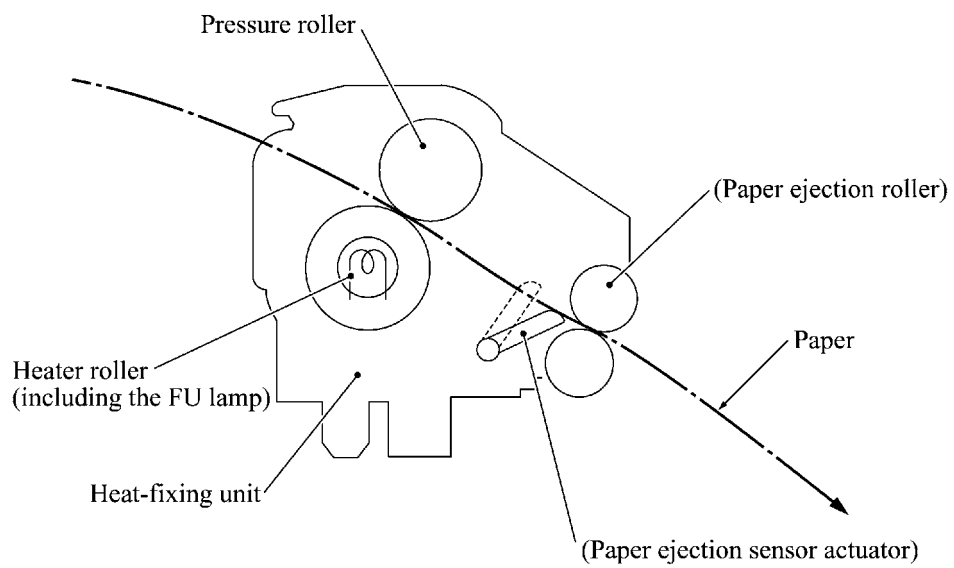
### 3.2.2.2 Print process mechanism
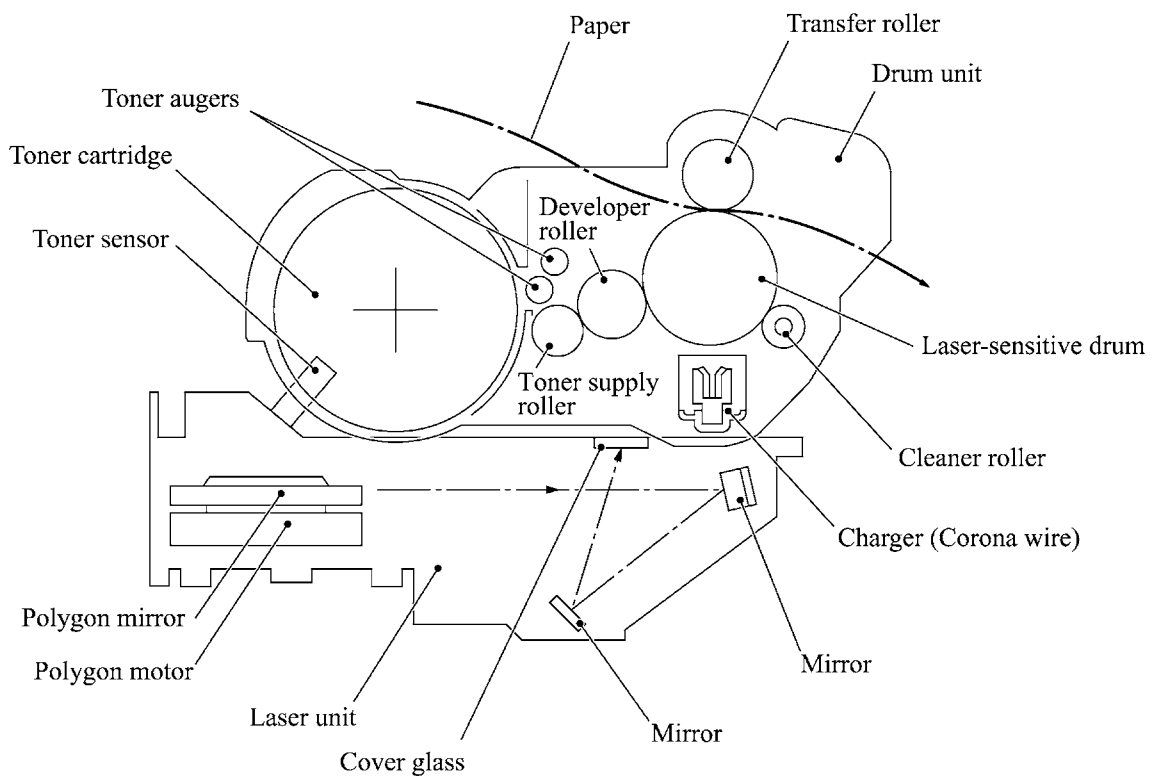
The print process unit works with laser beam, electrical charges, and toner. The graph below shows the transition of electrical charge on the surface of the laser-sensitive drum through the five processes: charging, exposing, developing, transferring, and erasing processes.

A single cycle of laser-sensitive drum operation

Electrical charge on the drum surface (V)

+1000
+700
+400
+300

(a)
(b)

Time

① Charges the drum surface positively.

② Exposes the drum surface to a laser beam to form a latent image and develops the latent image with toner.

   (a) Unexposed area (Non-image area)
   (b) Exposed area (Image area)

③ Transfers the toner-formed image from the drum to paper.

④ Erases the residual potential.

### 3.2.2.3 Heat-fixing mechanism

Pressure roller

(Paper ejection roller)

Heater roller
(including the FU lamp)

Paper

Heat-fixing unit

(Paper ejection sensor actuator)

As the paper passes between the heater roller and the pressure roller in the heat-fixing unit, the heater roller fuses the toner on the paper.

### 3.2.3 Sensors and Actuators

This machine has ten sensors: seven photosensors, two thermistors and a mechanical switch as described below.

| Sensor name | Type | Located on |
|---|---|---|
| Document front sensor | Photosensor | Document sensor PCB in the ADF |
| Document rear sensor | Photosensor | |
| Document tray open sensor | Mechanical switch | Document tray |
| Scanner open sensor | Photosensor | Control panel PCB |
| Registration sensor | Photosensor | Main-fan PCB |
| Paper ejection sensor | Photosensor | High-voltage power supply PCB |
| CCD HP sensor | Photosensor | CCD PCB on the CCD unit |
| Toner sensor | Photosensor | Toner sensor PCB |
| Toner thermistor | Thermistor | |
| Heater thermistor | Thermistor | Heat-fixing unit |

- Document front sensor which detects the presence of documents.

- Document rear sensor which detects the leading and trailing edges of pages to tell the control circuitry when the leading edge of a new page has reached the starting position and when the scan for that page is over.

- Document tray open sensor which detects whether the document tray is closed.

- Scanner open sensor which detects whether the scanner unit is closed.

- Registration sensor which detects the leading and trailing edges of paper, which allows the controller to determine the registration timing and check paper jam.

- Paper ejection sensor which detects whether the recording paper goes out of the machine.

- CCD HP sensor which detects whether the CCD unit is placed in the home position.

- Toner sensor which detects whether there is toner or a toner cartridge is loaded.

- Toner thermistor which allows the controller to monitor the ambient temperature of the toner cartridge.

- Heater thermistor which allows the controller to monitor the temperature of the heater roller of the fixing unit.

These photosensors are a photointerrupter consisting of a light-emitting diode and a light-sensitive transistor. Each of them has an actuator separately arranged as shown on the next page.

Toner thermistor (on back of the toner sensor PCB)
Toner sensor

(Main PCB)

Registration sensor actuator
Registration sensor

(Main-fan PCB)

Document front sensor actuator
Document front sensor
(Document sensor PCB)

Document tray open sensor

Scanner open sensor actuator
Scanner open sensor

Document rear sensor actuator
Document rear sensor
(Relay PCB)
CCD HP sensor
CCD HP sensor plate

(Control panel PCB)

Heater thermistor

Paper ejection sensor actuator
Paper ejection sensor

(Laser unit)
(Heat-fixing unit)

(Eraser lamp board)

(High-voltage power supply PCB)

**Location of Sensors and Actuators**

# 3.3 CONTROL ELECTRONICS

## 3.3.1 Configuration

The hardware configuration of the facsimile machine is shown below.
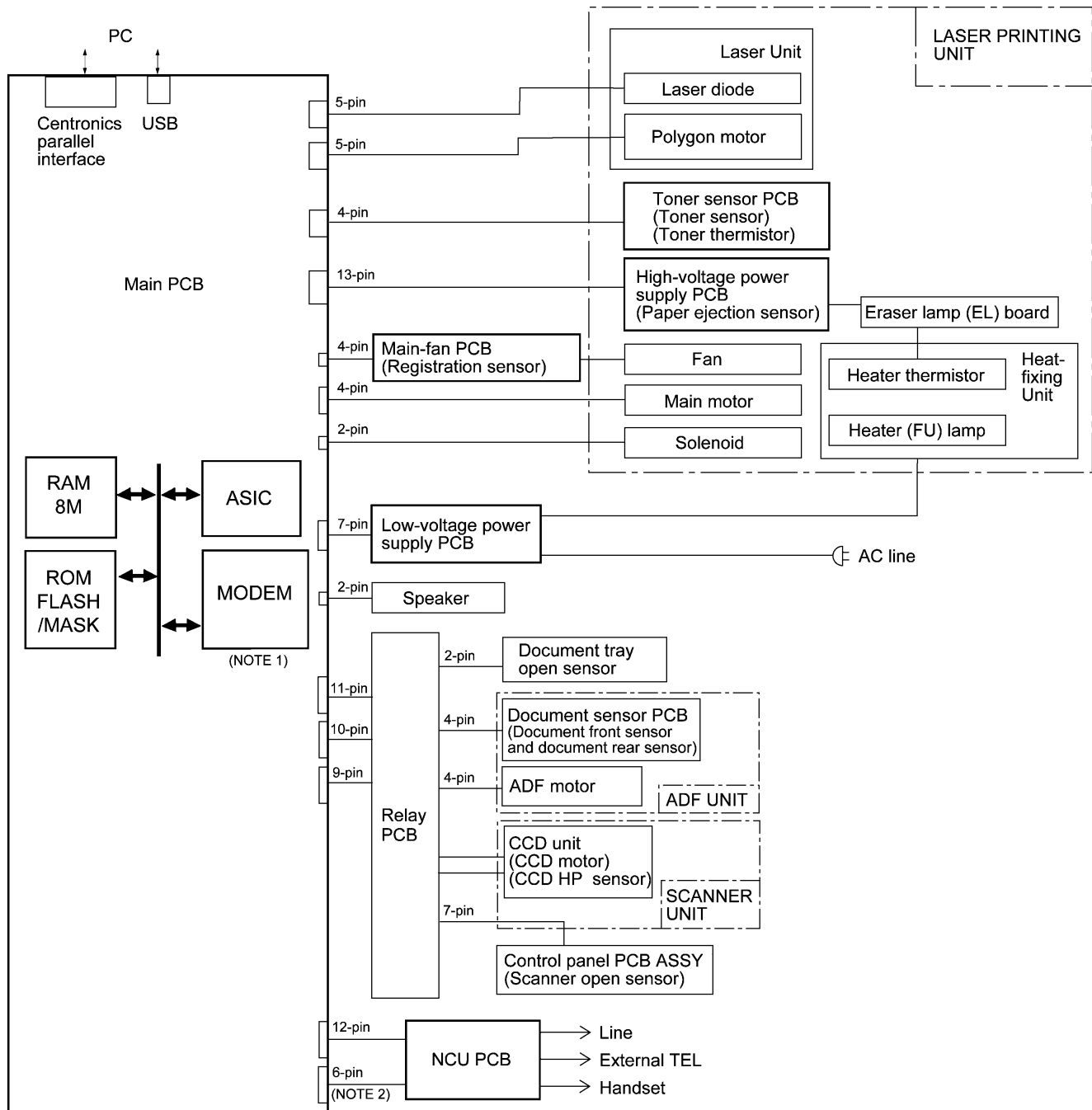


**Configuration of Facsimile Machine**

(NOTE 1)   Provided on models equipped with facsimile function.
(NOTE 2)   Provided on the European, Pacific, and Asian versions.

# CHAPTER 4

## DISASSEMBLY/REASSEMBLY AND LUBRICATION

# CHAPTER 4  DISASSEMBLY/REASSEMBLY AND LUBRICATION

# CONTENTS

# 4.1 DISASSEMBLY/REASSEMBLY

■ **Safety Precautions**

To prevent the creation of secondary problems by mishandling, observe the following precautions during maintenance work.

(1) Unplug the power cord from the power outlet before replacing parts or units. When having access to the power supply, be sure to unplug the power cord from the power outlet.

(2) When servicing the optical system of the laser printing unit, be careful not to place screwdrivers or other reflective objects in the path of the laser beam. Be sure to take off any personal accessories such as wrist watches and rings before working on the printer. A reflected beam, though invisible, can permanently damage your eyes.

(3) If the machine has been printing, allow the heat-fixing unit sufficient time to cool down before starting maintenance jobs. It is HOT!

(4) Be careful not to lose screws, washers, or other parts removed for parts replacement.

(5) Do not remove gears from the document feed roller ASSY or ejection roller ASSY if at all possible. Once removed, they will become unusable and new gears will have to be put back in.

(6) When using soldering irons and other heat-generating tools, take care not to damage the resin parts such as wires, PCBs, and covers.

(7) Before handling the PCBs, touch a metal portion of the machine to discharge static electricity; otherwise, the electronic parts may be damaged due to the electricity charged in your body.

(8) When transporting PCBs, be sure to wrap them in conductive sheets such as aluminum foil.

(9) Be sure to reinsert self-tapping screws correctly, if removed.

(10) Tighten screws to the torque values listed on the next page.

(11) When connecting or disconnecting cable connectors, hold the connector bodies not the cables. If the connector has a lock, always slide the connector lock to unlock it.

(12) Before reassembly, apply the specified lubricant to the specified points. (Refer to Subsection 4.2 in this chapter.)

(13) After repairs, check not only the repaired portion but also that the connectors and other related portions function properly before operation checks.

## Tightening Torque List

| Location | Screw type | Q'ty | Tightening torque N•m (kgf•cm) | |
|---|---|---|---|---|
| ADF thickness adjuster | Taptite, pan B M3x6 | 1 | 0.39 ±0.10 | (4 ±1) |
| Upper ADF chute | Taptite, cup B M3x10 | 2 | 0.69 ±0.10 | (7 ±1) |
| Lower ADF chute | Taptite, cup B M3x10 | 2 | 0.69 ±0.10 | (7 ±1) |
| Grounding wire | Taptite, cup B M3x10 | 1 | 0.69 ±0.10 | (7 ±1) |
| ADF drive unit | Taptite, cup B M3x8 | 2 | 0.69 ±0.10 | (7 ±1) |
| ADF motor | Screw, pan (s/p washer) M3x6 | 1 | 0.69 ±0.10 | (7 ±1) |
| Grounding wire on the scanner mount | Taptite, cup B M3x10 | 1 | 0.39 ±0.10 | (4 ±1) |
| Document tray | Taptite, bind B M4x12 | 2 | 0.98 ±0.20 | (10 ±2) |
| Hinge base R | Taptite, cup B M3x10 | 3 | 0.69 ±0.10 | (7 ±1) |
| Hinge L | Taptite, cup B M3x10 | 3 | 0.69 ±0.10 | (7 ±1) |
| Control panel ASSY | Taptite, cup B M3x12 | 6 | 0.39 ±0.10 | (4 ±1) |
| Scanner open sensor PCB | Taptite, cup B M3x8 | 1 | 0.39 ±0.10 | (4 ±1) |
| Reinforcement plate | Taptite, cup B M3x6 | 7 | 0.39 ±0.10 | (4 ±1) |
| Control panel PCB | Taptite, cup B M3x6 | 2 | 0.39 ±0.10 | (4 ±1) |
| Scanner top cover | Taptite, cup B M4x12 | 4 | 0.98 ±0.20 | (10 ±2) |
| Guide plate | Taptite, cup B M3x8 | 3 | 0.69 ±0.10 | (7 ±1) |
| CCD HP sensor plate | Taptite, cup B M3x8 | 1 | 0.69 ±0.10 | (7 ±1) |
| Flat cable clamp | Taptite, cup B M3x8 | 2 | 0.69 ±0.10 | (7 ±1) |
| Front cover guides | Taptite, cup B M3x10 | 2 | 0.69 ±0.10 | (7 ±1) |
| Relay PCB | Taptite, cup B M3x10 | 2 | 0.39 ±0.10 | (4 ±1) |
| Scanner mount | Taptite, bind B M4x12 | 2 | 0.98 ±0.20 | (10 ±2) |
| Board access cover | Taptite, bind B M4x12 | 2 | 0.78 ±0.10 | (8 ±1) |
| Release lever | Taptite, bind B M4x10 | 1 | 0.98 ±0.20 | (10 ±2) |
| Grounding leaf spring R | Taptite, bind B M2.6x8 | 1 | 0.39 ±0.10 | (4 ±1) |
| Grounding leaf spring L | Taptite, bind B M2.6x8 | 2 | 0.39 ±0.10 | (4 ±1) |
| Heat-fixing unit | Taptite, cup B M4x16 | 2 | 0.98 ±0.20 | (10 ±2) |
| Fixing unit upper cover | Taptite, bind B M3x12 | 2 | 0.69 ±0.20 | (7 ±2) |
| Lock plate | Taptite, pan B M3x10 | 1 | 0.69 ±0.20 | (7 ±2) |
| Fuse plate R | Screw, pan (washer) M2.6x6DA | 1 | 0.39 ±0.10 | (4 ±1) |
| Laser unit | Taptite, bind B M4x12 | 3 | 0.98 ±0.20 | (10 ±2) |
| Main shield | Taptite, cup S M3x6 | 2 | 0.69 ±0.20 | (7 ±2) |
| Parallel interface connector | Taptite, pan S M3x12 | 2 | 0.69 ±0.20 | (7 ±2) |
| Main PCB | Taptite, cup S M3x6 | 2 | 0. 69 ±0.20 | (7 ±2) |
| Bottom plate | Taptite, bind B M4x12 | 5 | 0.98 ±0.20 | (10 ±2) |
| | Taptite, cup S M3x6 | 4 | 0. 69 ±0.20 | (7 ±2) |

| | | | | |
|---|---|---|---|---|
| Low-voltage power supply PCB (Low-voltage insulator sheet) | Taptite, cup S M3x6 | 2 | 0. 69 ±0.20 | (7 ±2) |
| Grounding wire | Screw, pan (washer) M4x8DB | 1 | 0.39 ±0.20 | (4 ±2) |
| Power inlet support | Taptite, cup S M3x6 | 1 | 0. 69 ±0.20 | (7 ±2) |
| High-voltage power supply PCB | Taptite, bind B M4x12 | 1 | 0.98 ±0.20 | (10 ±2) |
| Duct | Taptite, bind B M4x12 | 2 | 0.98 ±0.20 | (10 ±2) |
| Fan support | Taptite, cup B M3x8 | 1 | 0. 49 ±0.20 | (5 ±2) |
| Power supply shield | Taptite, cup S M3x6 | 2 | 0. 69 ±0.20 | (7 ±2) |
| Gear drive unit | Taptite, bind B M4x14 | 4 | 0.98 ±0.20 | (10 ±2) |
| Main motor | Taptite, cup S M3x6 | 2 | 0. 69 ±0.20 | (7 ±2) |
| Gear support plate | Taptite, cup S M3x16 | 2 | 0. 69 ±0.20 | (7 ±2) |
| PCB support | Taptite, bind B M4x12 | 2 | 0. 98 ±0.20 | (10 ±2) |
| NCU shield | Taptite, cup S M3x6 | 2 | 0. 69 ±0.20 | (7 ±2) |
| NCU PCB | Taptite, cup S M3x6 | 1 | 0. 69 ±0.20 | (7 ±2) |
| Scanner grounding plate | Taptite, cup B M3x8 | 1 | 0. 49 ±0.20 | (5 ±2) |

## ■ Preparation

Prior to proceeding to the disassembly procedure,

(1) Unplug
- the modular jack of the telephone line (only for models equipped with the fax function),
- the power cord,
- the modular jack of the curled cord (and remove the handset),
- the PC interface cable (parallel cable or USB cable) if connected (Not shown below), and
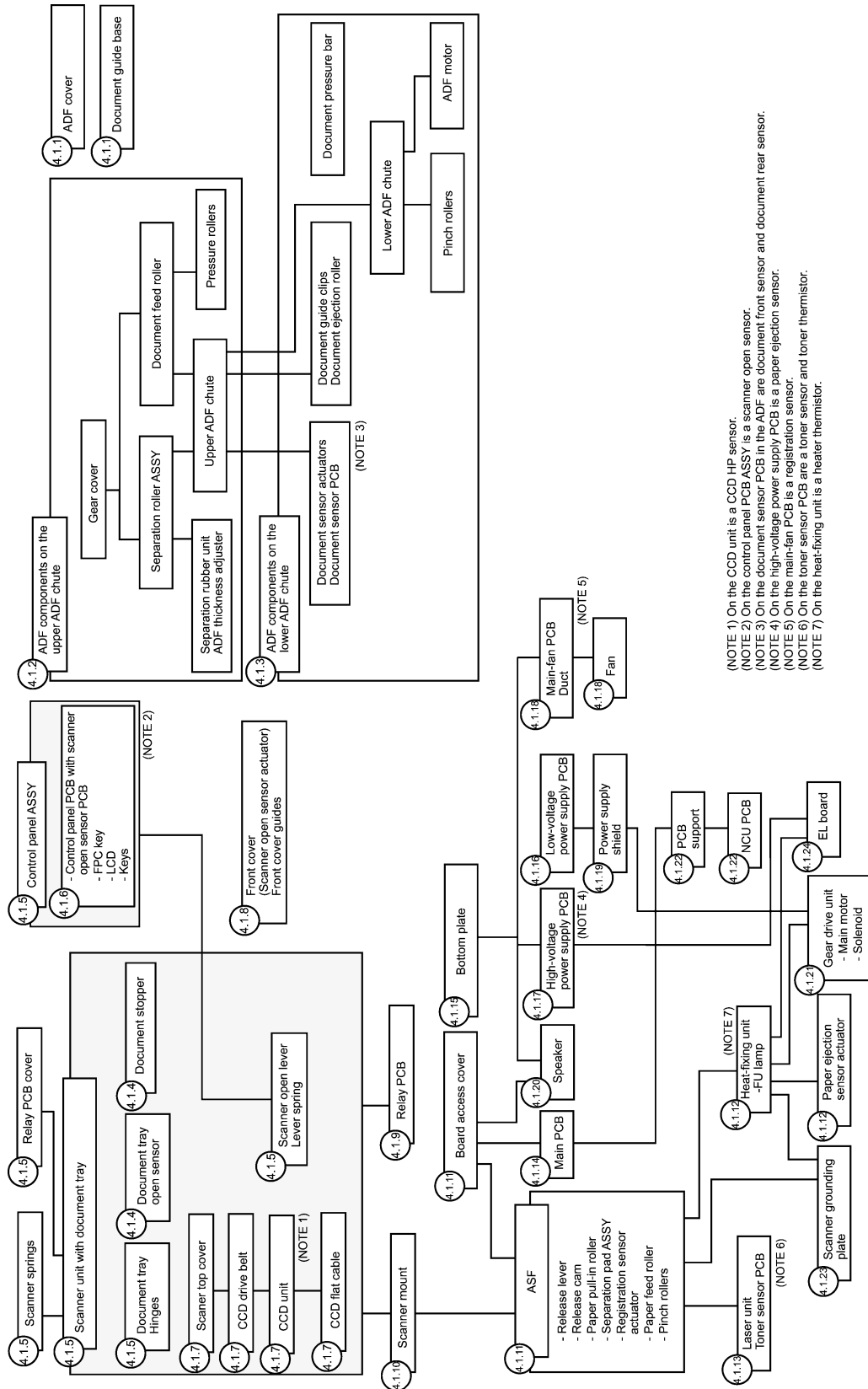- the modular jack of an external telephone set if connected (Not shown below).

(2) Remove
- the paper support,
- the paper tray, and
- the drum unit (with the toner cartridge loaded)

Drum unit
(with toner cartridge loaded)

Paper support

Power cord

Telephone line cord
(Only for models
w/ fax function)

Paper tray
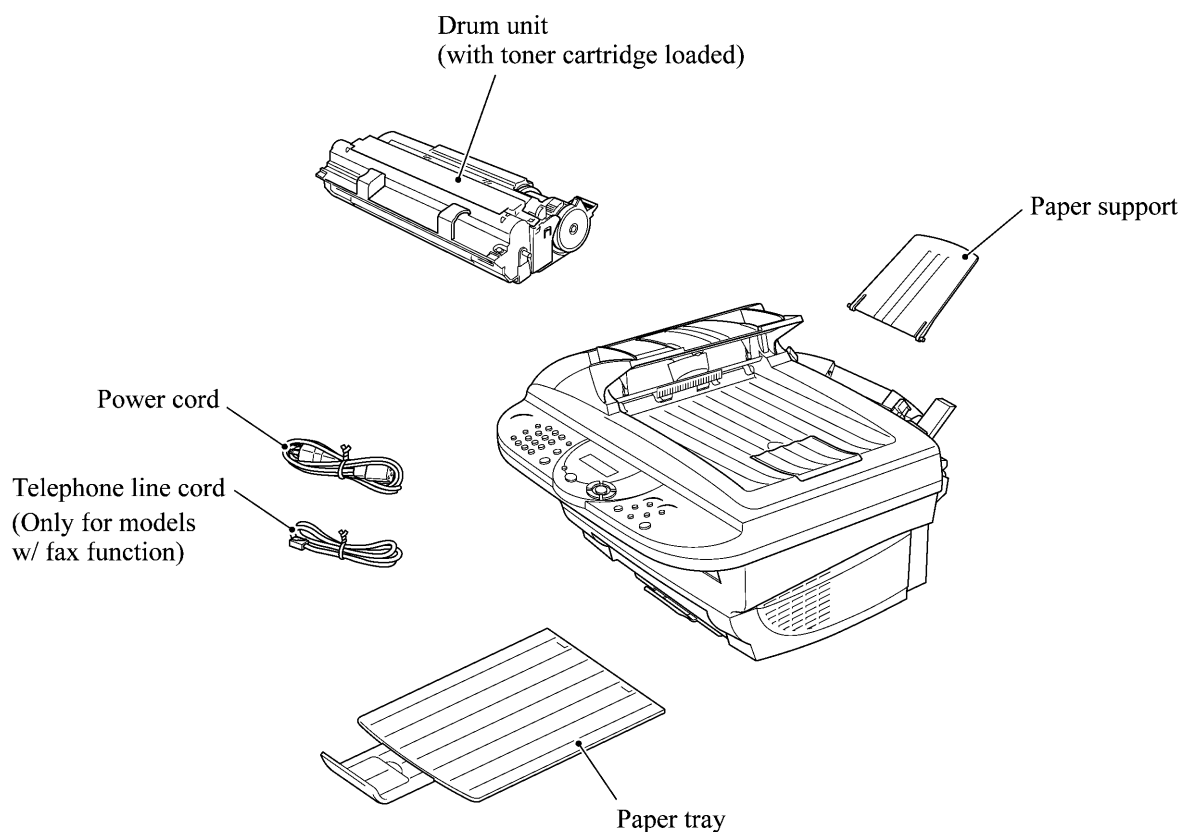
## ■ How to Access the Object Component

- On the next page is a disassembly order flow which helps you access the object components. To remove the gear drive unit, for example, first find it on the flow and learn its number ((4.1.21) in this case). You need to remove parts numbered (4.1.5), (4.1.10), (4.1.11), (4.1.12), (4.1.15), (4.1.16), and (4.1.19) so as to access the gear drive unit.

- Unless otherwise specified, the disassembled parts or components should be reassembled in the reverse order of removal.
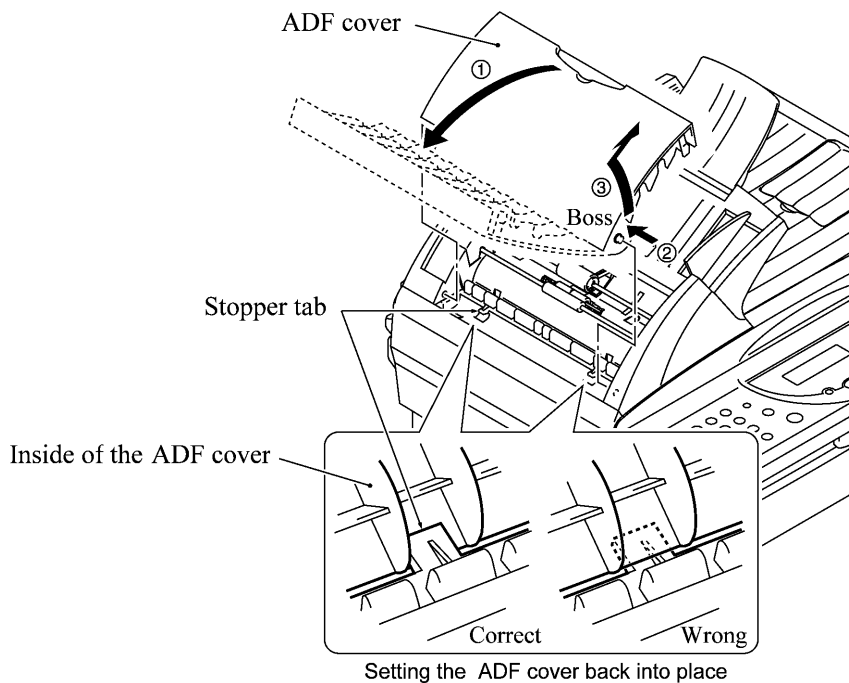
# ■ Disassembly Order Flow



Boxes and nodes in the flow diagram:

- (4.1.1) ADF cover
- (4.1.1) Document guide base
- Document pressure bar
- (4.1.2) ADF components on the upper ADF chute
  - Gear cover
  - Separation roller ASSY
  - Separation rubber unit
  - ADF thickness adjuster
  - Document feed roller
  - Pressure rollers
  - Upper ADF chute
- (4.1.3) ADF components on the lower ADF chute
  - Document sensor actuators
  - Document sensor PCB
  - Document guide clips
  - Document ejection roller
  - Lower ADF chute
  - Pinch rollers
  - ADF motor
  - (NOTE 3)

- (4.1.5) Control panel ASSY
- (4.1.6) - Control panel PCB with scanner open sensor PCB
  - FPC key
  - LCD
  - Keys
  - (NOTE 2)
- (4.1.8) Front cover
  - (Scanner open sensor actuator)
  - Front cover guides

- (4.1.5) Relay PCB cover
- (4.1.5) Scanner springs
- (4.1.5) Scanner unit with document tray
  - Document tray Hinges
- (4.1.4) Document stopper
- (4.1.4) Document tray open sensor
- (4.1.5) Scanner open lever Lever spring
- (4.1.7) Scanner top cover
- (4.1.7) CCD drive belt
- (4.1.7) CCD unit (NOTE 1)
- (4.1.7) CCD flat cable

- (4.1.9) Relay PCB
- (4.1.10) Scanner mount
- (4.1.11) ASF
  - Release lever
  - Release cam
  - Paper pull-in roller
  - Separation pad ASSY
  - Registration sensor actuator
  - Paper feed roller
  - Pinch rollers

- (4.1.13) Bottom plate
- (4.1.15) Board access cover
- (4.1.11) Main PCB
- (4.1.17) High-voltage power supply PCB (NOTE 4)
- (4.1.16) Low-voltage power supply PCB
- (4.1.18) Main-fan PCB Duct (NOTE 5)
- (4.1.18) Fan
- (4.1.19) Power supply shield
- (4.1.22) PCB support
- (4.1.22) NCU PCB
- (4.1.24) EL board
- (4.1.20) Speaker
- (4.1.13) Heat-fixing unit -FU lamp (NOTE 7)
- (4.1.21) Gear drive unit
  - Main motor
  - Solenoid
- (4.1.12) Paper ejection sensor actuator
- (4.1.23) Scanner grounding plate
- (4.1.13) Laser unit Toner sensor PCB (NOTE 6)

(NOTE 1) On the CCD unit is a CCD HP sensor.
(NOTE 2) On the control panel PCB ASSY is a scanner open sensor.
(NOTE 3) On the document sensor PCB in the ADF are document front sensor and document rear sensor.
(NOTE 4) On the high-voltage power supply PCB is a paper ejection sensor.
(NOTE 5) On the main-fan PCB is a registration sensor.
(NOTE 6) On the toner sensor PCB are a toner sensor and toner thermistor.
(NOTE 7) On the heat-fixing unit is a heater thermistor.

4-5

### 4.1.1 ADF Cover and Document Guide Base

(1) Open the ADF cover, press its front end to release the boss, and take it off (in the direction of arrows ①, ②, and ③).

ADF cover

①

③

Boss

②

Stopper tab

Inside of the ADF cover

Correct        Wrong

Setting the ADF cover back into place

(2) Release the two latches of the document guide base and slide it up *straight along the guides*.

**NOTE:** Do not turn it to the left. Doing so will break the groove sections of the document guide base.

②

Document guide base

Groove

②

Latches

①

Groove

①

Guides

ADF & document tray ASSY
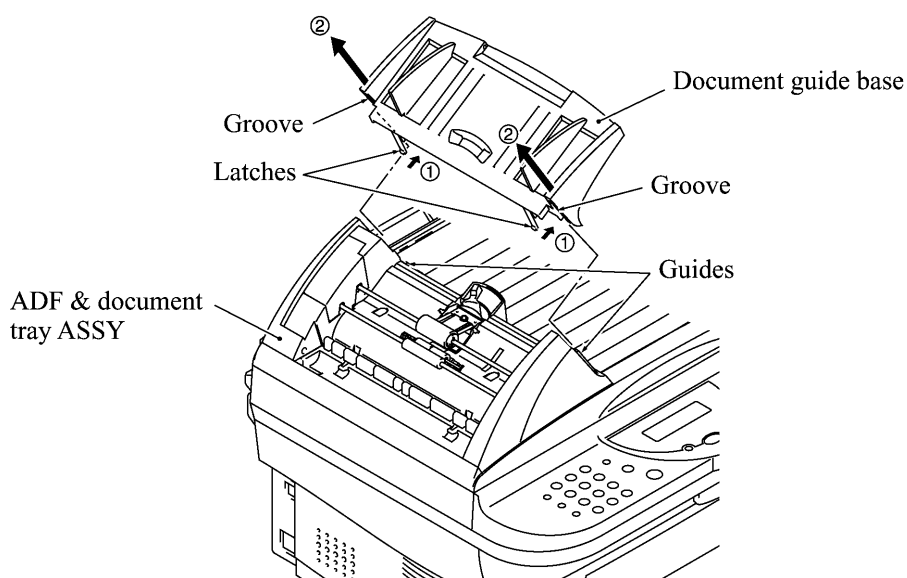
■ **Reassembling Notes**

- When setting the ADF cover back into place, fit its bottom edge under the stopper tabs as illustrated above.

### 4.1.2 ADF Components on the Upper ADF Chute

**Gear cover**

(1) As illustrated below, insert the tip of a flat screwdriver into the slot and lift up the right edge of the gear cover (arrow ①) and move the gear cover to the front (arrow ②).
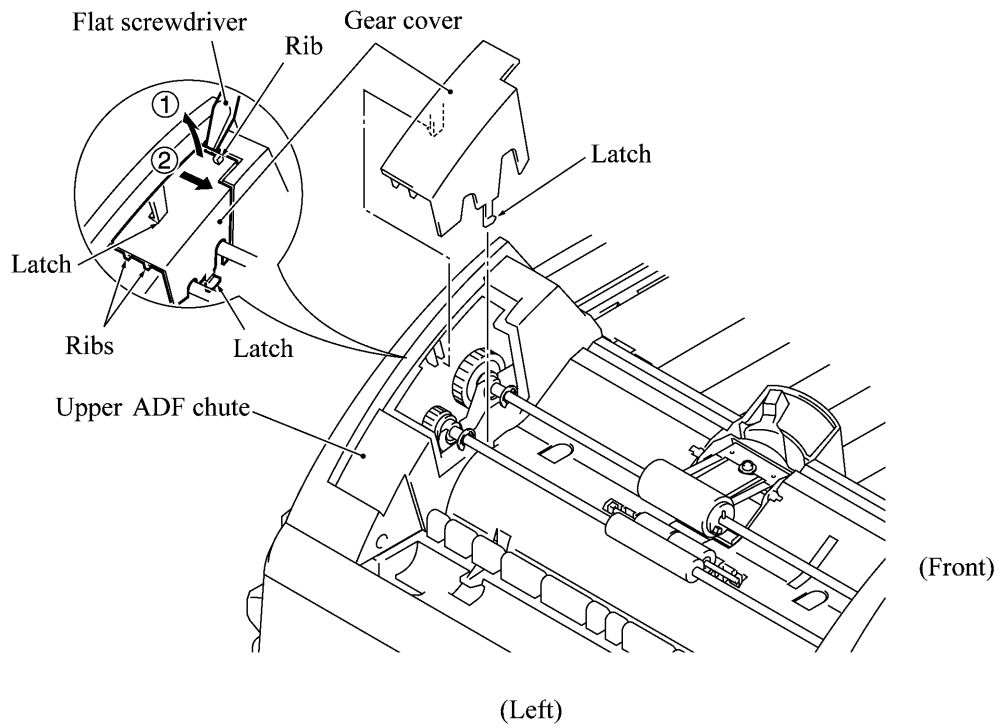
## Separation roller ASSY and document feed roller

(2) From the rear end of each of the separation roller ASSY and document feed roller, remove the plastic retaining ring. Lift up the rear ends of them and take them out together with bushings S.

**NOTE:** Take care not to drop bushings S.

Plastic retaining rings

Separation roller ASSY

Document feed roller

ADF drive unit

(Rear)

Bushings S

ADF & document tray ASSY

Separation roller

Bushings

ADF drive unit

Upper ADF chute

Plastic retaining rings

Separation roller shaft

Document feed roller shaft

Spring plate

Fitting the bushings into the cutouts provided in the ADF drive unit and setting the plastic retaining rings inside the upper ADF chute

When setting the separation roller, take care not to apply force to the spring plate *at an angle*

**Reassembling Note:** If you have disassembled the separation roller ASSY, set the separation roller on its shaft with the boss facing towards the pin and then snap the plastic retaining ring into place, as illustrated below.
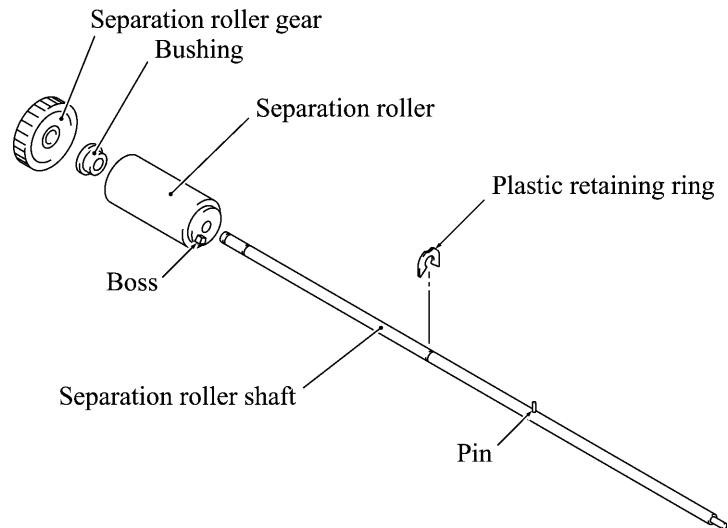


**Reassembling Note:** When setting the separation roller ASSY, take care not to apply force to the spring plate <u>at an angle</u>, as illustrated on the previous page.

**Reassembling Note:** After setting the rear end of the separation roller ASSY or document feed roller to the ADF drive unit, fit its bushing into the cutout provided in the ADF drive unit and then set the plastic retaining ring inside the upper ADF chute, as illustrated on the previous page.

### Separation rubber unit, ADF thickness adjuster, and pressure rollers

(3)  Turn the separation rubber unit as shown below and lift it up.
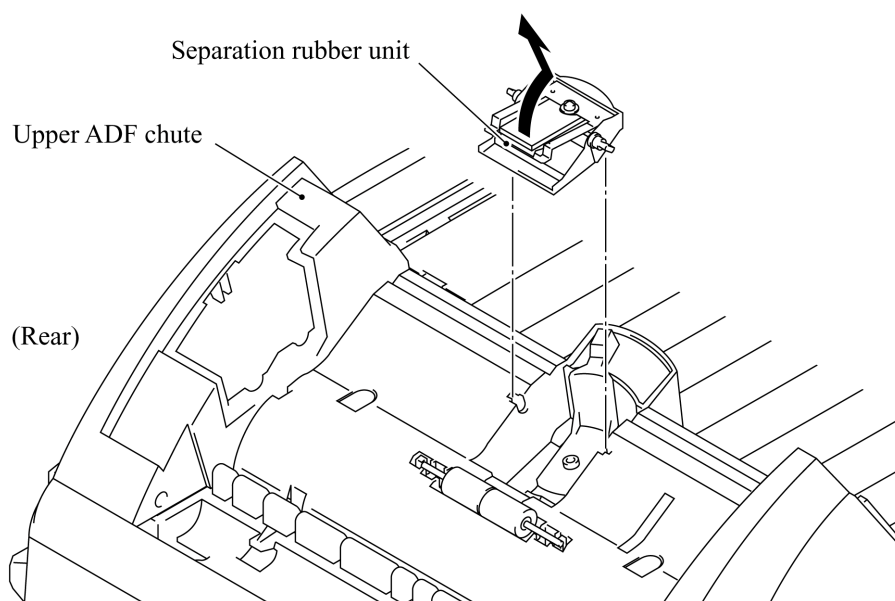
(4) Remove the screw and take the ADF thickness adjuster out of the upper ADF chute.

NOTE: The ADF thickness adjuster is lubricated with grease, so take care not to smear surrounding parts with the grease when handing the ADF thickness adjuster.

(5) At either end of the pressure roller shaft, press the latch to the right and take out the pressure rollers and their shaft. Then remove their springs.

Taptite, pan B M3x6

Upper ADF chute

ADF thickness adjuster

Lubricated with grease

(Rear)

Pressure rollers

Pressure roller shaft

Pressure roller springs

Latches

Correct position of the boss

ADF thickness adjuster

Guide

Wrong position: Boss placed on the guide

When setting the ADF thickness adjuster, do not put the boss provided on the underside of the adjuster on the guide.

## Upper ADF chute

(6) Remove the two screws from the upper ADF chute.

(7) Open the document tray (①).

(8) From the underside of the document tray, release the two leftmost latches (②) and then pull up the left end of the upper ADF chute (③).

Taptite, cup B M3x10

(Rear)

Upper ADF chute

②

③

Latches

②

Document tray

①

"Y"

Upper ADF chute

Latches

Tabs

(2)

(3)

(4)

(1)

Document tray

(Left)
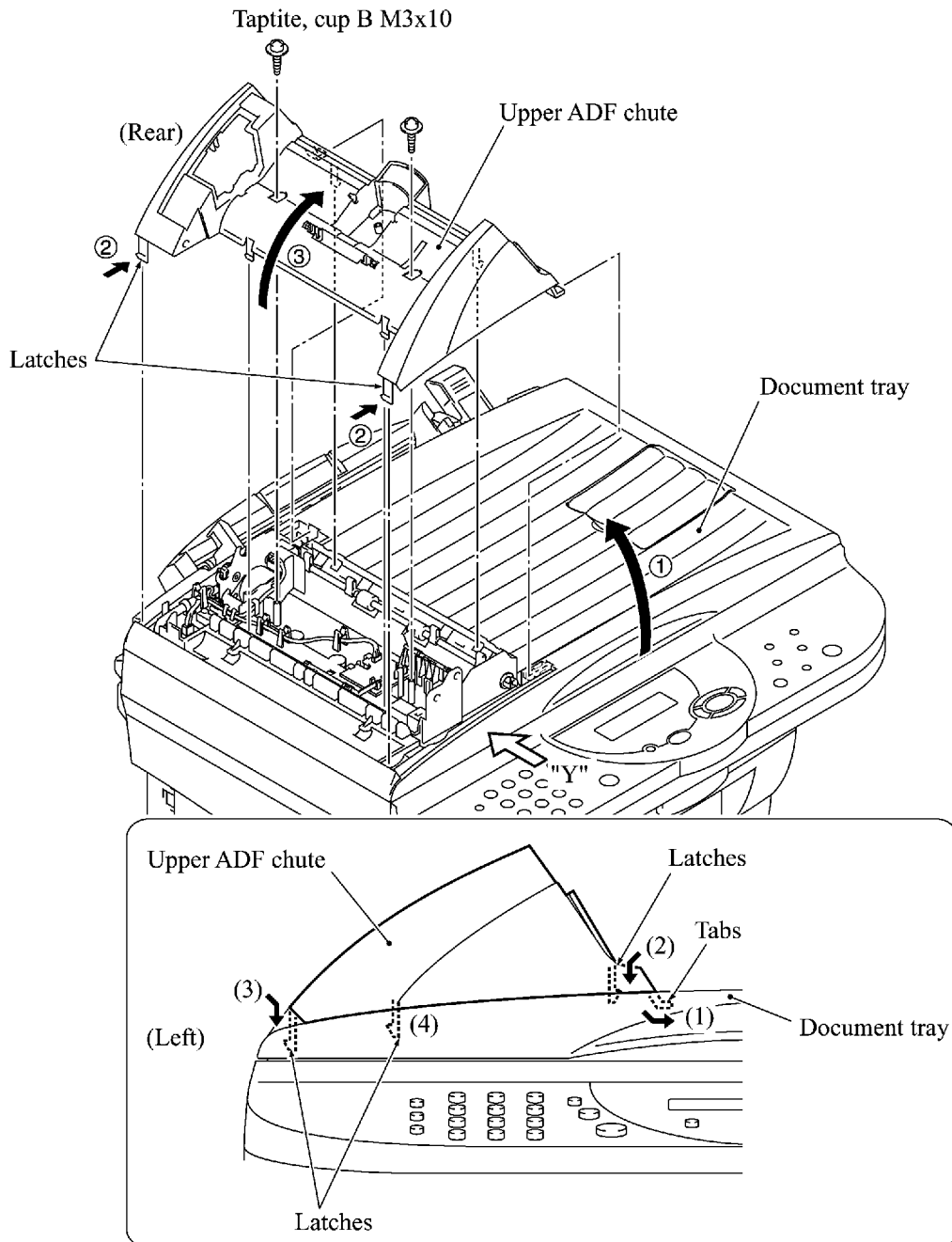
Latches

Latching the upper ADF chute (Viewed from "Y")

**Reassembling Note:** When latching the upper ADF chute, first fit tabs (1) of the right end into the openings provided in the document tray, then press latches (2), (3), and (4) into place in this order as shown above.

### 4.1.3 ADF Components on the Lower ADF Chute

**Document front and rear sensor actuators**

(1) Lift up the document front sensor actuator. Fully turn the document rear sensor actuator counterclockwise, then lift it up.

Document front sensor actuator

Document rear sensor actuator

Lower ADF chute

(Rear)
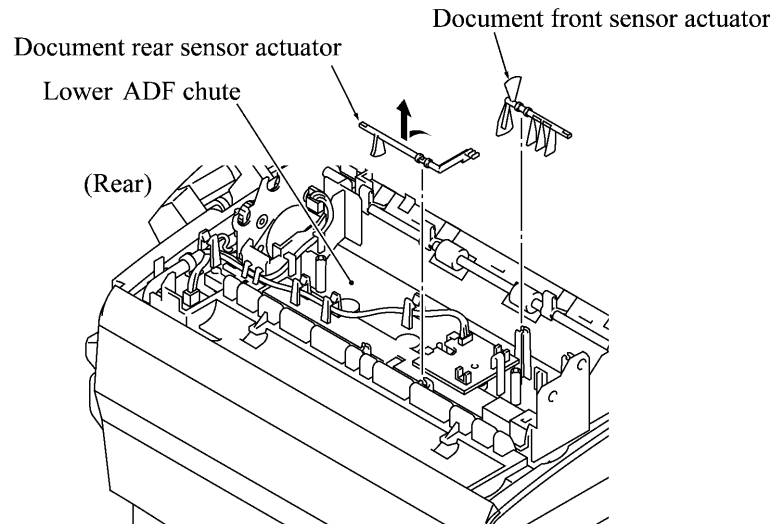
**Document sensor PCB**

(2) Take the document sensor harness out of the cable hooks, then disconnect it from the document sensor PCB.

(3) Press the locking pawl to the front and take out the document sensor PCB.

Document front sensor

Document sensor PCB

Document sensor harness

Lower ADF chute

(Rear)

③

Document rear sensor

Locking pawl

①

②

Cable hooks
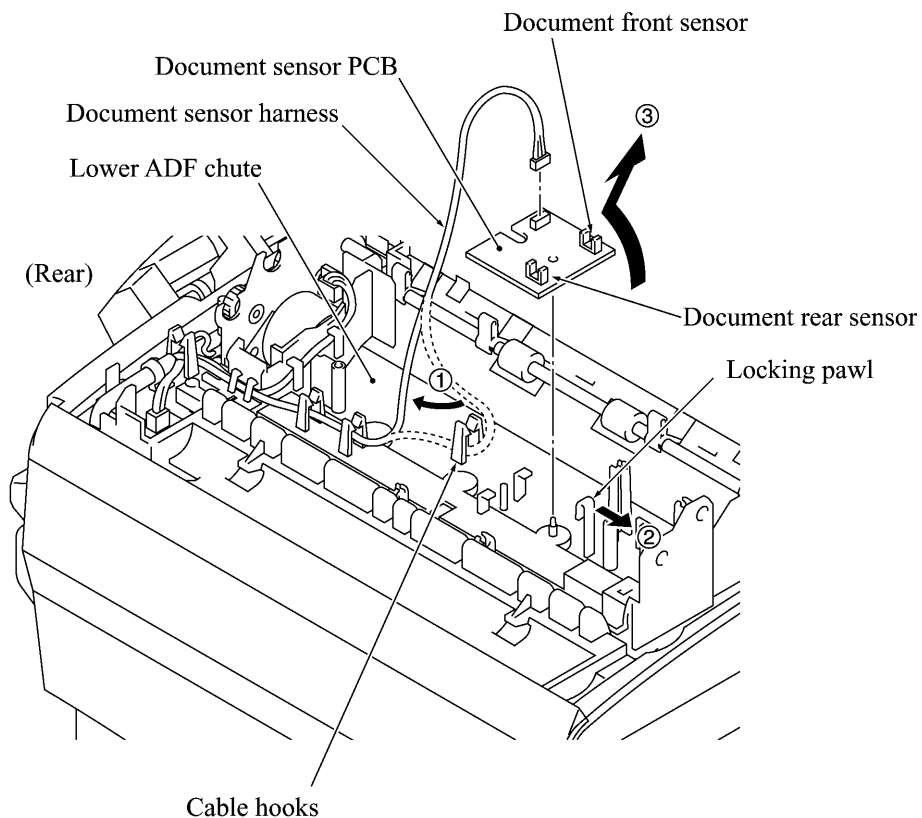
### Document guide clips

(4) Press the tab of each document guide clip. Each clip will snap out of the document ejection roller shaft.

Document guide clip

Lower ADF chute

②

①

Document ejection roller shaft
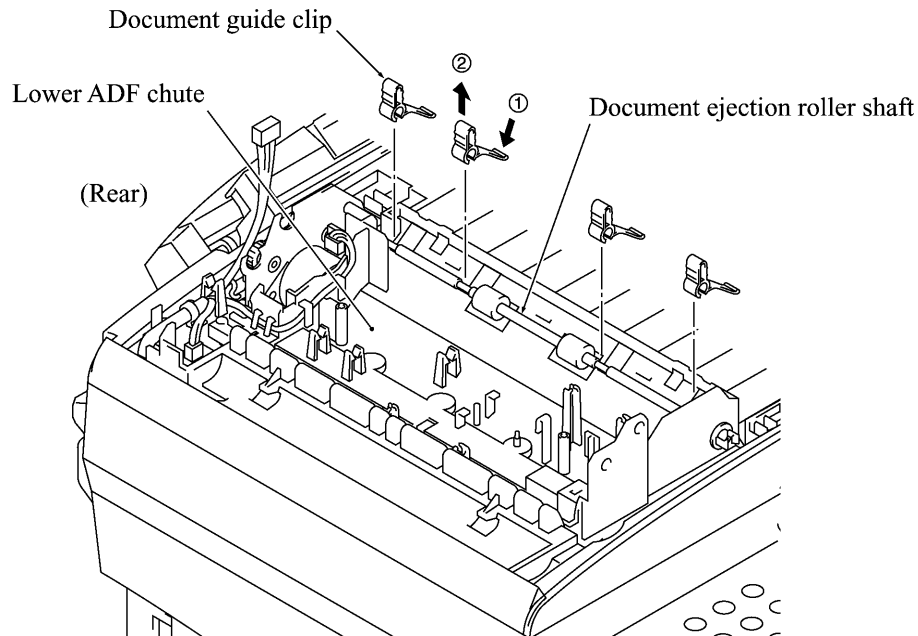
(Rear)

### Document ejection roller

(5) Remove the pawled bushing from the front end of the document ejection roller shaft by pulling its pawls outwards.

(6) Slide the rear bushing to the rear and then lift up the document ejection roller.

Boss

Rear bushing

Document ejection roller

ADF drive unit

(Rear)

Pawled bushing

Lower ADF chute
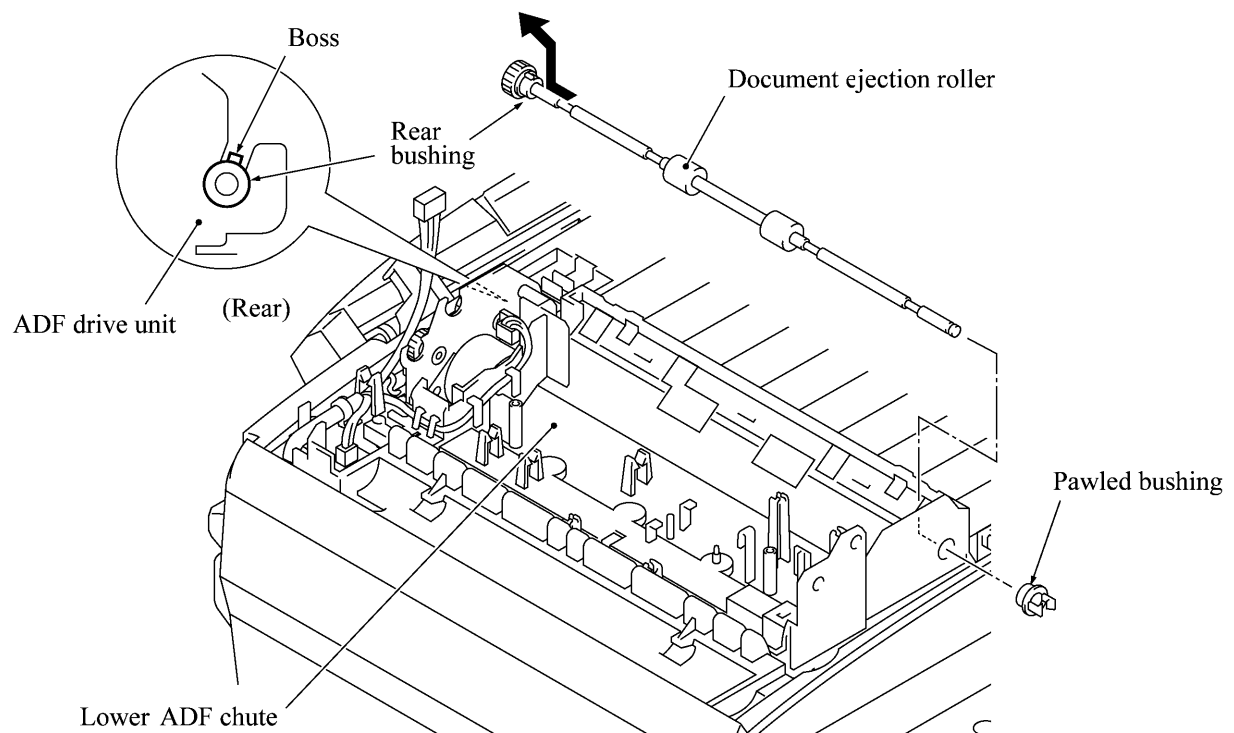
**Reassembling Note:** When fitting the rear bushing of the document ejection roller into the cutout of the ADF drive unit, orient the boss as illustrated on the previous page.

### Document pressure bar

(7) Open the ADF & document tray ASSY.

(8) Pull either of the front and rear supports of the document pressure bar outwards and remove the document pressure bar. The spring also comes off.
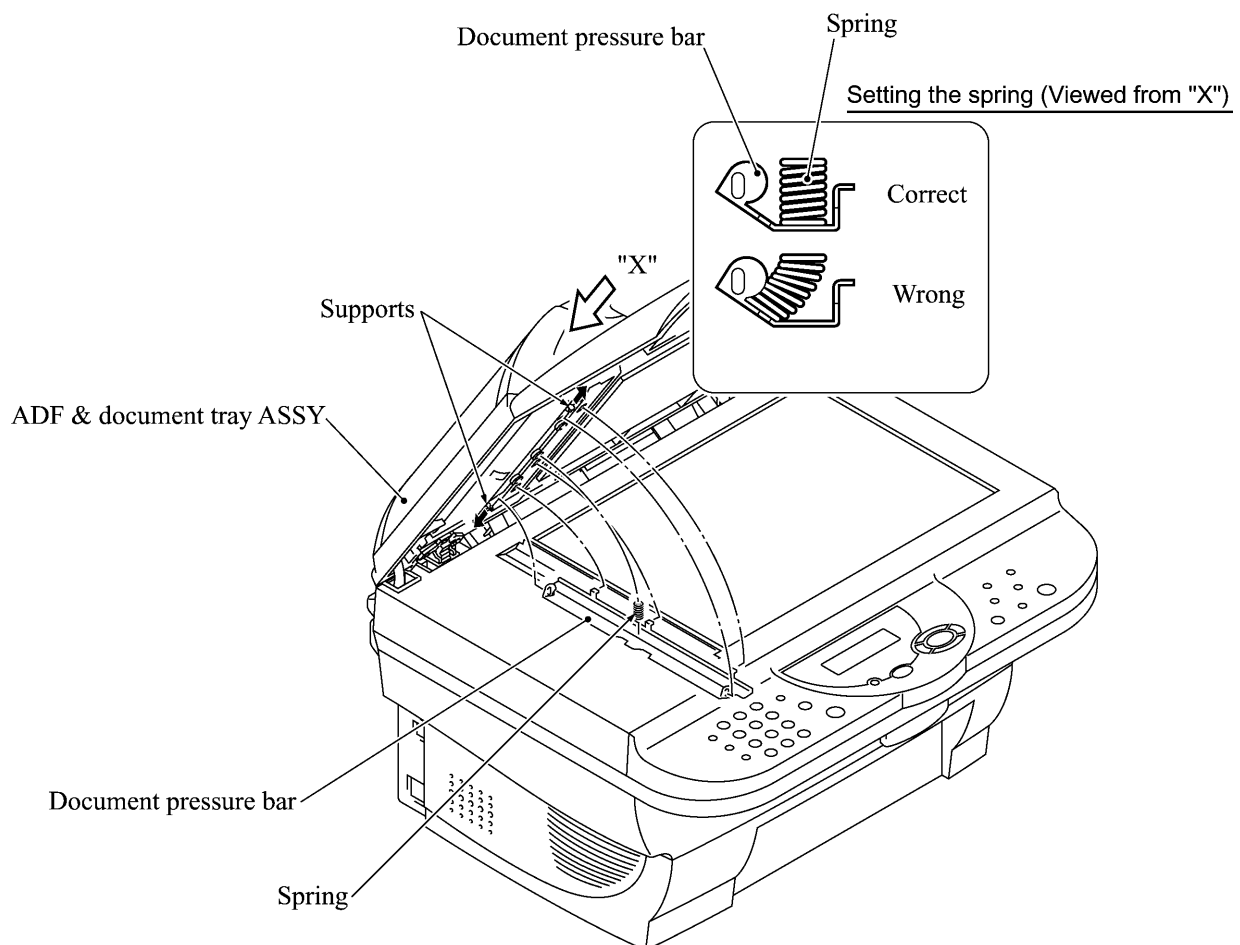


**Reassembling Note:** After setting the document pressure bar, check in the direction of arrow "X" that the spring is into place as illustrated above.

## Lower ADF chute, pinch rollers, and ADF motor

(9)  Take the document sensor harness out of cable hooks provided on the lower ADF chute.

(10) Disconnect the ADF motor harness from the motor, then take its harness out of the cable guides and hooks.

(11) Release the grounding wire from the ADF drive unit by removing the screw.

(12) Remove the two screws from the lower ADF chute.

(13) Lift up the lower ADF chute in the direction of the arrow shown below, taking care not to touch the anti-static brush.

(14) Press the latch to the left and remove the pinch rollers and its shaft.

When reinstalling the lower ADF chute,
turn the planet gear counterclockwise
(when viewed from the rear)

ADF drive unit

Grounding wire

Taptite, cup B M3x10

Planet gear

Lower ADF chute

Anti-static brush (Do not touch this.)

Pinch roller shaft

Pinch rollers

Pinch roller spring

ADF motor harness

Taptite, cup B M3x10

Grounding wire

Document sensor harness

Latch

4-15
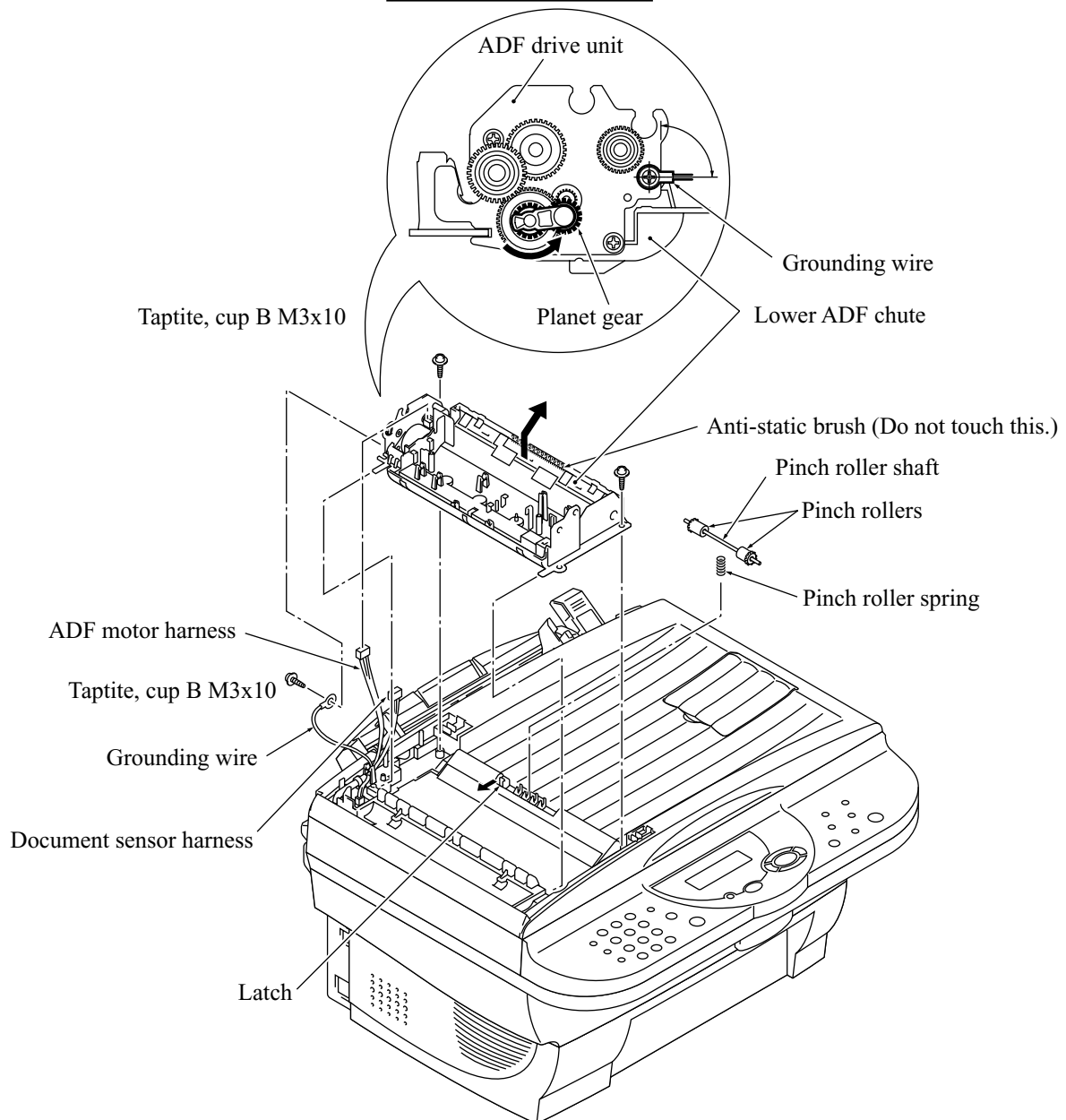
(15) Remove the two screws from the ADF drive unit and release the ADF motor.

**NOTE:** When using a screwdriver, take care not to scratch or damage gears on the ADF drive unit.

ADF drive unit

"x"

ADF motor

Taptite, cup B M3x8

Lower ADF chute

Screw, pan (s/p washer) M3x6
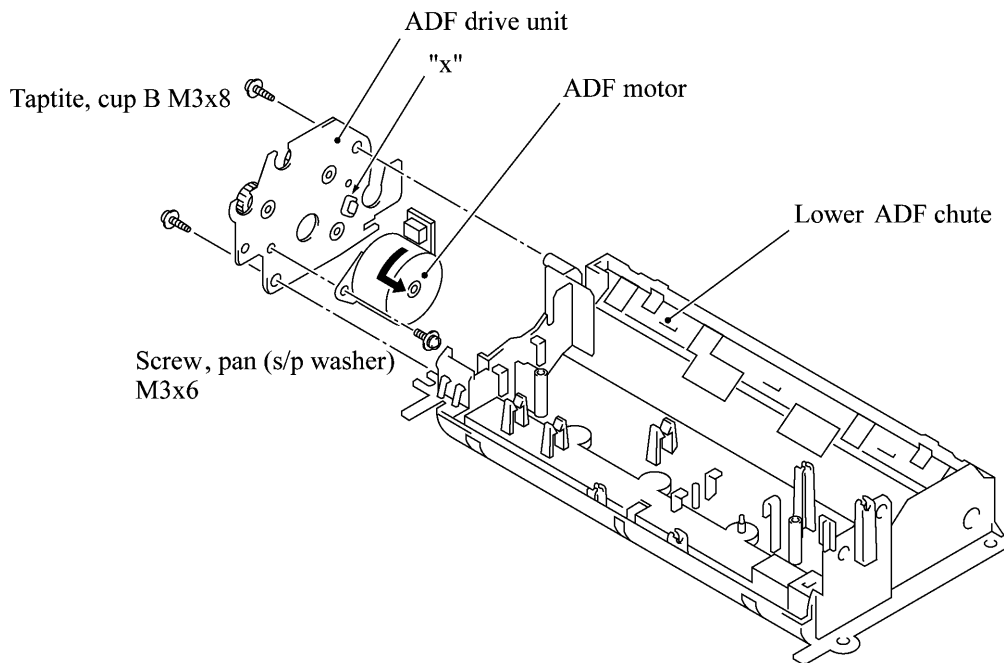
**Reassembling Note:** When setting the ADF motor, hook the non-screw side of the flange on section "x" (shown above) and secure it with the screw.

**Reassembling Note:** Before reinstalling the lower ADF chute to the document tray, be sure to turn the planet gear on the ADF drive unit counterclockwise when viewed from the rear, as illustrated on the previous page.

**Reassembling Note:** For routing the ADF motor harness, document sensor harness, and grounding wire, refer to Subsection 4.1.25, "Harness routing A." Secure the grounding wire at the angle shown on the previous page and let it hold down the ADF motor harness and document sensor harness as shown in "Harness routing A."

### 4.1.4 Document Tray Open Sensor and Document Stopper

(1) Disconnect the document tray open sensor harness from the sensor.

(2) Open the document tray.

(3) Press the right and left latches of the document tray open sensor with the tip of a flat screwdriver as shown below and push it down.

Document tray

①

Document tray open sensor harness

Document tray open sensor

②

②

Latches
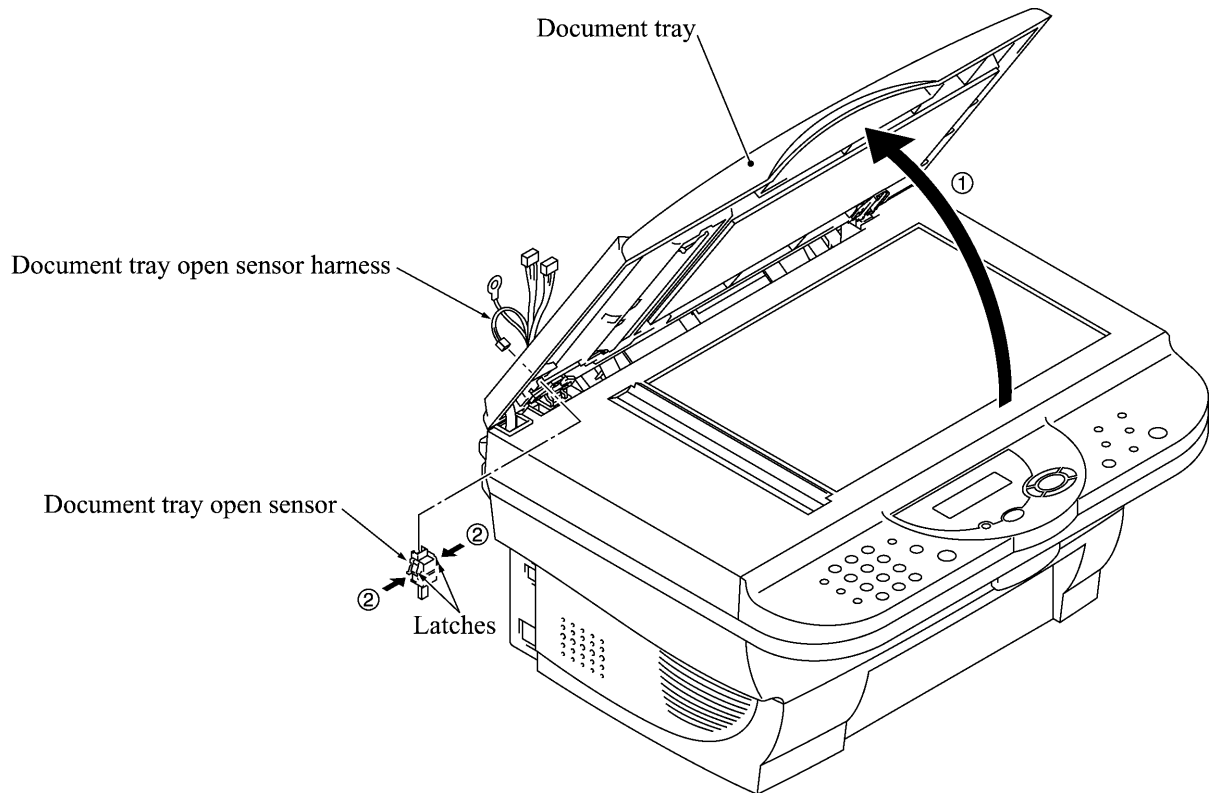
(4) Slightly open the document stopper and remove it while warping it.

② Document stopper

Document tray

①
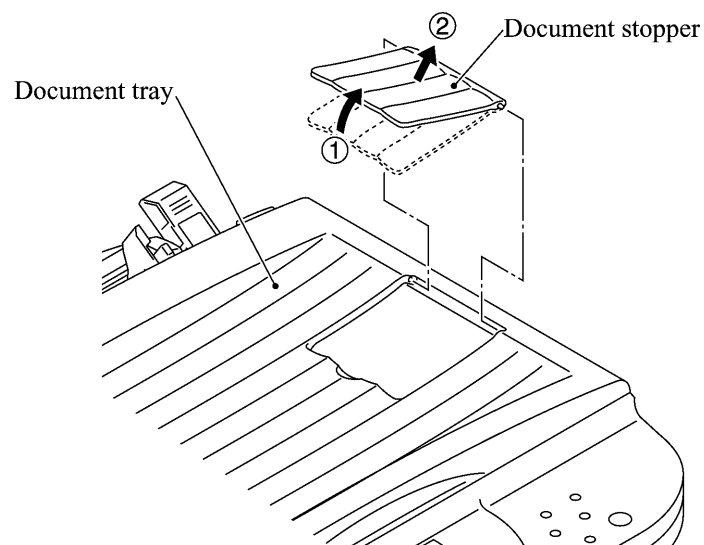
### 4.1.5 Scanner Unit and Control Panel ASSY (Together with Document Tray)

(1) Pull the scanner open lever and open the scanner unit.

(2) Unhook the two scanner springs. (The right-hand scanner spring is shorter than the left-hand one.)

Document tray

Scanner open lever

Scanner springs

Scanner unit

Front cover

Scanner mount

Opening provided in the scanner mount

Scanner spring

Hooking the scanner spring onto the scanner mount and front cover

Opening provided in the front cover
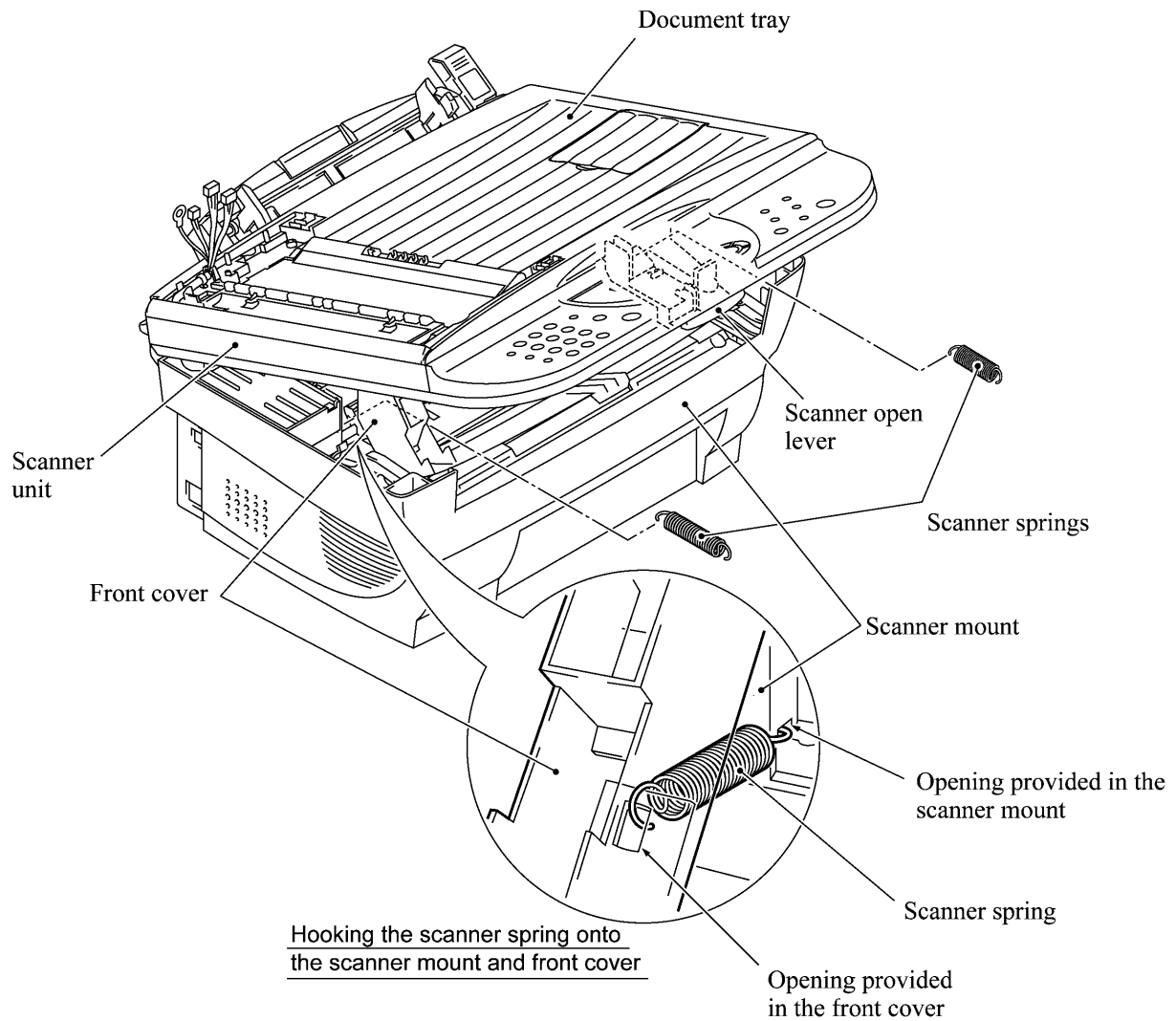
(3)  At each of the right and left rear edges of the front cover, push up the lock of the front cover connector (in the direction of arrow ①) and press the rear edge of the front cover inwards (arrow ②) to release its boss from the front cover connector.

Scanner unit

Front cover

Front cover connector

**Releasing the front cover from the front cover connector secured to the underside of the scanner unit**

Lock

Boss
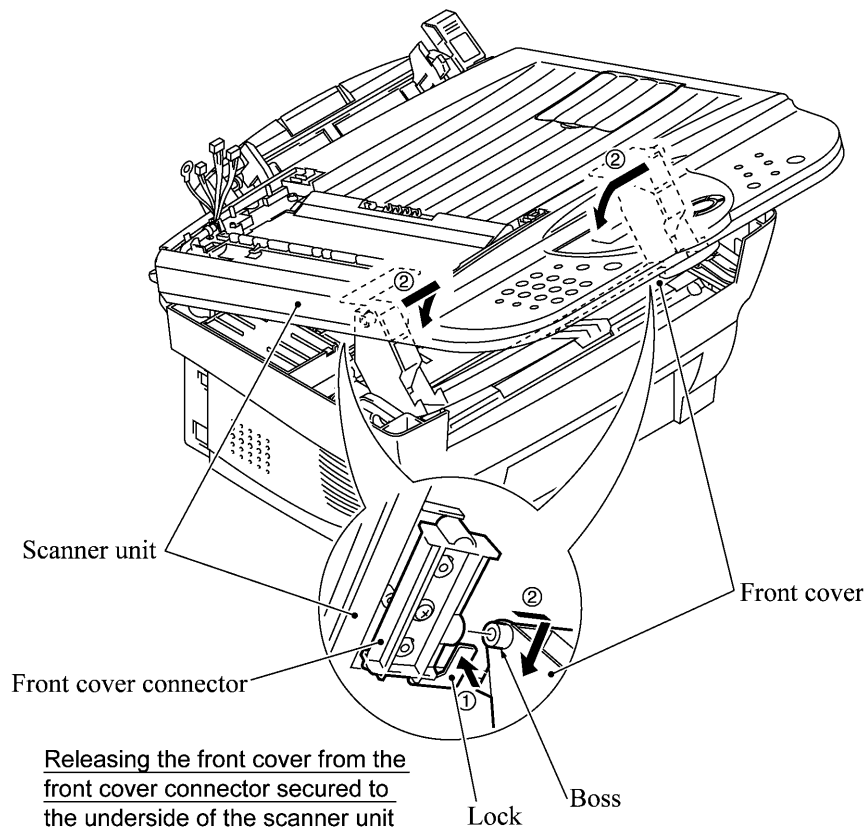
(4)  While keeping the scanner unit open, unlatch the relay PCB cover and take it out.

Cutout

Relay PCB cover

Boss

Latch
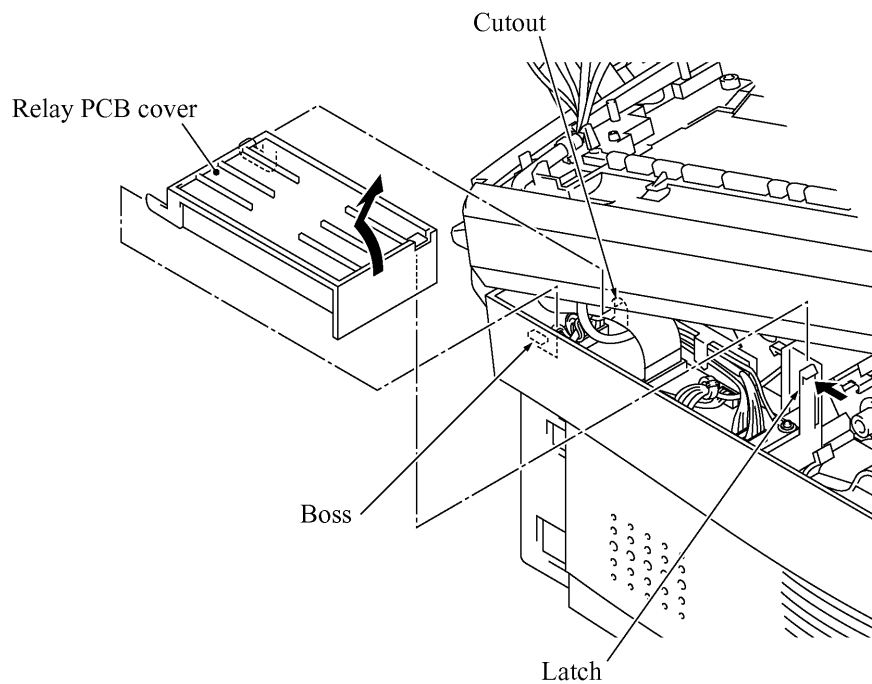
(5) While keeping the scanner unit open (in the direction of arrow ①), disconnect the CCD flat cable (arrow ②) from the relay PCB.

**NOTE:** Handle the CCD flat cable with care.

(6) Open the scanner unit further and lift up its rear edge to disengage it from the scanner mount. Then shift the scanner unit to the front right as shown below (arrow ③) so that the relay PCB can be fully seen.

**CAUTION:** When putting the scanner unit on the scanner mount, take special care not to bend, wrinkle, or scratch the CCD flat cable or not to break the boss of the front cover (that is provided for the scanner open sensor actuator) by the bottom of the scanner unit.



Scanner unit

CCD flat cable

Relay PCB

Scanner unit

Boss (provided for the scanner open sensor actuator)

Front cover

Correct

Wrong

CCD flat cable

Be careful with the boss of the front cover
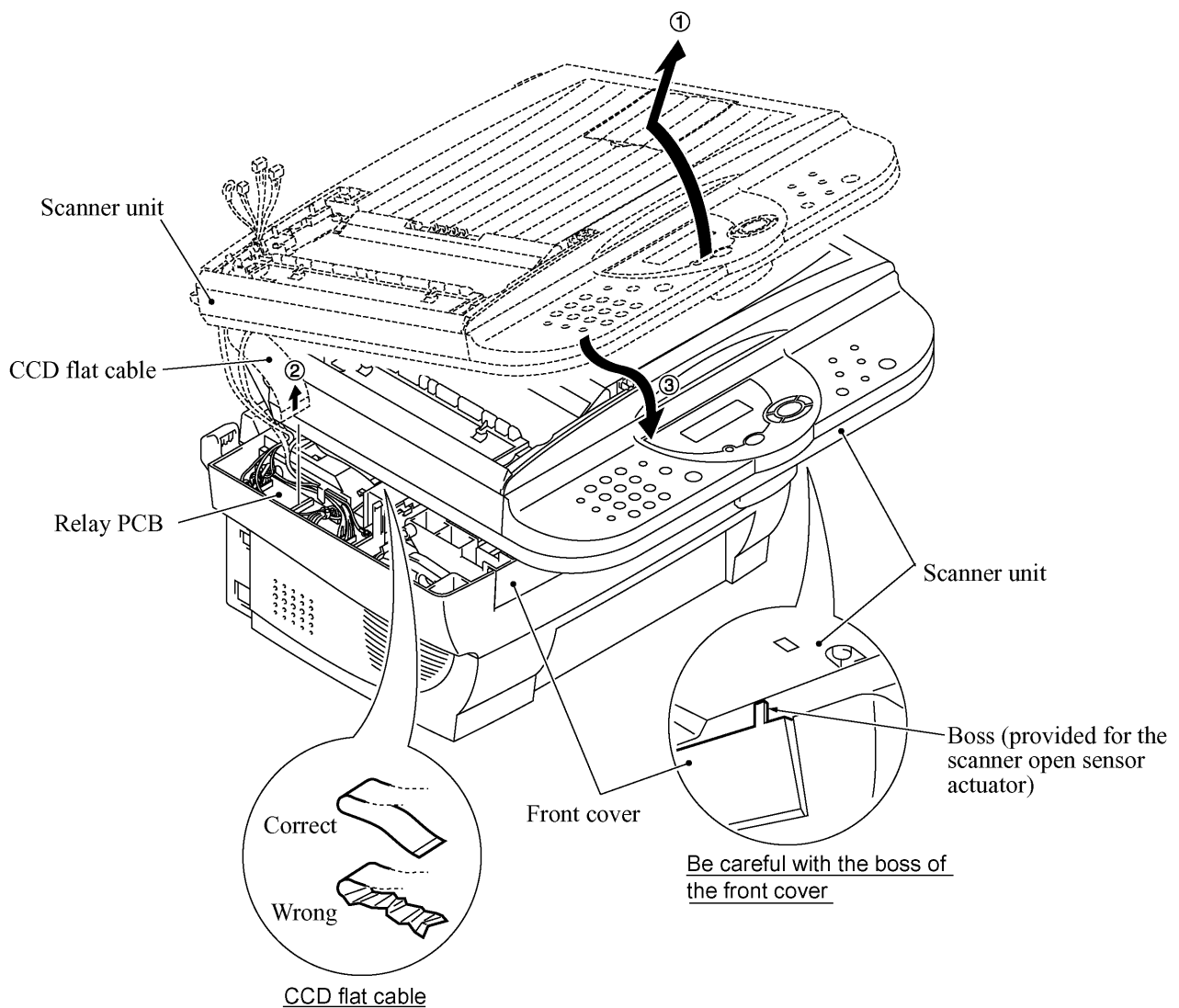
(7) Disconnect the following harnesses from the relay PCB:

    - Document tray open sensor harness
    - Document sensor harness
    - ADF motor harness
    - Panel harness

(8) Release the grounding wire (coming from the ADF drive unit) by removing the screw.

(9) Lift up the scanner unit together with the document tray and control panel ASSY.



Scanner unit

Document sensor harness
Document tray open sensor harness
Cable clip
Relay (CCD/SEN) harness
Grounding wire (From the ADF drive unit)
ADF motor harness
Relay (ADF) harness
Relay (CCD/PANEL) harness
Panel harness
(Left)
Relay PCB

Taptite, cup B M3x10
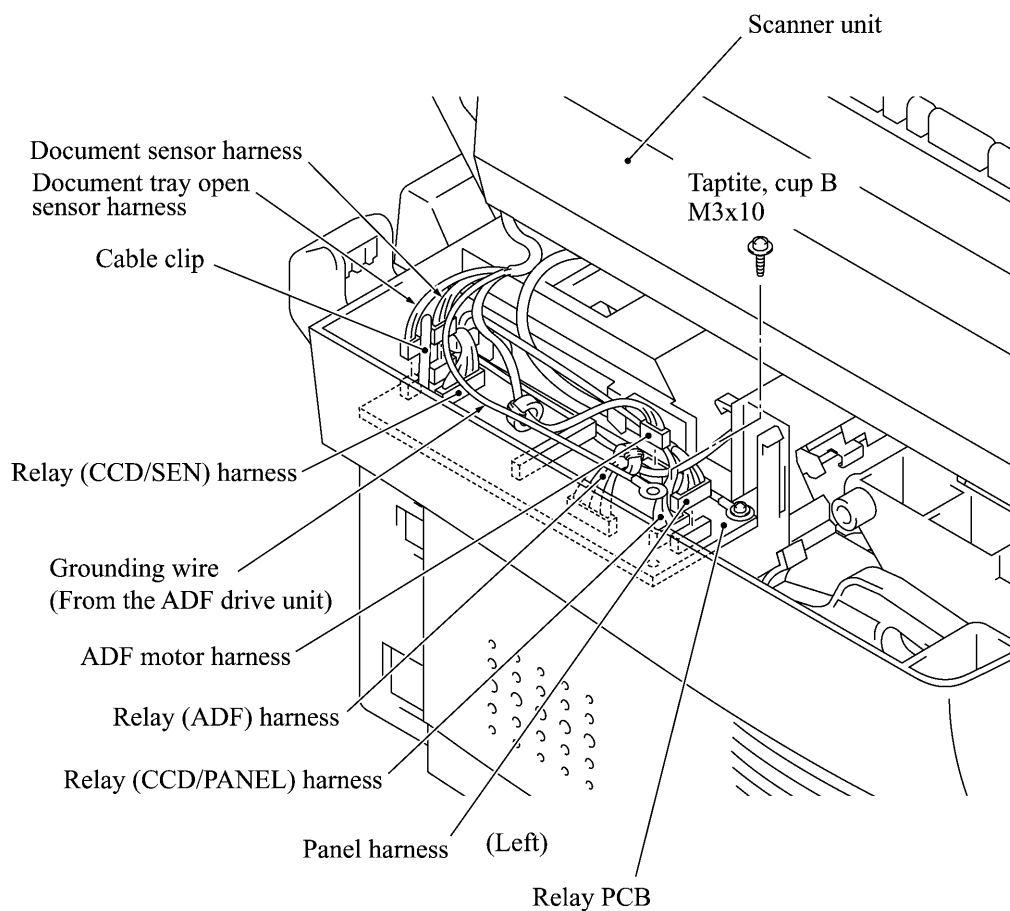
(10) Remove the two screws from the bottom rear of the hinges.

(11) Be sure to open the document tray, then release the harnesses (bound and covered with the cable sheath) from the latch and move them to the front in the opening.

(12) Lift up the document tray.
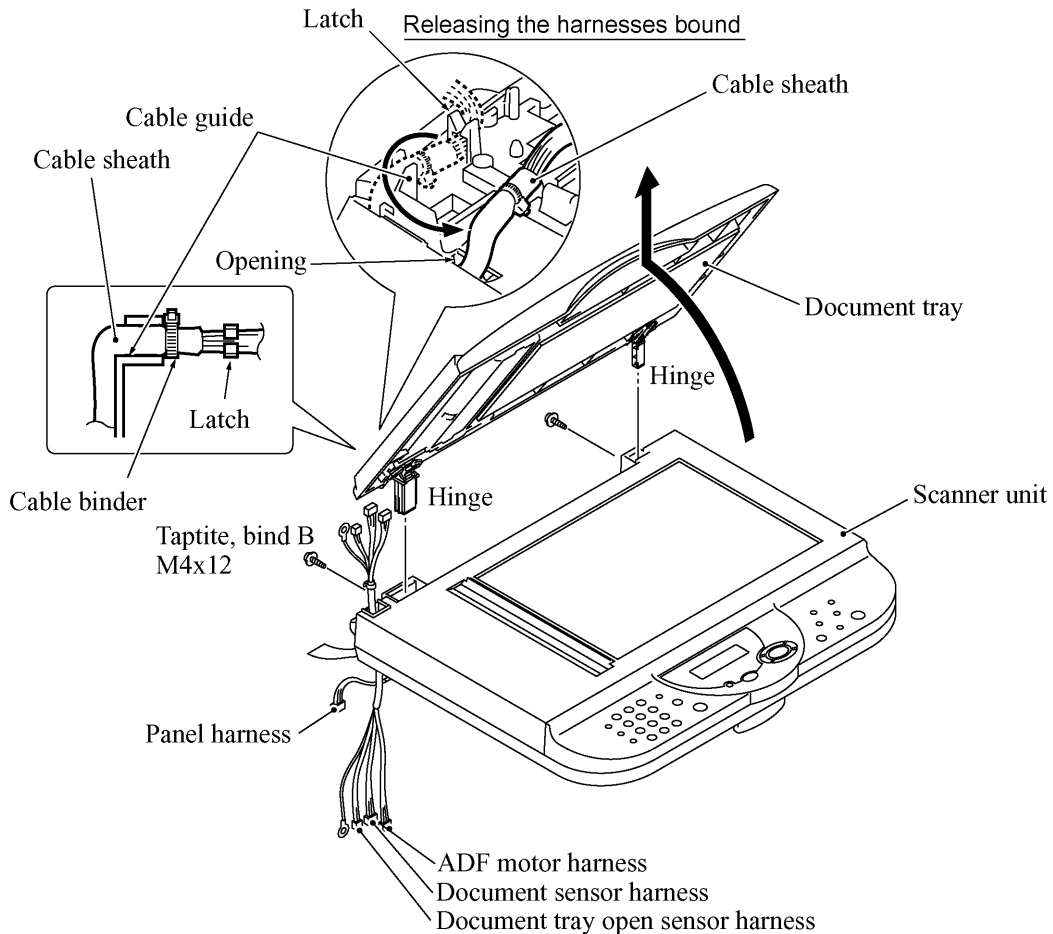


(13) From the hinge base R, remove the hinge arm as shown below. Remove the three screws and release the hinge base R.

(14) From the hinge L that should be kept opened, remove the three screws.
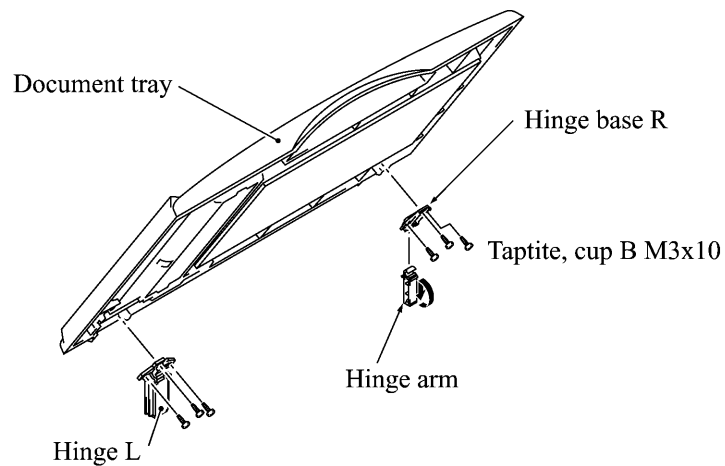
(15) Remove the six screws from the underside of the scanner base.

(16) Release the two latches of the control panel ASSY from the scanner base.

(17) Slightly lift up the control panel ASSY and disconnect the panel harness from the control panel PCB.

(18) Turn the scanner open sensor actuator as shown below and remove it.

(19) Remove the screw from the scanner open sensor PCB. Then the control panel ASSY is separated from the scanner unit.

(For the disassembly procedure of the control panel ASSY and scanner unit, refer to Subsections 4.1.6 and 4.1.7, respectively.)

(20) Remove the lever spring.

(21) Insert the tip of a flat screwdriver into slit "s," push up the lock, and remove the scanner open lever in the direction of the arrow.
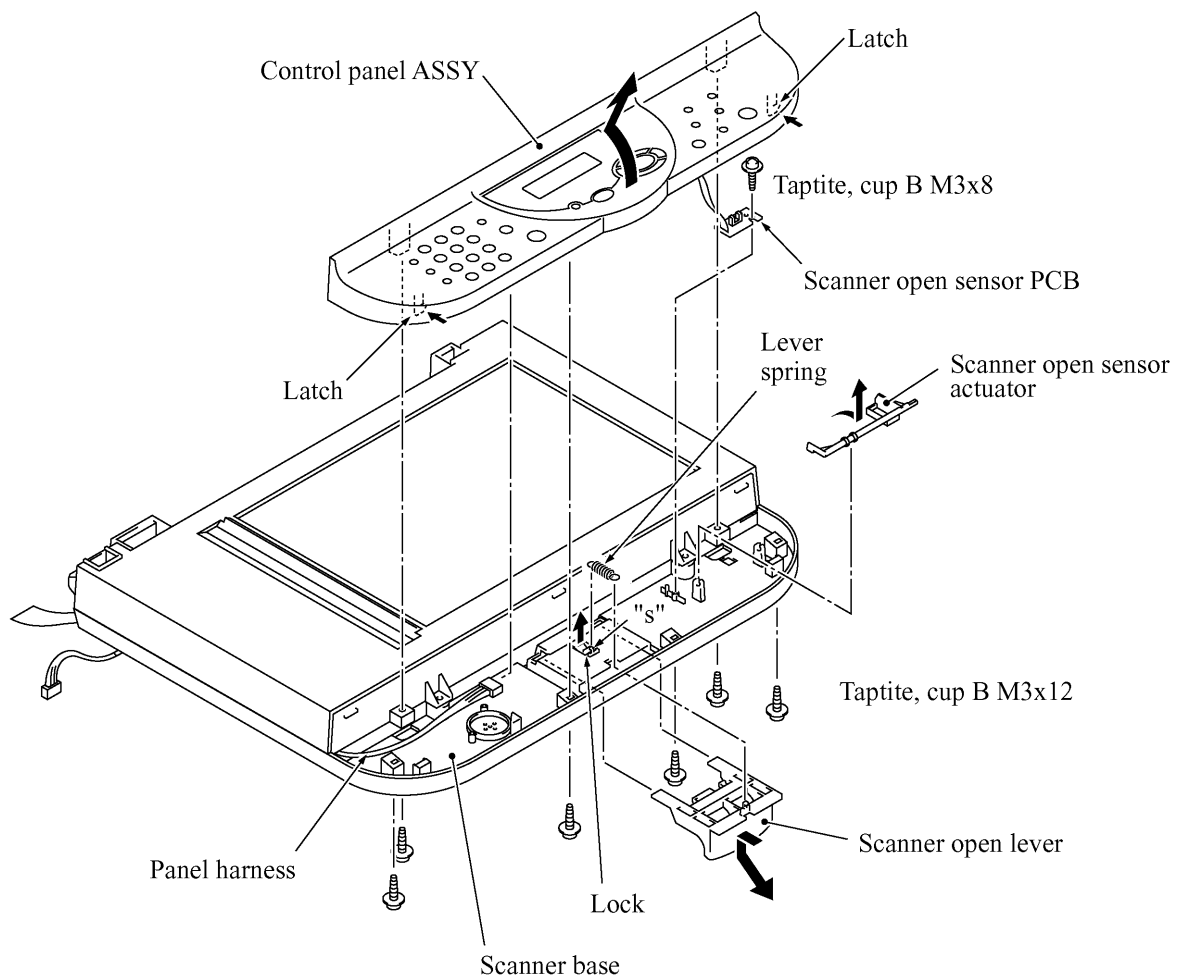
■ **Reassembling Notes**

- When setting the document tray on the scanner unit, pass the bound harnesses (ADF motor harness, document sensor harness, document tray open sensor harness, and grounding wire) through the front section of the opening provided in the left rear corner of the document tray, with its bound section facing up (see the illustration given on page 4-22).

  Move those bound harnesses to the rear section of the opening. Route the bound section through the cable guide so that the cable binder comes into contact with the cable guide as illustrated on page 4-22. Refer to Subsection 4.1.25 "Harness routing A."

- When putting the scanner unit on the scanner mount, take special care not to bend, wrinkle, or scratch the CCD flat cable or not to break the boss of the front cover by the bottom of the scanner unit. (See the illustration given on page 4-20.)

- Route the document sensor harness, document tray open sensor harness, ADF motor harness, panel harness, and grounding wire on the scanner mount as shown on page 4-21. Wind the document sensor harness and document tray open sensor harness around the cable clip on the relay PCB, and then bend the cable clip as shown in Subsection 4.1.25, "Harness routing B."

### 4.1.6  Disassembly of the Control Panel ASSY

(1) Remove the two screws from the control panel PCB.

(2) Slightly lift up the control panel PCB, then unlock the FPC key connector and disconnect the FPC key. Next, unlock the LCD cable connector and disconnect the LCD flat cable.

(3) Remove the seven screws and take off the reinforcement plate and FPC key.

Control panel

FPC key

LCD

Reinforcement plate

Scanner open sensor

Control panel PCB

Taptite, cup B M3x6
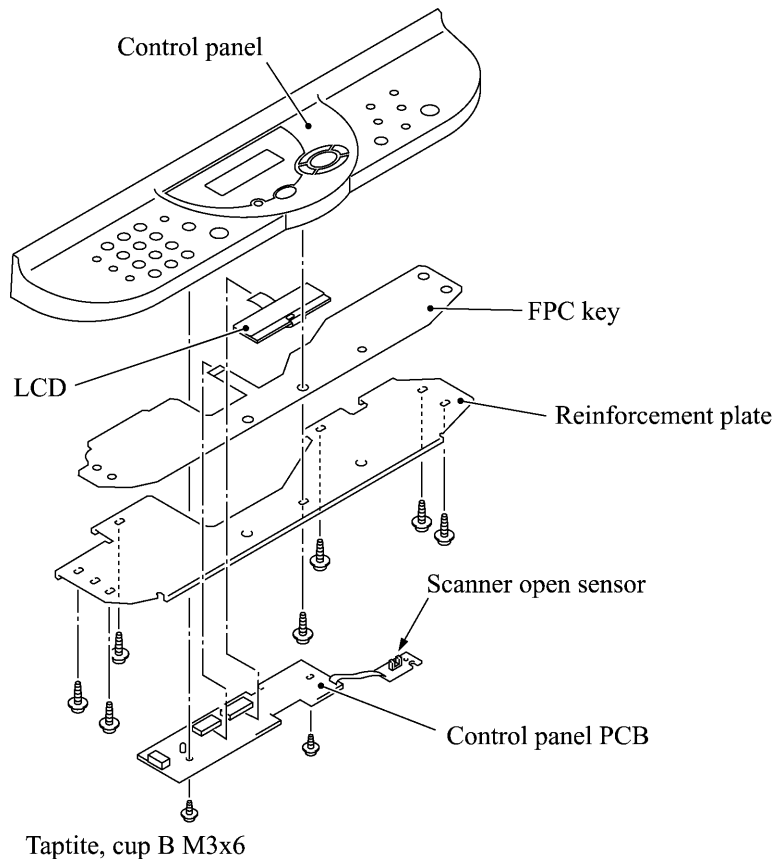
(4) As shown below, pull the lock arms outwards to release the LCD and pull the LCD flat cable gently.

LCD

(Rear)

Lock arm

Lock arm
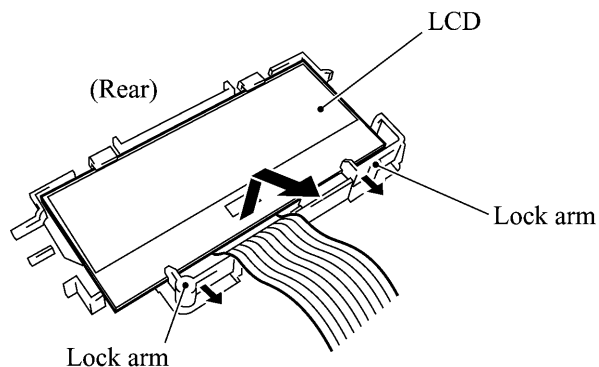
### ■  Reassembling Notes

• Before reinstalling the LCD to the control panel, wipe fingerprints or dust off the LCD surface and control panel window with a soft cloth.

• A new LCD is covered with a protection sheet. Before installing it, remove the protection sheet.

## 4.1.7 Disassembly of the Scanner Unit

The disassembly job of the scanner unit should be done in a clean room to prevent dust or dirt from getting into the scanner unit.

(1)  Remove the four screws from the scanner top cover.

(2)  Separate the scanner top cover from the scanner base.
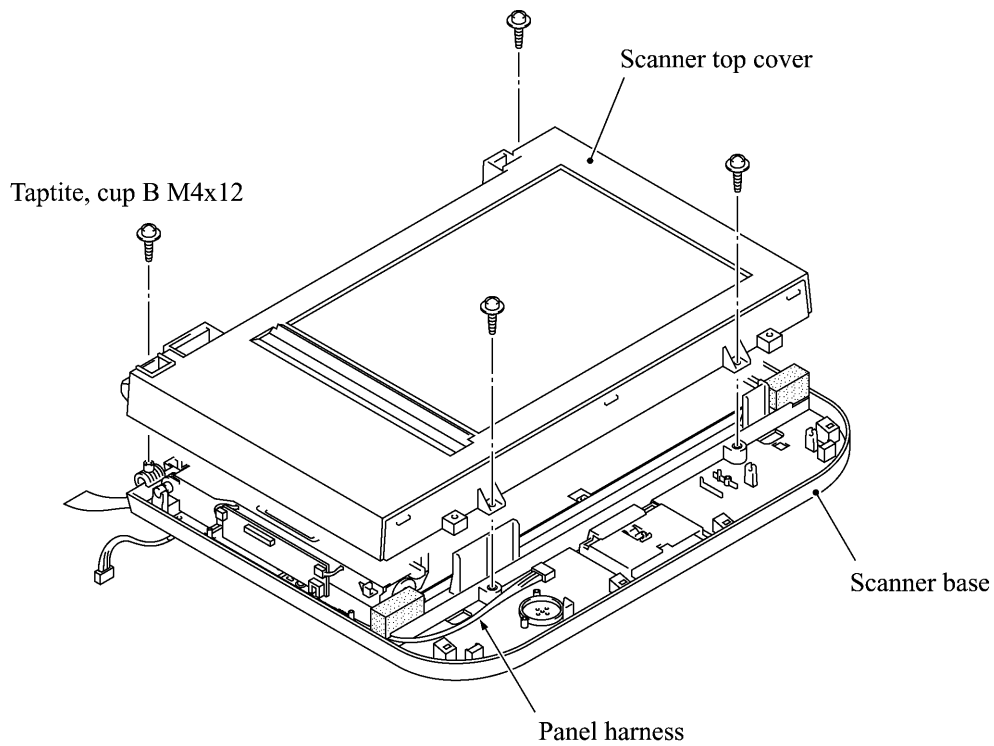
(3) Release the CCD drive belt from boss "a."

(4) At the left front end of the CCD drive belt, unhook the belt spring from boss "b."

   **NOTE:** Do not remove the belt spring or belt clip from the CCD drive belt.

(5) As illustrated below, move the CCD unit to the right, lift up its front end and turn the CCD unit upright. The CCD drive belt will slip off the CCD idle pulley and gear on the underside of the CCD unit.

Right rear end of the CCD drive belt

CCD drive belt

The end of the belt should come within this range.

Routing the CCD drive belt on the underside of the CCD unit

CCD drive belt

Underside of the CCD unit turned upright

CCD unit turned upright

CCD motor gear

CCD drive gear

Toothed side facing outwards

CCD idle pulley

Scanner base

Boss "a"

Boss "b"

Belt clip

Belt spring

Boss "b"

Left front end of the CCD drive belt

(6) Disconnect the CCD flat cable from the CCD PCB, then release the cable that is attached to the underside of the CCD unit with double-sided adhesive tape.

**NOTE:** Only when the CCD unit or CCD flat cable is defective and requires replacement, release the flat cable. Once released, the flat cable should be attached using new double-sided adhesive tape.

(7) Lift up the CCD rail together with the CCD unit from the scanner base, then pull out the CCD rail.

**NOTE:** When handling the CCD unit, do not touch the CCD PCB or glasses but hold the hatched sections as shown on the next page.

These hatched sections are
allowed to touch.

CCD unit

CCD PCB
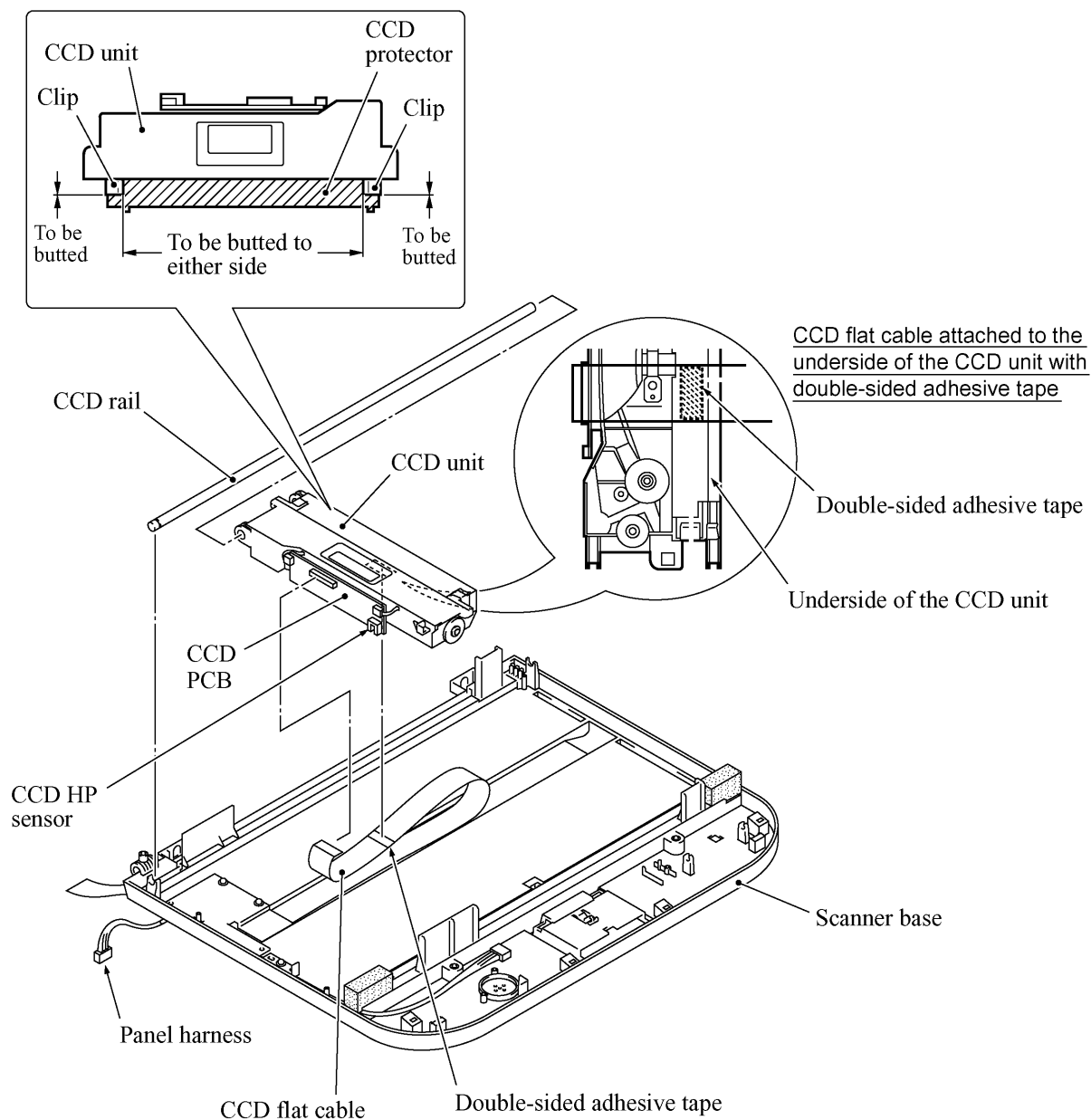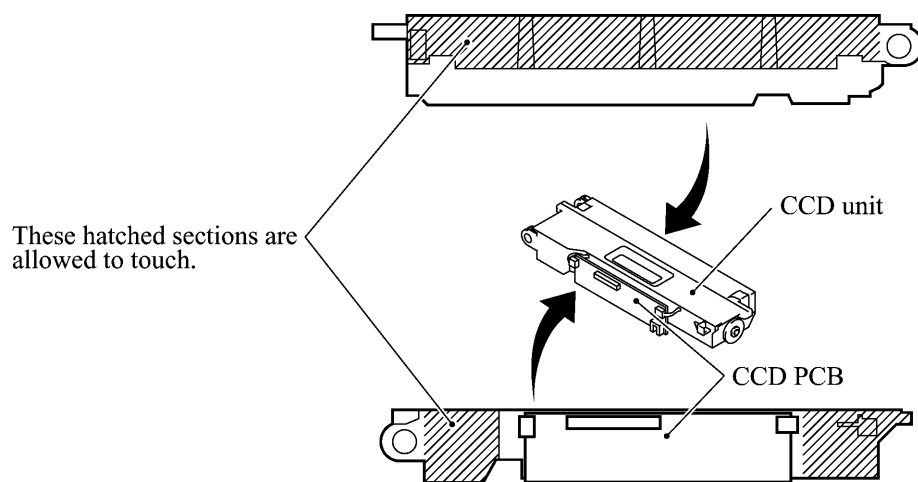
(8) Remove the three screws and lift up the guide plate.

(9) Remove the screw from the CCD HP sensor plate.

Taptite, cup B M3x8

Guide plate

CCD HP sensor plate

Scanner base

Flat cable clamp

CCD HP sensor plate
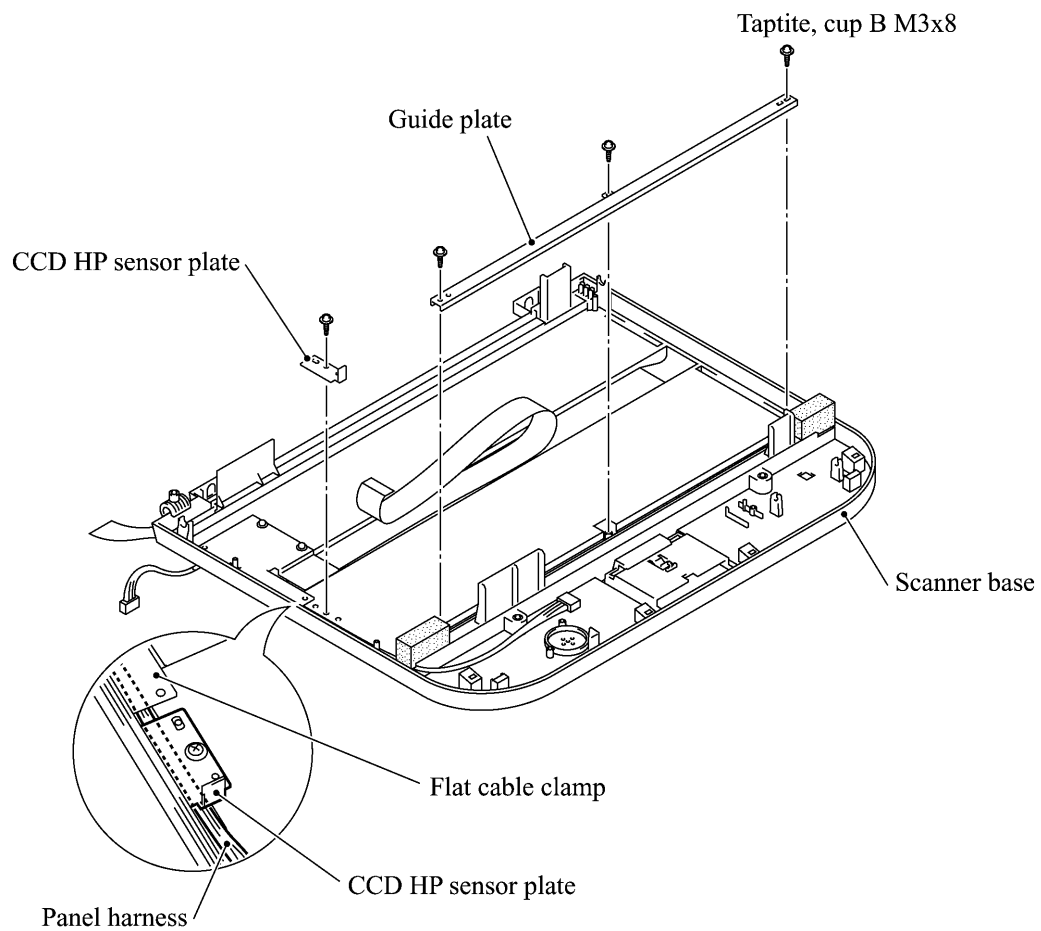
Panel harness

(10) Remove the two screws and take off the flat cable clamp.

(11) To take out the panel harness, remove sponges F and R that are backed with adhesive tape.
**NOTE:** Once removed, those sponges will become unusable and new parts will have to be put back in.

(12) To take out the CCD flat cable, remove sponge R.

CCD flat cable and panel harness secured to the scanner base
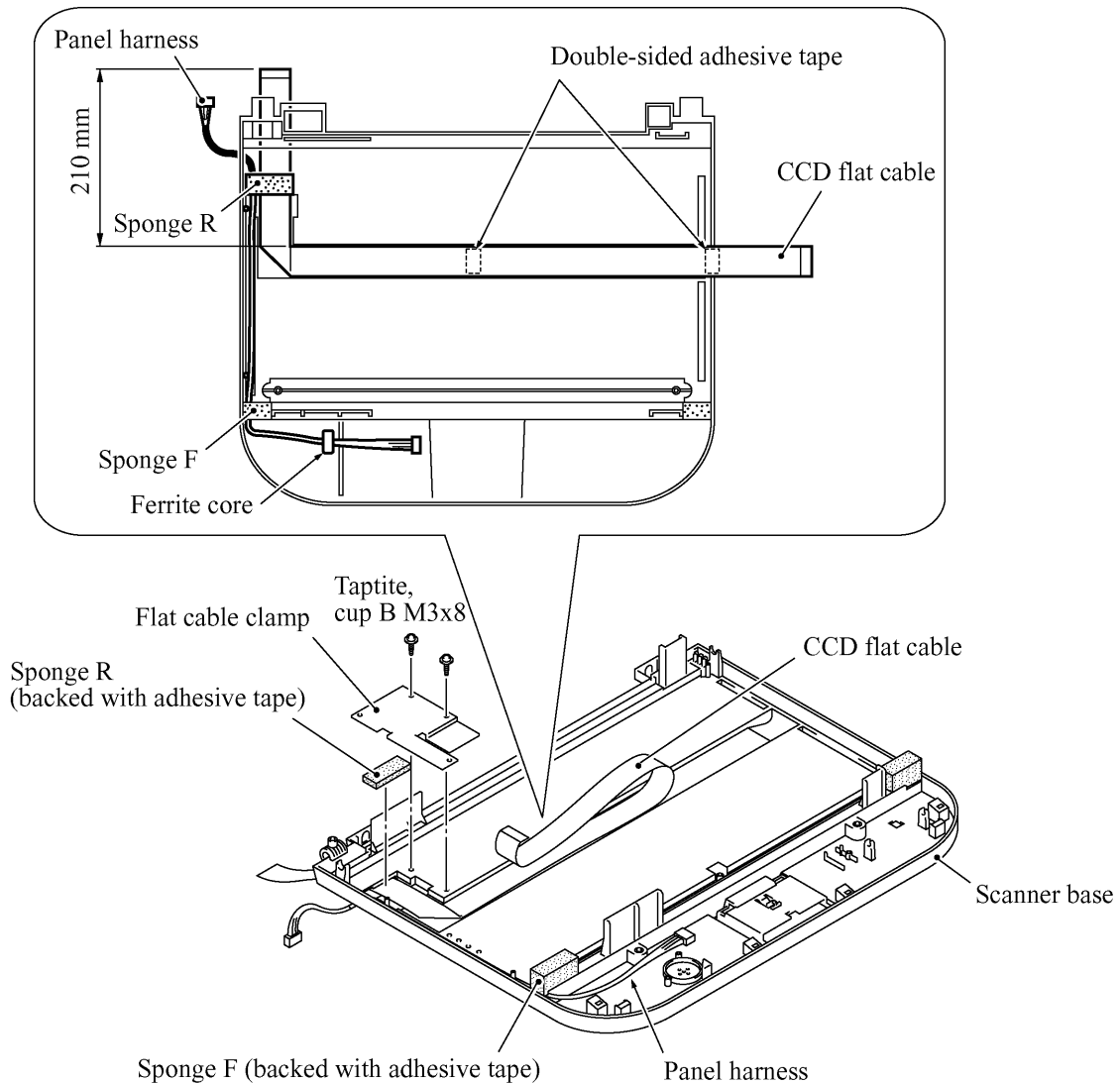


■  **Reassembling Notes**

• When replacing the CCD unit with a new one, you need to attach a CCD protector to it as specified on page 4-28. A new CCD protector is covered with a protection sheet, so remove the protection sheet before attaching.

• When using a new CCD flat cable, fold it and secure it to the scanner base with double-sided adhesive tape and sponge R (backed with adhesive tape) as illustrated above.
Then attach it to the underside of the CCD unit with double-sided adhesive tape.

• When reassembling the components inside the scanner unit, use screws (Taptite, cup B M3x8). Never use longer ones (e.g., M3x10). Using longer ones will bore a hole in the scanner base.

• When installing the CCD drive belt to the scanner base, set its rear end within the range specified on page 4-27.

### 4.1.8 Front Cover

(1) Press the rear ends of the front cover inwards (in the direction of arrow ①) to release bosses "a" from the front cover guides.

(2) Remove the screw from each of the front cover guides.

(3) While pulling the tab of each front cover guide up and to the front (in the direction of arrow ②) to release the guide from boss "b," remove the guide in the direction of arrow ③.
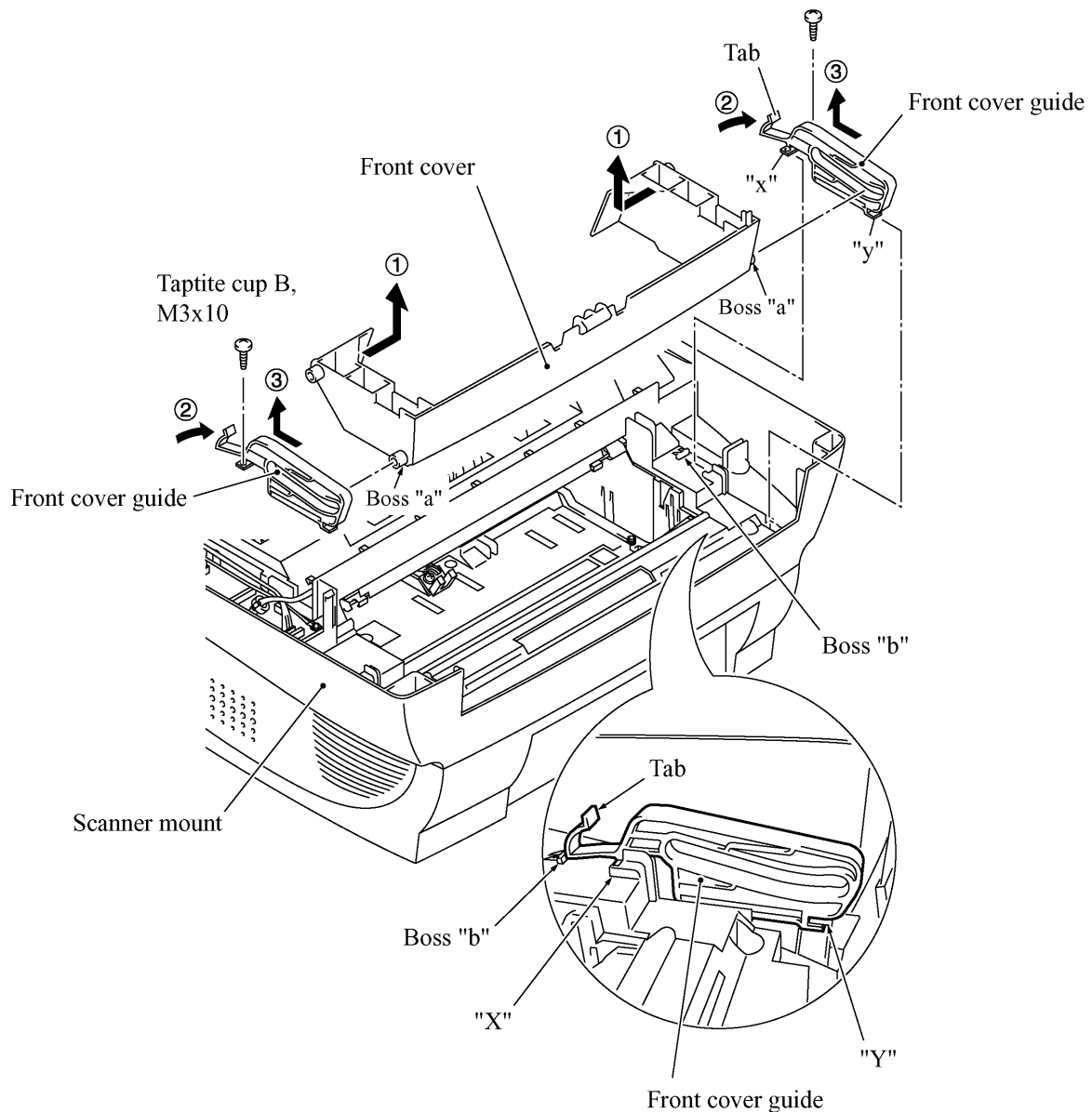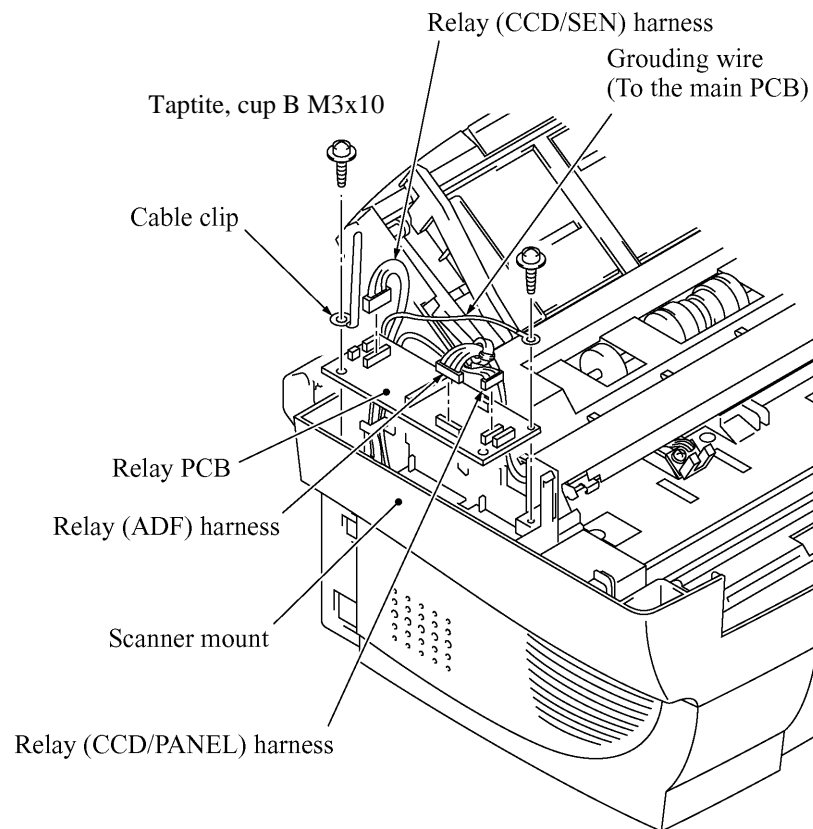


■ **Reassembling Notes**

• When setting the front cover guides back into place, fit sections "y" and "x" into "Y" and "X" of the scanner mount, respectively, while pushing the guides down and to the front.

### 4.1.9 Relay PCB

(1) Disconnect the three relay harnesses from the relay PCB.

(2) Remove the two screws. The cable clip will come off and the grounding wire will be released.

(3) Lift up the relay PCB.

Relay (CCD/SEN) harness

Grouding wire
(To the main PCB)

Taptite, cup B M3x10

Cable clip

Relay PCB

Relay (ADF) harness

Scanner mount

Relay (CCD/PANEL) harness

### 4.1.10 Scanner Mount

(1) Remove the harness cover.

   **NOTE:** Once removed, the harness cover will become unusable and a new part will have to be put back in.

(2) Remove the relay (ADF) harness from seven latches and then bring it to the right.
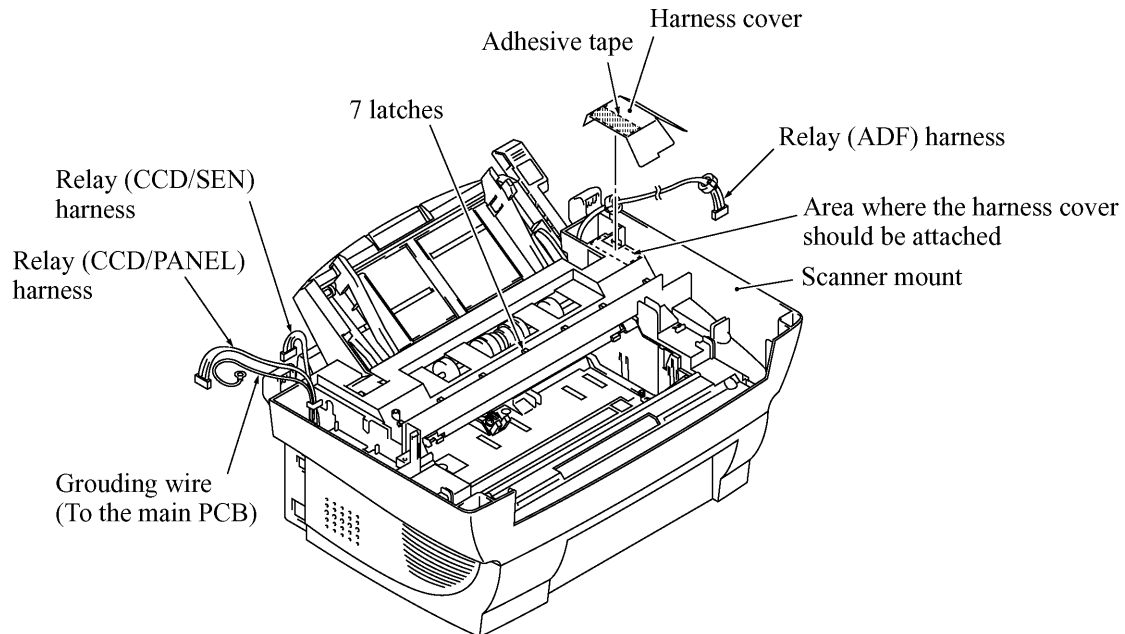


(3) Remove the two screws from the scanner mount

(4) Remove the scanner mount in the direction of the arrows.
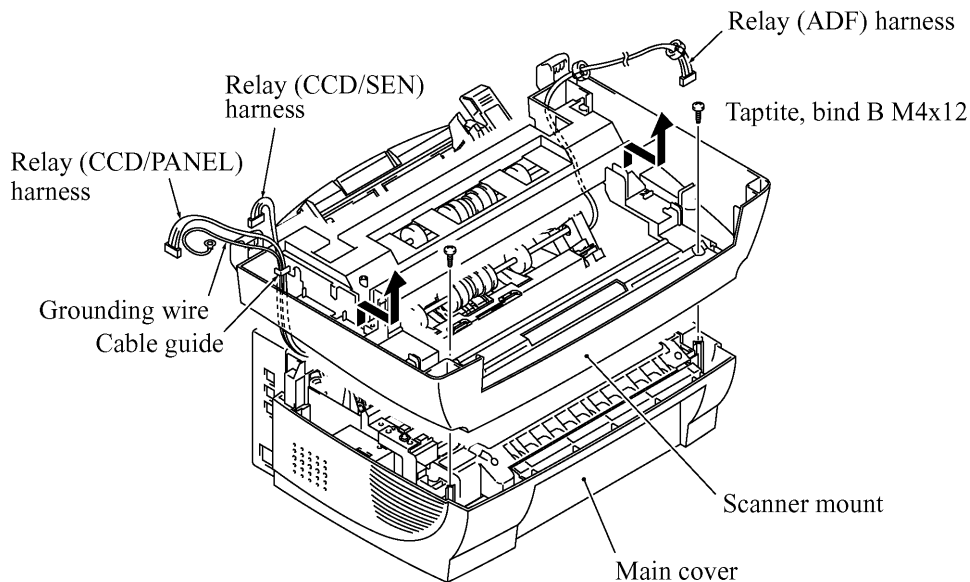


■ **Reassembling Notes**

• Route the relay (ADF) harness through seven latches on the scanner mount. Refer to Subsection 4.1.25, "Harness routing C."

### 4.1.11  Board Access Cover and Auto Sheet Feeder (ASF)

(1) Remove the two screws from the board access cover. (Those screws secure also the ASF to the main cover.)

(2) Push down the top of the board access cover to release the two latches from the main cover, then pull it to the rear.

(3) Pull the ASF to the front and then lift it up.

ASF

Board access cover
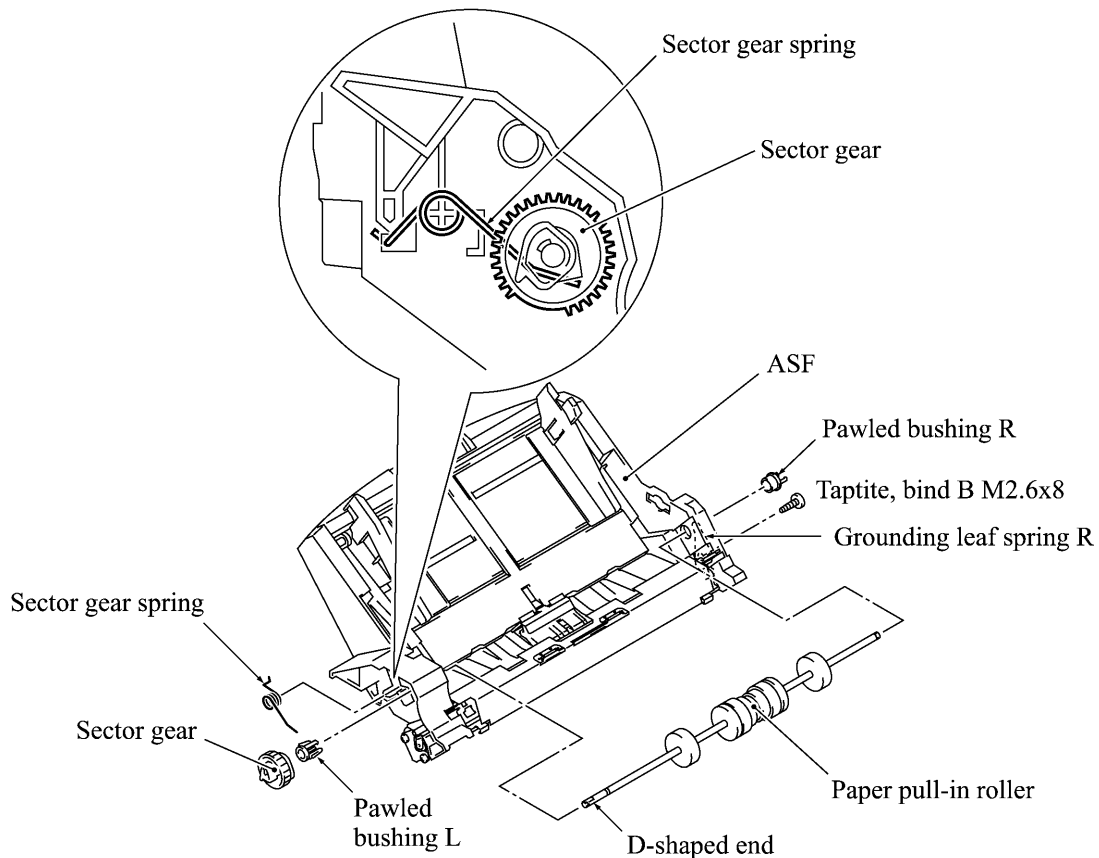
Latches

Taptite, bind B
M4x12

Tabs

Main cover
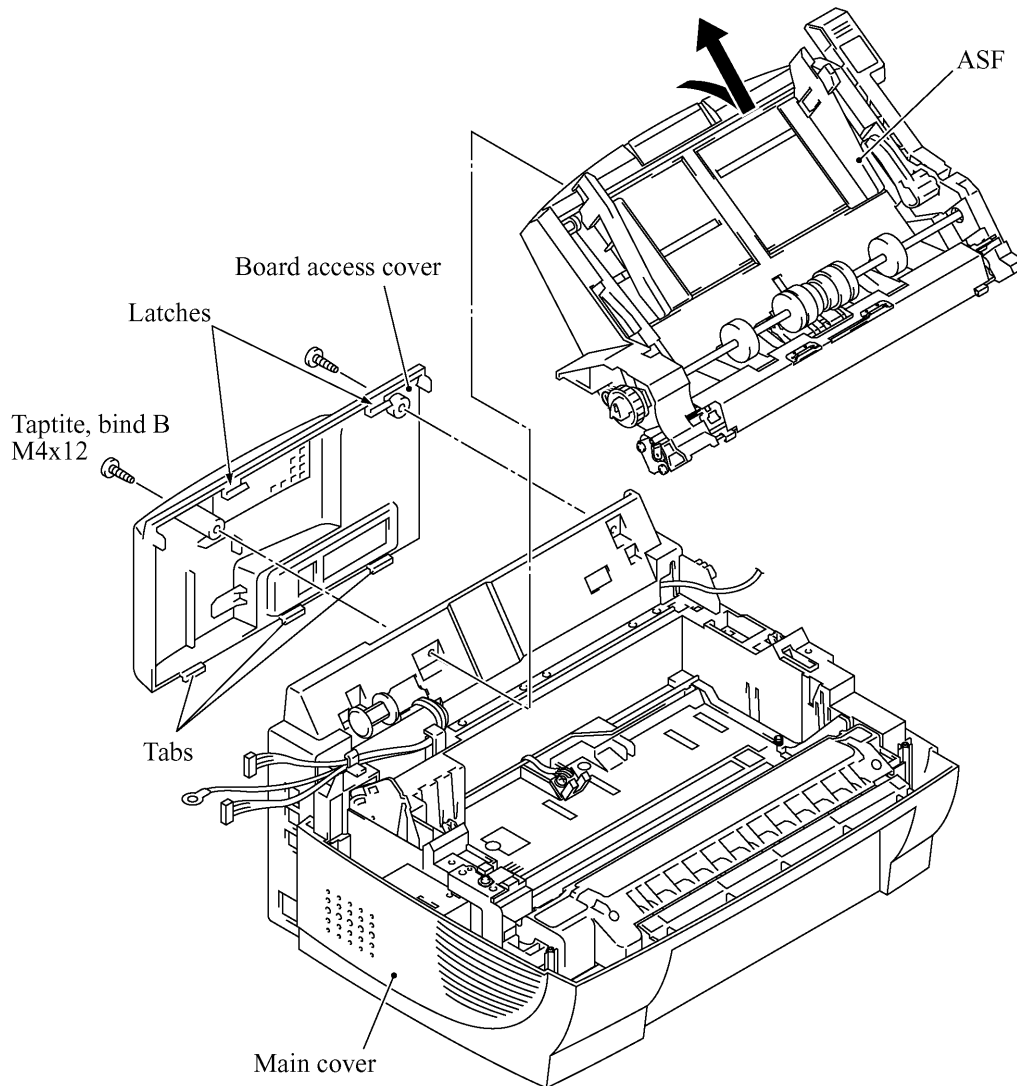
**[Disassembling the ASF]**

1) Unhook the release lever spring.

2) Remove screw "a" and pull out the release lever.

3) Turn the release cam to the front and pull it out to the left.

Setting the release lever

Boss

"a"

Release lever spring

Release lever
(To be placed in
front of the boss)

Release lever

ASF

"a"
Taptite, bind B
M4x10

Release cam
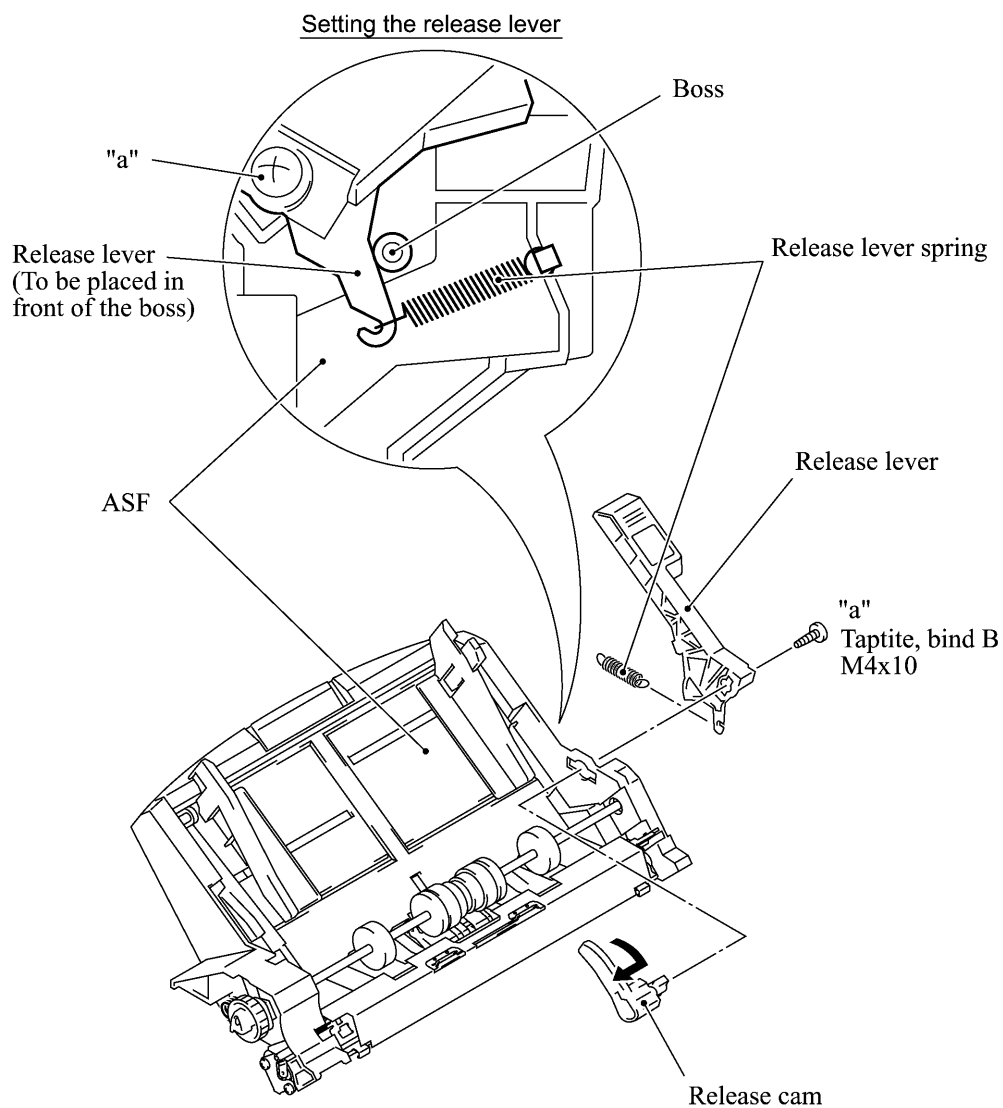
4) At the right end of the ASF, remove the screw from the grounding leaf spring R. (It is not necessary to remove the leaf spring.) Next pull out the pawled bushing R.

At the left end of the ASF, remove the sector gear and its spring. Unlatch the pawled bushing L to the left and then remove it from the paper pull-in roller shaft. Remove the paper pull-in roller.

Hooking the sector gear spring

Sector gear spring

Sector gear

ASF

Pawled bushing R

Taptite, bind B M2.6x8

Grounding leaf spring R

Sector gear spring

Sector gear

Pawled bushing L

D-shaped end

Paper pull-in roller

5) Push the right and left ends of the separation pad ASSY inwards and take it out. The spring also comes off.

ASF

Separation pad ASSY

Spring

4-36
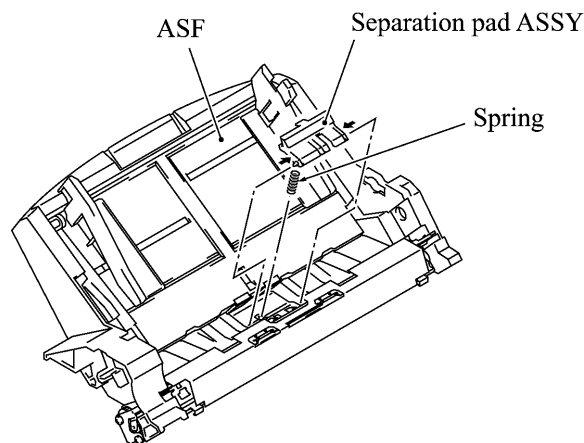
6) Turn the ASF upside down, then remove the registration sensor actuator.
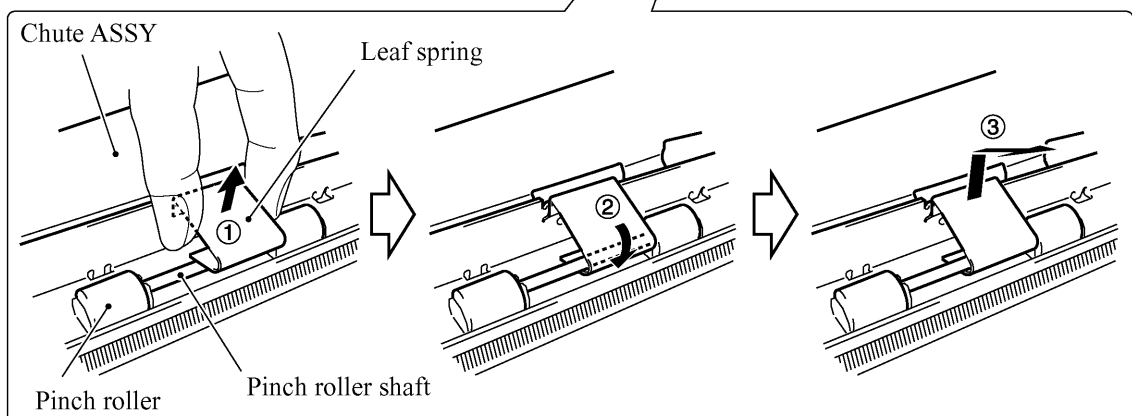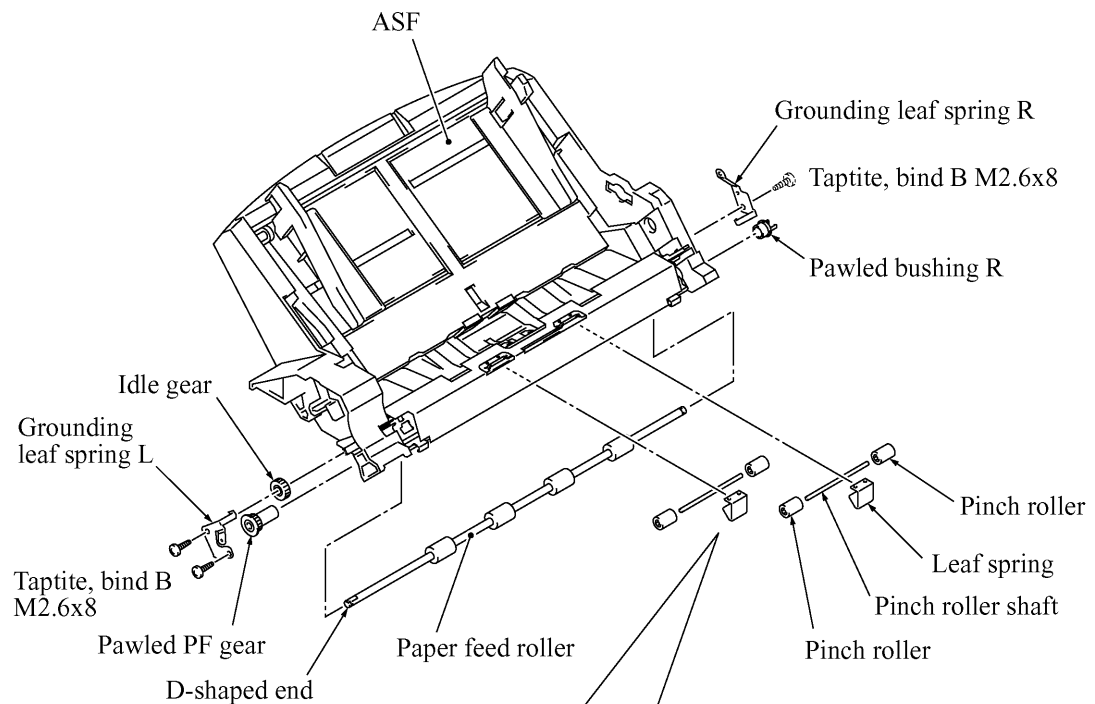
ASF

Registration sensor
actuator

Viewed from the bottom
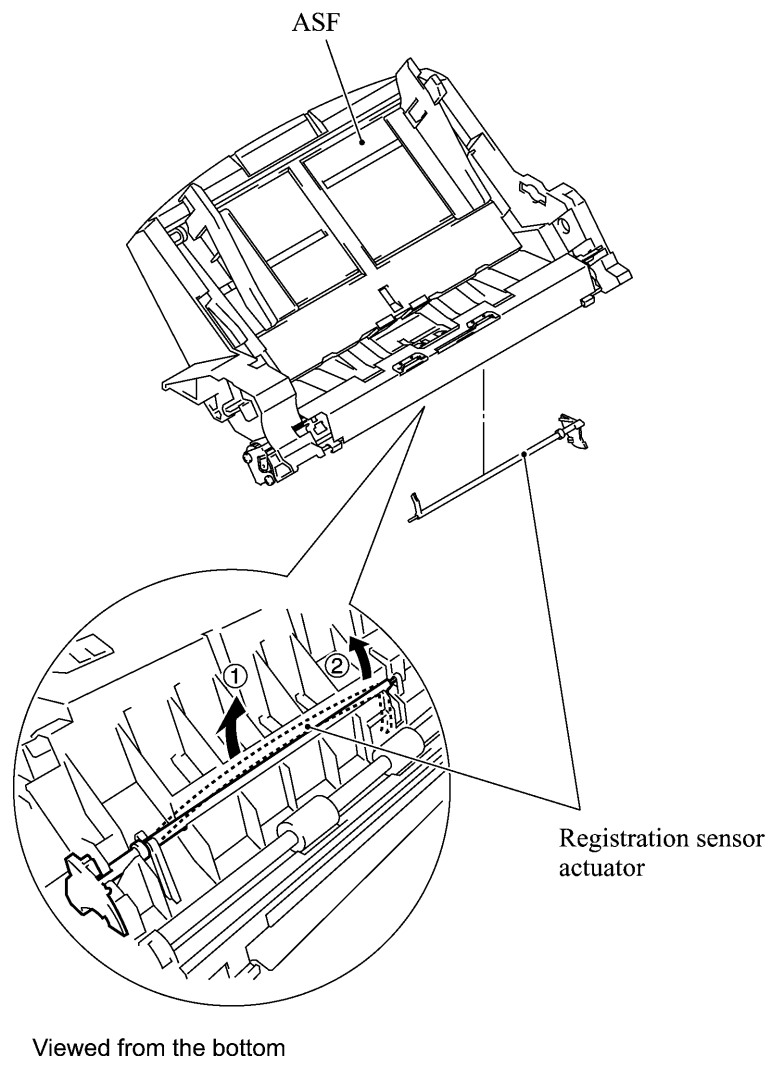
7) There are two sets of pinch roller units. At each set, remove the leaf spring (in the order of ① to ③ shown below), pinch rollers, and pinch roller shaft.

8) At the right end of the paper feed roller, remove the screw and take off the grounding leaf spring R if you have not removed it in step 4) above.

   Remove the pawled pushing R.

9) At the left end of the paper feed roller, remove two screws and take off the grounding leaf spring L, pawled PF gear, and idle gear.
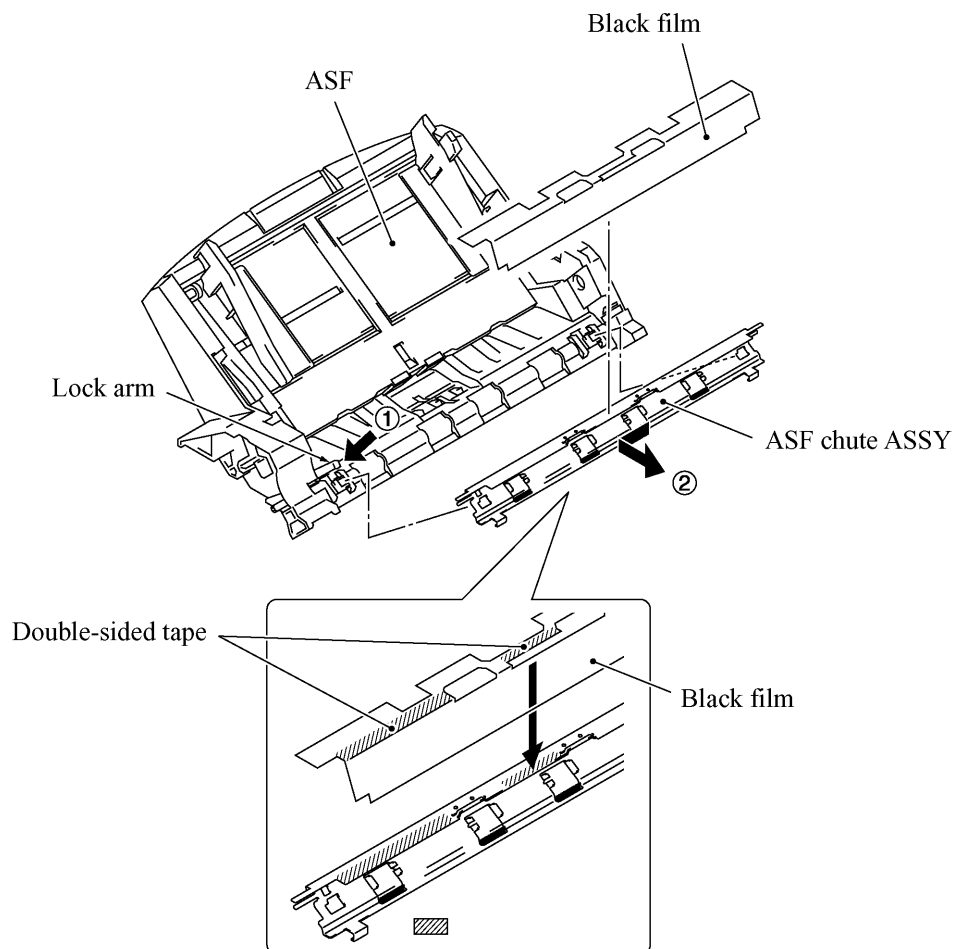
   Then remove the paper feed roller.



ASF

Grounding leaf spring R

Taptite, bind B M2.6x8

Pawled bushing R

Idle gear

Grounding leaf spring L

Pinch roller

Leaf spring

Pinch roller shaft

Taptite, bind B M2.6x8

Pinch roller

Pawled PF gear

Paper feed roller

D-shaped end

Chute ASSY

Leaf spring

①

②

③

Pinch roller

Pinch roller shaft

**Removing the leaf spring from the pinch roller shaft**

10) Press the lock arm provided at the left inside of the ASF to the rear with a screwdriver, slide the ASF chute ASSY to the left, and take it out to the front.

**NOTE:** To replace only the black film attached to the chute, do not remove the chute ASSY from the ASF.

**NOTE:** A new chute and black film will be provided separately. When replacing the ASF chute ASSY, first set the chute into the ASF and then attach the black film to the chute. If you first attach the black film to the chute and then set the ASF chute ASSY, then the black film may be bent or wrinkled.
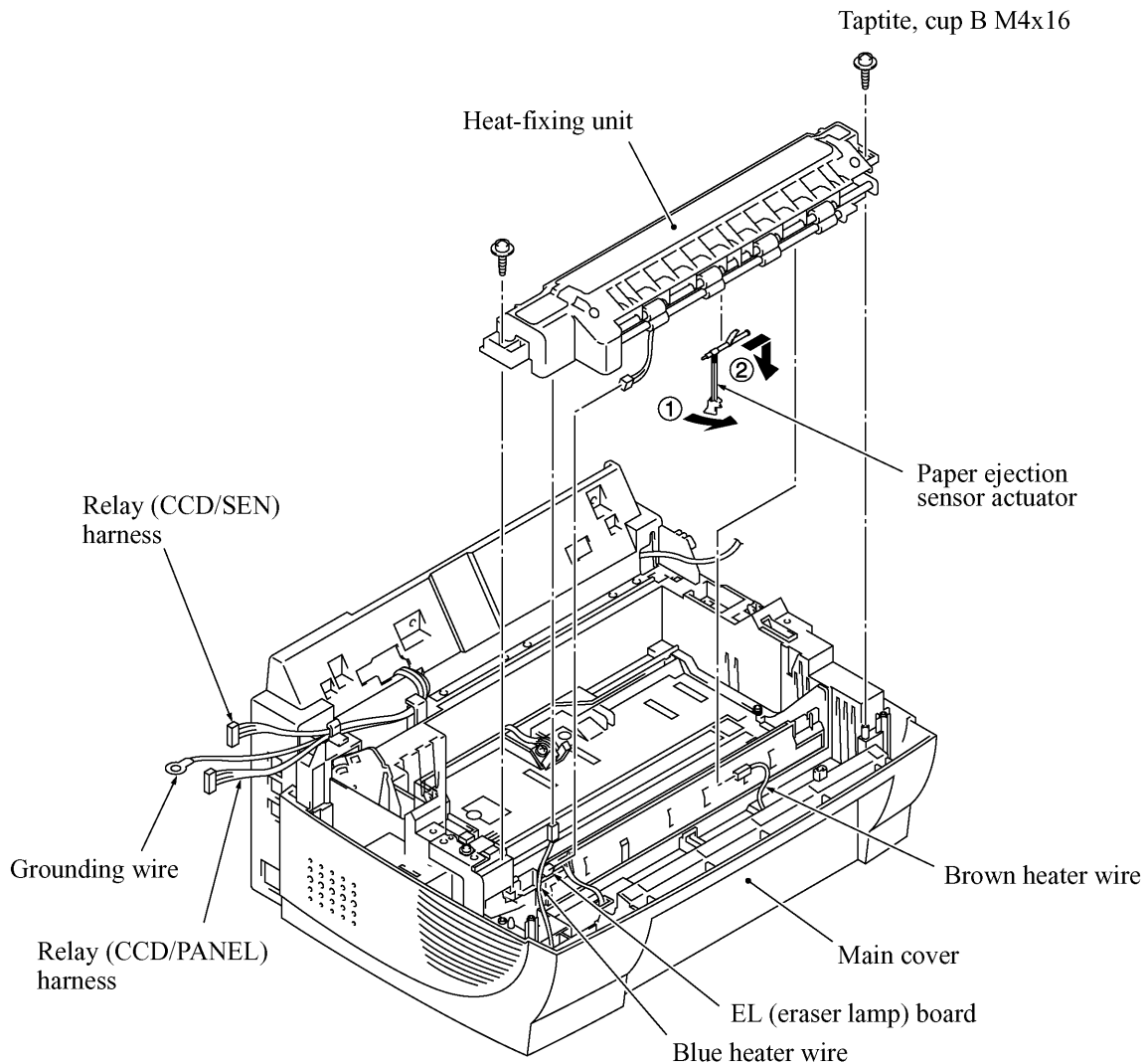


■ **Reassembling Notes**

• Set the paper feed roller into the ASF with the D-shaped end facing leftwards.

• Set the paper pull-in roller into the ASF with the D-shaped end facing leftwards.

• When setting the release lever back into place, turn the release cam to the rear and then set the release lever so that the bottom end of the release lever comes in the front of the boss provided on the ASF, as illustrated on page 4-35.

### 4.1.12 Heat-fixing Unit, FU Lamp, and Paper Ejection Sensor Actuator

(1) Remove the two screws from the heat-fixing unit.

(2) Lift up the heat-fixing unit and disconnect the blue and brown heater wires (of the heater harness) from the heat-fixing unit. Then disconnect the heater thermistor harness from the EL (eraser lamp) board.

(3) Remove the paper ejection sensor actuator from the bottom of the heat-fixing unit.

Taptite, cup B M4x16

Heat-fixing unit

Paper ejection sensor actuator

Relay (CCD/SEN) harness

Grounding wire

Relay (CCD/PANEL) harness

Brown heater wire

Main cover

EL (eraser lamp) board

Blue heater wire

(4) To take out the FU lamp from the heat-fixing unit, remove two screws "a."

(5) Fully open the upper cover and remove it.

(6) Unlatch the idle gear 16 and remove it.

(7) Loosen screw "b."

(8) Remove screw "c" and take out the lock plate.

(9) Slightly lift up the left end of the heater roller and hold the left end of the FU lamp. While pinching the fuse plate R with your right hand, pull out the FU lamp from the heater roller.

> **CAUTION:** Do not touch the FU lamp. If you have touched it, clean it thoroughly with alcohol.
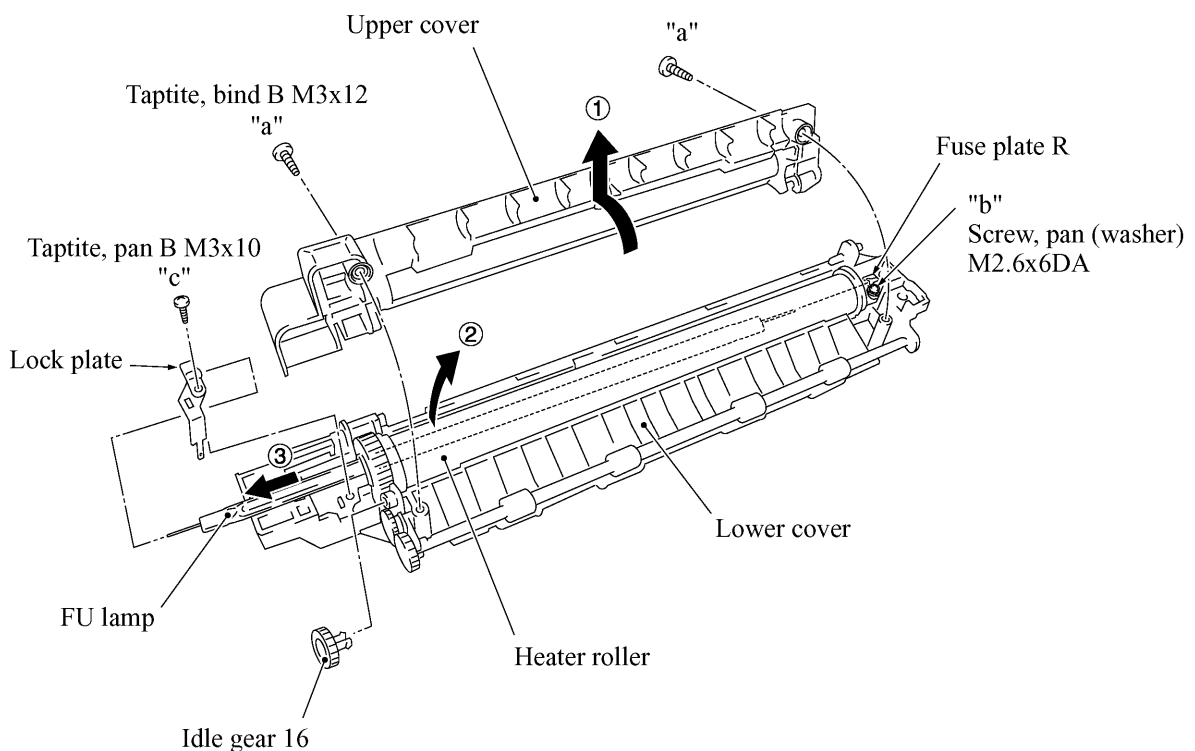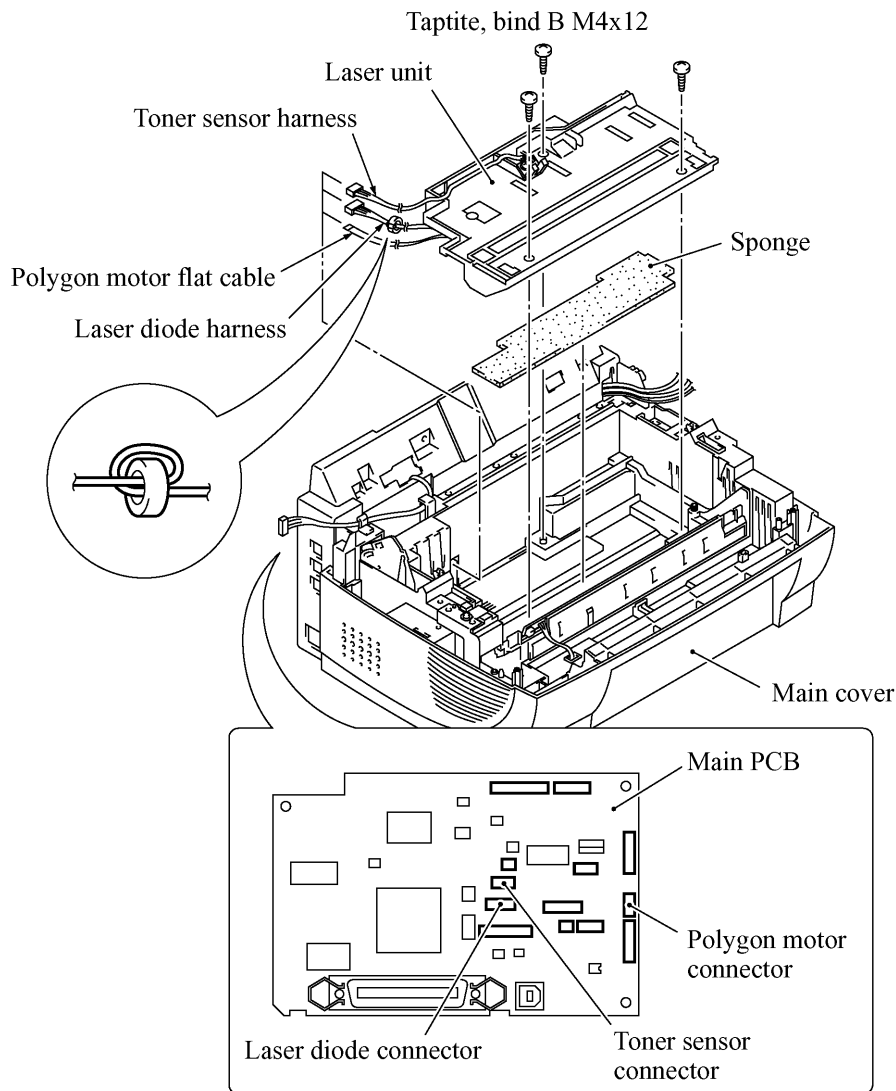


■ **Reassembling Notes**

• When setting the FU lamp into the heat-fixing unit, be sure to insert the right edge of the wire into the folded fuse plate R.

• A new heat-fixing unit will be provided with the heater thermistor harness being taped to the unit. When installing the unit, remove the tape.

• Route the blue and brown heater wires on the main cover as illustrated in Subsection 4.1.25, "Harness routing F."

### 4.1.13 Laser Unit and Toner Sensor PCB

    (1)  Disconnect the polygon motor flat cable, toner sensor harness, and laser diode harness from the main PCB.

    (2)  Remove the three screws from the laser unit.

    (3)  Lift up the laser unit.

        **NOTE:**  When handling the laser unit, take care not to touch the inside of the unit, glass, or mirror.

        **NOTE:**  On the small PCB at the right side of the laser unit is a 2-pin connector which is for the adjustment in the factory. Do not disturb it.
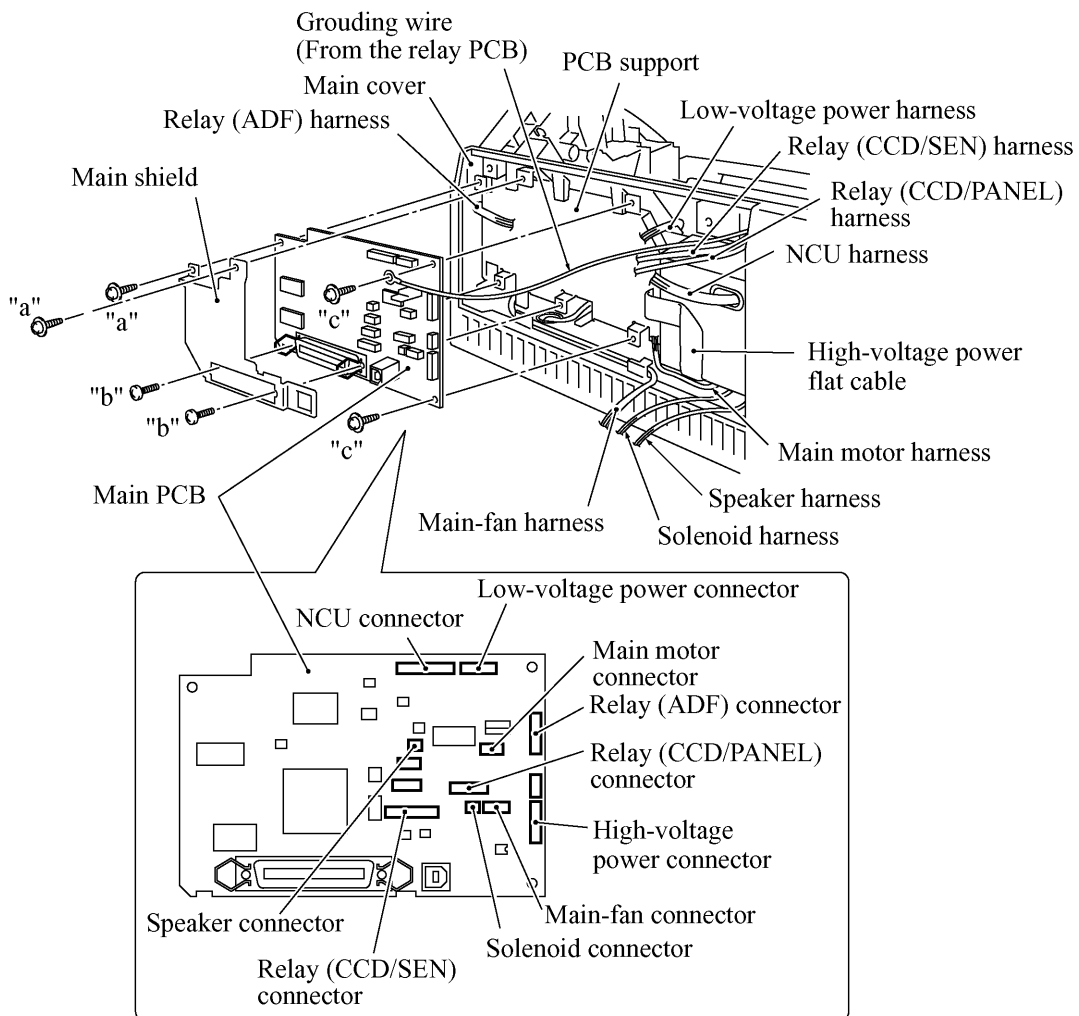


■  **Reassembling Notes**

    •  When replacing the laser unit with a new one, be sure to attach a ferrite core to the laser diode harness of the new laser unit. Wind the harness around the ferrite core by two turns as shown above, just like the laser diode harness of the old laser unit.

    •  On the underside of the laser unit, route the laser diode harness, polygon motor flat cable, and toner sensor harness as illustrated in Subsection 4.1.25, "Harness routing G."

    •  Before putting the laser unit back into place, check for any toner particles, paper dust or dirt, and clean them out.

    •  Make sure that the sponge is placed below the laser unit.

### 4.1.14 Main PCB

(1) Disconnect the following harnesses and flat cable from the main PCB:

- NCU harness
- Low-voltage power harness
- Main motor harness
- Relay (ADF) harness
- Relay (CCD/PANEL) harness
- High-voltage power flat cable
- Main-fan harness
- Solenoid harness
- Relay (CCD/SEN) harness
- Speaker harness

(2) Remove two screws "a" from the main shield.

(3) Remove two screws "b" from the parallel interface connector.

(4) Remove two screws "c" from the main PCB and then take it off from the PCB support. The grounding wire will be released.



"a" and "c":  Taptite, cup S M3x6
"b":          Taptite, pan S M3x12
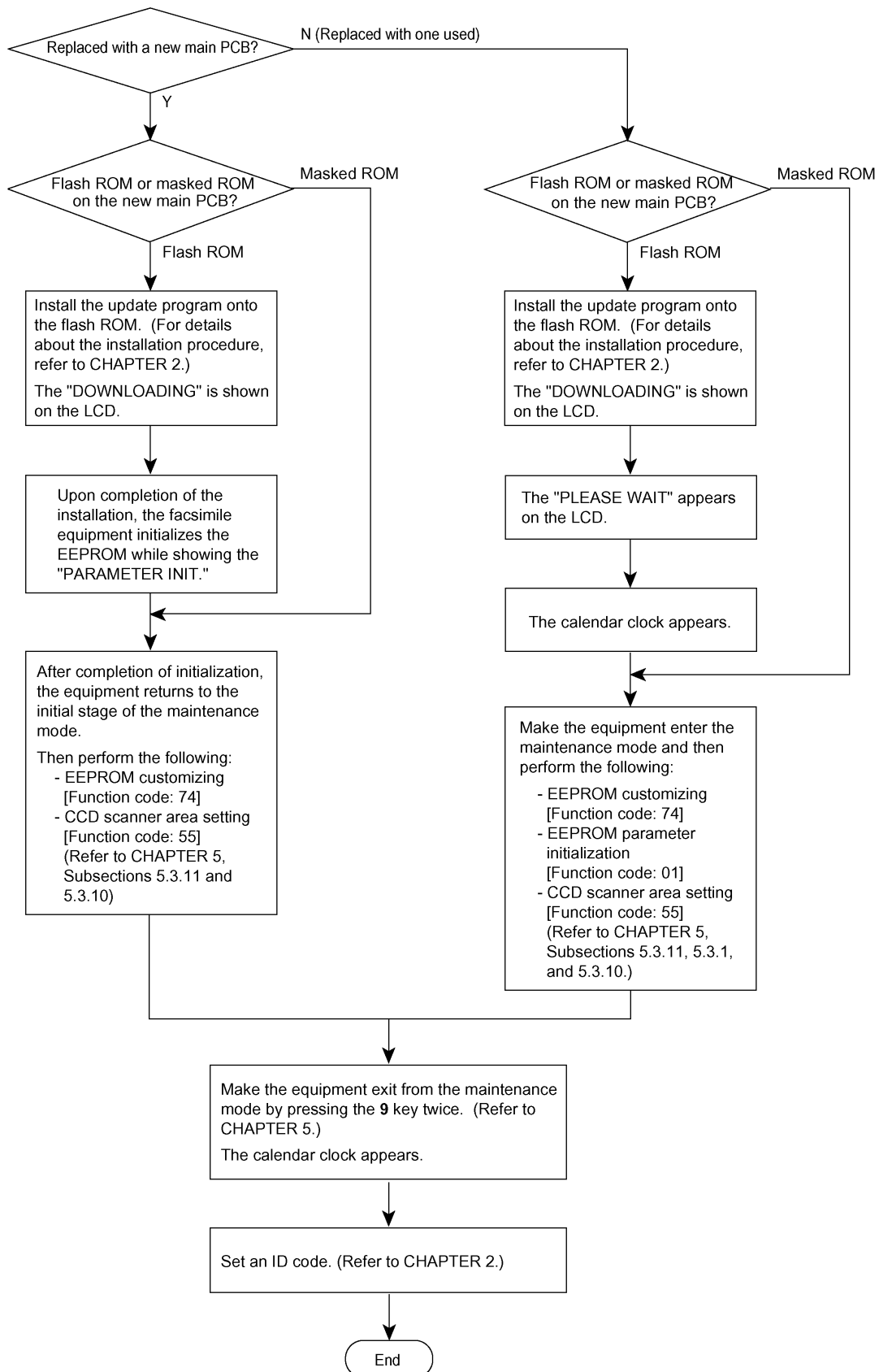
■ **Reassembling Notes**

- Be sure to route the harnesses and flat cable as illustrated in Subsection 4.1.25, "Harness routing D."

  Make sure that the main motor harness is routed closest to the main PCB and that the relay (CCD/SEN) harness is routed after other harnesses are connected.

  Make sure that harnesses having ferrite cores are taped. In particular, the main motor harness should be taped above and below the ferrite core.

- If you replace the main PCB, be sure to follow the flowchart given on the next page.

## Setting up the main PCB after replacement

```
                ╱‾‾‾‾‾‾‾‾‾‾‾‾‾‾‾‾‾‾‾╲       N (Replaced with one used)
                ╲ Replaced with a new ╱ ─────────────────────────────────┐
                 ╲  main PCB?       ╱                                     │
                       │ Y                                               │
                       ▼                                                 ▼
       ╱‾‾‾‾‾‾‾‾‾‾‾‾‾‾‾╲  Masked ROM              ╱‾‾‾‾‾‾‾‾‾‾‾‾‾‾‾╲  Masked ROM
       ╲ Flash ROM or masked ROM ╲───┐            ╲ Flash ROM or masked ROM ╲───┐
        ╲ on the new main PCB? ╱     │             ╲ on the new main PCB? ╱     │
              │ Flash ROM            │                   │ Flash ROM           │
              ▼                      │                   ▼                     │
```

**Left branch (Y — new main PCB):**

Install the update program onto the flash ROM. (For details about the installation procedure, refer to CHAPTER 2.)

The "DOWNLOADING" is shown on the LCD.

↓

Upon completion of the installation, the facsimile equipment initializes the EEPROM while showing the "PARAMETER INIT."

↓

After completion of initialization, the equipment returns to the initial stage of the maintenance mode.

Then perform the following:
- EEPROM customizing [Function code: 74]
- CCD scanner area setting [Function code: 55] (Refer to CHAPTER 5, Subsections 5.3.11 and 5.3.10)

**Right branch (N — replaced with one used):**

Install the update program onto the flash ROM. (For details about the installation procedure, refer to CHAPTER 2.)

The "DOWNLOADING" is shown on the LCD.

↓

The "PLEASE WAIT" appears on the LCD.

↓

The calendar clock appears.

↓

Make the equipment enter the maintenance mode and then perform the following:

- EEPROM customizing [Function code: 74]
- EEPROM parameter initialization [Function code: 01]
- CCD scanner area setting [Function code: 55] (Refer to CHAPTER 5, Subsections 5.3.11, 5.3.1, and 5.3.10.)

**Merge (both branches):**

Make the equipment exit from the maintenance mode by pressing the **9** key twice. (Refer to CHAPTER 5.)

The calendar clock appears.

↓

Set an ID code. (Refer to CHAPTER 2.)

↓

( End )

### 4.1.15  Bottom Plate

(1)  Turn the machine upside down.

(2)  Remove the nine screws (four "x" and five "y") from the bottom plate, then lift it up.
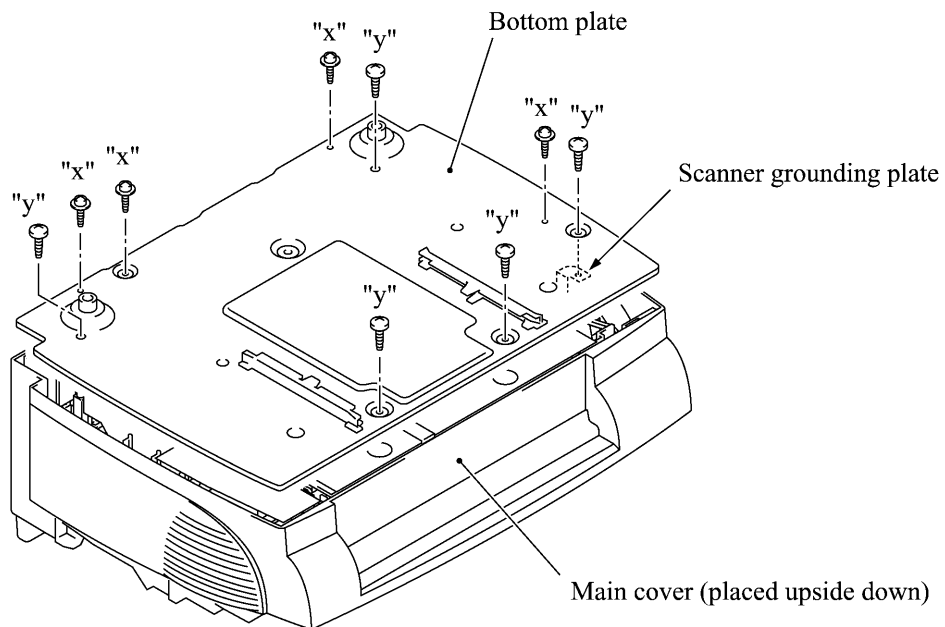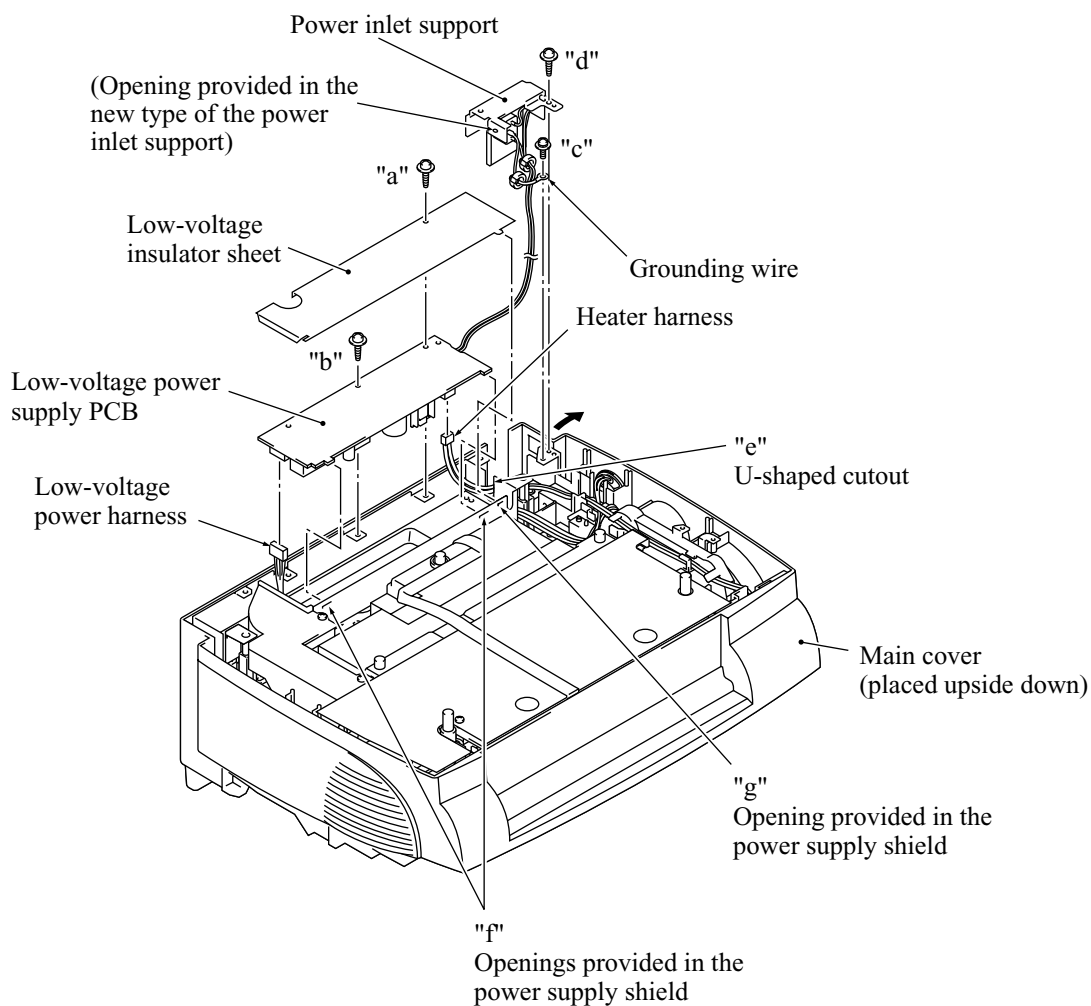
"x":  Taptite, cup S M3x6
"y":  Taptite, bind B M4x12

### 4.1.16  Low-voltage Power Supply PCB

(1) Remove screw "a" and take off the low-voltage insulator sheet.

(2) Remove screws "c" and "d" to release the grounding wire and power inlet support, respectively.

(3) While pulling the right rear of the main cover (placed upside down) outwards to release the ON/OFF switch, lift up the power inlet support.

For the new type of the power inlet support having an opening: You need to cut off the binder that fastens the blue and brown lead wires of the AC power cord to the power inlet support.

(4) Remove screw "b."

(5) Slightly lift up the low-voltage power supply PCB and disconnect the low-voltage power harness and heater harness (of the blue and brown wires).

Power inlet support

"d"

(Opening provided in the new type of the power inlet support)

"c"

"a"

Low-voltage insulator sheet

Grounding wire

Heater harness

"b"

Low-voltage power supply PCB

"e"
U-shaped cutout

Low-voltage power harness

Main cover (placed upside down)

"g"
Opening provided in the power supply shield

"f"
Openings provided in the power supply shield

"a," "b," and "d":  Taptite, cup S M3x6
"c":  Screw, pan (washer) M4x8DB

■ **Reassembling Notes**

- Be sure to route the heater harness through U-shaped cutout "e" provided in the power supply shield. Then, route the AC power cable through the same cutout "e" on the heater harness. (Refer to Subsection 4.1.25, "Harness routing H."

- Fit the front tabs of the low-voltage power supply PCB into openings "f."

- Fit the front tab of the insulator sheet into opening "g."

- To prevent the blue and brown lead wires of the AC power cord from getting damaged by the edge of the power inlet support or the end of screw "c," be sure to observe the following routing instructions:

For the power inlet support having no opening

1) Route the grounding wire between the boss and the power supply shield as shown below.

2) Push down the ferrite cores of the AC lead wires and grounding wire.

3) Secure the grounding terminal to the power inlet support with screw "c" at an angle shown below.

Push down these ferrite cores.

(Rear)



Power supply shield

Boss

Screw "c"

Secure the grounding terminal at this angle.

Route the grounding wire between the boss and the power supply shield.
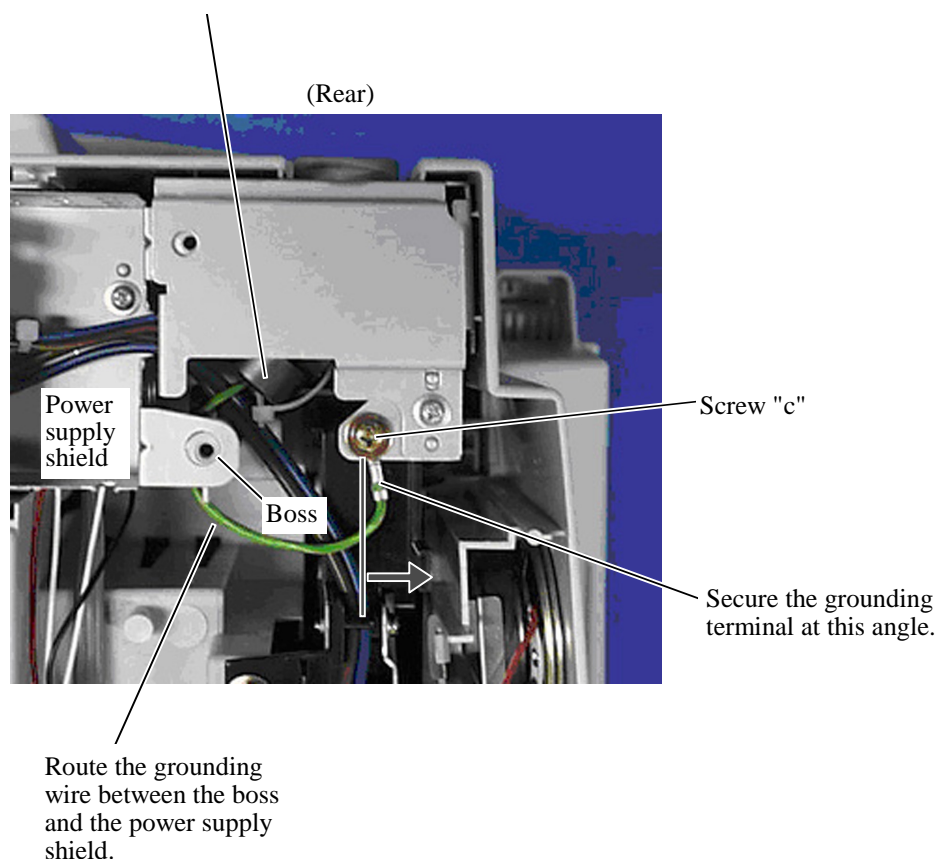
For the new type of the power inlet support having an opening

1) Route the AC lead wires (blue and brown) through the opening provided in the power inlet support and pull them in the direction shown below to bring the ferrite cores closer to the opening.

2) Fasten the AC lead wires to the power inlet support with a binder.

For machines without power switch

Power inlet support

Power inlet support

B →

A

View **B**

3 to 9 mm

1 mm min.

Power inlet support

Pull the AC lead wires in this direction.

2 mm max.
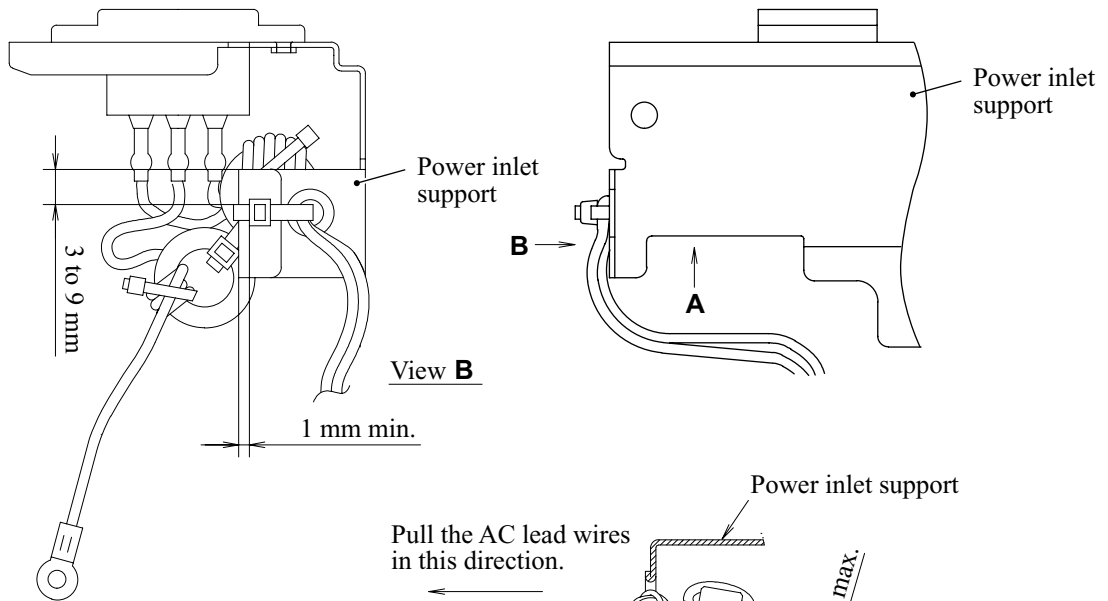
For machines with power switch

1 mm max.

View **A**

3 to 9 mm

Fasten the AC lead wires with a binder.

View **B**

1 mm min.
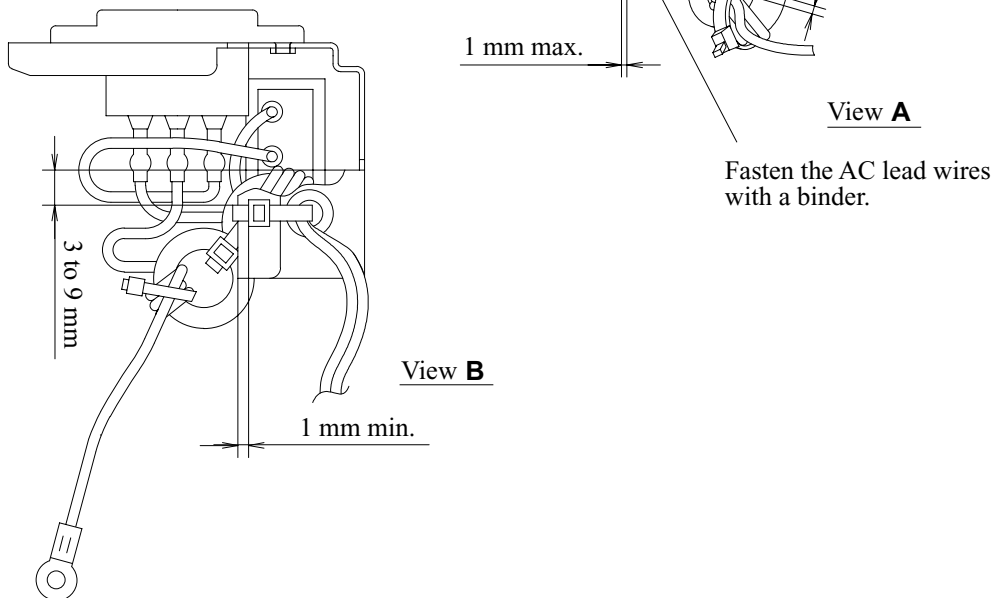
3) Secure the grounding wire to the power inlet support with screw "c."

4-47-2

### 4.1.17 High-voltage Power Supply PCB

(1) Remove the screw and take off the high-voltage insulator sheet.

(2) Slightly lift up the high-voltage power supply PCB and disconnect the high-voltage power flat cable and EL (eraser lamp) harness.

Taptite, bind B M4x12

High-voltage insulator sheet

High-voltage power supply PCB

High-voltage power flat cable

EL (eraser lamp) harness

Main cover (placed upside down)
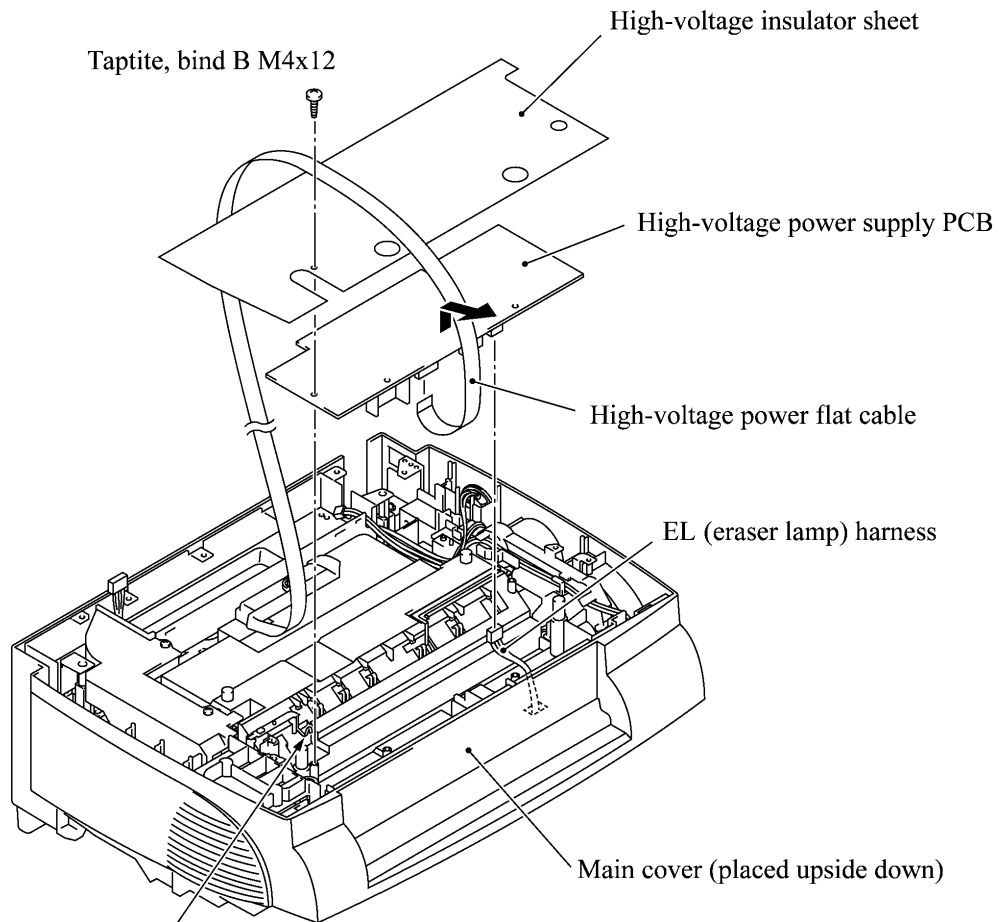
Take care not to bend this high-voltage contact.

■ **Reassembling Notes**

• Fold the high-voltage power flat cable and route it as illustrated above.

• Before reinstalling the high-voltage power supply PCB, check the high-voltage contacts for any toner particles, paper dust or dirt, and clean them out.

### 4.1.18  Main-Fan PCB, Duct, and Fan

(1)  Take off the duct by removing the two screws.

(2)  Unlatch the main-fan PCB and lift it up and out of the main cover.

(3)  Disconnect the fan harness from the PCB.

(4)  Take off the fan support by removing the screw.

(5)  Lift up the fan.
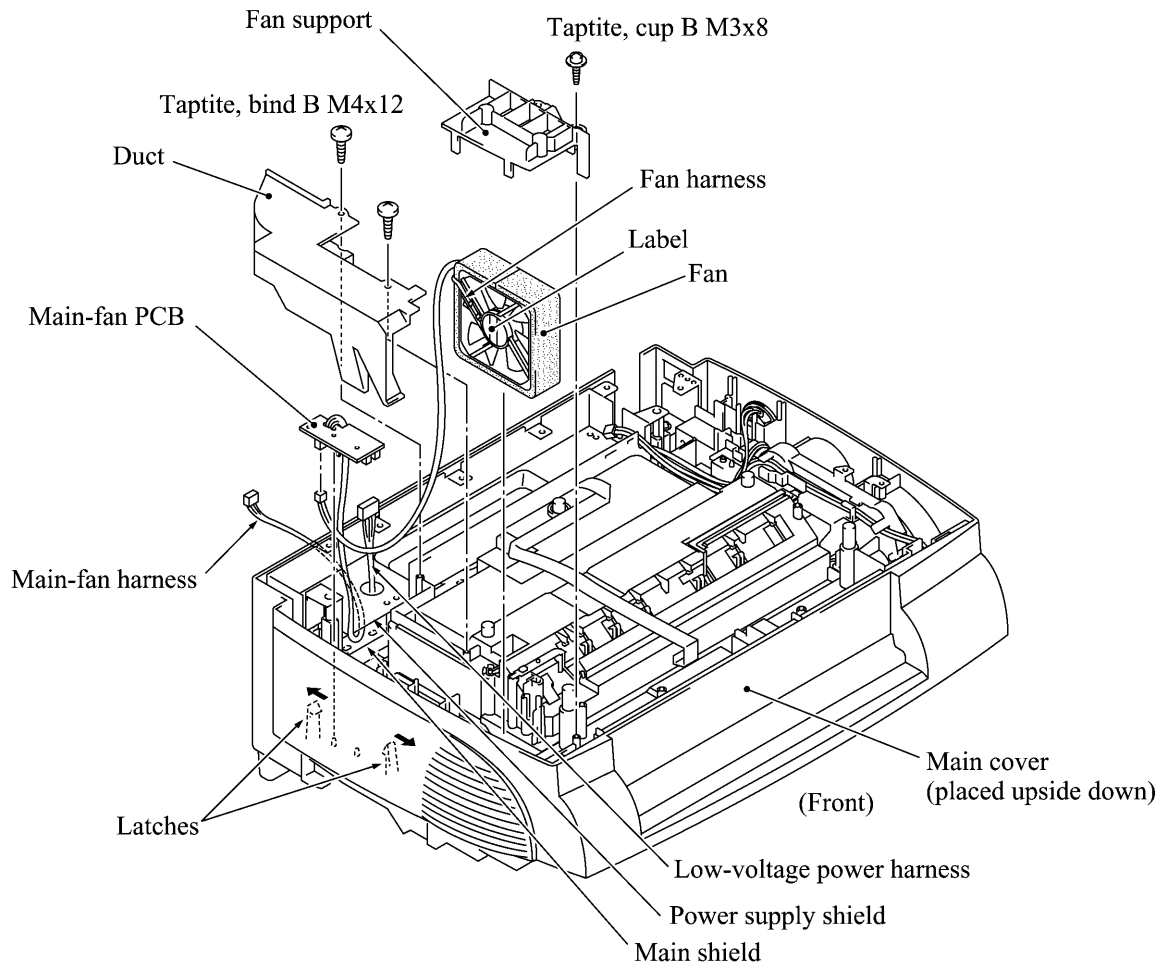


■  **Reassembling Notes**

- Route the fan harness on the fan as illustrated above.

- Put the fan back into place with the label side facing outwards and with its harness directed as shown above.

### 4.1.19 Power Supply Shield

(1) Remove the two screws and lift up the power supply shield.

Taptite, cup S M3x6

Power supply shield

"e"
U-shaped cutout

Low-voltage power harness

Opening

Heater harness

Main motor harness

Solenoid harness

Speaker harness

High-voltage
power flat cable

Main cover (placed upside down)
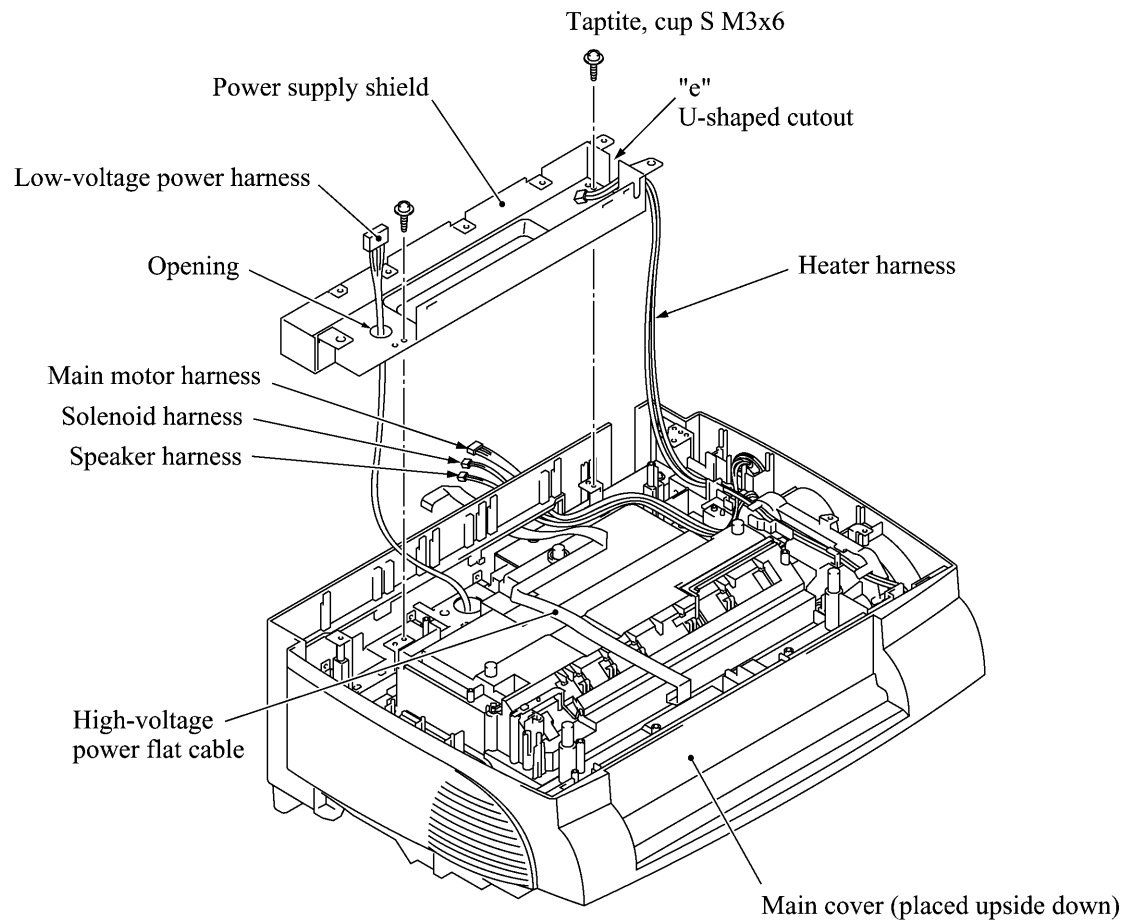
■ **Reassembling Notes**

• When reinstalling the power supply shield, route the low-voltage power harness through the opening and route the heater harness through U-shaped cutout "e" as shown above.

### 4.1.20  Speaker

(1)  Pull the speaker spring inwards and pull up the speaker together with the spring.

Speaker spring — ② ↑ — Speaker

①

Solenoid harness

Main motor harness — Latch

Main cover (placed upside down)
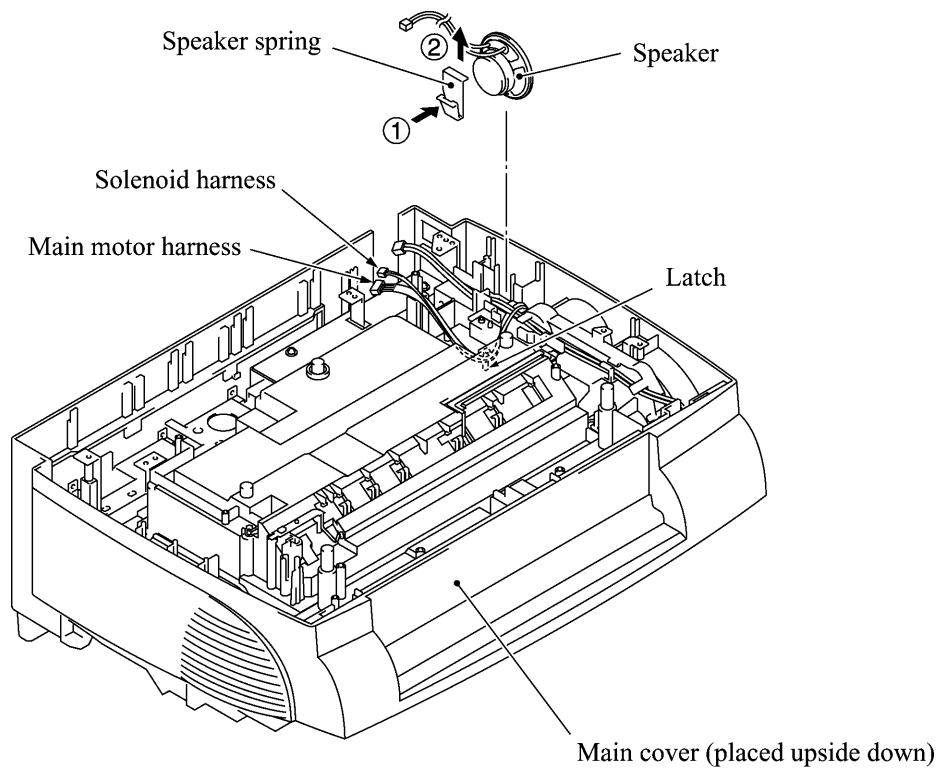
■  **Reassembling Notes**

- Put the speaker into place with its harness facing up.

- Route the speaker harness through the latch together with the solenoid harness and main motor harness as shown above.

### 4.1.21  Gear Drive Unit

(1)  Make sure that the heat-fixing unit is removed.

(2)  Take out the heater harness from the cable guides provided on the top of the gear drive unit.

(3)  Remove the four screws and lift up the gear drive unit.
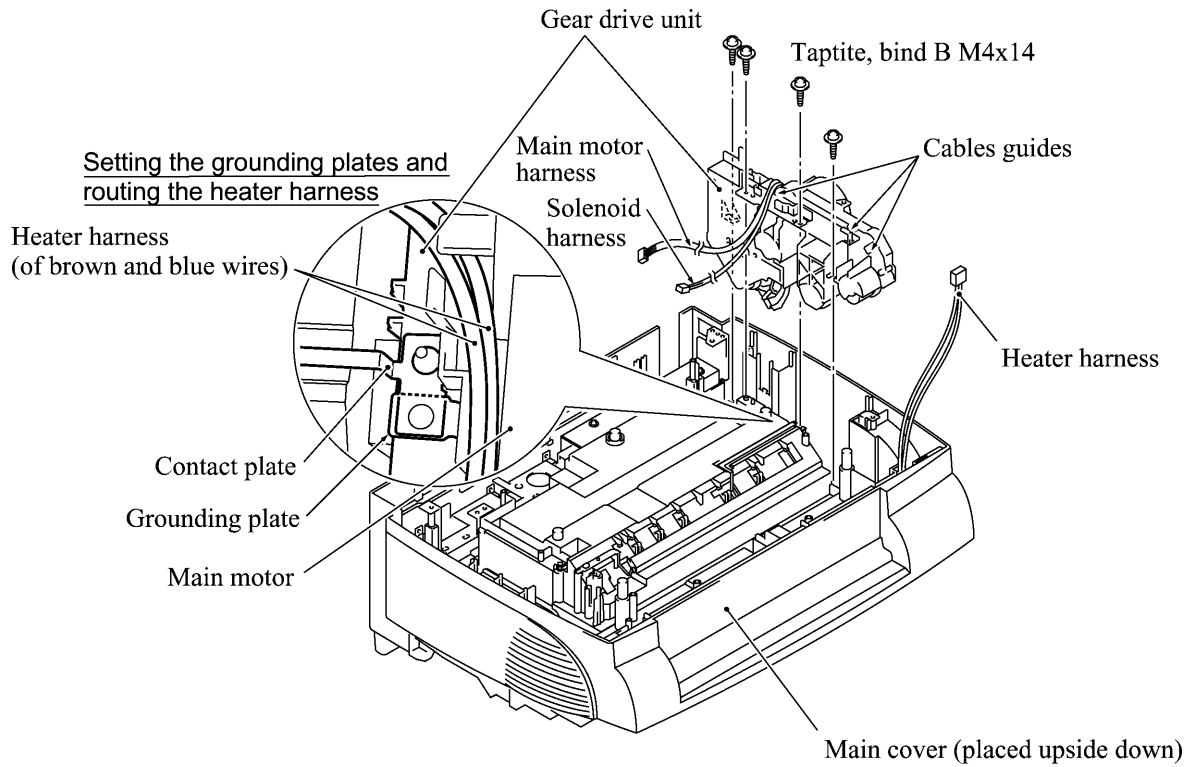


(4)  Remove the two screws and take off the main motor.
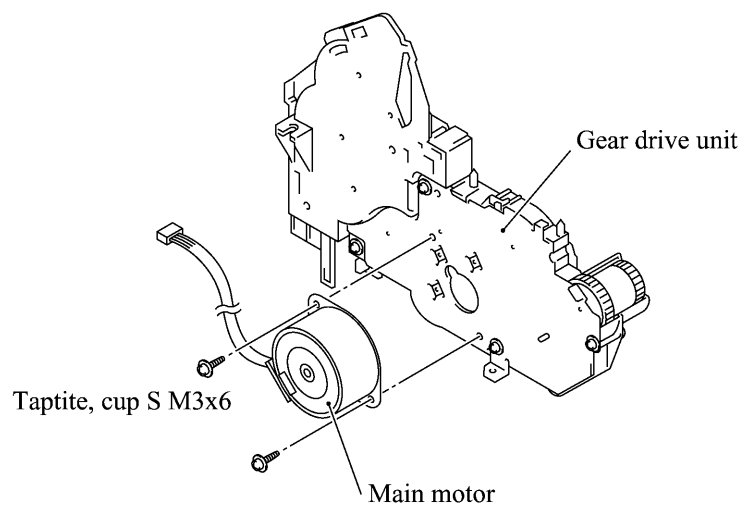
(5) To take off the paper feed solenoid, solenoid lever, or clutch release lever, remove the two screws.

Solenoid lever

Gear support plate

Solenoid spring

Friction spring

Rib

Clutch release lever

End of the friction spring

Rib

Solenoid harness

Pull-in roller drive gear

Paper feed solenoid

Intermediate gear

Planetary gear system

Clutch gear

Gear drive unit

Taptite, cup S M3x16
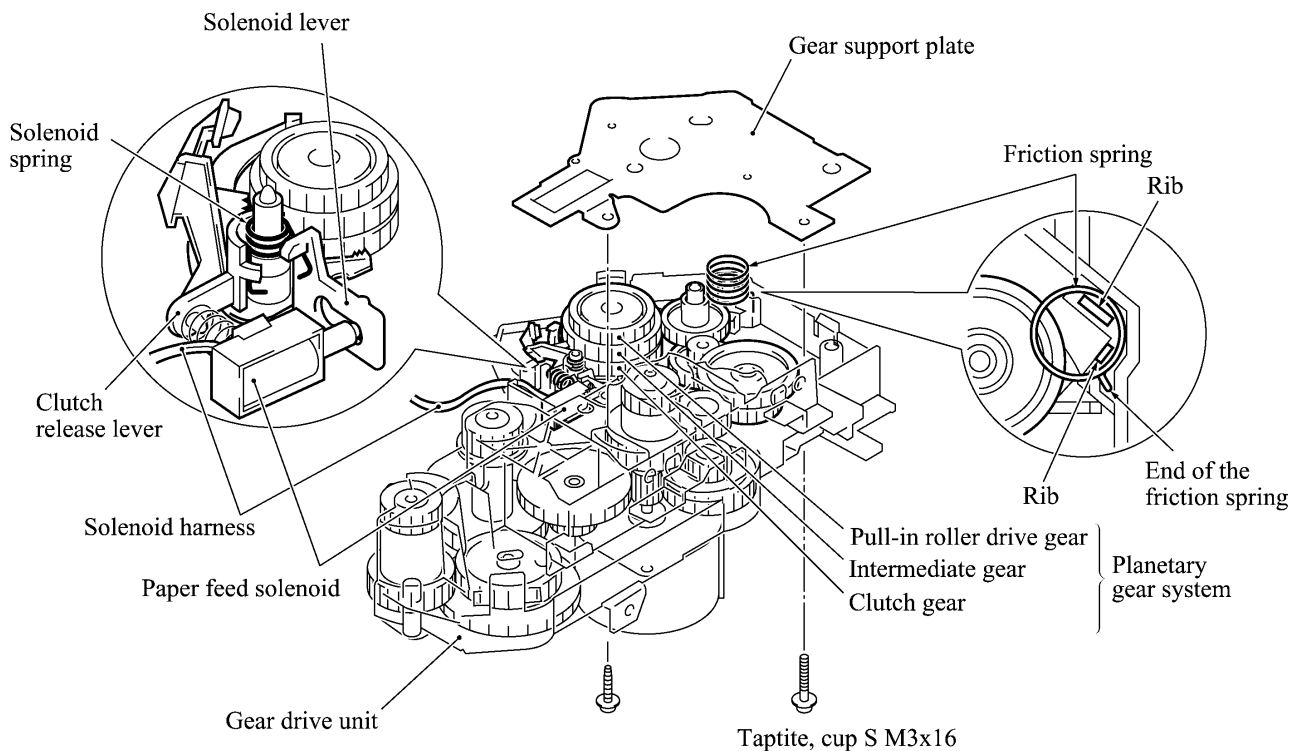
■ **Reassembling Notes**

- If the friction spring in the gear drive unit slips off, fit the straight end of the spring in the support hole of the gear drive unit as illustrated above.

- When putting the gear drive unit back into the main cover, route the solenoid harness and main motor harness along the outside of the gear drive unit. Be sure to sandwich the grounding plate between the contact plate and gear drive unit. See the illustration given on the previous page.

- After securing the gear drive unit, route the heater harness through the cable guides provided on the top of the gear drive unit.

### 4.1.22 PCB Support and NCU PCB

(1) Remove the two screws and lift up the PCB support.

Taptite, bind B M4x12

PCB support

NCU harness

Main cover (placed upside down)
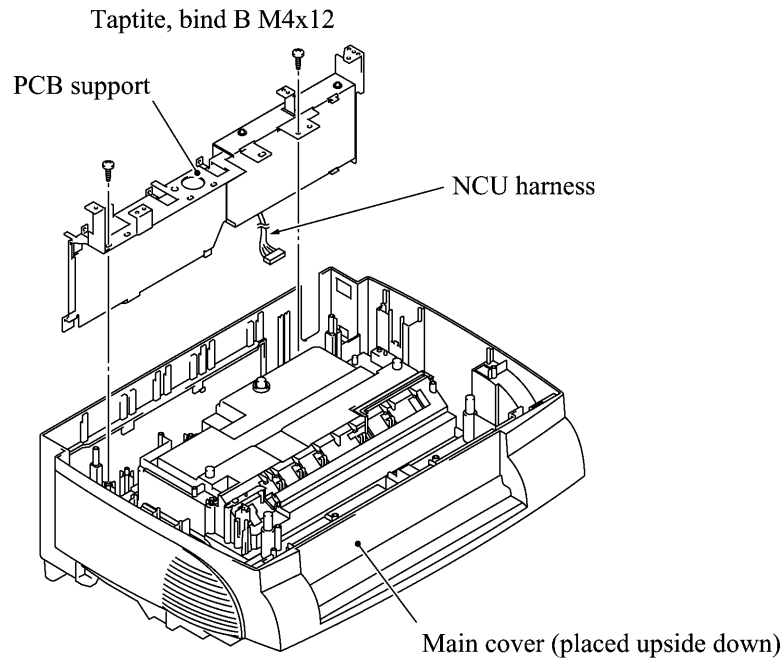
(2) Remove the two screws and take off the NCU shield.

(3) Remove the screw and take off the NCU PCB from the PCB support.

(4) Disconnect the NCU harness.

NCU harness

Taptite, cup S M3x6

Taptite, cup S M3x6

PCB support

NCU PCB

NCU shield
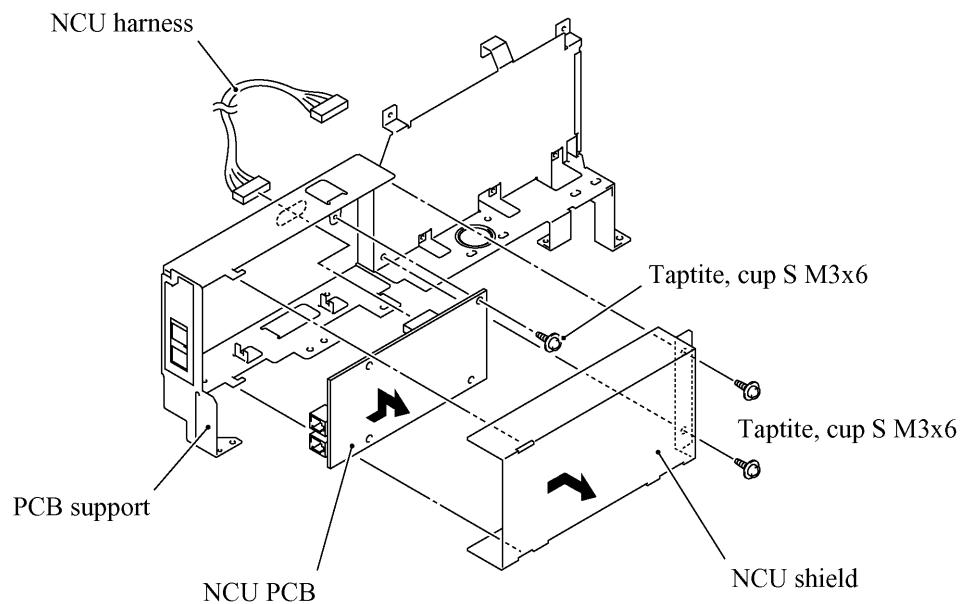
### 4.1.23  Scanner Grounding Plate

(1)  Make sure that the heat-fixing unit is removed.

(2)  Remove the screw from the scanner grounding plate.  (If the bottom plate has not been removed, remove screw "y" also (see page 4-46) that secures both the scanner grounding plate and bottom plate.)

(3)  Slightly lift up the scanner grounding plate.

(4)  You may peel off the anti-static brush from the scanner grounding plate.

**NOTE:**  Once removed, the anti-static brush will become unusable and a new one will have to be put back in.

Taptite, cup B M3x8          Anti-static brush

Scanner grounding plate

Main cover
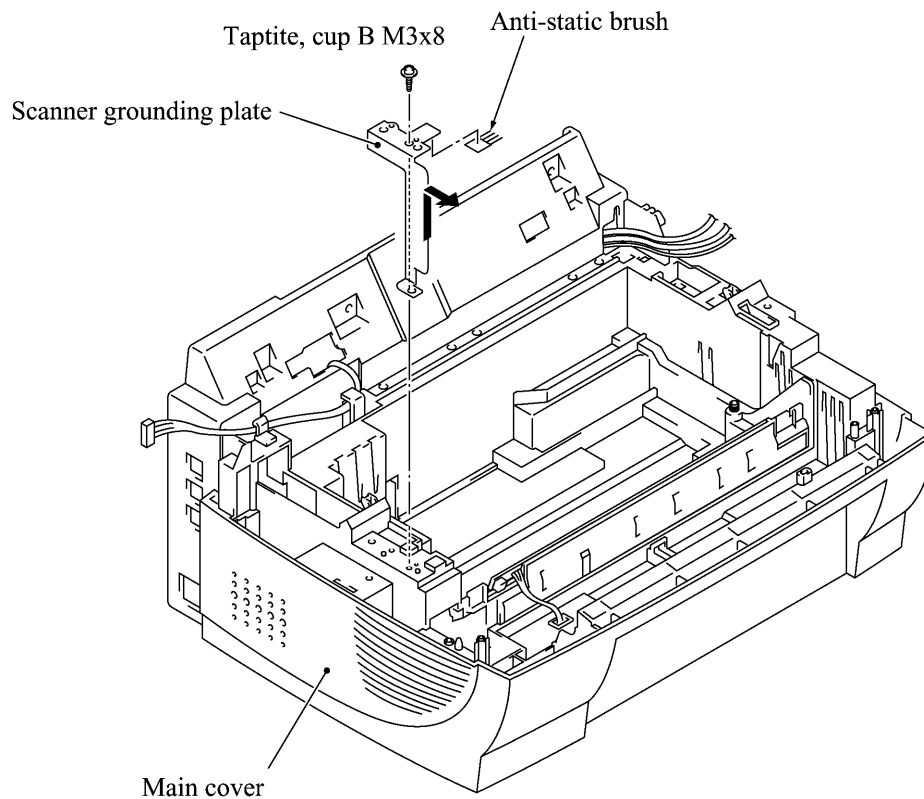
■  **Reassembling Notes**

• Before attaching a new anti-static brush onto the scanner grounding plate, wipe the surface of the attaching place with a cloth dampened with alcohol.

• When reinstalling the scanner grounding plate, fit it over the two bosses of the main cover.

### 4.1.24  EL (Eraser Lamp) Board

Only when you need to replace the EL board (which is attached with double-sided adhesive tape), remove it according to the steps below.

(1) Make sure that the EL harness is disconnected from the high-voltage power supply PCB. (Refer to Subsection 4.1.17.)

(2) Make sure that the heat-fixing unit is removed.

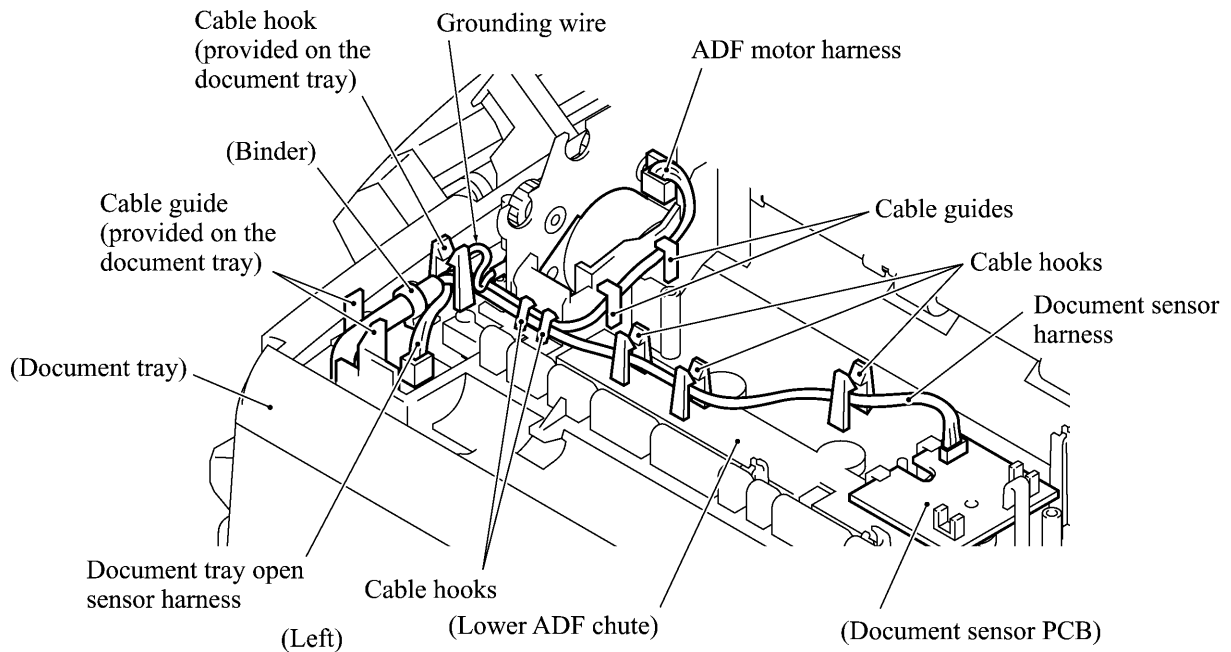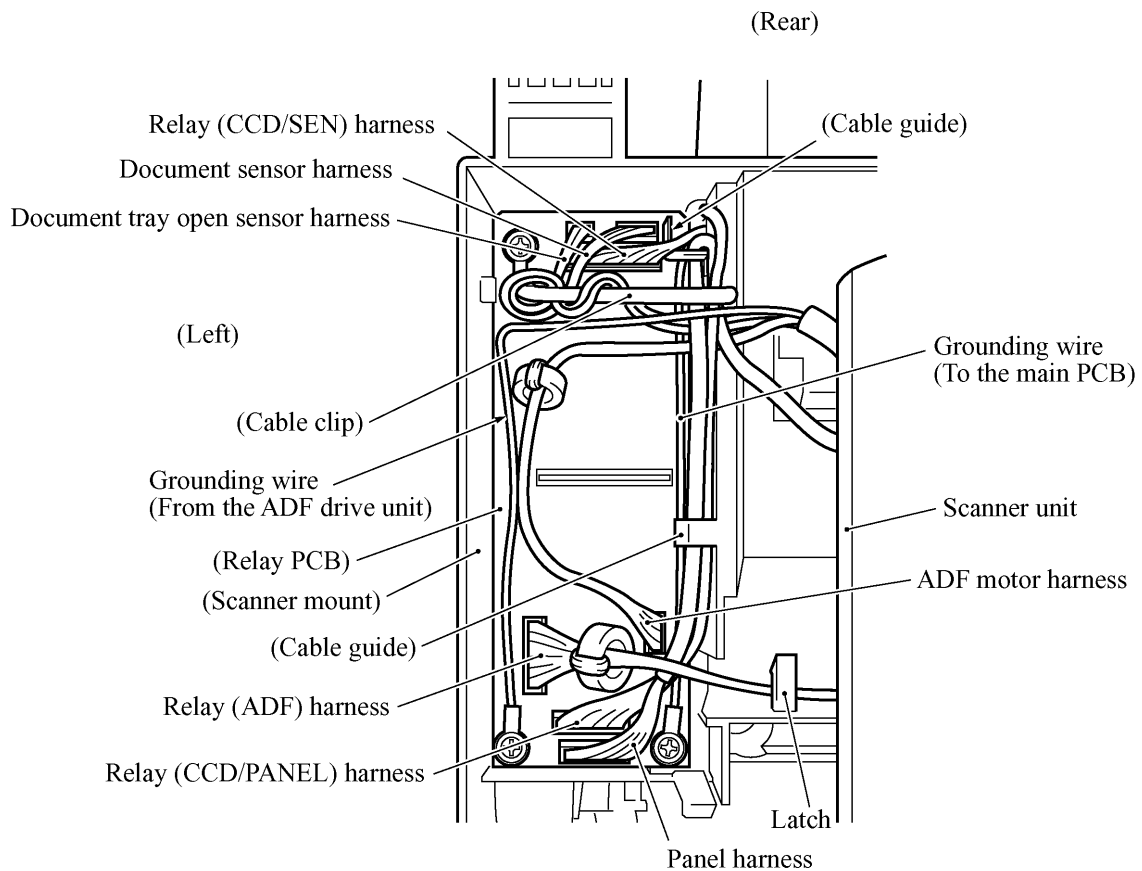(3) Peel off the EL board from the main cover and clear adhesive tape if remaining.



EL (eraser lamp) board

Attaching a new EL board

Rib
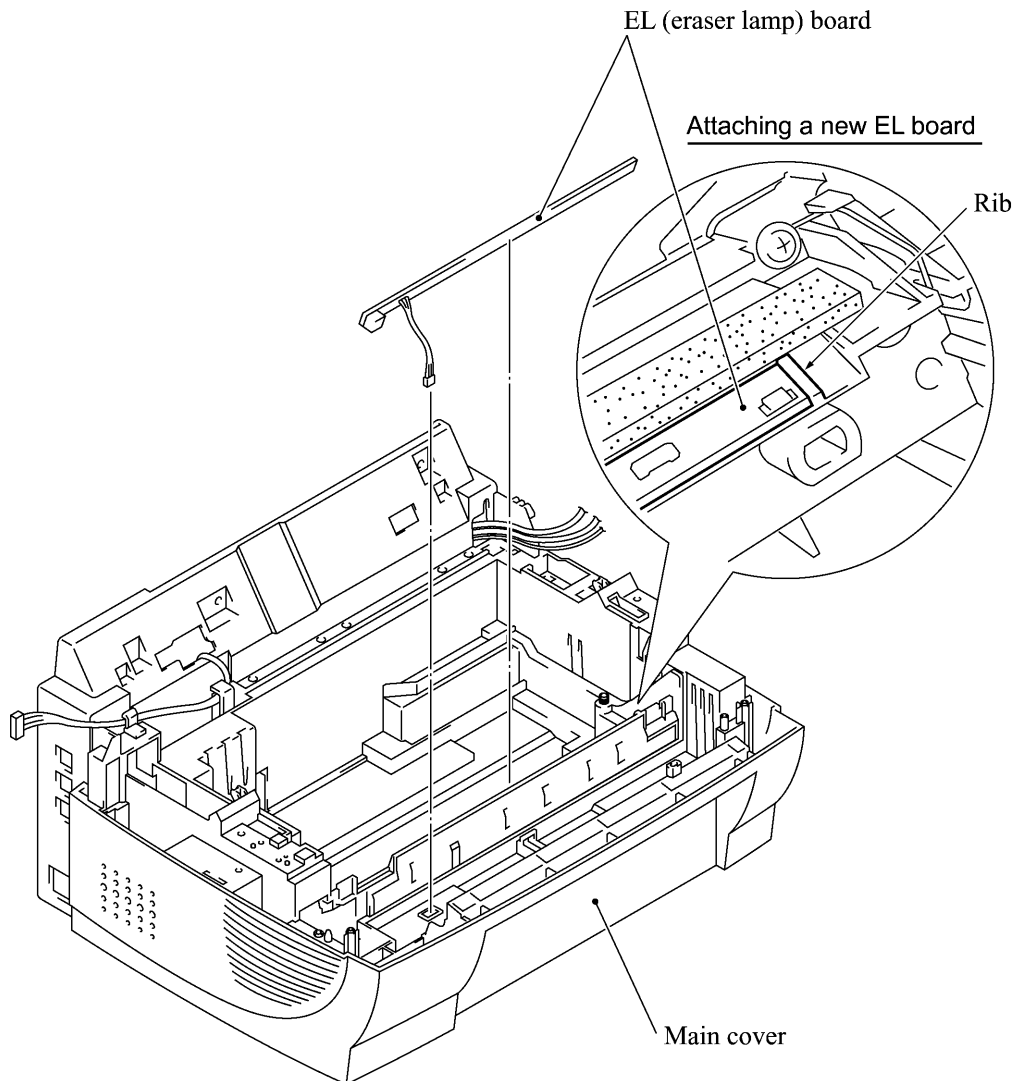
Main cover

■   **Reassembling Notes**

• When attaching a new EL board, bring the right end into contact with the rib provided on the main cover.
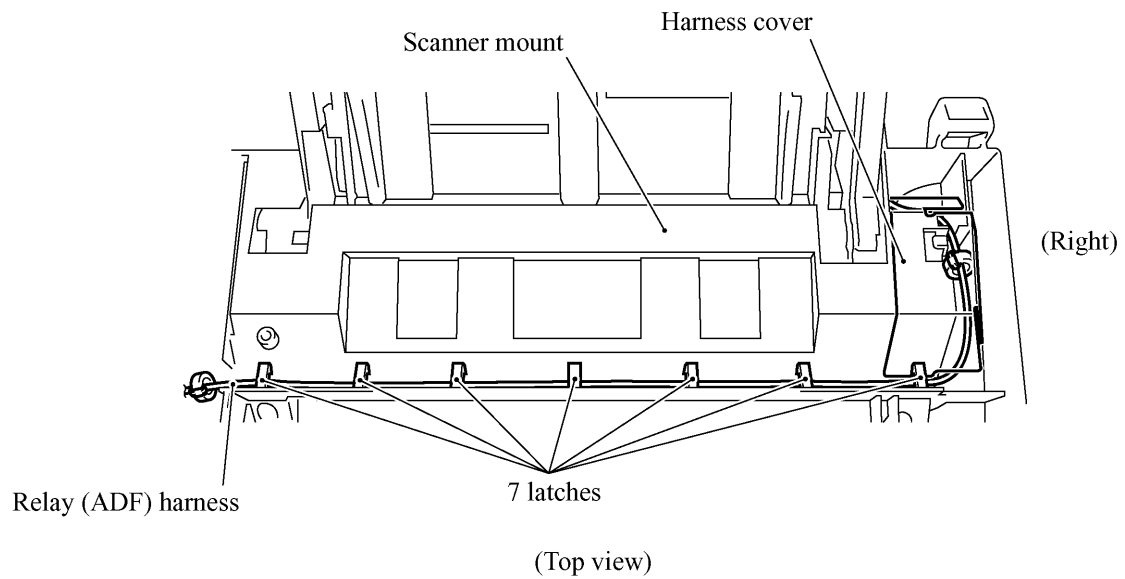
## 4.1.25 Harness Routing

**Harness routing A:** ADF motor harness, document sensor harness, document tray open sensor harness, and grounding wire on the lower ADF chute
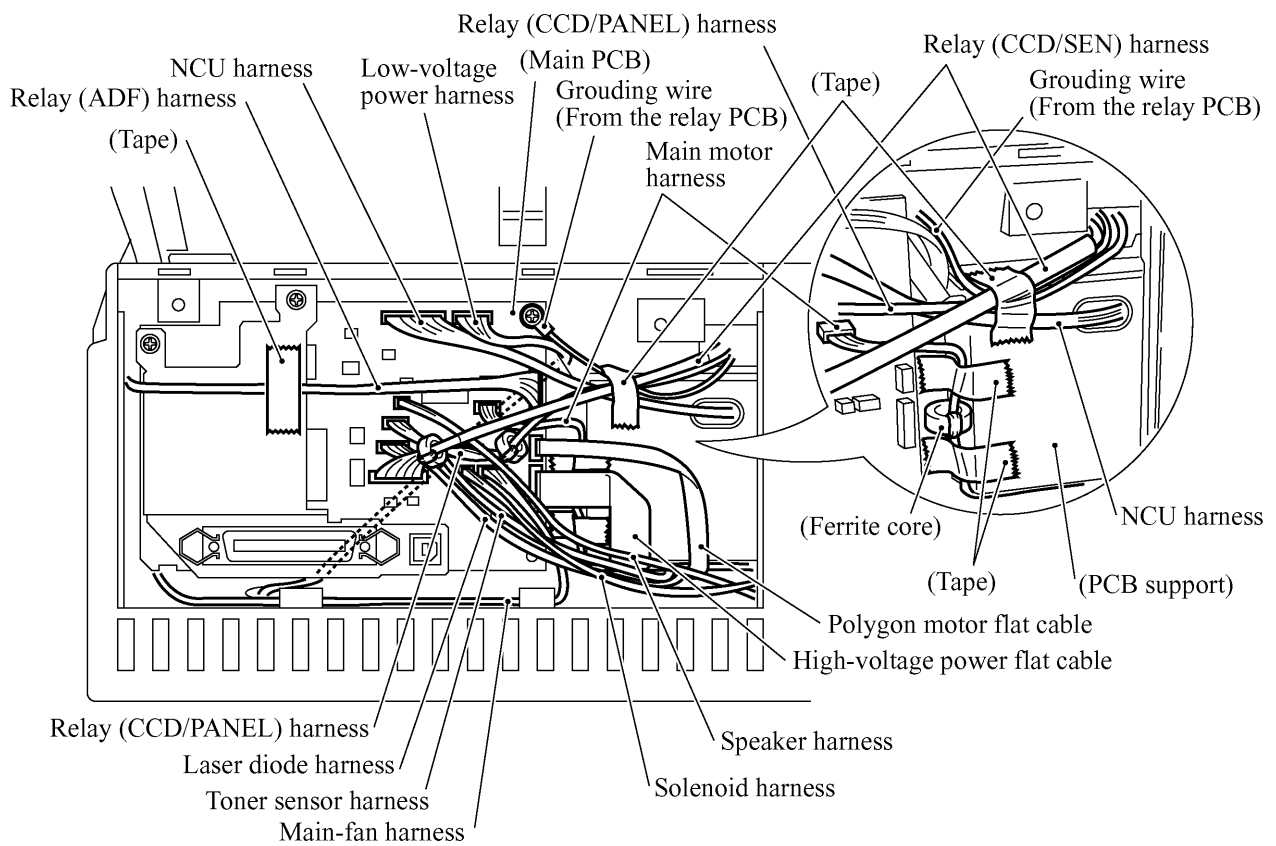
Cable hook (provided on the document tray)

Grounding wire

ADF motor harness

(Binder)

Cable guide (provided on the document tray)

Cable guides

Cable hooks

Document sensor harness

(Document tray)

Document tray open sensor harness

Cable hooks

(Left)

(Lower ADF chute)

(Document sensor PCB)

**Harness routing B:** Relay PCB-related harnesses

(Rear)

Relay (CCD/SEN) harness

(Cable guide)

Document sensor harness

Document tray open sensor harness

(Left)

(Cable clip)

Grounding wire (To the main PCB)

Grounding wire (From the ADF drive unit)

Scanner unit

(Relay PCB)

ADF motor harness

(Scanner mount)

(Cable guide)

Relay (ADF) harness

Relay (CCD/PANEL) harness

Latch

Panel harness

4-57

**Harness routing C:** Relay (ADF) harness on the scanner mount

Scanner mount

Harness cover

(Right)

Relay (ADF) harness

7 latches

(Top view)

**Harness routing D:** Main PCB-related harnesses

Relay (CCD/PANEL) harness
(Main PCB)

Relay (CCD/SEN) harness

NCU harness

Low-voltage
power harness

Grouding wire
(From the relay PCB)

(Tape)

Grouding wire
(From the relay PCB)

Relay (ADF) harness

(Tape)

Main motor
harness

(Ferrite core)

NCU harness

(Tape)

(PCB support)

Polygon motor flat cable

High-voltage power flat cable

Relay (CCD/PANEL) harness

Laser diode harness

Toner sensor harness

Main-fan harness

Speaker harness

Solenoid harness

**Harness routing E:** Relay harnesses on the main cover (after the ASF is removed)

Relay (ADF) harness

Opening

Main cover

Cable guides

Relay (CCD/SEN) harness

Grounding wire

Relay (CCD/PANEL) harness
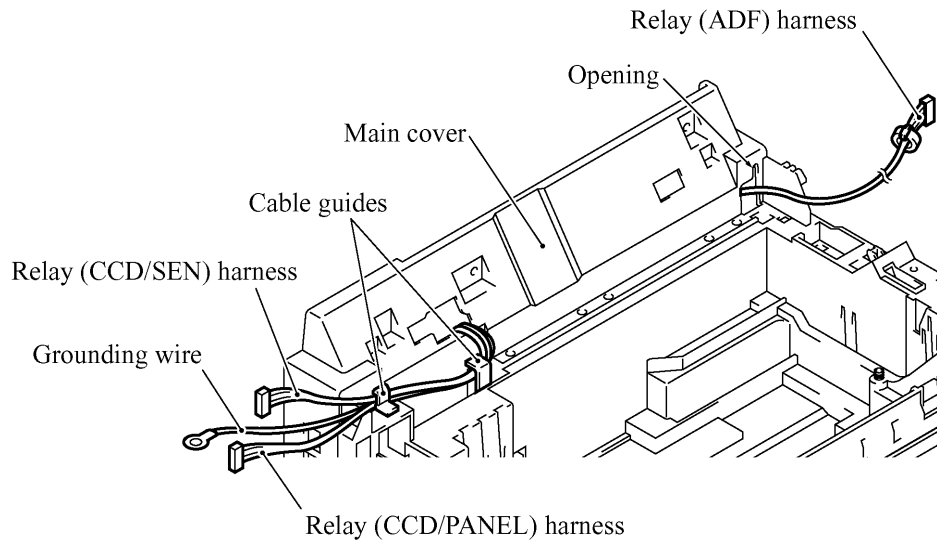
**Harness routing F:** Heater harness on the main cover (after the heat-fixing unit is removed)

EL harness

(Main cover)

Blue heater wire    Brown heater wire

Heater harness
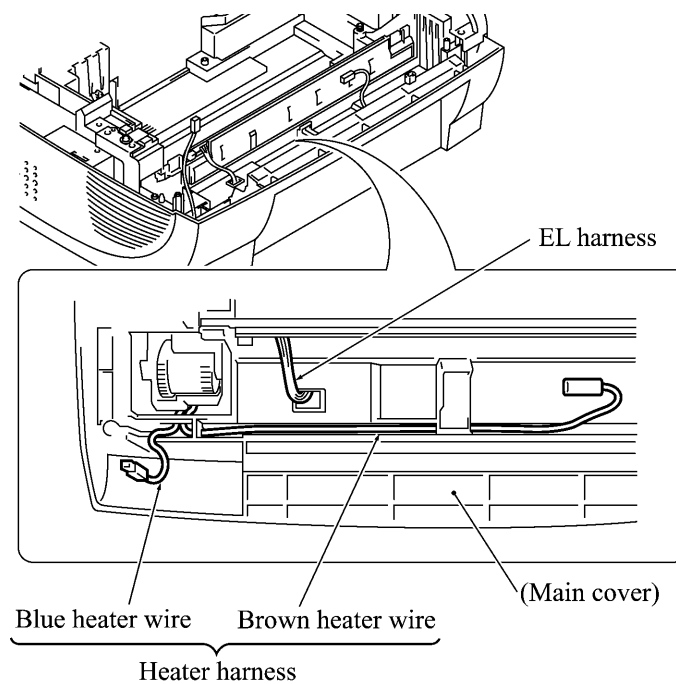
**Harness routing G:** Laser diode harness, polygon motor flat cable, and toner sensor harness on the laser unit

(Laser unit)

Toner sensor harness

Laser diode harness

Polygon motor flat cable

Toner sensor harness

Polygon motor flat cable

Laser diode harness

(Front)
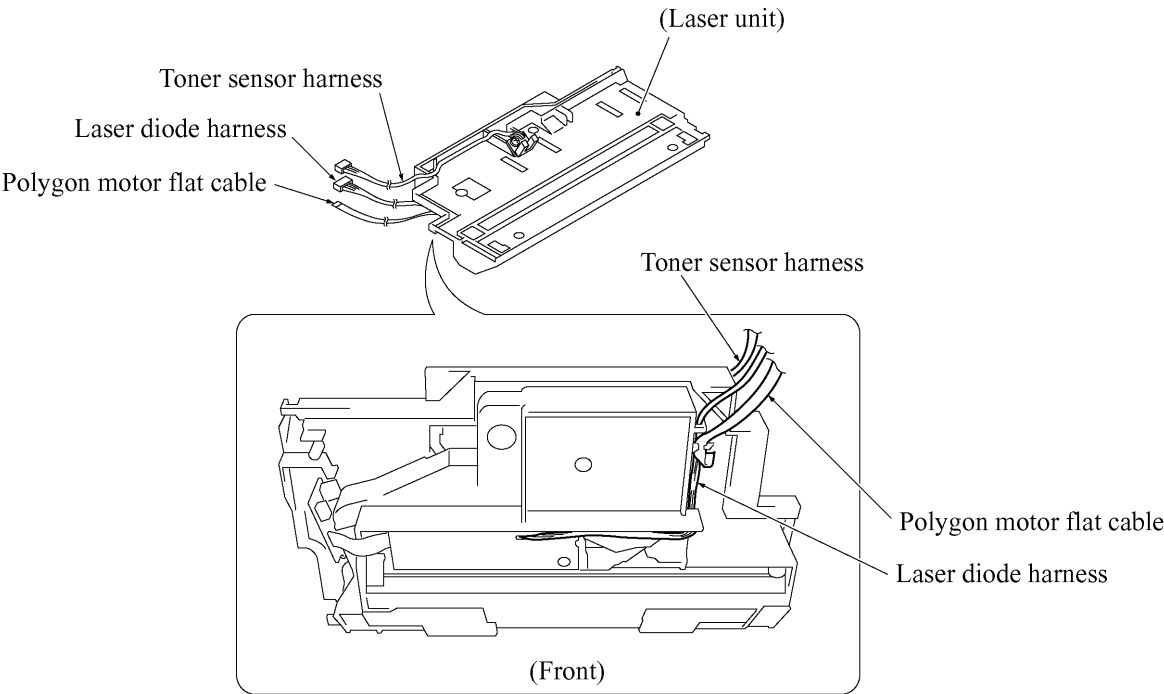
**Harness routing H:** Harnesses viewed from the bottom of the machine

(Power supply shield)
Low-voltage power harness
Cover/registration sensor & fan harness
(Cover/registration sensor PCB)

Solenoid harness

Latch

AC power cable (which should route on the heater harness)

Heater harness (which should be supported by the looped grounding wire)

Power inlet support **(See the figures given below.)**

Grounding wire

Cable guide

Speaker harness

(Speaker)

Main motor harness

Cable guides

(Gear drive unit)

(Fan)

EL harness

High-voltage power flat cable
(Main cover placed upside down)

Fan harness

For the power inlet support having no opening

For the power inlet support having an opening

Power inlet support

Pull the AC lead wires in this direction.

2 mm max.

1 mm max.

Fasten the AC lead wires with a binder.
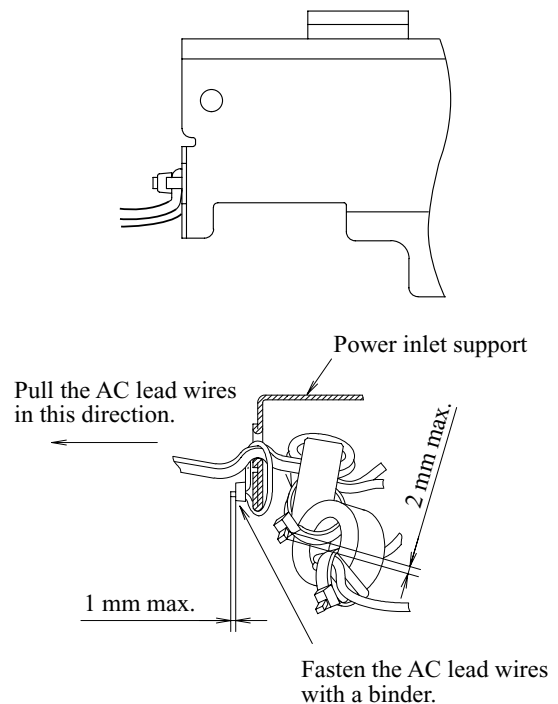
For the harness routing around the power inlet support, see page 4-47-2.

## 4.1.26 Cleaning of High-voltage Contacts and Grounding Contacts

If any toner particles, paper dust or dirt are on the contacts, clean them out. This will ensure that power flows correctly to enable printing.

Grounding contacts                    High-voltage contacts



② For transfer roller

① Drum unit

④ For cleaner roller

⑤ For grid   ⑥ For corona wire

⑦ For developer roller

Gear drive unit

Main cover

High-voltage power supply PCB

Heat-fixing unit

4-61
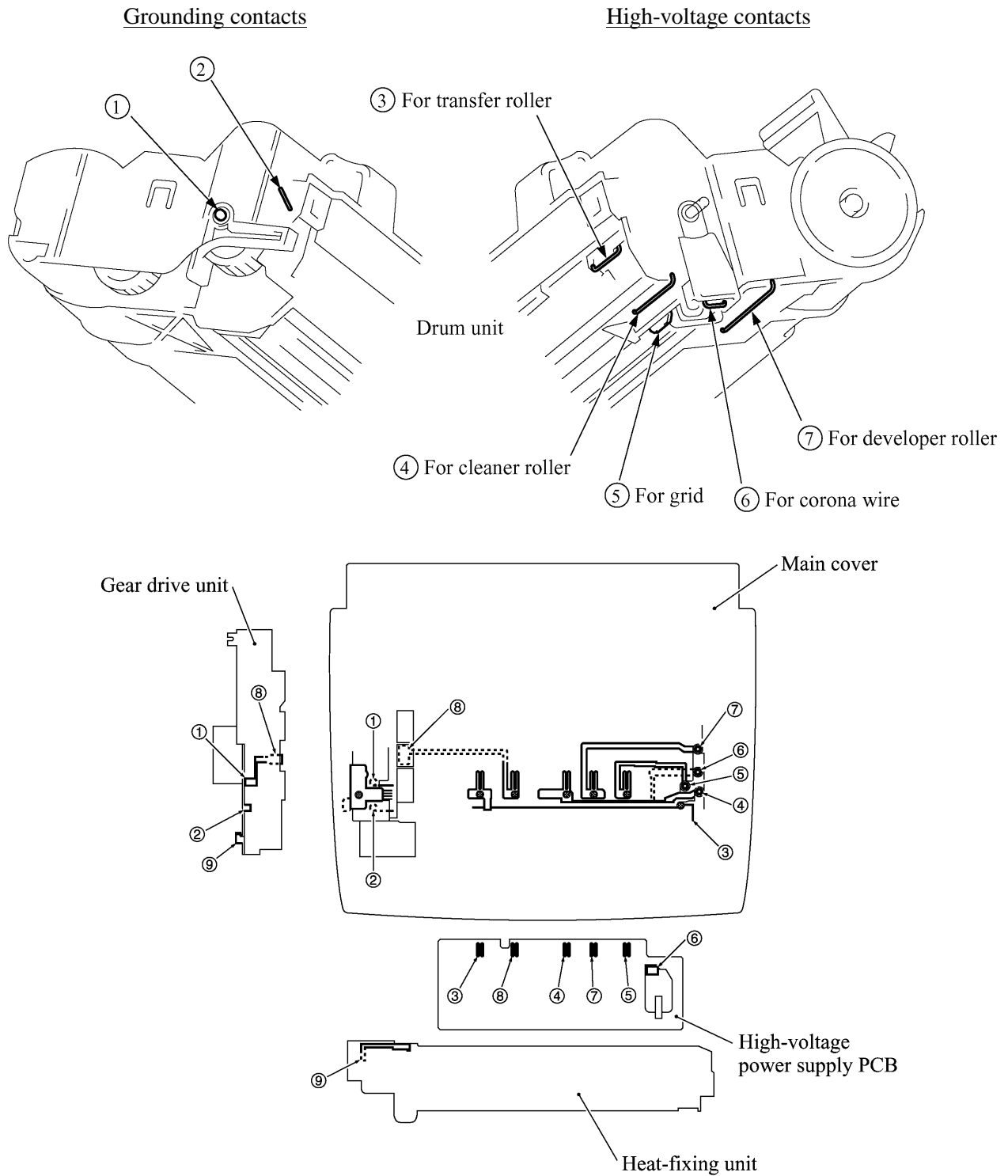
# 4.2 LUBRICATION

Apply the specified lubricants to the lubrication points as shown below.

| Lubricant type (Manufacturer) | Lubricant amount | | |
| --- | --- | --- | --- |
| | Rice-sized pinch of grease (3 mm dia. ball) | Half rice-sized pinch of grease (2 mm dia. ball) | Thin coat of grease with a brush |
| Molykote EM-D110 (Dow Corning) | (EMD1) | ——— | ——— |
| Molykote PG662 (Dow Corning) | (PG1) | (PG0.5) | ——— |
| Molykote HP-300 (Dow Corning) | ——— | ——— | (HP) |
| Molykote HP-500 (Dow Corning) | ——— | (HP2) | ——— |
| FLOIL 951-P32 (Kanto Kasei Ltd.) | (P1) | ——— | ——— |

## [ 1 ]   Separation pad



ASF

Separation pad

EMD1   EMD1

EMD1
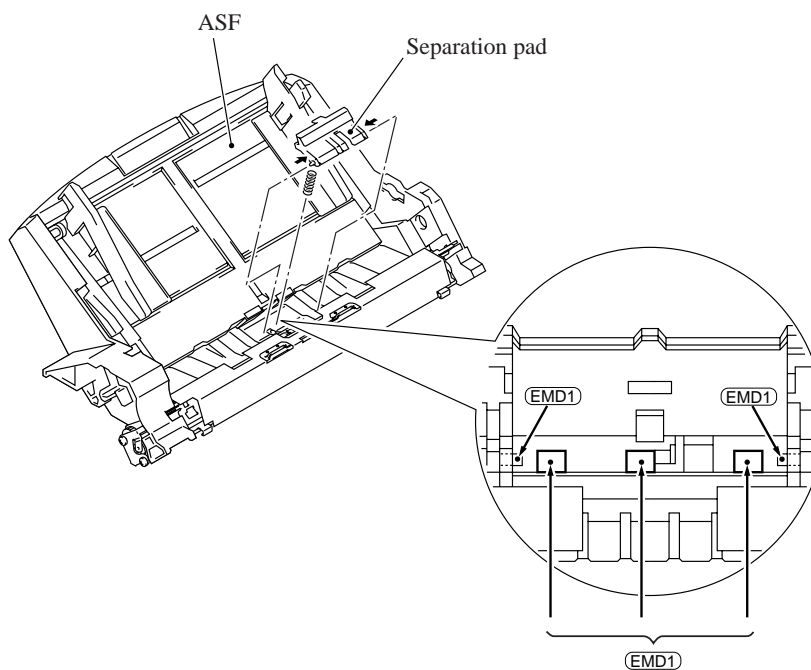
(Apply thin coat of grease to these sections with a brush where the separation pad is to be mounted.)

## [ 2 ] Separation roller ASSY and document feed roller



PG1

PG1

PG0.5

Separation roller ASSY

Document feed roller

PG0.5

## [ 3 ] ADF thickness adjuster



Upper ADF chute

(Rear)

PG1
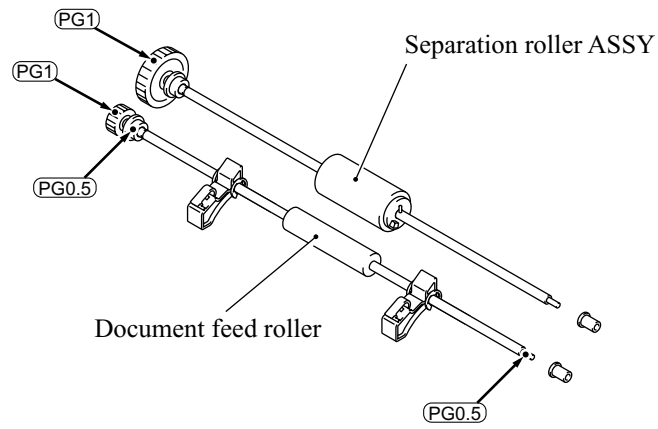
ADF thickness adjuster

## [ 4 ]　Document ejection roller

PG0.5

Document ejection roller

PG0.5
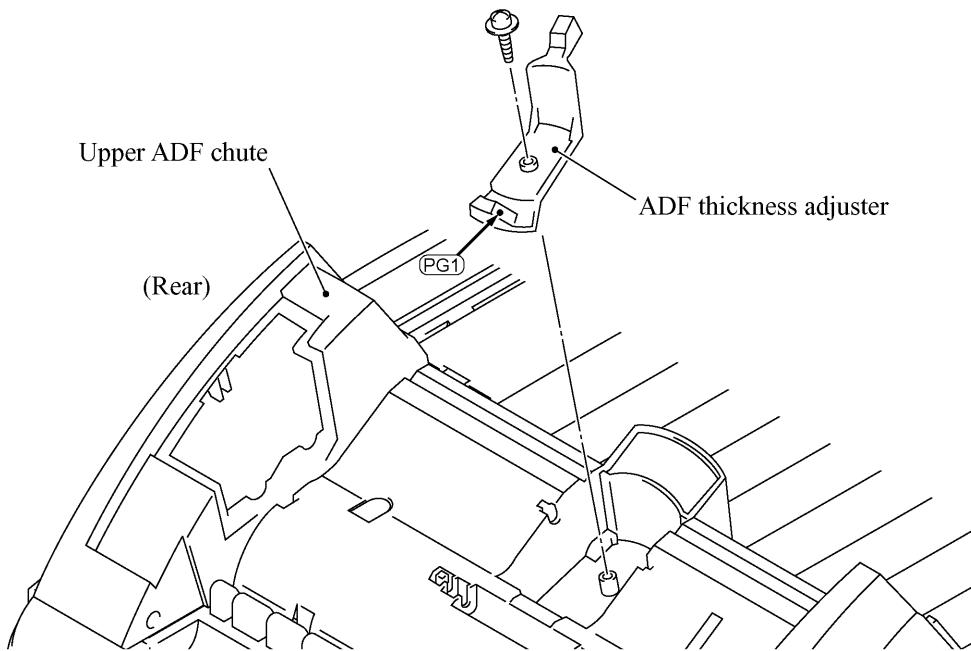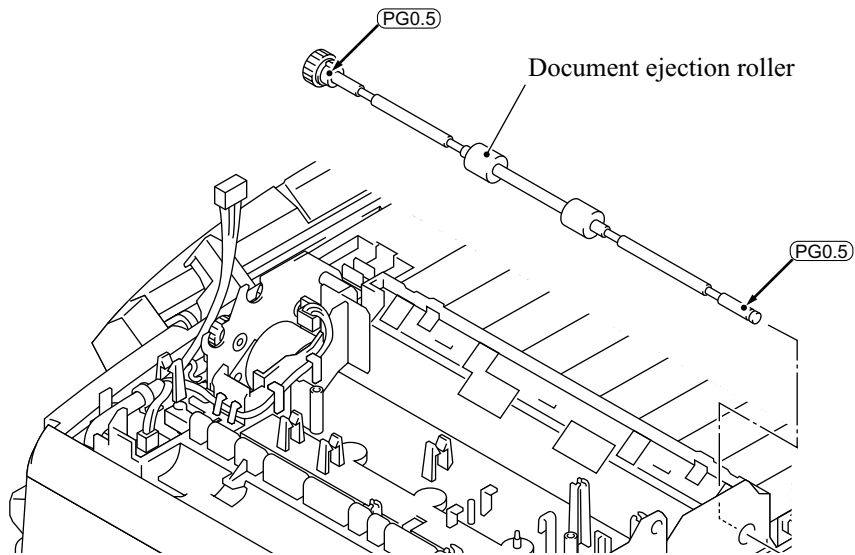
## [ 5 ]　CCD rail in the scanner unit

Apply ⓅⒷ to 10 points on the CCD rail and move the CCD unit to the right and left ends of its travel.
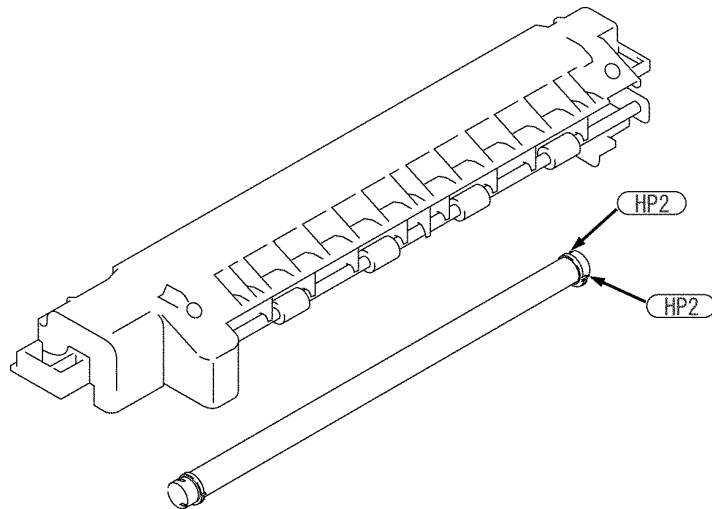
NOTE: Keep the CCD drive belt and other parts free from lubricant.

P1

P1

P1

P1

P1

P1

P1

P1

P1

P1

CCD rail

CCD unit

Scanner base

4-63-1
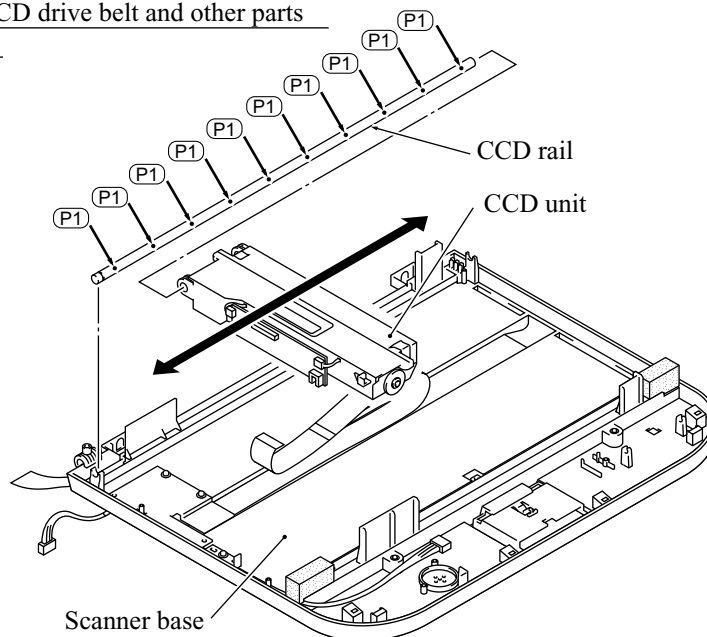
## [ 6 ]   Underside of the scanner unit

Apply thin coat of grease to these three
sections ( ⊠ ) with a brush.

HP

HP

HP

Scanner unit placed upside down
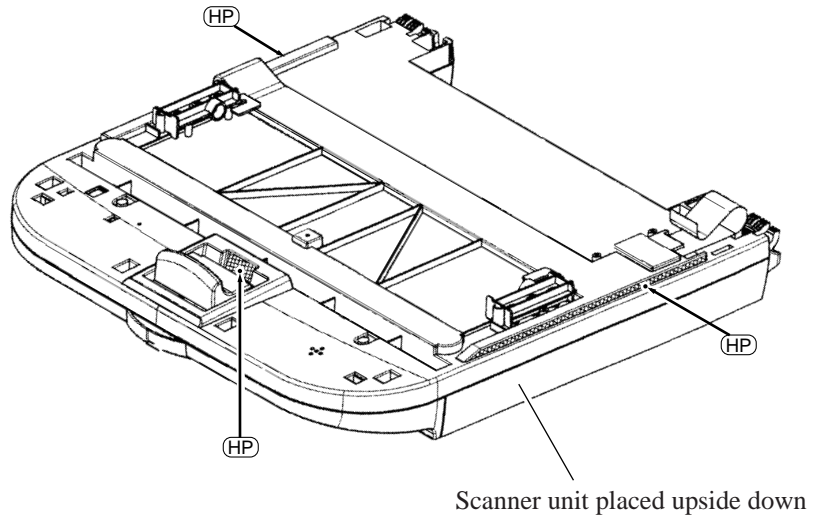
## [ 7 ]   Heat roller in the fixing unit

HP2

HP2

# 4.3 PERIODICAL REPLACEMENT PARTS

Parts listed below require to be replaced periodically in order to assure the product quality. Even if it seems that those parts are not damaged in appearance, replace them at regular intervals specified below.

The replacement procedure is given in Section 4.1 "DISASSEMBLY/REASSEMBLY."

| Parts Name | Q'ty | Replacement Interval (Number of prints in terms of A4 size) | For the replacement procedure, refer to: |
|---|---|---|---|
| Heat-fixing unit | 1 | 50,000 pages | Subsection 4.1.12 |
| Paper pull-in roller | 1 | 50,000 pages | Subsection 4.1.11 (Illustration on page 4-36) |
| Separation pad ASSY | 1 | 50,000 pages | |

NOTE: The above table gives only the reference values.

# 4.4 MTBF/MTTR

The meantime between failures (MTBF) and meantime to repair (MTTR) of this machine are listed below.

MTBF:   At least 10,000 hours
MTTR:   Average 30 minutes per repair

# CHAPTER 5

## MAINTENANCE MODE

# CHAPTER 5  MAINTENANCE MODE

# CONTENTS

# 5.1 ENTRY INTO THE MAINTENANCE MODE

<u>For machines w/ fax</u>
To make the machine enter the maintenance mode, press the **Menu**, **\***, **2**, **8**, **6**, and **4** keys in this order.

|← Within 2 seconds →|

<u>For machines w/o fax</u>
To make the machine enter the maintenance mode, press the **Menu**, **0**, **2**, **8**, **6**, and **4** keys in this order.

|← Within 2 seconds →|

The machine beeps for approx. one second and displays " ▌▌ MAINTENANCE ▌▌▌ " on the LCD, indicating that it is placed in the initial stage of the maintenance mode, a mode in which the machine is ready to accept entry from the keys.

To select one of the maintenance-mode functions listed in Section 5.2, enter the corresponding 2-digit function code with the numerical keys on the control panel. (The details of each maintenance-mode function are described in Section 5.3.)

**NOTES:** • Pressing the **9** key twice in the initial stage of the maintenance mode makes the machine exit from the maintenance mode, restoring it to the standby state.

• Pressing the **Stop** key after entering only one digit restores the machine to the initial stage of the maintenance mode.

• If an invalid function code is entered, the machine resumes the initial stage of the maintenance mode.

# 5.2  LIST OF MAINTENANCE-MODE FUNCTIONS

**Maintenance-mode Functions**

| Function Code | Function | Reference Subsection (Page) |
|---|---|---|
| 01 | EEPROM Parameter Initialization | 5.3.1 (5-4) |
| | | |
| 05 | Printout of Scanning Compensation Data | 5.3.2 (5-5) |
| 06 | Movement of CCD Unit to the Transport Position | 5.3.2A (5-6-1) |
| 08 | ADF* Performance Test | 5.3.3 (5-7) |
| 09 | Test Pattern 1 | 5.3.4 (5-8) |
| 10 | Firmware Switch Setting | 5.3.5 (5-9) |
| 11 | Printout of Firmware Switch Data | 5.3.5 (5-11) |
| 12 | Operational Check of LCD | 5.3.6 (5-12) |
| 13 | Operational Check of Control Panel PCB (Check of Keys and Buttons) | 5.3.7 (5-12) |
| | | |
| 32 | Sensor Operational Check | 5.3.8 (5-14) |
| | | |
| 54 | Fine Adjustment of Scanning Start/End Position | 5.3.9 (5-15) |
| 55 | CCD Scanner Area Setting | 5.3.10 (5-16) |
| | | |
| 74 | EEPROM Customizing | 5.3.11 (5-16) |
| | | |
| 80 | Display of the Machine's Log Information | 5.3.12 (5-17) |
| | | |
| 82 | Machine Error Code Indication | 5.3.13 (5-18) |
| | | |
| 87 | Output of Transmission Log to the Telephone Line | 5.3.14 (5-18) |
| | | |
| 91 | EEPROM Parameter Initialization (except the telephone number storage area) | 5.3.1 (5-4) |
| | | |
| 99 | Exit from the Maintenance Mode | ----- (5-1) |

\* ADF:  Automatic document feeder

-------------------------  **IMPORTANT**  ------------------------------

Basically, the maintenance-mode functions listed on the previous page should be accessed by service personnel only. However, you may allow end users to access some of these under the guidance of service personnel (e.g., by telephone).

The user-accessible functions (codes 06, 10, 11, 12, 54, 80, 82, 87 and 91) are <u>shaded</u> in the table given on the previous page. Function code 10 accesses the firmware switches, each of which has eight selectors. You should not allow end users to access all of those selectors, but you may allow them to access user-accessible selectors which are <u>shaded</u> in the firmware switch tables in Appendix 2.

The service personnel should instruct end users to follow the procedure given below.

(1)  <u>For MFC6800</u>
   Press the **Menu** and **Receive Mode** keys in this order.
   **NOTE:**  The **Receive Mode** key is inoperable during standby for redialing and timer.
   <u>For MFC9180</u>
   Press the **Menu** and **Fax Resolution** keys in this order.

   <u>For DCP1000 and MFC9160</u>
   Press the **Menu** and **Sort** keys in this order.
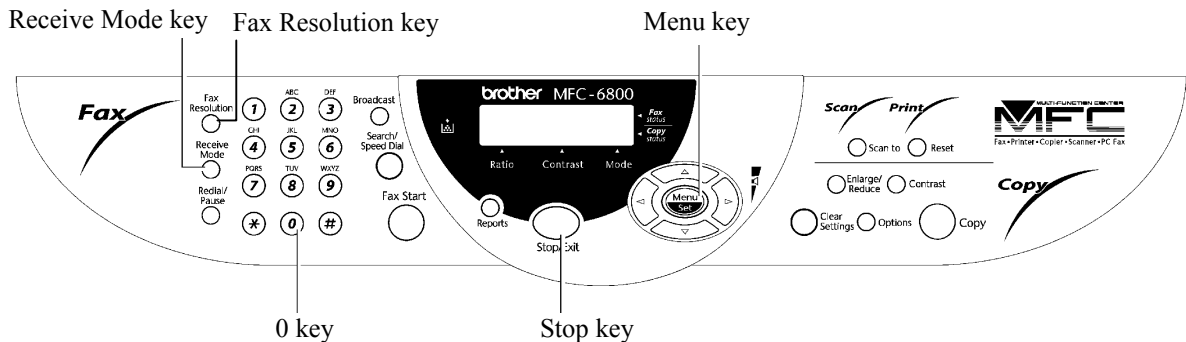
   The LCD clears the current display.

(2)  Press the **0** key.

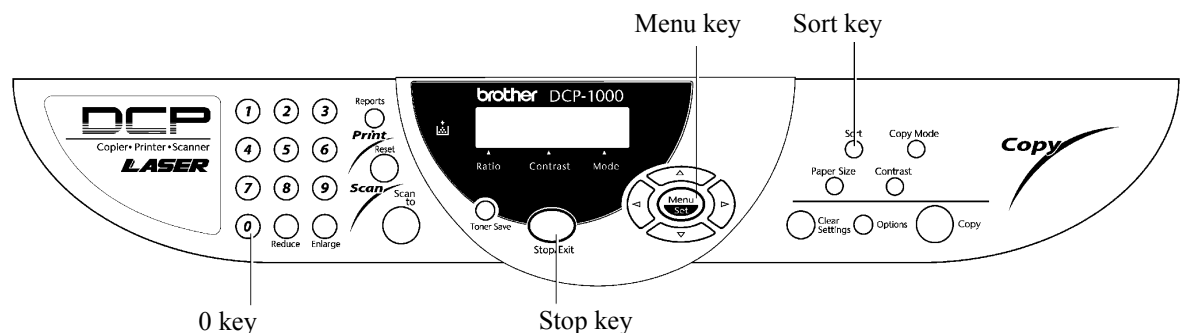(3)  Enter the desired function code (06, 10, 11, 12, 54, 80, 82, 87, or 91) with the numerical keys.
   For function code 10, access the desired firmware switch according to the operating procedure described in Appendix 2.

(4)  To make the machine return to the standby state, press the **Stop** key.

<u>For machines w/ fax</u>

Receive Mode key    Fax Resolution key              Menu key



   0 key              Stop key

<u>For machines w/o fax</u>

                    Menu key    Sort key



   0 key              Stop key

# 5.3 DETAILED DESCRIPTION OF MAINTENANCE-MODE FUNCTIONS

### 5.3.1 EEPROM Parameter Initialization

#### ■ Function

The machine initializes the parameters, user switches, and firmware switches registered in the EEPROM, to the initial values. Entering the function code 01 initializes all of the EEPROM areas, but entering 91 does not initialize some areas, as listed below.

| Function code / Data item | 01 | 91 |
|---|---|---|
| Maintenance-mode functions<br>   User switches<br>   Firmware switches<br>   Remote activation code | All of these will be. initialized | These will be initialized |
|    Activity report<br>   Station ID data<br>   Outside line number<br>Telephone function registration<br>   Speed dialing<br>   Group dialing | | These will not be initialized |
| Received FAX messages temporarily stored in the flash memory (Not applicable to the American version)<br><br>EEPROM customizing code (4-digit) | These will not be initialized.<br>(Note that the first digit of the 4-digit customizing code will be initialized to "0." If the code is <u>1</u>001, for example, it will be initialized to <u>0</u>001.) | |

**NOTE:** If you replace the main PCB with one used for any other machine, carry out this procedure and then customize the EEPROM (maintenance-mode function code 74 in Subsection 5.3.11).

#### ■ Operating Procedure

(1) Press the **0** and **1** keys (or the **9** and **1** keys according to your need) in this order in the initial stage of the maintenance mode.

The "PARAMETER INIT" will appear on the LCD.

(2) Upon completion of parameter initialization, the machine returns to the initial stage of the maintenance mode.

### 5.3.2 Printout of Scanning Compensation Data

■ **Function**

The machine prints out the white and black level data for scanning compensation.

■ **Operating Procedure**

Do not start this function merely after powering on the machine but start it after carrying out a sequence of scanning operation. Unless the machine has carried out any scanning operation, this function cannot print out correct scanning compensation data. This is because at the start of scanning operation, the machine initializes white and black level data and takes in the scanning compensation reference data.

(1) Press the **0** and **5** keys in this order in the initial stage of the maintenance mode.

The "WHITE LEVEL 1" will appear on the LCD.

(2) The machine prints out the scanning compensation data list containing the following:

  a) A/D converter reference level for high value (3 bytes for green, blue, and red)
  b) A/D converter reference level for low value (3 bytes for green, blue, and red)
  c) Dark level offset data (3 bytes for green, blue, and red)
  d) Gain control data (3 bytes for green, blue, and red)
  e) Voltage division data (3 bytes for green, blue, and red)
  f) Compensation data for background color (1 byte)
  g) 2-value quantization black level data (3 bytes for green, blue, and red)
  h) 2-value quantization white level data (4912 bytes for green)
  i) 2-value quantization white level data (4912 bytes for blue)
  j) 2-value quantization white level data (4912 bytes for red)

(3) Upon completion of recording of the compensation data list, the machine returns to the initial stage of the maintenance mode.

**NOTE:** If any data is abnormal, its code will be printed in inline style, as shown on the next page.

a) {
40044708 : d0
40044709 : d0
4004470a : d0
}

b) {
4004470d
4004470e
4004470f
}

c) {
40044712
40044713
40044714
}

d) {
40044717
40044718
40044719
}

e) {
4004471d
4004471e
4004471f
}

f) 4004471c

g) {
50792000
50792100
50792200
}

```
50786000 :
50786010 :
50786020 :
50786030 :
50786040 :   77 7c 77 7c 77 76 77 79 76 77 77 77 77 79 79 77
```

```
50786400 : 89 87 88 88 8c 88 8b 89 8a 88 8c 8a 89 89 8a 88
50786410 : 8a 8a 8a 88 8b 8a 8a 8a 8b 88 8a 87 8a 8a 8b 89
50786420 : 8b 89 8b 8a 8c 89 8b 88 88 88 88 8d 88 8b 89 88 8b
50786430 : 8c 8b 89 89 8b 8c 89 8a 8a 89 8c 89 87 88 89 86
50786440 : 89 89 88 87 89 88 88 88 88 86 87 87 86 88 89 86
50786450 : 89 87 8a 88 89 87 89 89 89 88 89 89 88 87 89 89
50786460 : 89 89 88 8a 8a 89 88 87 86 88 88 85 89 88 88 88
50786470 : 88 89 8a 86 89 88 89 87 89 89 8a 89 8a 86 88 89
50786480 : 8b 89 88 88 89 88 88 88 8a 88 8b 88 8a 9b 8c 8a
50786490 : 8b 89 8a 8a 8c 8a 8a 8b 8c 8a 8a 8a 8a 8b 8a 89
507864a0 : 8b 8a 8a 8b 8c 8a 89 8c 9b 8a 8d 8a 8b 88 8b 88
507864b0 : 8b 89 89 8a 8a 88 8a 89 8c 89 8a 89 8b 88
507864c0 : 8a 8a 88 8b 8c 8a 8a 8b 8d 8b 8d 8a 8a 8b 8c 88
507864d0 : 8b 8a 8d 8b 8b 8a 8d 8c 8d 8b 8c 8d 8d 8b 8a 8b
507864e0 : 8f 8c 8e 8c 91 8b 8d 8c 8d 8c 8d
507864f0 : 8e 8c 8e 8c 8e 8b 8c 8d
50786500 : 8d 8e 8e 8b 8b 8b
50786510 : 8f 8b 8d 8c 8e
```

```
                              7c 7b 7d 7b 7c 7a
                        7d 7d 7f 7d 7c 79 7e 7b
                     7b 7e 7e 7f 7d 7c 7d 7d 7c
                  7d 7d 7c 7e 7d 7e 7c 7c 7c 7d 77
           7d 7d 7d 7d 7c 7b 7a 7d 7b 7a 7c
```

```
5078f000 : 72 72 73 70 72 72 6f 72 73 73 72 72 72 6f 70 71
5078f010 : 71 72 72 70 72 70 71 73 73 72 74 72 73 6f 71 70
5078f020 : 73 71 72 70 72 73 72 73 73 75 72 73 72 72 73
5078f030 : 71 72 74 72 71 73 72 70 73 71 71 72 6f 6d 70 6f
5078f040 : 72 71 70 71 71 71 70 6f 72 72 6f 6f 70 71 70 72
5078f050 : 71 70 71 71 74 72 71 72 72 6f 72 71 72 6e 6e 70
5078f060 : 71 72 73 72 71 74 71 73 72 72 75 72 72 71 71 72
5078f070 : 73 71 70 70 6e 70 71 71 70 70 72 70 71 72 72 70
5078f080 : 6f 70 71 72 72 71 71 72 71 70 71 72 70 71 70 71
5078f090 : 70 72 72 71 74 71 72 72 71 73 72 70 71 6f 72 72
5078f0a0 : 72 70 70 71 72 72 6f 70 72 72 74 70 72 72 72 70
5078f0b0 : 75 73 72 6f 71 71 70 70 73 72 72 72 70 72 6e 70
5078f0c0 : 6f 71 71 6e 71 71 6f 71 71 71 70 70 70 6f 70 6e
5078f0d0 : 71 71 6f 70 73 70 6e 70 70 6f 72 70 70 6f 6f 70
5078f0e0 : 71 71 70 6f 72 6f 6e 6f 70 6f 73 72 71 70 70 6f
5078f0f0 : 71 71 70 6f 70 70 6d 70 70 6f 71 6f 71 6e 6f 6f
5078f100 : 6f 70 6f 70 6e 6f 6d 70 72 6f 6f 6e 6e 6d 6c 6f
5078f110 : 6e 6e 6e 6d 71 6f 6d 6f 6e 6e 6f 6f 6e 6c 6c 6e
5078f120 : 6f 6f 6f 6d 71 70 6f 6e 6e 6e 70 6d 6e 6d 6d 6d
5078f130 : 6f 6e 6e 6e 70 71 6e 6f 6e 6f 6d 6d 6d 6d 6c
5078f140 : 6d 6e 6d 70 70 6e 6e 6e 6f 6f 6e 6c 6d 6c 6d 6b
5078f150 : 6d 6e 6c 6b 70 6b 6a 6b 6b 6d 6d 6d 6b 6b 6e 6e
5078f160 : 6d 6d 6c 6c 6e 6b 6d 6b 6b 6c 6f 6c 6d 6c 6a 6c
5078f170 : 6e 6c 6c 6b 6c 6c 6c 6a 6c 6c 6c 6b 6c 6c 6b 6b
5078f180 : 6a 6c 6c 6b 6d 6b 6c 6b 6d 6a 6c 6a 6b 6a 6b
5078f190 : 6d 6b 6c 6b 71 6d 6b 6a 6b 6e 6c 6b 6c 68 6c 6b
5078f1a0 : 69 6c 6c 6a 6c 6a 6a 6b 6a 6b 6c 6b 6b 69 6a
5078f1b0 : 6b 6b 6b 6a 6b 6a 6c 6c 6a 69 6b 6a 69 6a 6a 6b
5078f1c0 : 6a 6b 6a 6a 6c 6a 6a 6a 6b 6b 6b 6b 69 6b 66 69
5078f1d0 : 69 6c 6b 69 6d 6a 6b 6b 68 69 6b 69 69 67 69 69
5078f1e0 : 6a 69 69 6a 6c 6a 68 68 6c 69 6c 69 6a 68 69 69
5078f1f0 : 69 69 69 6a 68 69 6a 6a 67 6c 68 69 69 69 68 68
5078f200 : 69 66 67 68 6a 68 67 68 69 6a 68 68 68 69 69 67
5078f210 : 67 69 68 67 67 67 68 67 67 6a 67 67 66 67 66 66
5078f220 : 67 67 67 65 68 66 66 68 67 67 68 66 67 67 67 66
5078f230 : 69 67 67 67 68 68 66 67 66 66 68 66 67 67 66 66
5078f240 : 67 68 66 66 69 67 67 67 67 67 68 67 67 64 65 67
5078f250 : 67 65 67 65 69 68 67 66 66 66 67 67 66 66 66 67
5078f260 : 68 66 65 65 66 68 66 64 65 67 69 65 66 65 66 64
5078f270 : 66 66 65 63 65 63 65 65 66 64 64 65 65 64 65 65
5078f280 : 67 64 64 63 64 63 64 64 64 65 65 63 66 65 63 63
5078f290 : 66 64 65 65 67 64 64 64 63 64 65 62 63 62 63 63
5078f2a0 : 64 63 62 63 63 64 64 63 65 61 65 64 62 63 61 64
5078f2b0 : 62 64 62 61 63 62 64 63 63 64 62 63 62 62 63 63
5078f2c0 : 64 63 62 62 62 63 62 63 62 63 62 63 61 62 63 61
5078f2d0 : 62 63 62 5f 65 62 62 62 63 64 64 62 63 5e 62 5f
5078f2e0 : 62 61 61 62 64 62 61 61 61 62 65 61 62 60 62 5f
5078f2f0 : 5f 61 61 61 62 60 61 61 63 62 61 60 61 60 63 60
5078f300 : 60 61 61 60 5f 62 60 5f 61 5f 62 5f 61 61 5f 60
5078f310 : 5f 61 60 5f 63 5f 5f 60 5f 60 63 60 61 5e 5f 5f
5078f320 : 60 5f 5e 5e 61 60 5e 5f 5f 5f 61 60 60 60 5f 5c
```

Left column addresses:
```
50786000          50786060          50786c40
50786010          50786070          50786c50
50786020          50786080          50786c60
50786030          50786090          50786c70
50786040          507860a0          50786c80
50786050          507860b0          50786c90
                  507860c0          50786ca0
                  507860d0          50786cb0
                  507860e0          50786cc0
                  507860f0          50786cd0
                  50786100          50786ce0
                  50786110          50786cf0
                  50786120          50786d00
                  50786130          50786d10
                  50786140          50786d20
                  50786150          50786d30
                  50786160          50786d40
                  50786170          50786d50
                  50786180          50786d60
                  50786190          50786d70
                  507861a0          50786d80
                  507861b0          50786d90
                  507861c0          50786da0
                  507861d0          50786db0
                  507861e0          50786dc0
                  507861f0          50786dd0
                  50786200          50786de0
                  50786210          50786df0
                  50786220          50786e00
                  50786230          50786e10
                  50786240          50786e20
                  50786250          50786e30
                  50786260          50786e40
                  50786270          50786e50
                  50786280          50786e60
                  50786290          50786e70
                  507862a0          50786e80
                  507862b0          50786e90
                  507862c0          50786ea0
                  507862d0          50786eb0
                  507862e0          50786ec0
                  507862f0          50786ed0
                  50786300          50786ee0
                  50786310          50786ef0
                  50786320          50786f00
                  50786330          50786f10
                  50786340          50786f20
                  50786350          50786f30
                  50786360          50786f40
                  50786370          50786f50
                  50786380          50786f60
                  50786390          50786f70
                  507863a0          50786f80
                  507863b0          50786f90
                  507863c0          50786fa0
                  507863d0          50786fb0
                  507863e0          50786fc0
                  507863f0          50786fd0
                                    50786fe0
                                    50786ff0
```

h)
|
j)

**Scanning Compensation Data List**

### 5.3.2A  Movement of CCD Unit to the Transport Position

■ **Function**

This procedure moves the CCD unit to the transport position of the right end of its travel. After completing repairs and operation checks on the machine, you need to carry out this procedure immediately before packing and transporting the machine.

**NOTE:** If an end user needs to transport his/her machine to the dealer or service station for repair, then you should instruct him/her to carry out this procedure if possible before packing and transporting the machine. (For the user-access to the maintenance mode, refer to page 5-3.)

■ **Operating Procedure**

(1) Press the **0** and **6** keys in this order in the initial stage of the maintenance mode.

The CCD unit will move to the right end of its travel, during which the "MAINTENANCE 0" will appear on the LCD.

When the CCD unit reaches the transport position, the "SCAN LOCKED" will appear on the LCD.

(2) Press the **Stop** key to make the machine return to the initial stage of the maintenance mode.

### 5.3.3   ADF Performance Test

■  **Function**

The machine counts the documents fed by the automatic document feeder (ADF) and displays the count on the LCD for checking the ADF performance.

■   **Operating Procedure**

(1)  Set documents.  (Allowable up to the ADF capacity.)

The "DOC.  READY" will appear on the LCD.

(2)  Press the **0** and **8** keys in this order.

While counting the documents, the machine feeds them in and out, displaying the current count on the LCD as shown below.

ADF CHECK P.01

Current count (1st page in this example)

(3)  After showing the final count, the machine beeps for one second. To return the machine to the initial stage of the maintenance mode, press the **Stop** key.

### 5.3.4 Test Pattern 1

#### ■ Function

This function, much like the copying function, prints out test pattern 1 to allow the service personnel to check for record data missing or print quality.

#### ■ Operating Procedure

Press the **0** and **9** keys in this order in the initial stage of the maintenance mode.

The figure below shows test pattern 1.
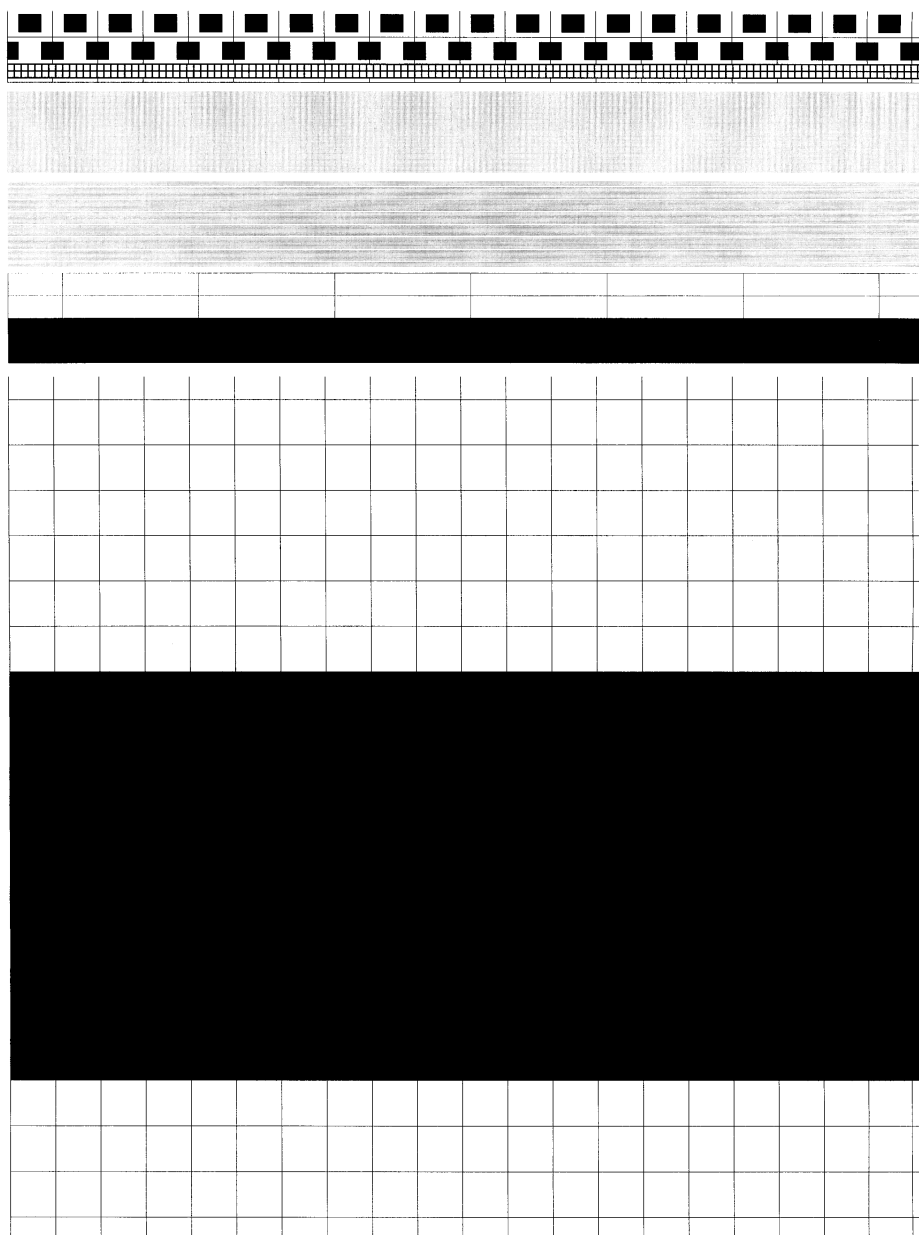
**Test Pattern 1**

### 5.3.5 Firmware Switch Setting and Printout

### [ A ] Firmware switch setting

#### ■ Function

The machine incorporates the following firmware switch functions which may be activated with the procedures using the control panel keys and buttons.

The firmware switches have been set at the factory in conformity to the communications standards and codes of each country. Do not disturb them unless necessary. Some firmware switches may not be applicable in some versions. The firmware switch data list indicates "Not used." for those inapplicable switches.

**Firmware Switches (WSW01 through WSW46)**

| WSW No. | Function |
|---------|----------|
| WSW01 | Dial pulse setting |
| WSW02 | Tone signal setting |
| WSW03 | PABX mode setting |
| WSW04 | TRANSFER facility setting |
| WSW05 | 1st dial tone and busy tone detection |
| WSW06 | **Pause** key setting and 2nd dial tone detection |
| WSW07 | Dial tone setting 1 |
| WSW08 | Dial tone setting 2 |
| WSW09 | Protocol definition 1 |
| WSW10 | Protocol definition 2 |
| WSW11 | Busy tone setting |
| WSW12 | Signal detection condition setting |
| WSW13 | Modem setting |
| WSW14 | AUTO ANS facility setting |
| WSW15 | REDIAL facility setting |
| WSW16 | Function setting 1 |
| WSW17 | Function setting 2 |
| WSW18 | Function setting 3 |
| WSW19 | Transmission speed setting in V. 17 mode |
| WSW20 | Overseas communications mode setting |
| WSW21 | TAD setting 1 |
| WSW22 | ECM setting |
| WSW23 | Communications setting |
| WSW24 | TAD setting 2 |
| WSW25 | TAD setting 3 |
| WSW26 | Function setting 4 |
| WSW27 | Function setting 5 |
| WSW28 | Function setting 6 |
| WSW29 | Function setting 7 |
| WSW30 | Function setting 8 |
| WSW31 | Function setting 9 |
| WSW32 | Function setting 10 |
| WSW33 | Function setting 11 |

| WSW No. | Function |
|---------|----------|
| WSW34 | Function setting 12 |
| WSW35 | Function setting 13 |
| WSW36 | Function setting 14 |
| WSW37 | Function setting 15 |
| WSW38 | Function setting 16 in V. 34 mode |
| WSW39 | Transmission speed setting in V. 34 mode |
| WSW40 | Function setting 17 in V. 34 mode |
| WSW41 | CCD fluorescent lamp and modem attenuator in V. 34 mode |
| WSW42 | Function setting 18 |
| WSW43 | Function setting 19 |
| WSW44 | Speeding up scanning-1 |
| WSW45 | Speeding up scanning-2 |
| WSW46 | Monitor of power ON/OFF state |

■  **Operating Procedure**

(1)  Press the **1** and **0** keys in this order in the initial stage of the maintenance mode.

The machine displays the "WSW00" on the LCD and becomes ready to accept a firmware switch number.

(2)  Enter the desired number from the firmware switch numbers (01 through 46).

The following appears on the LCD:

$$\text{Selector 1} \qquad \text{Selector 8}$$
$$\downarrow \qquad\qquad \downarrow$$
$$\text{WSWXX} = \underline{0}\ 0\ 0\ 0\ 0\ 0\ 0\ 0$$

(3)  Use the right and left arrow keys to move the cursor to the selector position to be modified.

(4)  Enter the desired number using the **0** and **1** keys.

(5)  Press the **Set** key. This operation saves the newly entered selector values onto the EEPROM and readies the machine for accepting a firmware switch number.

(6)  Repeat steps (2) through (5) until the modification for the desired firmware switches is completed.

(7)  Press the **Set** or **Stop** key to return the machine to the initial stage of the maintenance mode.

**NOTES:**  • To cancel this operation and return the machine to the initial stage of the maintenance mode during the above procedure, press the **Stop** key.

• If there is a pause of more than one minute after a single-digit number is entered for double-digit firmware switch numbers, the machine will automatically return to the initial stage of the maintenance mode.

■  **Details of Firmware Switches**

The details of the firmware switches are described in Appendix 2 in which the user-accessible selectors of the firmware switches are shaded.

## [ B ]   Printout of firmware switch data

### ■ Function

The machine prints out the setting items and contents specified by the firmware switches.

### ■ Operating Procedure

(1) Press the **1** key twice in the initial stage of the maintenance mode.
   The "PRINTING" will appear on the LCD.
(2) The machine prints out the configuration list as shown in the figure below.
(3) Upon completion of printing, the machine returns to the initial stage of the maintenance mode.

```
┌─────────────────────────┐
│  CONFIGURATION LIST     │
└─────────────────────────┘
```

```
MODEL  : 8C5-613
TIME   : 03/11/1999 09:29
REV.   : U0107031847VER.0
PCI    : 5.00
SUM    : 6959
SER.#  : BRO100000028
```

```
WSW01 = 00000010
WSW02 = 11111010
WSW03 = 10000000
WSW04 = 00010111
WSW05 = 00000110
WSW06 = 00101100
WSW07 = 01001100
WSW08 = 01100100
WSW09 = 00000000
WSW10 = 00010100
WSW11 = 01011000
WSW12 = 10011011
WSW13 = 00011010
WSW14 = 01100111
WSW15 = 00001110
WSW16 = 01100010
WSW17 = 00100011
WSW18 = 10001010
WSW19 = 11100000
WSW20 = 10011111
WSW21 = 00101000
WSW22 = 00100000
WSW23 = 00001110
WSW24 = 01000010
WSW25 = 00011010
WSW26 = 00110010
WSW27 = 00100001
WSW28 = 00000000
WSW29 = 01101001
WSW30 = 10000000
WSW31 = 10100101
WSW32 = 01010000
WSW33 = 10000010
WSW34 = 00010000
WSW35 = 01000000
WSW36 = 00001000
WSW37 = 10000101
WSW38 = 00010100
WSW39 = 11110000
WSW40 = 00000000
WSW41 = 00000111
WSW42 = 11110100
WSW43 = 00000001
WSW44 = 00000010
WSW45 = 00000010
WSW46 = 00000000
WSW47 = 00000000
WSW48 = 00000000
WSW49 = 00000000
WSW50 = 00000000
```

**Configuration List**

### 5.3.6  Operational Check of LCD

■  **Function**

This function allows you to check whether the LCD on the control panel works normally.

■  **Operating Procedure**

(1)  Press the **1** and **2** keys in this order in the initial stage of the maintenance mode.

The LCD shows the screen given at right.

(2)  For machines w/ fax:  Press the **Fax Start** key. Each time you press the **Fax Start** key, the LCD cycles through the displays shown at right.

For machines w/o fax:  Press the **Sort** key. Each time you press the **Sort** key, the LCD cycles through the displays shown at right.

Fax Start key or Sort key

Fax Start key or Sort key

Fax Start key or Sort key

(3)  Press the **Stop** key in any process of the above display cycle. The machine beeps for one second and returns to the initial stage of the maintenance mode.

### 5.3.7  Operational Check of Control Panel PCB

■  **Function**

This function allows you to check the control panel PCB for normal operation.

■  **Operating Procedure**

(1)  Press the **1** and **3** keys in this order in the initial stage of the maintenance mode.

The "00    " will appear on the LCD.

(2)  Press the keys and buttons in the order designated in the illustration shown below.

The LCD shows the corresponding number in decimal notation each time a key or button is pressed. Check that the displayed number is correct by referring to the illustration below.

If a key or button is pressed out of order, the machine beeps and displays the "INVALID OPERATE" on the LCD. To return to the status ready to accept key & button entry for operational check, press the **Stop** key.

(3)  After the last number key or button is pressed, the machine beeps and returns to the initial stage of the maintenance mode.

To terminate this operation, press the **Stop** key. The machine returns to the initial stage of the maintenance mode.
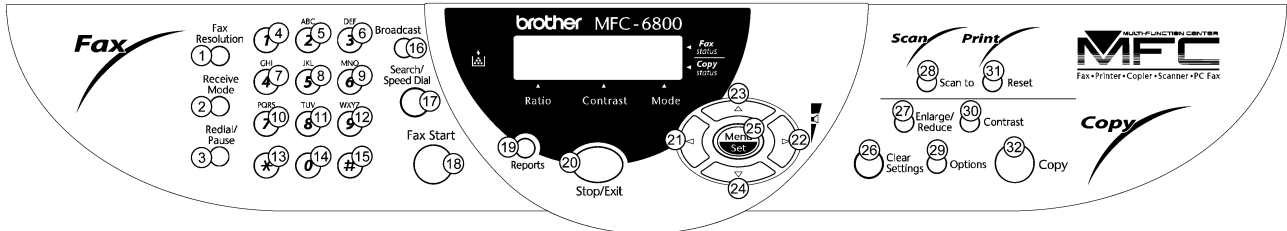
For machines w/ fax



For machines w/o fax
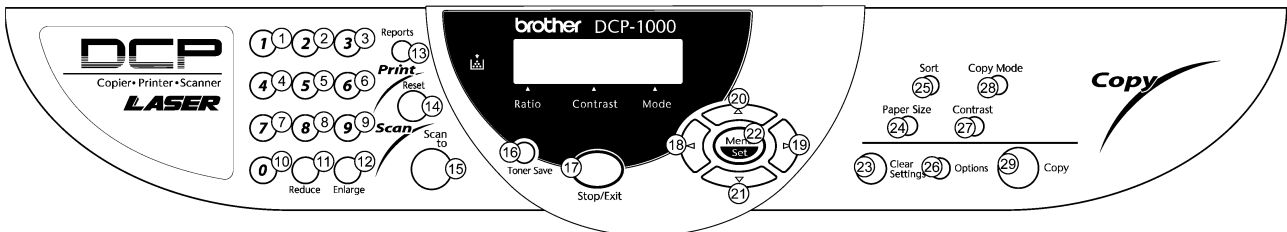


**Key & Button Entry Order**

### 5.3.8 Sensor Operational Check

■ **Function**

This function allows you to check whether the eight sensors--document front sensor, document rear sensor, scanner open sensor, registration sensor, paper ejection sensor, toner sensor, CCD HP sensor, and document tray open sensor--operate correctly.

■ **Operating Procedure**

(1) Press the **3** and **2** keys in this order in the initial stage of the maintenance mode. The machine beeps 1100 Hz and 400 Hz tones cyclically through the following volumes for testing the speaker.

```
                    ┌─────────────────────────┐
              ┌────→│        1100 Hz          │
              │     │  Low → Medium → High    │───┐
              │     └─────────────────────────┘   │
          OFF │                                   │ OFF
              │     ┌─────────────────────────┐   │
              │     │        400 Hz           │   │
              └─────│   High ← Medium ← Low    │←──┘
                    └─────────────────────────┘
```
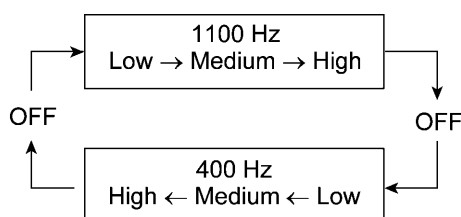
**NOTE:** To stop beeping, press the **Menu** key.

If the sensing status are as listed below, the LCD will show the following:

"FRRECVRGPOTNFHFC

Given below is the relationship between the LCD indication, sensor names and sensor status.

| LCD | Sensors | Sensing status |
|-----|---------|----------------|
| FR | Document front sensor | No document detected. |
| RE | Document rear sensor | No document detected. |
| CV | Scanner open sensor | Scanner unit closed. |
| RG | Registration sensor | No paper detected. |
| PO | Paper ejection sensor | No paper jam. |
| TN | Toner sensor | Toner detected. |
| FH | CCD HP sensor | CCD unit placed in the home position |
| FC | Document tray open sensor | Document tray closed. |

(2) Change the detecting conditions (e.g., insert paper through the document sensors or the registration sensor, open the scanner unit, jam paper at the paper outlet, remove the toner cartridge, move the CCD unit out of the home position, open the document tray), and then check that the indication on the LCD changes according to the sensor states.

(3) To stop this operation and return the machine to the initial stage of the maintenance mode, press the **Stop** key.

### 5.3.9　Fine Adjustment of Scanning Start/End Position

■　**Function**

This function allows you to adjust the scanning start/end position.
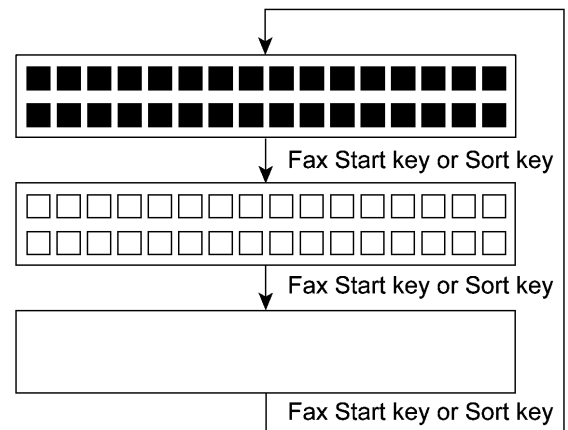
■　**Operating Procedure**

(1) Press the **5** and **4** keys in this order in the initial stage of the maintenance mode.

The "SCAN START ADJ." and "1.ADF 2.FB" appear on the LCD in this order.

(2) Press the **1** or **2** key.

The current scanning position correction value appears.

You may adjust the correction value to 11 levels from +5 to -5 (mm).

(3) To increase the correction value, press the left arrow key; to decrease it, press the right arrow key.

If you press the **Stop** key, the machine returns to the initial stage of the maintenance mode without making change of the correction value.

(3) Press the **Set** key.

The "ACCEPTED" appears on the LCD. After one second, the machine returns to the initial stage of the maintenance mode.
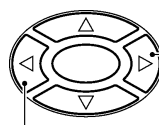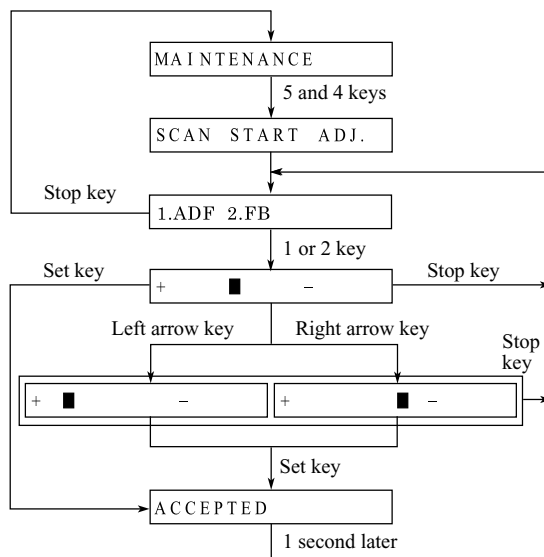


NOTE: The relationship between the scanning start/end positions and their correction values is shown below.
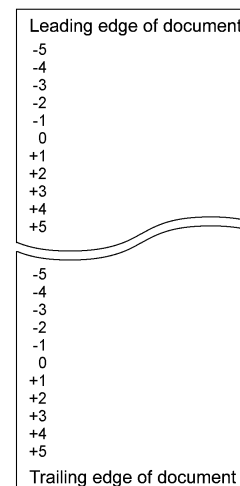
### 5.3.10 CCD Scanner Area Setting

■ **Function**

The machine sets the CCD scanner area and stores it into the EEPROM.

■ **Operating Procedure**

(1) Press the **5** key twice in the initial stage of the maintenance mode.

The "SCANNER AREA SET" will appear on the LCD.

The machine checks and sets the area to be scanned.

If no error is noted, the machine returns to the initial stage of the maintenance mode.

If any error is noted, the "SCANNER ERROR" will appear on the LCD. To return the machine to the initial stage of the maintenance mode, press the **Stop** key.

### 5.3.11 EEPROM Customizing

■ **Function**

This function allows you to customize the EEPROM according to language, function settings, and firmware switch settings. The customizing codes list is given in Appendix 1.

**NOTE:** If you replace the main PCB, be sure to carry out this procedure.

■ **Operating Procedure**

(1) Press the **7** and **4** keys in this order in the initial stage of the maintenance mode.

The current customizing code (e.g., 9001 in the case of MFC6800 USA version) appears.

(2) Enter the desired customizing code (e.g., 0002 in the case of MFC6800 Canadian version).

The newly entered code appears.

*NOTE: If a wrong 4-digit code is entered, the machine will malfunction.*

(3) For machines w/ fax:  Press the **Fax Start** key.
For machines w/o fax:  Press the **Sort** key.

The machine saves the setting and returns to the initial stage of the maintenance mode.

If you press the **Stop** key or no keys are pressed for one minute in the above procedure, the machine stops the procedure and returns to the initial stage of the maintenance mode.

### 5.3.12 Display of the Machine's Log Information

■ **Function**

The machine may display the its log information on the LCD.

■ **Operating Procedure**

(1) Press the **8** and **0** keys in this order in the initial stage of the maintenance mode.

The USB serial number appears on the LCD.

(2) For machines w/ fax: Press the **Fax Start** key.
For machines w/o fax: Press the **Sort** key.

Each time the **Fax Start** or **Sort** key is pressed, one of the following log information items appears on the LCD in the order given below.

1) Jam count, indicating how many times a paper jam has been occurred
2) Page count, indicating how many pages the current drum has been printed
3) Total page count, indicating how many pages the machine has been printed since produced
4) Drum count, indicating how many times the drum has been rotated
5) Drum change count, indicating how many times drum replacement has been made
6) Toner change count, indicating how many times toner replacement has been made
7) Copy page count, indicating how many copies have been made
8) PC print page count, indicating how many pages the machine has been printed as an output device of the connected PC
9) FAX page count, indicating how many received FAX pages have been printed
10) Error code of the most recent machine error
11) Error code of the most recent communications error
12) ADF jam count, indicating how many times a document jam has been occurred
13) ADF page count, indicating how many documents have been fed

(3) To stop this operation and return to the machine to the initial stage of the maintenance mode, press the **Stop** key.

### 5.3.13 Machine Error Code Indication

■ **Function**

This function displays an error code of the last error on the LCD.

■ **Operating Procedure**

(1) Press the **8** and **2** keys in this order in the initial stage of the maintenance mode.

The LCD shows the "MACHINE ERROR X̲ X̲."

(2) To stop this operation and return the machine to the initial stage of the maintenance mode, press the **Stop** key.

### 5.3.14 Output of Transmission Log to the Telephone Line (Not applicable to machines w/o fax)

■ **Function**

This function outputs the transmission log (that the machine has stored about the latest transmission) to the telephone line. It allows the service personnel to receive the transmission log of the user's machine at a remote location and use it for analyzing problems arising in the user's machine.

■ **Operating Procedure**

(1) If the user's machine has a transmission-related problem, call the user's machine at a remote location from your machine.

(2) If the line is connected, have the user perform the following:

1) For MFC6800     Press the **Menu**, **Receive Mode**, and **0** keys in this order.
For MFC9180     Press the **Menu**, **Fax Resolution**, and **0** keys in this order.

2) Press the **8** and **7** keys.

The above operation makes the user's machine send CNG to your machine for sending the transmission log.

(3) If you hear the CNG sent from the user's machine, press the **Fax Start** key of your machine.

Your machine will start to receive the transmission log from the user's machine.

### 5.3.15 Cancellation of the Memory Security Mode (Applicable to the European version w/ fax only)

■ **Function**

This procedure can cancel the memory security mode. Use this procedure if the user forgets his/her password entered when setting the memory security mode so as not to exit from the memory security mode.

**NOTE:** Carrying out this procedure will lose passwords previously entered but retain FAX messages received in the memory security mode.

■ **Operating Procedure**

(1) When the SECURE MODE is displayed on the LCD, press the **Menu** and **#** keys *at the same time*. Within two seconds, start to press the **2**, **7**, **9**, **0**, and **0** keys.

The memory security mode will be canceled and the machine returns to the calendar clock screen.

# CHAPTER 6

## ERROR INDICATION AND TROUBLESHOOTING

# CHAPTER 6  ERROR INDICATION AND TROUBLESHOOTING

# CONTENTS

# 6.1 ERROR INDICATION

To help the user or the service personnel promptly locate the cause of a problem (if any), the machine incorporates the self-diagnostic functions which display error messages for machine errors and communications errors.

For the communications errors, the machine also prints out the transmission verification report and the communications list.

## 6.1.1 Machine Errors

If a machine error occurs, the machine emits an audible alarm (continuous beeping) for approximately 4 seconds and shows the error message on the LCD. For the error messages, see [ 1 ] below.

To display detailed error information, use the maintenance-mode function code 82 described in CHAPTER 5, Subsection 5.3.13 (that is, make the machine enter the maintenance mode and then press the **8** and **2** keys). Following the MACHINE ERROR, one of the error codes listed in [ 2 ] will appear on the LCD.

## [ 1 ]   Error messages on the LCD

| Messages on the LCD | Probable Cause |
|---|---|
| CHANGE DRUM SOON | The service life of the drum unit will expire soon. This message appears for one minute.<br><br>(You can turn this message indication on or off by the maintenance-mode function code 10, WSW31, selector 8. Refer to Appendix 2.) |
| CHECK ORIGINAL<br><br>Remove original, and then press STOP KEY.<br><br>                    (See NOTE below.)<br><br>or<br><br>CHECK DOCUMENT<br><br>Remove document, then press STOP KEY. | ■ Document jam<br><br>(1) The document length exceeds the limitation (400 or 90 cm) registered by firmware switch WSW16. (Refer to Appendix 2.)<br>(Both the document front and rear sensors stay ON after the document has been fed by the registered length.)<br><br>(2) The document rear sensor detects no trailing edge of a document after the document has been fed by 400 cm.<br>(The document rear sensor stays ON even after the document has been fed when the document front and rear sensors were OFF and ON, respectively.) |

NOTE:  This message appears in North American models.

| Messages on the LCD | Probable Cause |
|---|---|
| CHECK ORIGINAL<br><br>Remove original, and then press STOP KEY.<br><br>(See NOTE below.)<br><br>or<br><br>CHECK DOCUMENT<br><br>Remove document, then press STOP KEY. | ■ Document loading error<br><br>(1) The document rear sensor detects no leading edge of a document within 10 seconds from the start of document loading operation.<br>(The document rear sensor stays OFF even after the document has been fed when the document front sensor was ON.)<br><br>(2) The loaded document is too short.<br>(Since the document is shorter than the distance between the document front and rear sensors, the document front sensor is turned OFF before the document rear sensor is turned ON.) |
| CHECK DRUM UNIT<br><br>Open cover, then reinstall drum unit. | No drum unit is loaded. |
| CHECK PAPER<br><br>Reload paper by using lever, then press FAX START.<br><br>CHECK PAPER<br><br>Reload paper by using lever, then press COPY.<br><br>(These messages apply to models w/o fax.) | Even after paper pick-up operation, the registration sensor does not detect paper. |
| CHECK PAPER SIZE<br><br>Reload correct paper, then press FAX START.<br><br>CHECK PAPER SIZE<br><br>Reload correct paper, then press COPY.<br><br>(These messages apply to models w/o fax.) | The registration sensor detects that paper shorter than the specified length has been fed.<br><br>(This message appears only when a received message is printed.) |
| CLEAN UP SCANNER | In the scanning compensation data list printed by the mainte-nance-mode function code 05, less than fifty percent of the white level data is faulty.<br><br>(This message may appear only in the maintenance mode.) |

NOTE: This message appears in North American models.

| Messages on the LCD | Probable Cause |
|---|---|
| COOLING DOWN<br>WAIT FOR A WHILE | The controller, which monitors the internal resistance of toner thermistor, has detected that the toner temperature exceeded the specified level. If temperature exceeds the preset level, recording is no longer possible.<br><br>If the toner temperature drops, the machine will be automatically recovered from the error state. |
| COVER OPEN<br>PLS CLOSE COVER | The scanner open sensor detects that the scanner unit is not closed. |
| DOC. COVER OPEN<br>Remove original and close cover. | The document tray open sensor detects that the document tray is not closed when the ADF is feeding or ejecting a document(s). |
| MACHINE ERROR XX<br>Unplug machine, then call Brother. | "XX" indicates an error code. Refer to [ 2 ] on the following pages. |
| PAPER JAM<br>Open cover, then remove jammed paper. | Paper jam<br><br>(1) The registration sensor detects no paper within the specified time length after the start of paper pulling-in.<br><br>(2) The registration sensor has been ON for less than the specified time length (paper of approx. 3.15" long) or for more than the specified time length (paper of approx. 16" long).<br><br>(3) When the machine is switched on or the scanner unit is opened and then closed, the registration sensor or paper ejection sensor is ON.<br><br>(4) The paper ejection sensor sticks to ON.<br><br>(5) The paper ejection sensor does not come ON within the specified time length after the registration sensor has come ON.<br><br>(6) The paper ejection sensor is kept ON after the specified time length although the registration sensor has come ON. |
| PLS OPEN COVER | To display the relating detailed error code, use maintenance-mode function code 82. (Refer to CHAPTER 5, Subsection 5.3.13.)<br><br>If this message appears, open and close the scanner unit. The message may disappear if opening/closing the scanner unit removes the error. If the error persists, the "MACHINE ERROR XX" will appear. |

| Messages on the LCD | Probable Cause |
|---|---|
| SCANNER ERROR | In the scanning compensation data list printed by the maintenance-mode function code 05, fifty percent or more of the white level data is faulty. <br><br> (This message may appear only in the maintenance mode.) |
| TONER EMPTY <br><br> Open cover, then replace new toner cartridge. | The toner sensor has detected that there is no toner in the cartridge or that no toner cartridge is loaded. If this message appears, recording is no longer possible. |
| TONER LOW | The toner sensor has detected that there is not enough toner. |
| WARMING UP <br> WAIT FOR A WHILE | The in-casing temperature is too low. If the temperature reaches the appropriate level, the machine will be automatically recovered from the error state. |

If only an alarm beep is heard without any message on the LCD when the machine is turned on, the ROM or RAM will be defective.

## [ 2 ] Error codes shown in the "MACHINE ERROR X X " message

| Error Code X X (Hex.) | Error factor |
|---|---|
| ( 71 | Polygon motor does not synchronize with the reference clock. ) |
| ( 72 | Cannot detect Beam Detect signal. ) |
| ( 73 | No toner cartridge loaded. ) |
| ( 74 | Toner empty. ) |
| ( 75 | In-casing temperature error. ) |
| ( 76 | Heater harness disconnected or broken. Or heater thermistor harness disconnected or broken when the power is turned on, the top cover is opened and closed, or the machine exits from the sleep mode. ) |
| ( 77 | Power turned off and on at the occurrence of error 76 or 78. ) |
| ( 78 | Heater thermistor short-circuited. Or heater thermistor harness disconnected or broken when the machine is on standby. ) |
| ( 79 | Toner thermistor harness disconnected or broken. ) |
| ( 80 | Paper size setting error. ) |
| ( 82 | Paper feeding error. ) |
| ( 83 | Paper jam.  The registration sensor remains ON.) |
| ( 84 | Paper jam.  The paper ejection sensor remains ON. ) |
| ( 88 | Paper jam.  Even after the registration sensor has gone OFF, the paper ejection sensor still stays OFF.) |
| ( A1 | Scanner unit opened. ) |
| ( A2 | Document too long to scan. ) |
| ( A3 | Document not detected by the document rear sensor. ) |
| ( A4 | 50% or more faulty of white level data. ) |
| ( A7 | One-line feeding timeout error. ) |
| ( A8 | One-line scanning timeout error. ) |
| ( A9 | Abnormal scanning reference voltage. ) |
| ( AA | Document tray opened. ) |
| ( AC | Less than 50% faulty of white level data. ) |

Error codes in parentheses do not appear in the "MACHINE ERROR X X", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD."  In the maintenance mode (Function code 82), those error codes may be displayed.

| Error Code<br>X X<br>(Hex.) | Error factor |
|---|---|
| ( AE | The CCD HP sensor sticks to OFF, indicating that the CCD unit has not returned to the home position. ) |
| ( AF | The CCD HP sensor sticks to ON, indicating that the CCD unit has stayed in the home position. ) |
| ( B1 | Dark level offset data error. ) |
| ( B2 | Gain control data error. ) |
| ( B3 | Scan area left edge detection error. ) |
| ( B4 | Scan area right edge detection error. ) |
| ( B7 | A/D converter reference voltage error (at High level). ) |
| ( B8 | A/D converter reference voltage error (at Low level). ) |
| ( BA | Magnification error for substantial white level data. ) |
| ( BB | Substantial white level data error in black & white mode. ) |
| ( BC | Substantial white level data error in photo mode. ) |
| ( BD | Black level data error. ) |
| ( BE | Detection error of black mark. ) |
| ( BF | Detection error of ADF scanning position. ) |
| ( D5 | The MODEM fails to complete the command transmission sequence. ) |
| ( E4 | Out of recording paper. ) |
| E6 | Write error in EEPROM. |
| ( E8 | Data scanning error during transmission. ) |
| ( EA | Document removed in phase B.) |
| ( F5 | EOL not found in page memory transmission mode. ) |
| ( F6 | PC interface error. ) |

Error codes in parentheses do not appear in the "MACHINE ERROR X X", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD." In the maintenance mode (Function code 82), those error codes may be displayed.

### 6.1.2 Communications Errors

If a communications error occurs, the machine

①   emits an audible alarm (intermittent beeping) for approximately 4 seconds,

②   displays the corresponding error message, and

③   prints out the transmission verification report if the machine is in sending operation.

■ **Definition of Error Codes on the Communications List**

**(1) Calling**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 10 | 08 | Wrong number called. |
| 10 | 20 | Retrieval file error. |
| 10 | 21 | Image data entry error. |
| 11 | 01 | No dial tone detected before start of dialing. |
| 11 | 02 | Busy tone detected before dialing. |
| 11 | 03 | 2nd dial tone not detected. |
| 11 | 05 | No loop current detected.* |
| 11 | 06 | Busy tone detected after dialing or called. |
| 11 | 07 | No response from the remote station in sending. |
| 11 | 10 | No tone detected after dialing. |
|  |  |  |
| 17 | 07 | No response from the calling station in receiving. |
| 1A | 01 | Calling impossible due to memory full. |

*Available in German versions only.

**(2) Command reception**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 20 | 01 | Unable to detect a flag field. |
| 20 | 02 | Carrier was OFF for 200 ms or longer. |
| 20 | 03 | Abort detected ("1" in succession for 7 bits or more). |
| 20 | 04 | Overrun detected. |
| 20 | 05 | A frame for 3 seconds or more received. |
| 20 | 06 | CRC error in answerback. |
| 20 | 07 | Undefined command received. |
| 20 | 08 | Invalid command received. |
| 20 | 09 | Command ignored once for document setting or for dumping-out at turn-around transmission. |
| 20 | 0A | T5 timeout error |
| 20 | 0B | CRP received. |

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 20 | 0C | EOR and NULL received. |
| 20 | 0D | Effective command not received. |
| 20 | 10 | Unable to reserve a command receiver memory. |
| 20 | 11 | Image data file error. |

**(3) Compatibility [checking the NSF and DIS]**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 32 | 01 | Remote terminal only with V.29 capability in 2400 or 4800 bps transmission. |
| 32 | 02 | Remote terminal not ready for polling. |
|  |  |  |
|  |  |  |
| 32 | 10 | Remote terminal not equipped with password function or its password switch OFF. |
| 32 | 11 | Remote terminal not equipped with or not ready for confidential mail box function. |
| 32 | 12 | Remote terminal not equipped with or not ready for relay broadcasting function. |
| 32 | 13 | No confidential mail in the remote terminal. |
| 32 | 14 | The available memory space of the remote terminal is less than that required for reception of the confidential or relay broadcasting instruction. |
|  |  |  |
|  |  |  |
|  |  |  |

**(4) Instructions received from the remote terminal [checking the NSC, DTC, NSS, and DCS]**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 40 | 02 | Illegal coding system requested. |
| 40 | 03 | Illegal recording width requested. |
|  |  |  |
| 40 | 05 | ECM requested although not allowed. |
| 40 | 06 | Polled while not ready. |
| 40 | 07 | No document to send when polled. |
|  |  |  |
|  |  |  |
| 40 | 10 | Nation code or manufacturer code not coincident. |
| 40 | 11 | Unregistered group code entered for relay broadcasting function, or the specified number of broadcasting subscribers exceeding the limit. |
| 40 | 12 | Retrieval attempted when not ready for retrieval. |
| 40 | 13 | Polled by any other manufacturers' terminal while waiting for secure polling. |
| 40 | 17 | Invalid resolution selected. |
|  |  |  |
|  |  |  |

**(5) Command reception [checking the NSF and DIS after transmission of NSS and DCS]**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 50 | 01 | Vertical resolution capability changed after compensation of background color. |
|  |  |  |
|  |  |  |
|  |  |  |

**(6) ID checking**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 63 | 01 | Password plus "lower 4 digits of telephone number" not coincident. |
| 63 | 02 | Password not coincident. |
| 63 | 03 | Polling ID not coincident. |
| 63 | 04 | Entered confidential mail box ID uncoincident with the mail box ID. |
| 63 | 05 | Relay broadcasting ID not coincident. |
| 63 | 06 | Entered retrieval ID uncoincident with that of the mail box ID. |
|  |  |  |
|  |  |  |
|  |  |  |

**(7) DCN reception**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 74 |  | DCN received. |
|  |  |  |
|  |  |  |
|  |  |  |

**(8) TCF transmission/reception**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 80 | 01 | Fallback impossible. |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

**(9)  Signal isolation**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| 90 | 01 | Unable to detect video signals and commands within 6 seconds after CFR is transmitted. |
| 90 | 02 | Received PPS containing invalid page count or block count. |
| | | |
| | | |

**(10)  Video signal reception**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| A0 | 03 | Error correction sequence not terminated even at the final transmission speed for fallback. |
| A0 | 11 | Receive buffer empty. (5-second time-out) |
| A0 | 12 | Receive buffer full during operation except receiving into memory. |
| A0 | 13 | Decoding error continued on 500 lines. |
| A0 | 14 | Decoding error continued for 10 seconds. |
| A0 | 15 | Timeout: Five seconds or more for one-line transmission. |
| A0 | 16 | RTC not found and carrier OFF signal detected for 6 seconds. |
| A0 | 17 | RTC found but no command detected for 60 seconds. |
| A0 | 18 | Receive buffer full during receiving into memory. |
| A0 | 19 | Unable to obtain compressed image data to be sent in phase C. |
| A8 | 01 | RTN, PIN, or ERR received at the calling terminal.* |
| A9 | 01 | RTN, PIN, or ERR received at the called terminal.* |

* Available in German versions only

**(11) General communications-related**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| B0 | 02 | Unable to receive the next-page data. |
| B0 | 03 | Unable to receive polling even during turn-around transmission due to call reservation. |
| B0 | 04 | PC interface error. |
| BF | 01 | Transmission canceled by pressing the **Stop** key (before completion of the G3 FAX negotiation). |
| BF | 02 | Transmission canceled by pressing the **Stop** key (after completion of the G3 FAX negotiation). |
| BF | 03 | Transmission canceled due to a scanning error. |

**(12) Transmission in V. 34 mode**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| C0 | 01 | No common modulation mode or failed to poll. |
| C0 | 02 | Unable to detect JM. |
| C0 | 03 | Unable to detect CM. |
| C0 | 04 | Unable to detect CJ. |
| | | |
| C0 | 10 | Cannot finish V. 34 negotiation or training. |
| C0 | 11 | Modem error detected during V. 34 negotiation or training. (For modem error details, refer to the table given on the next page.) |
| | | |
| C0 | 20 | Modem error detected during sending of commands. (For modem error details, refer to the table given on the next page.) |
| C0 | 21 | Modem error detected during receiving of commands. (For modem error details, refer to the table given on the next page.) |
| C0 | 22 | Control channel connection time-out. |
| | | |
| C0 | 30 | Modem error detected during sending of video signals. (For modem error details, refer to the table given on the next page.) |
| C0 | 31 | Modem error detected during receiving of video signals. (For modem error details, refer to the table given on the next page.) |
| | | |

**Modem error details (Code 3)**

| Code 3 | Causes |
|---|---|
| 21 | Timeout waiting for INFO0. |
| 22 | Checksum error in INFO0. |
| 23 | Timeout waiting for tone A or B. |
| 24 | Timeout waiting for first phase reverse. |
| 25 | Timeout waiting for probing cut-off tone. |
| 26 | Timeout waiting for second phase reverse. |
| 27 | Timeout waiting for end of probing. |
| 28 | Timeout waiting for third phase reverse. |
| 29 | Timeout waiting for INFO1. |
| 2A | Checksum error in INFO1. |
| 2B | Tone detected preceding INFO0. |
| 2C | Unexpected INFO0 detected. |
| 31 | Timeout waiting for turning off the receive control channel. |
| 91 | Error occurred in the first CC train. |
| 92 | Timeout waiting for PPh. |
| 93 | Tone A/B detected in the CC retrain. |
| 94 | Timeout waiting for ALT. |
| 95 | ACh found. |
| 96 | FED turned off during reception of CC data. |
| 97 | Timeout waiting for turning off the CC. |
| A1 | Retraining forced for problems not fixed in phase 2. |
| B0 | Problem with S-sequence of HDX-resync. |
| B1 | FED turned off in the S-sequence of HDX-resync. |
| B2 | S-sequence finished before prediction in HDX-resync. |
| B3 | Timeout waiting for S-Sbar in HDX-resync. |
| B4 | Timeout waiting for S-Sbar in HDX-resync. |
| B5 | Timeout waiting for S in HDX-resync. |
| B6 | Timeout waiting for synchronization with PP. |
| C0 | Problem with S-sequence in phase 3. |
| C1 | FED turned off in the S-sequence in phase 3. |

| Code 3 | Causes |
|--------|--------|
| C2 | S-sequence finished before prediction in phase 3. |
| C3 | Timeout waiting for S-Sbar in phase 3. |
| C4 | Timeout waiting for S-Sbar in phase 3. |
| C5 | Timeout waiting for S in phase 3. |
| C7 | Training after TRN failure. |
| D0 | Problem with S-sequence in phase 4. |
| D1 | FED turned off in S-sequence in phase 4. |
| D2 | S-sequence finished before prediction in phase 4. |
| D3 | Timeout waiting for S-Sbar in phase 4. |
| D4 | Timeout waiting for S-Sbar in phase 4. |
| D5 | Timeout waiting for S in phase 4. |
| D6 | Timeout waiting for MP. |
| D8 | Timeout waiting for E. |
| DA | Timed out in re-negotiation of the transmitter rate. |
| DB | Timed out in the transmitter MPh. |
| E2 | Retraining detected in phase 2. |
| E3 | Retraining detected in phase 3. |
| E4 | Retraining detected in phase 4. |
| FE | DTR turned off during retraining. |
| FF | Tx set-abort flag. |
| 71 | Did not write onto the first mapping frame. |

**(13) Maintenance mode**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| E0 | 01 | Failed to detect 1300 Hz signal in burn-in operation. |
| E0 | 02 | Failed to detect PB signals in burn-in operation. |
| E0 | 03 | Failed to detect commands from the RS-232C in burn-in operation. |

**(14) Machine error**

| Code 1 | Code 2 | Causes |
|--------|--------|--------|
| FF | 00 | Burn-in operation canceled by pressing the **Stop** key. |
| FF | FF | Unrecoverable MODEM error. |
| | | |
| | | |

# 6.2 TROUBLESHOOTING

### 6.2.1  Introduction

This section gives the service personnel some of the troubleshooting procedures to be followed if an error or malfunction occurs with the machine. It is impossible to anticipate all of the possible problems which may occur in future and determine the troubleshooting procedures, so this section covers some sample problems. However, those samples will help service personnel pinpoint and repair other defective elements if he/she analyzes and examines them well.

### 6.2.2  Precautions

Be sure to observe the following to prevent the secondary troubles from happening:

(1)  Always unplug the AC power cord from the outlet when removing the covers and PCBs, adjusting the mechanisms, or conducting continuity testing with a circuit tester.

(2)  When disconnecting the connectors, do not pull the lead wires but hold the connector housings.

(3)  • Before handling the PCBs, touch a metal portion of the machine to discharge static electricity charged in your body.

   • When repairing the PCBs, handle them with extra care.

After repairing the defective section, be sure to check again if the repaired section works correctly. Also record the troubleshooting procedure so that it would be of use for future trouble occurrence.

### 6.2.3  Checking prior to Troubleshooting

Prior to proceeding to the troubleshooting procedures given in Subsection 6.2.4, make the following initial checks:

Environmental conditions

Check that:

(1)  The machine is placed on a flat, firm surface.

(2)  The machine is used in a clean environment at or near normal room temperature (10°C to 32.5°C) with normal relative humidity (20 to 80%).

(3)  The machine is not subjected to rapid change of the ambient temperature. (Moving the machine from a cold place to warm place will cause condensation inside the machine. If it takes place, leave the machine in the warm place for approx. two hours before turning on the power.) Powering on the machine with dew condensation will result in damaged electronic devices.

(4)  The machine is not exposed to direct sunlight or harmful gases.

<u>Power requirements</u>

Check that:

(1)  The power supply specified on the rating plate located on the bottom of the machine is used. The supply voltage stays within the rating ±10%.

(2)  Each voltage level on AC input lines and DC lines is correct.

(3)  All cables and harnesses are firmly connected.

(4)  None of the fuses are blown.


<u>Recording paper</u>

Check that:

(1)  A recommended type of recording paper is used.

(2)  The recording paper is not dampened.

### 6.2.4 Troubleshooting Procedures

**[ 1 ] Control panel related**

| Trouble | Check: |
|---|---|
| (1) LCD shows nothing. | • Panel harness between the control panel PCB and relay PCB<br>• Relay (CCD/PANEL) harness between the relay PCB and main PCB<br>• Control panel PCB<br>• Low-voltage power supply PCB<br>• Main PCB<br>• LCD |
| (2) Control panel inoperative. | • Panel harness between the control panel PCB and relay PCB<br>• Relay (CCD/PANEL) harness between the relay PCB and main PCB<br>• Control panel PCB<br>• FPC key<br>• Main PCB |

**[ 2 ] Telephone related**

| Trouble | Check: |
|---|---|
| (1) No phone call can be made. | • FPC key<br>• Control panel PCB<br>• NCU PCB<br>• Main PCB |
| (2) Speed dialing or one-touch dialing will not work. | • Ordinary dialing function (other than the speed and one-touch dialing)<br>If it works normally, check the main PCB; if not, refer to item (1) above. |
| (3) Speaker silent during on-hook dialing. | • Ordinary dialing function (other than the on-hook dialing with the hook key)<br>If it works normally, proceed to the following checks; if not, refer to item (1) above. |
| (4) Dial does not switch between tone and pulse. | • Main PCB<br>• NCU PCB |
| (5) Telephone does not ring. | • Speaker<br>• NCU PCB<br>• Main PCB |

## [ 3 ] Communications related

| Trouble | Check: |
|---|---|
| (1) No tone is transmitted. | • Main PCB<br>• NCU PCB |
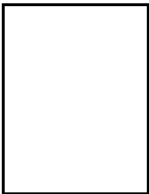
## [ 4 ] Paper/document feeding related
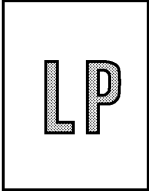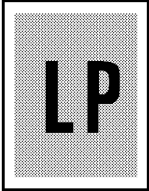
| Trouble | Check: |
|---|---|
| (1) Neither "COPY: PRESS COPY" nor "FAX: NO. & START" message appears although documents are set. | • Sensors by using the maintenance-mode function code 32. (Refer to CHAPTER 5, Subsection 5.3.8.)<br>• Document front sensor actuator and document rear sensor actuator<br>• Main PCB |
| (2) Document not fed. | • ADF and its related sections<br>• ADF motor and its harness<br>• Document feed roller and its related gears<br>• Main PCB |
| (3) Document double feeding | • ADF parts |
| (4) Recording paper not fed. | • ASF<br>• Drum unit<br>• Heat-fixing unit<br>• Drive gear ASSY<br>• Main PCB |
| (5) Recording paper double feeding | • Separation pad on the ASF |
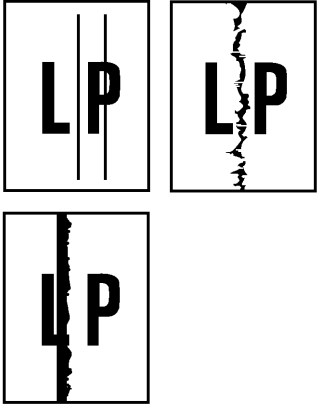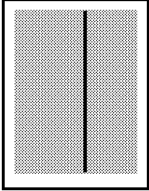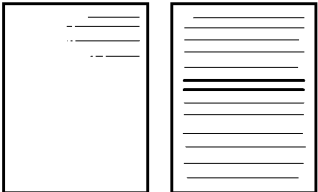
## [ 5 ] Print-image related
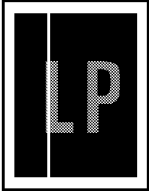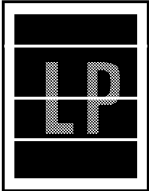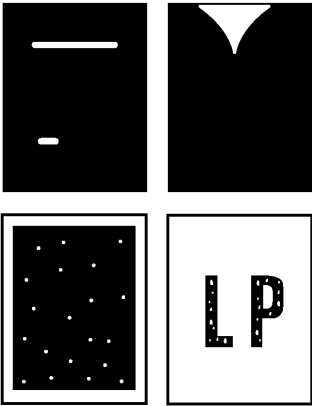
If the received or sent image has any problem, first make a copy with the machine.
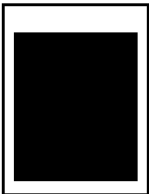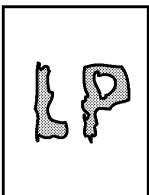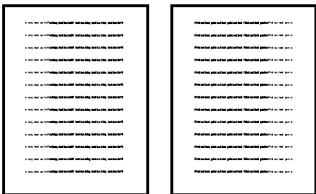
If the copied image is normal, the problem may be due to the remote terminal; if it is abnormal, proceed to the following checks:
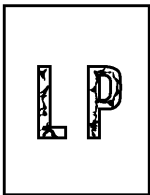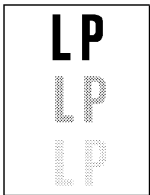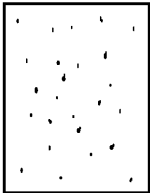
| Trouble | Action to be taken |
|---|---|
| (1) Completely blank | **At the scanner**<br><br>Check the following components:<br><br>  - CCD flat cable<br>  - Main PCB<br>  - CCD unit<br><br>**At the printer side**<br><br>● Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts ③ in the illustration given on page 6-28)<br><br>● Clean the grounding contacts on the drum unit, main cover, and high-voltage power supply PCB. (Contacts ① in the illustration given on page 6-28)<br><br>● Check that the grounding plate is sandwiched between the contact plate and gear drive unit. (Refer to CHAPTER 4, Subsection 4.1.21, page 4-52.)<br><br>● Replace the toner cartridge.<br><br>● Replace the drum unit.<br><br>● Check the connection of the laser flat cable on the main PCB.<br><br>● Replace the main PCB.<br><br>● Replace the laser unit.<br><br>● Replace the high-voltage power supply PCB. |
| (2) All black | **At the scanner**<br><br>Check the following components:<br><br>  - CCD flat cable<br>  - CCD unit<br>  - Main PCB<br><br>**At the printer side**<br><br>● Clean the high-voltage contacts for the grid and charger on the drum unit, main cover, and high-voltage power supply PCB. (Contacts ⑤ and ⑥ in the illustration given on page 6-28)<br><br>● Clean the charger (corona wires) itself.<br><br>● Check the connection of the laser flat cable on the main PCB.<br><br>● Replace the drum unit.<br><br>● Replace the high-voltage power supply PCB.<br><br>● Replace the main PCB. |

| Trouble | Action to be taken |
|---|---|
| (3)  Light<br><br>**LP** | <u>At the scanner</u><br>Check the following components:<br>  - CCD unit<br>  - Main PCB<br><br><u>At the printer side</u><br>● Replace the toner cartridge with a new one and print 4 to 5 pages. If the problem persists, proceed to the next step.<br>● Remove the toner cartridge and start printing. If printing takes place, clean the toner sensors (LED and light-receiver), check the sensor harnesses, and then replace the toner sensor PCBs.<br>● Clean the high-voltage contacts for the transfer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts ③ in the illustration given on page 6-28)<br>● Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts ⑦ in the illustration given on page 6-28)<br>● Clean the grounding contacts on the drum unit, gear drive unit, and main cover. (Contacts ① and ② in the illustration given on page 6-28)<br>● Check the connection of the high-voltage power flat cable on the main PCB and high-voltage power supply PCB.<br>● Replace the drum unit.<br>● Replace the high-voltage power supply PCB.<br>● Replace the main PCB.<br>● Replace the laser unit. |
| (4)  Dark<br><br>**LP** | <u>At the scanner</u><br>Check the following components:<br>  - CCD unit<br>  - Main PCB<br><br><u>At the printer side</u><br>● Slide the wire cleaner to clean the corona wire inside the drum unit.<br>● Clean the high-voltage contacts for the grid and charger on the drum unit, main cover, and high-voltage power supply PCB. (Contacts ⑤ and ⑥ in the illustration given on page 6-28)<br>● Replace the toner cartridge.<br>● Replace the drum unit.<br>● Replace the high-voltage power supply PCB.<br>● Replace the main PCB. |

| Trouble | Action to be taken |
|---|---|
| (5) Black and blurred vertical stripes or band | At the scanner<br>Check the following components:<br>  - CCD unit<br>At the printer side<br>• Clean the paper path which may be contaminated with toner.<br>• Slide the wire cleaner to clean the corona wire inside the drum unit.<br>• Make sure that the wire cleaner is returned to its home position.<br>• Replace the toner cartridge.<br>• Replace the drum unit.<br>• Replace the heat-fixing unit. |
| (6) Black vertical streaks on gray background | At the printer side<br>• Clean the laser beam window (glass) on the laser unit.<br>• Replace the laser unit. |
| (7) Black and blurred horizontal stripes | At the printer side<br>• Slide the wire cleaner to clean the corona wire inside the drum unit.<br>• If they appear at 94-mm or 17-mm intervals, replace the drum unit.<br>• If they appear at 54-mm intervals, replace the heat-fixing unit.<br>• Replace the high-voltage power supply PCB. |
| (8) Horizontal lines | At the printer side<br>• Check the connection between the right end of the paper feed roller and the grounding wire. (Contact ⑦ in the illustration given on page 6-28.) |

| Trouble | Action to be taken |
|---|---|
| (9)  White vertical streaks | **At the scanner**<br>Check the following components:<br>  - CCD unit<br><br>**At the printer side**<br>● Clean the laser beam window on the laser unit.<br>● Replace the toner cartridge.<br>● Replace the drum unit. |
| (10) White horizontal stripes | **At the printer side**<br>● Replace the drum unit. |
| (11) Dropout, white spots, or hollow print | **At the printer side**<br>● Check the connection of the high-voltage power flat cable on the main PCB and high-voltage power supply PCB.<br>● Replace the toner cartridge.<br>● Gently wipe off the surface of the photo-sensitive drum with a cotton swab.<br>● Replace the drum unit.<br>● Replace the high-voltage power supply PCB. |

| Trouble | Action to be taken |
|---|---|
| (12) Faulty image registration<br><br>(Leading edge of image starts too late on paper) | **At the printer side**<br>● Instruct the user not to load paper exceeding the limit in the ASF.<br>● Instruct the user to use the recommended types of paper.<br>● Replace the ASF.<br>● Check the position of the registration sensor.<br>● Replace the gear drive unit. |
| (13) Image distortion or improper image alignment | **In communications**<br>Check the following components:<br>  - Error code displayed. (Refer to Section 6.1, "ERROR INDICATION" in this chapter.)<br>  - NCU PCB<br>  - Main PCB<br><br>**At the scanner**<br>Check the following components:<br>  - Document take-in roller, separation roller, and their related sections<br>  - Document feed roller and its related gears<br>  - ADF motor and its harness<br>  - Main PCB<br><br>**At the printer side**<br>● Check that the laser unit is secured with the screws without looseness.<br>● Check the connection of the polygon motor harness.<br>● Check the connection of the laser flat cable on the main PCB.<br>● Replace the laser unit. |
| (14) Blurred at either side | **At the printer side**<br>● Check that the machine is placed on a flat surface.<br>● Shake the toner cartridge horizontally. If the problem persists, replace it.<br>● Clean the laser beam window (glass) on the laser unit.<br>● Replace the laser unit. |

| Trouble | Action to be taken |
|---|---|
| (15) Dirt back of paper | **At the printer side** <br>• Clean the pressure roller in the heat-fixing unit. Replace the heat-fixing unit.<br>• Replace the drum unit.<br>• Replace the high-voltage power supply PCB. |
| (16) Poor fixing | **At the printer side** <br>• Instruct the user to use paper of the recommended weight (less than 36 lb./m$^2$).<br>• Clean the toner sensors (LED and light-receiver).<br>• Replace the toner cartridge.<br>• Replace the drum unit.<br>• Check the fitting of the heater thermistor. Replace the heat-fixing unit.<br>• Replace the low-voltage power supply PCB. |
| (17) Ghost | **At the printer side** <br>• Instruct the user to use paper of the recommended weight (less than 36 lb./m$^2$).<br>• Replace the drum unit.<br>• Replace the high-voltage power supply PCB. |
| (18) Black spots | **At the printer side** <br>• Gently wipe off the surface of the photo-sensitive drum with a cotton swab.<br>• Replace the drum unit.<br>• Replace the heat-fixing unit.<br>• Replace the high-voltage power supply PCB. |
| (19) Light rain | **At the printer side** <br>• Replace the drum unit.<br>• Replace the high-voltage power supply PCB. |

| Trouble | Action to be taken |
|---|---|
| (20) Fading (black to white) | **At the printer side** <br>• Replace the toner cartridge. <br>• Replace the high-voltage power supply PCB. |
| (21) Gray background | **At the printer side** <br>• Instruct the user to use paper of the recommended weight (less than 36 lb./m$^2$). <br>• Clean the toner sensors (LED and light-receiver). <br>• Check the toner sensor harnesses. <br>• Replace the toner cartridge. <br>• Replace the drum unit. <br>• Replace the high-voltage power supply PCB. |
| (22) Toner specks | **At the printer side** <br>• Instruct the user to use paper of the recommended weight (less than 36 lb./m$^2$). <br>• Replace the toner cartridge. <br>• Replace the drum unit. |

## Location of High-voltage Contacts and Grounding Contacts
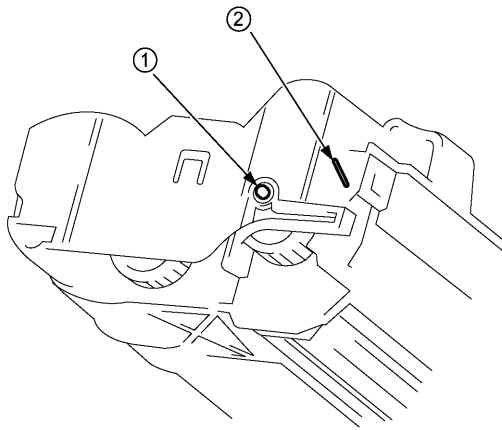
Grounding Contacts                    High-voltage Contacts

③For transfer roller

②

①

Drum unit

④For cleaner
roller

⑤For grid

⑥For corona wire

⑦For developer
roller

Gear drive unit

Main cover

⑧

①

②

⑨

①

②

⑧

⑦

⑥

⑤

④

③

③  ⑧  ④  ⑦  ⑤

⑥

High-voltage
power supply PCB

⑨

Heat-fixing unit
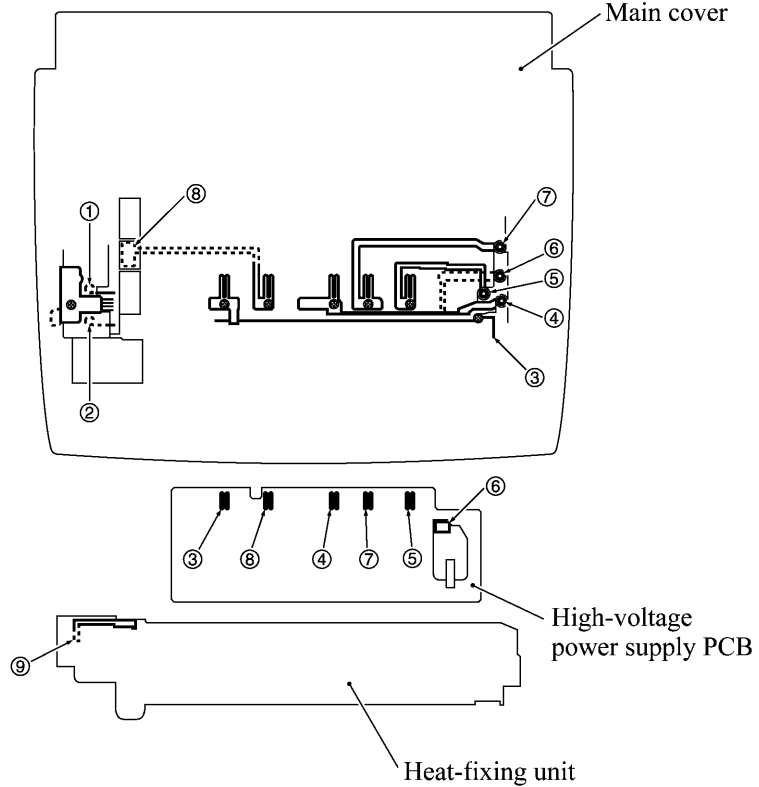
**MFC6800/DCP1000
MFC9180/MFC9160**

# Appendix 1. EEPROM Customizing Codes

# EEPROM CUSTOMIZING CODES

This function allows you to customize the EEPROM according to language, function settings, and firmware switch settings.

■ Operating Procedure

(1) For machines w/ fax

To make the machine enter the maintenance mode, press the **Menu**, **\***, **2**, **8**, **6**, and **4** keys in this order. |← Within 2 seconds →|

For machines w/o fax

To make the machine enter the maintenance mode, press the **Menu**, **0**, **2**, **8**, **6**, and **4** keys in this order. |← Within 2 seconds →|

The machine beeps for approx. one second and displays " ▮▮ MAINTENANCE ▮▮▮ " on the LCD.

(2) Press the **7** and **4** keys in this order in the initial stage of the maintenance mode.

The current customizing code (e.g., 9001 in the case of MFC6800 U.S.A. version) appears.

(3) Enter the desired customizing code (e.g., 0002 in the case of MFC6800 Canadian version).

The newly entered code appears.

*NOTE: If a wrong 4-digit code is entered, the machine will malfunction.*

(4) For machines w/ fax       Press the **Fax Start** key.
For machines w/o fax       Press the **Sort** key.

The machine saves the setting and returns to the initial stage of the maintenance mode.

If you press the **Stop** key or no keys are pressed for one minute in the above procedure, the machine stops the procedure and returns to the initial stage of the maintenance mode.

## ■ EEPROM Customizing Codes List

| Versions | Model | |
|---|---|---|
| | DCP1000 | MFC6800 |
| U.S.A. | 0001 | 9001 |
| CANADA | 0002 | 0002 |
| TAIWAN | 0001 | --- |

| Versions | Model | |
|---|---|---|
| | MFC9160 | MFC9180 |
| GERMANY | 0003 | 0003 |
| U.K. | 0004 | 0004 |
| FRANCE | 0005 | 0005 |
| NORWAY | 0007 | 0007 |
| BELGIUM | 0008 | 0008 |
| NETHERLANDS | 0009 | 0009 |
| SWITZERLAND | 0010 | 0010 |
| IRELAND | 0004 | 0004 |
| FINLAND | 0012 | 0012 |
| DENMARK | 0013 | 0013 |
| AUSTRIA | 0003 | 0003 |
| SPAIN | 0015 | 0015 |
| ITALY | 0016 | 0016 |
| SOUTH AFRICA | 0004 | 0004 |
| SWEDEN | 0026 | 0026 |
| AUSTRALIA | 0004 | 0006 |
| NEW ZEALAND | 0004 | 0027 |
| ASIA (SINGAPORE) | 0004 | 0040 |
| EURO GENERIC | 0050 | 0050 |

**MFC6800/DCP1000
MFC9180/MFC9160**


# Appendix 2.  Firmware Switches (WSW)

**WSW01** (Dial pulse setting)

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br><br>2 | Dial pulse generation mode | No. 1 2<br>   0  0  :   N<br>   0  1  :   N+1<br>   1  0  :   10-N<br>   1  1  :   N |
| 3<br><br>4 | Break time length in pulse dialing | No. 3 4<br>   0  0  :   60 ms<br>   0  1  :   67 ms<br>   1  0  :   40 ms (for 16 PPS)<br>   1  1  :   64 ms (at 106-ms intervals) |
| 5<br><br>6 | Inter-digit pause | No. 5 6<br>   0  0  :   800 ms<br>   0  1  :   850 ms<br>   1  0  :   950 ms<br>   1  1  :   600 ms |
| 7 | Switching between pulse (DP) and tone (PB) dialing, by the function switch | 0: Yes        1: No |
| 8 | Default dialing mode, pulse (DP) or tone (PB) dialing | 0: PB        1: DP |

**NOTE:** In models supporting no pulse (DP) dialing mode (e.g., U.S.A. version), selector 7 takes no effect even if it may be set.

- **Selectors 1 and 2: Dial pulse generation mode**

    These selectors set the number of pulses to be generated in pulse dialing.

    N:     Dialing "N" generates "N" pulses. (Dialing "0" generates 10 pulses.)
    N + 1: Dialing "N" generates "N + 1" pulses.
    10 - N: Dialing "N" generates "10 - N" pulses.

- **Selectors 3 and 4: Break time length in pulse dialing**

    These selectors set the break time length in pulse dialing.
    (Example: If "1," "2," and "3" are dialed when N is set by selectors 1 and 2.)
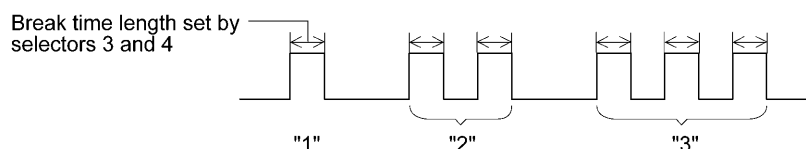


- **Selectors 5 and 6: Inter-digit pause**

    These selectors set the inter-digit pause in pulse dialing.
    (Example: If "1," "2," and "3" are dialed when N is set by selectors 1 and 2.)



2
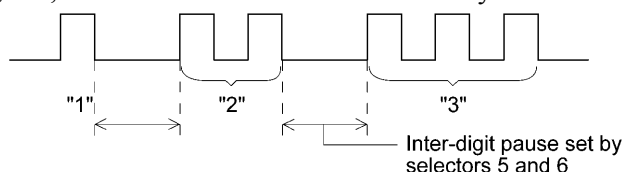
- **Selector 7: Switching between pulse (DP) and tone (PB) dialing, by the function switch**

  This selector determines whether or not the dialing mode may be switched between the pulse (DP) and tone (PB) dialing by using the function switch.

- **Selector 8: Default dialing mode, pulse (DP) or tone (PB) dialing**

  This selector sets the default dialing mode (pulse dialing or tone dialing) which may be changed by the function switch. If the user switches it with the function switch when selector 7 is set to "0," the setting specified by this selector will also be switched automatically.

**WSW02 (Tone signal setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br><br>2 | Tone signal transmission time length | No. 1 2<br>0 0 : 70 ms<br>0 1 : 80 ms<br>1 0 : 90 ms<br>1 1 : 100 ms |
| 3<br><br>4 | Min. pause in tone dialing | No. 3 4<br>0 0 : 70 ms<br>0 1 : 80 ms<br>1 0 : 90 ms<br>1 1 : 140 ms |
| 5<br>\|<br>8 | Attenuator for pseudo ring backtone to the line (selectable in the range of 0-15 dB) | 0 : 0 dB 1: 8 dB<br>0 : 0 dB 1: 4 dB<br>0 : 0 dB 1: 2 dB<br>0 : 0 dB 1: 1 dB |

- **Selectors 1 through 4: Tone signal transmission time length and Min. pause in tone dialing**

  These selectors set the tone signal transmission time length and minimum pause in tone dialing.

  (Example: If "1," "2," "3," "4," and "5" are dialed.)
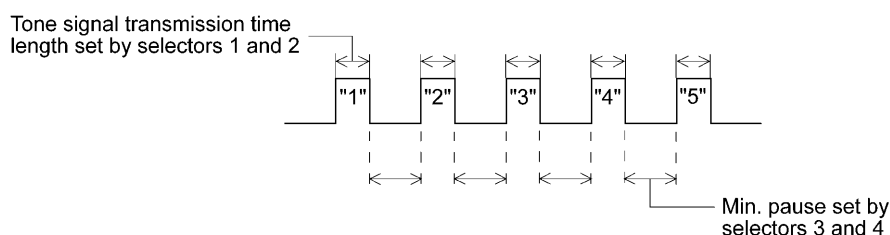


- **Selectors 5 through 8: Attenuator for pseudo ring backtone to the line**

  These selectors are used to adjust the sound level of beep generated as a ring backtone in the F/T mode or as a signal during remote control operation or at the start of ICM recording.

  Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.

**WSW03 (PABX\* mode setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | CNG detection when sharing a modular wall socket with a telephone | 0:  A          1:  B |
| 2<br>\|<br>4 | Min. detection time length of PABX\* dial tone, required for starting dialing | No.  2  3  4<br>      0  0  0  :      50 ms<br>      0  0  1  :    210 ms<br>      0  1  0  :    500 ms<br>      0  1  1  :    800 ms<br>      1  0  0  :    900 ms<br>      1  0  1  :    1.5 sec.<br>      1  1  0  :    2.0 sec.<br>      1  1  1  :    2.5 sec. |
| 5 | CNG detection when sharing a modular wall socket with a telephone | 0:  A          1:  B |
| 6<br><br>7 | Dial tone detection in PABX\* | No.  6  7<br>      0  0    :  No detection<br>                   (3.5 sec. WAIT)<br>      0  1    :  No detection<br>                   (5 sec. WAIT)<br>      1  0    :  No detection<br>                   (7 sec. WAIT)<br>      1  1    :  Detection<br>                   (Frequency only) |
| 8 | Not used. | |

\* PABX: Private automatic branch exchange

**NOTE:**  Selectors 2 through 4, 6 and 7 are not applicable where no PABX is installed.

● **Selectors 1 and 5:   CNG detection when sharing a modular wall socket with a telephone**

These selectors determine whether or not the machine detects a CNG signal when a line is connected to a telephone sharing a modular wall socket with the machine. Upon detection of CNG signals by the number of cycles specified by these selectors, the machine interprets CNG as an effective signal and then starts FAX reception.

| Selector<br>No. 1  No. 5 | Cycle |
|---|---|
| 0 (A)   0 (A) | 0.5 cycle |
| 0 (A)   1 (B) | 1.0 cycle |
| 1 (B)   0 (A) | 1.5 cycles |
| 1 (B)   1 (B) | 2.0 cycles |

● **Selectors 2 through 4:    Min. detection time length of PABX dial tone, required for starting dialing**

Upon detection of the PABX dial tone for the time length set by these selectors, the machine starts dialing.

These selectors are effective only when both selectors 6 and 7 are set to "1" (Detection).

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- **Selectors 6 and 7:   Dial tone detection in PABX**

These selectors activate or deactivate the dial tone detection function which detects a dial tone when a line is connected to the PABX.

Setting both of these selectors to "1" activates the dial tone detection function so that the machine starts dialing upon detection of a dial tone when a line is connected.

Other setting combinations deactivate the dial tone detection function so that the machine starts dialing after the specified WAIT (3.5, 5.0, or 7.0 sec.) without detection of a dial tone when a line is connected.

**WSW04 (TRANSFER facility setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Earth function in transfer facility | 0: Provided     1: Not provided |
| 2 \| 4 | Not used. | |
| 5<br><br>6 | Earth time length for earth function | No. 5 6<br>    0 0    :    200 ms<br>    0 1    :    300 ms<br>    1 0    :    500 ms<br>    1 1    :    700 ms |
| 7<br><br>8 | Break time length for flash function | No. 7 8<br>    0 0    :     80 ms<br>    0 1    :    110 ms<br>    1 0    :    250 ms<br>    1 1    :    500 ms |

**NOTE:** Selectors 5 through 8 are not applicable in those countries where no transfer facility is supported.

- **Selector 1:**    **Earth function in transfer facility**

  This selector determines whether or not the earth function is added to the transfer setting menu to be accessed by the function switch.

- **Selectors 5 and 6:**    **Earth time length for earth function**

  These selectors set the short-circuiting time length of the telephone line (La or Lb) to ground.

  This setting is effective only when the earth function is selected for the R key by using the function switch.

- **Selectors 7 and 8:**    **Break time length for flash function**

  These selectors set the break time length.

  This setting is effective only when the flash function is selected for the R key by using the function switch.

**WSW05 (1st dial tone and busy tone detection)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | 1st dial tone detection | No. 1  2  3<br>    0  0  0  :       3.5 sec. WAIT<br>    0  0  1  :       7.0 sec. WAIT<br>    0  1  0  :      10.5 sec. WAIT<br>    0  1  1  :      14.0 sec. WAIT<br>    1  0  0  :      17.5 sec. WAIT<br>    1  0  1  :      21.0 sec. WAIT<br>    1  1  0  :      24.5 sec. WAIT<br>    1  1  1  :      Detection (Without WAIT) |
| 4 | Max. pause time allowable for remote ID code detection | 0 : 2 seconds      1:  1 second |
| 5<br><br>6 | Busy tone detection in automatic sending mode | No. 5  6<br>    0  0  :  No detection<br>    0  1  :  Detection only after dialing<br>    1  0  :  No detection<br>    1  1  :  Detection before and after dialing |
| 7 | Busy tone detection in automatic receiving mode | 0 : Yes              1:  No |
| 8 | Not used. | |

**NOTE:**  Selectors 5 through 7 are not applicable in those countries where no busy tone detection is supported.

- **Selectors 1 through 3:   1st dial tone detection**

  These selectors activate or deactivate the 1st dial tone detection function which detects the 1st dial tone issued from the PSTN when a line is connected to the PSTN.

  Setting all of these selectors to "1" activates the dial tone detection function so that the machine starts dialing upon detection of a dial tone when a line is connected.  For the detecting conditions of the 1st dial tone, refer to WSW07 and WSW08.

  Other setting combinations deactivate the dial tone detection function so that the machine starts dialing after the specified WAIT (3.5, 7.0, 10.5, 14.0, 17.5, 21.0, or 24.5 seconds) without detection of a dial tone when a line is connected to the PSTN.

- **Selector 4:   Max. pause time allowable for remote ID code detection**

  This selector sets the maximum pause time allowable for detecting the second digit of a remote ID code after detection of the first digit in remote reception.

  If selector 4 is set to "0" (2 seconds), for instance, only a remote ID code whose second digit is detected within 2 seconds after detection of the first digit will become effective so as to activate the remote function.

7

- **Selectors 5 and 6:     Busy tone detection in automatic sending mode**

These selectors determine whether or not the machine automatically disconnects a line upon detection of a busy tone in automatic sending mode.

Setting selector 6 to "0" ignores a busy tone so that the machine does not disconnect the line.

Setting selectors 5 and 6 to "0" and "1," respectively, makes the machine detect a busy tone only after dialing and disconnect the line.

Setting both of selectors 5 and 6 to "1" makes the machine detect a busy tone before and after dialing and then disconnect the line.

- **Selector 7:    Busy tone detection in automatic receiving mode**

This selector determines whether or not the machine automatically disconnects a line upon detection of a busy tone in automatic receiving mode.

**WSW06 (Pause key setting and 2nd dial tone detection)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | **Pause** key setting and 2nd dial tone detection | No. 1 2 3<br>0 0 0 : No pause<br>0 0 1 : 3.5 sec. WAIT<br>0 1 0 : 7 sec. WAIT<br>0 1 1 : 10.5 sec. WAIT<br>1 0 0 : 14 sec. WAIT<br>1 1 0 : 2nd dial tone detection only in pulse dialing (DP) system<br>1 0 1 : ⎱ 2nd dial tone detection<br>1 1 1 : ⎰ both in DP and push-button (PB) dialing system |
| 4 \| 6 | Detection of 2nd dial tone | No. 4 5 6<br>0 0 0 : 50 ms<br>0 0 1 : 210 ms<br>0 1 0 : 500 ms<br>0 1 1 : 800 ms<br>1 0 0 : 900 ms<br>1 0 1 : 1.5 sec.<br>1 1 0 : 2.0 sec.<br>1 1 1 : 2.5 sec. |
| 7 | No. of 2nd dial tone detection times | 0: Once     1: Twice |
| 8 | 2nd dial tone interrupt detecting time | 0: 30 ms     1: 50 ms |

● **Selectors 1 through 3:  Pause key setting and 2nd dial tone detection**

| Selectors 1 2 3 | |
|---|---|
| 0 0 0 | No WAIT is inserted even if the **Pause** key is pressed. |
| 0 0 1<br>0 1 0<br>0 1 1<br>1 0 0 | If you press the **Pause** key during dialing, the machine will insert WAIT as defined in the above table.<br><br>If the **Pause** key is pressed repeatedly, the machine inserts the specified WAIT multiplied by the number of depressions. It applies also in hook-up dialing. |
| 1 0 1<br>1 1 0<br>1 1 1 | When these selectors are set to "1, 0, 1":<br>If you press the **Pause** key during dialing, the machine will wait for the 2nd dial tone to be sent via the communications line.<br>When these selectors are set to "1, 1, 0" or "1, 1, 1":<br>If you press the **Pause** key during dialing, the machine will first wait for the 2nd dial tone to be sent via the communications line.  After that, the machine will insert a WAIT of 3.5 seconds.<br>If no 2nd dial tone is received within the specified time length (set by WSW08), the machine will disconnect the line if in automatic dialing, or it will start transmitting the dial signal if given after depression of the **Pause** key in hook-up dialing. |

● **Selectors 4 through 6:  Detection of 2nd dial tone**

Upon detection of the 2nd dial tone for the time length specified by these selectors, the machine starts dialing.

This setting is effective only when the 2nd dial tone detection function is activated by selectors 1 through 3 (Setting 101, 110, or 111).

This function does not apply in those countries where no dial tone detection function is supported.

● **Selector 7:  No. of 2nd dial tone detection times**

This selector sets the number of dial tone detection times required for starting dialing.

● **Selector 8:  2nd dial tone interrupt detecting time**

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 2nd tone dialing.

**WSW07 (Dial tone setting 1)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br><br>2 | Frequency band range | No. 1 2<br>   0  0    :    Narrows by 10 Hz<br>   0  1    :    Initial value<br>   1  X    :    Widens by 10 Hz |
| 3 | Line current detection | 0:  No       1:  Yes |
| 4<br>\|<br>6 | 2nd dial tone detection level<br>(Z = 600 Ω) | No. 4 5 6<br>   0  0  0  :   -21 dBm<br>   0  0  1  :   -24 dBm<br>   0  1  0  :   -27 dBm<br>   0  1  1  :   -30 dBm<br>   1  0  0  :   -33 dBm<br>   1  0  1  :   -36 dBm<br>   1  1  0  :   -39 dBm<br>   1  1  1  :   -42 dBm |
| 7 | 1st dial tone interrupt detecting time | 0:  30 ms    1:  50 ms |
| 8 | Not used. | |

**NOTE:**  Selectors 1 through 7 are not applicable in those countries where no dial tone or line current detection is supported, e.g., U.S.A.

● **Selectors 1 and 2:   Frequency band range**

These selectors set the frequency band for the 1st dial tone and the busy tone (before dialing) to be detected.

This setting is effective only when selectors 1 through 3 of WSW05 are set to "1,1,1."

● **Selector 3:   Line current detection**

This selector determines whether or not the machine should detect a line current before starting dialing.

● **Selectors 4 through 6:   2nd dial tone detection level**

These selectors set the detection level of the 2nd dial tone.

● **Selector 7:   1st dial tone interrupt detecting time**

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 1st dial tone dialing.

**WSW08 (Dial tone setting 2)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | 1st dial tone detection time length | No. 1 2 3<br>   0 0 0  :  50 ms<br>   0 0 1  :  210 ms<br>   0 1 0  :  500 ms<br>   0 1 1  :  800 ms<br>   1 0 0  :  900 ms<br>   1 0 1  :  1.5 sec.<br>   1 1 0  :  2.0 sec.<br>   1 1 1  :  2.5 sec. |
| 4 5 | Time-out length for 1st and 2nd dial tone detection | No. 4 5<br>   0 0  :  10 sec.<br>   0 1  :  20 sec.<br>   1 0  :  15 sec.<br>   1 1  :  30 sec. |
| 6 \| 8 | Detection level of 1st dial tone and busy tone before dialing | No. 6 7 8<br>   0 0 0  :  -21 dBm<br>   0 0 1  :  -24 dBm<br>   0 1 0  :  -27 dBm<br>   0 1 1  :  -30 dBm<br>   1 0 0  :  -33 dBm<br>   1 0 1  :  -36 dBm<br>   1 1 0  :  -39 dBm<br>   1 1 1  :  -42 dBm |

**NOTE:** The WSW08 is not applicable in those countries where no dial tone detection is supported, e.g., U.S.A.

- **Selectors 1 through 3: 1st dial tone detection time length**

  Upon detection of the 1st dial tone for the time length set by these selectors, the machine starts dialing.

  This setting is effective only when selectors 1 through 3 of WSW05 are set to "1,1,1."

- **Selectors 4 and 5: Time-out length for 1st and 2nd dial tone detection**

  These selectors set the time-out length for the 1st and 2nd dial tone detection so that the machine waits dial tone input for the specified time length and disconnects itself from the line when no dial tone is inputted.

**WSW09 (Protocol definition 1)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Frame length selection | 0:  256 octets     1:  64 octets |
| 2 | Use of non-standard commands | 0:  Allowed        1:  Prohibited |
| 3<br><br>4 | No. of retries | No.  3  4<br>     0  0   :   4 times<br>     0  1   :   3 times<br>     1  0   :   2 times<br>     1  1   :   1 time |
| 5 | T5 timer | 0:  300 sec.     1:   60 sec. |
| 6 | T1 timer | 0:  35 sec.      1:   40 sec. |
| 7<br><br>8 | Elapsed time for time-out control for no response from the called station in automatic sending mode | No.  7  8<br>     0  0   :    60 sec.<br>                 (55 sec. for US and Canada)<br>     0  1   :   140 sec.<br>     1  0   :   90 sec.<br>     1  1   :   35 sec. |

**NOTE:** Selectors 1 through 6 are not applicable in those models which do not support ECM.

- **Selector 1:    Frame length selection**

  Usually a single frame consists of 256 octets (1 octet = 8 bits). For communications lines with higher bit error rate, however, set selector 1 to "1" so that the machine can divide a message into 64-octet frames.

  Remarks:     The error correction mode (ECM) is a facsimile transmission manner in which the machine divides a message into frames for transmission so that if any data error occurs on the transmission line, the machine retransmits only those frames containing the error data.

- **Selector 2:    Use of non-standard commands**

  If this selector is set to "0," the machine may use non-standard commands (the machine's native-mode commands, e.g., NSF, NSC, and NSS) for communications. If it is set to "1," the machine will use standard commands only.

- **Selectors 3 and 4:    No. of retries**

  These selectors set the number of retries in each specified modem transmission speed.

- **Selector 5:    T5 timer**

  This selector sets the time length for the T5 timer.

- **Selector 6:    T1 timer**

  This selector sets the time length for the T1 timer.

- **Selectors 7 and 8:    Elapsed time for time-out control**

  If the machine receives no response (no G3 command) from the called terminal in automatic sending during the time set by these selectors, it disconnects the line.

**WSW10 (Protocol definition 2)**

| Selector No. | Function | | Setting and Specifications |
|---|---|---|---|
| 1 | Switching of DPS, following the CML ON/OFF | | 0:  No          1:  Yes |
| 2 | Time length from transmission of the last dial digit to CML ON | | 0:  100 ms          1:  50 ms |
| 3 | Time length from CML ON to CNG transmission | | 0:  2 sec.          1:  4 sec. |
| 4 | Time length from CML ON to CED transmission  (except for facsimile-to-telephone switching) | | 0:  0.5 sec.          1:  2 sec. |
| 5<br><br>6 | No. of training retries | | No.  5     6<br>    0     0     :    1 time<br>    0     1     :    2 times<br>    1     0     :    3 times<br>    1     1     :    4 times |
| 7 | Encoding system (Compression) | MR | 0:  Allowed          1:  Not allowed |
| 8 | | MMR | 0:  Allowed          1:  Not allowed |

- **Selector 1:    Switching of DPS, following the CML ON/OFF**

  Setting this selector to "1" automatically switches DPS following the CML ON/OFF operation.

- **Selector 2:    Time length from transmission of the last dial digit to CML ON**

  This selector sets the time length from when the machine transmits the last dial digit until the CML relay comes on.

- **Selector 3:    Time length from CML ON to CNG transmission**

  This selector sets the time length until the machine transmits a CNG after it turns on the CML relay.

- **Selector 4:    Time length from CML ON to CED transmission**

  This selector sets the time length until the machine transmits a CED after it turns on the CML relay. This setting does not apply to switching between facsimile and telephone.

- **Selectors 5 and 6:  No. of training retries**

  These selectors set the number of training retries to be repeated before automatic fallback.

- **Selectors 7 and 8:  Encoding system (Compression)**

  This selector determines whether or not use of the MR/MMR coding system will be allowed.

**WSW11 (Busy tone setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br>2 | Frequency band range | No.  1  2<br>     0  0  :  Narrows by 10 Hz<br>     0  1  :  Initial value<br>     1  x  :  Widens by 10 Hz |
| 3 | Not used. | |
| 4 | ON/OFF time length ranges<br>(More than one setting allowed) | 1:  400-600/400-600 ms |
| 5 | | 1:  175-440/175-440 ms |
| 6 | | 1:  100-1000/17-660 ms |
| 7 | | 1:  110-410/320-550 ms |
| 8 | | 1:  100-660/100-660 ms |

**NOTE:**  WSW11 is not applicable in those countries where no busy tone detection is supported.

**NOTE:**  The setting of WSW11 is effective only when selectors 5 and 6 of WSW05 are set to "0, 1" or "1, 1" (Busy tone detection).

- **Selectors 1 and 2:   Frequency band range**

  These selectors set the frequency band for busy tone to be detected.

- **Selectors 4 through 8:   ON/OFF time length ranges**

  These selectors set the ON and OFF time length ranges for busy tone to be detected. If more than one selector is set to "1," the ranges become wider. For example, if selectors 4 and 5 are set to "1," the ON and OFF time length ranges are from 175 to 600 ms.

**WSW12 (Signal detection condition setting)**

| Selector No. | Function | Setting and Specifications | | |
|---|---|---|---|---|
| 1<br><br>2 | Min. OFF time length of calling signal (Ci) | No. 1 2<br>  0 0 : 1500 ms<br>  0 1 : 500 ms<br>  1 0 : 700 ms<br>  1 1 : 900 ms | | |
| 3<br><br>4 | Max. OFF time length of calling signal (Ci) | No. 3 4<br>  0 0 : 6 sec.<br>  0 1 : 7 sec.<br>  1 0 : 9 sec.<br>  1 1 : 11 sec. | | |
| 5<br><br>6 | Detecting time setting | No. 5 6<br>  0 0 : 800 ms<br>  0 1 : 200 ms<br>  1 0 : 250 ms<br>  1 1 : 150 ms | | |
| 7 | Delay | 0: Yes        1: No | | |
| 8 | Not used. | | | |

● **Selectors 1 through 4: Min. and max. OFF time length of calling signal (Ci)**

If the machine detects the OFF state of calling signal (Ci) for a time length which is greater than the value set by selectors 1 and 2 and less than the value set by selectors 3 and 4, then it interprets the Ci signal as OFF.

● **Selectors 5 and 6: Detecting time setting**

These selectors set the time length required to make the machine acknowledge itself to be called. That is, if the machine continuously detects calling signals with the frequency set by selectors 1 through 4 of WSW14 during the time length set by these selectors 5 and 6, then it acknowledges the call.

● **Selector 7: Delay**

Setting this selector to "0" allows the machine to insert a 900 ms WAIT after acknowledgment of the call until the machine turns on the CML relay to start receiving operation.

**WSW13 (Modem setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br>2 | Cable equalizer | No. 1 2<br>0 0 : 0 km<br>0 1 : 1.8 km<br>1 0 : 3.6 km<br>1 1 : 5.6 km |
| 3<br>4 | Reception level | No. 3 4<br>0 0 : -43 dBm<br>0 1 : -47 dBm<br>1 0 : -49 dBm<br>1 1 : -51 dBm |
| 5<br>\|<br>8 | Modem attenuator | 0: 0 dB  1: 8 dB<br>0: 0 dB  1: 4 dB<br>0: 0 dB  1: 2 dB<br>0: 0 dB  1: 1 dB |

The modem should be adjusted according to the user's line conditions.

- **Selectors 1 and 2: Cable equalizer**

  These selectors are used to improve the pass-band characteristics of analogue signals on a line. (Attenuation in the high-band frequency is greater than in the low-band frequency.)

  Set these selectors according to the distance from the telephone switchboard to the machine.

- **Selectors 3 and 4: Reception level**

  These selectors set the optimum receive signal level.

- **Selectors 5 through 8: Modem attenuator**

  These selectors are used to adjust the transmitting level of the modem when the reception level at the remote station is improper due to line loss. This function applies to G3 protocol signals.

  Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.

  This setting will be limited if selector 8 of WSW23 is set to "0."

**WSW14 (AUTO ANS facility setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br><br>2 | Frequency band selection (Lower limit) | No.  1  2<br>    0  0  :    13 Hz<br>    0  1  :    15 Hz<br>    1  0  :    23 Hz<br>    1  1  :    20 Hz |
| 3<br><br>4 | Frequency band selection (Upper limit) | No.  3  4<br>    0  0  :    30 Hz<br>    0  1  :    55 Hz<br>    1  0  :    70 Hz<br>    1  1  :  200 Hz |
| 5<br>\|<br>8 | No. of rings in AUTO ANS mode | No.  5  6  7  8<br>    0  0  0  0  :  Fixed to once<br>    0  0  0  1  :  Fixed to 2 times<br>    0  0  1  0  :  Fixed to 3 times<br>    0  0  1  1  :  Fixed to 4 times<br>    0  1  0  0  :  1 to 2 times<br>    0  1  0  1  :  1 to 3 times<br>    0  1  1  0  :  1 to 4 times<br>    0  1  1  1  :  1 to 5 times<br>    1  0  0  0  :  2 to 3 times<br>    1  0  0  1  :  2 to 4 times<br>    1  0  1  0  :  2 to 5 times<br>    1  0  1  1  :  2 to 6 times<br>    1  1  0  0  :  1 to 10 times<br>    1  1  0  1  :  2 to 10 times<br>    1  1  1  0  :  3 to 5 times<br>    1  1  1  1  :  4 to 10 times |

- **Selectors 1 through 4:  Frequency band selection**

These selectors are used to select the frequency band of calling signals for activating the AUTO ANS facility.

In the French versions, if the user sets the PBX to OFF from the control panel, the setting made by selectors 1 and 2 will take no effect and the frequency's lower limit will be fixed to 32 Hz. (Even if the setting made by these selectors does not apply, it will be printed on the configuration list.)

- **Selectors 5 through 8:  No. of rings in AUTO ANS mode**

These selectors set the number of rings to initiate the AUTO ANS facility.

**WSW15 (REDIAL facility setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br><br>2 | Selection of redial interval | No.  1   2<br>     0   0   :    5 minutes<br>     0   1   :    1 minute<br>     1   0   :    2 minutes<br>     1   1   :    3 minutes |
| 3<br>\|<br>6 | No. of redialings | No.  3   4   5   6<br>     0   0   0   0   :   16 times<br>     0   0   0   1   :   1 times<br>     0   0   1   0   :   2 times<br>     0   0   1   1   :   3 times<br>           \|<br>     1   1   1   1   :   15 times |
| 7 | Redialing for no response sent from the called terminal | 0:   Redialing    1:   No redialing |
| 8 | Not used. | |

**NOTE:** Selector 7 is not applicable in those countries where no busy tone detection is supported.

- **Selectors 1 through 6:   Selection of redial interval and No. of redialings**

  The machine redials by the number of times set by selectors 3 through 6 at intervals set by selectors 1 and 2.

  This setting is effective only when selector 7 is set to "0."

- **Selectors 7:  Redialing for no response sent from the called terminal**

  This selector determines whether or not the machine redials if no G3 command response comes from the called station after dialing within the time length set by selectors 7 and 8 of WSW09.

**WSW16 (Function setting 1)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Not used. | |
| 2 | CCITT superfine recommendation | 0: OFF         1: ON |
| 3 \| 6 | Not used. | |
| 7 | Max. document length limitation | 0: 400 cm      1: 90 cm |
| 8 | **Stop** key pressed during reception | 0: Not functional   1: Functional |

● **Selector 2:   CCITT superfine recommendation**

If this selector is set to "1," the machine communicates in CCITT recommended superfine mode (15.4 lines/mm). If it is set to "0," it communicates in native superfine mode.

● **Selector 7:   Max. document length limitation**

This selector is used to select the maximum length of a document to be sent.

● **Selector 8:   Stop key pressed during reception**

If this selector is set to "1," pressing the **Stop** key can stop the current receiving operation. The received data will be lost.

**WSW17 (Function setting 2)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br>2 | Off-hook alarm | No. 1  2<br>  0   0  :  No alarm<br>  0   1  :  Always valid<br>  1   X  :  Valid except when<br>               'call reservation'<br>               is selected. |
| 3<br>4 | Not used. | |
| 5 | Calendar clock type | 0:  U.S.A. type     1:  European type |
| 6 | Not used. | |
| 7 | Non-ring reception | 0:  OFF            1:  ON |
| 8 | Not used. | |

- **Selectors 1 and 2:   Off-hook alarm**

These selectors activate or deactivate the alarm function which sounds an alarm when the communication is completed with the handset being off the hook.

- **Selector 5:    Calendar clock type**

If this selector is set to "0" (USA), the MM/DD/YY hh:mm format applies; if it is set to "1" (Europe), the DD/MM/YY hh:mm format applies: DD is the day, MM is the month, YY is the last two digits of the year, hh is the hour, and mm is the minute.

- **Selector 7:    Non-ring reception**

Setting this selector to "1" makes the machine receive calls without ringer sound if the ring delay is set to 0.

**WSW18 (Function setting 3)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Not used. | |
| 2<br>3 | Detection enabled time for CNG and no tone | No. 2   3<br>   0   0  :    40 sec.<br>   0   1  :    0 sec.   (No detection)<br>   1   0  :    5 sec.<br>   1   1  :   80 sec. |
| 4<br>5 | Not used. | |
| 6 | Registration of station ID | 0:   Permitted    1:    Prohibited |
| 7<br><br>8 | Tone sound monitoring | No. 7   8<br>   0   X  :   No monitoring<br>   1   0  :   Up to phase B at the<br>               calling station only<br>   1   1  :   All transmission phases<br>               both at the calling and<br>               called stations |

- **Selectors 2 and 3:  Detection enabled time for CNG and no tone**

  After the line is connected via the external telephone or by picking up the handset of the machine, the machine can detect a CNG signal or no tone for the time length specified by these selectors. The setting specified by these selectors becomes effective only when selector 8 of WSW20 is set to "1."

- **Selectors 7 and 8:  Tone sound monitoring**

  These selectors set monitoring specifications of the tone sound inputted from the line.

**WSW19 (Transmission speed setting in V. 17 mode)**

| Selector No. | Function | Setting and Specifications | | |
|---|---|---|---|---|
| 1 \| 3 | First transmission speed choice for fallback | No. 1 2 3<br>No. 4 5 6<br>0 0 0 : 2,400 bps<br>0 0 1 : 4,800 bps<br>0 1 0 : 7,200 bps | | |
| 4 \| 6 | Last transmission speed choice for fallback | 0 1 1 : 9,600 bps<br>1 0 0 : 12,000 bps<br>1 0 1 : ⎫<br>1 1 0 : ⎬ 14,400 bps<br>1 1 1 : ⎭ | | |
| 7 | V. 34 mode | 0: Permitted    1: Prohibited | | |
| 8 | V. 17 mode | 0: Permitted    1: Prohibited | | |

**NOTE:** For the transmission speed setting in V.34 mode, refer to WSW39.

● **Selectors 1 through 6:   First and last choices of transmission speed for fallback**

These selectors are used to set the modem speed range. With the first transmission speed choice specified by selectors 1 through 3, the machine attempts to establish the transmission link via the modem. If the establishment fails, the machine automatically steps down to the next highest speed and attempts to establish the transmission link again. The machine repeats this sequence while stepping down the transmission speed to the last choice specified by selectors 4 through 6.

If the modem always falls back to a low transmission speed (e.g., 4,800 bps), set the first transmission speed choice to the lower one (e.g., modify it from 12,000 bps to 7,200 bps) in order to deactivate the high-speed modem function and reduce the training time for shorter transmission time.

Generally, to save the transmission time, set the last transmission speed choice to a higher one.

● **Selector 7:   V. 34 mode**

This selector determines whether or not the machine communicates with the remote station in the V. 34 mode when that station supports the V. 34 mode.

**WSW20 (Overseas communications mode setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | EP* tone prefix | 0: OFF      1: ON |
| 2 | Overseas communications mode (Reception) | 0: 2100 Hz    1: 1100 Hz |
| 3 | Overseas communications mode (Transmission) | 0: OFF    1: Ignores DIS once. |
| 4<br>5 | Min. time length from reception of CFR to start of transmission of video signals | No. 4  5<br>  0  0  :  100 ms<br>  0  1  :  200 ms<br>  1  0  :  300 ms<br>  1  1  :  400 ms |
| 6<br>7 | Chattering noise elimination at detection of CNG | No. 6  7<br>  0  0  :  Yes (When CNG goes either ON or OFF)<br>  0  1  :  Yes (Only when CNG goes OFF)<br>  1  0  :  No<br>  1  1  :  No |
| 8 | CNG detection on/off | 0: OFF    1: ON |

\* EP: Echo protection

- **Selector 1:  EP tone prefix**

Setting this selector to "1" makes the machine transmit a 1700 Hz echo protection (EP) tone immediately preceding training in V.29 modulation system to prevent omission of training signals.

Prefixing an EP tone is effective when the machine fails to transmit at the V.29 modem speed and always has to fall back to 4800 bps transmission.

- **Selectors 2 and 3:  Overseas communications mode**

These selectors should be used if the machine malfunctions in overseas communications. According to the communications error state, select the signal specifications.

Setting selector 2 to "1" allows the machine to use 1100 Hz CED signal instead of 2100 Hz in receiving operation. This prevents malfunctions resulting from echoes, since the 1100 Hz signal does not disable the echo suppressor (ES) while the 2100 Hz signal does.

Setting selector 3 to "1" allows the machine to ignore a DIS signal sent from the called station once in sending operation. This operation suppresses echoes since the first DIS signal immediately follows a 2100 Hz CED (which disables the ES) so that it is likely to be affected by echoes in the disabled ES state. However, such a disabled ES state will be removed soon so that the second and the following DIS signals are not susceptible to data distortion due to echoes. Note that some models when called may cause error by receiving a self-outputted DIS.

- **Selectors 8:  CNG detection on/off**

If this selector is set to "1," the machine detects a CNG signal according to the condition preset by selectors 2 and 3 of WSW18 after a line is connected. If it is set to "0," the machine detects a CNG signal as long as the line is connected.

**WSW21 (TAD setting 1)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 7 | Not used. | |
| 8 | Erasure of message stored in the memory after the message transfer | 0:  Yes          1:   No |

● **Selector 8:    Erasure of message**

Setting this selector to "0" will erase the message recorded in the memory after the document retrieval feature transfers the message.

**WSW22 (ECM setting)**

| Selector No. | Function | Setting and Specifications | |
|---|---|---|---|
| 1 | ECM* in sending | 0:  ON | 1:  OFF |
| 2 | ECM* in receiving | 0:  ON | 1:  OFF |
| 3 | Call Waiting Caller ID | 0:  ON | 1:  OFF |
| 4 | Not used. | | |
| 5 \| 8 | Acceptable TCF bit error rate (%) (Only at 4800 bps) | 0:  0% <br> 0:  0% <br> 0:  0% <br> 0:  0% | 1:  8% <br> 1:  4% <br> 1:  2% <br> 1:  1% |

* ECM: Error correction mode

**NOTE:**  Selector 3 is applicable to the American version only, but not applicable to those models equipped with high-speed modem.

**NOTE:**  Selectors 5 through 8 are applicable to the Asian version only.

● **Selector 3:    Call Waiting Caller ID**

Setting this selector to "0" allows the user to decide whether or not to interrupt the current call when a new call comes in. If Call Waiting Caller ID service is available in the area and the user subscribes to it, he/she can see information about his/her incoming call.

● **Selectors 5 through 8:    Acceptable TCF bit error rate (%)**

Setting two or more selectors to "1" produces addition of percent assigned to each selector. If you set selectors 7 and 8 to "1," the acceptable TCF bit error rate will be 3%.

**WSW23 (Communications setting)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Starting point of training check (TCF) | 0: From the head of a series of zeros<br>1: From any arbitrary point |
| 2<br><br>3 | Allowable training error rate | No. 2 3<br>   0  0  :   0%<br>   0  1  :  0.5%<br>   1  0  :  1%<br>   1  1  :  2% |
| 4<br><br>5 | Decoding error rate for transmission of RTN | No. 4 5<br>   0  0  :  16%<br>   0  1  :  14%<br>   1  0  :  10%<br>   1  1  :   8% |
| 6<br>7 | Not used. | |
| 8 | Limitation of attenuation level | 0: Yes     1: No |

**NOTE:** Selector 8 is not applicable to the French versions.

- **Selector 1:   Starting point of training check (TCF)**

At the training phase of receiving operation, the called station detects for 1.0 second a training check (TCF) command, a series of zeros which is sent from the calling station for 1.5 seconds to verify training and give the first indication of the acceptability of the line.

This selector sets the starting point from which the called station should start counting those zeros. If this selector is set to "0," the called station starts counting zeros 100 ms after the head of a series of zeros is detected.

If it is set to "1," the called station starts counting zeros upon detection of 10-ms successive zeros 50 ms after the head of a series of zeros is detected. In this case, if the detection of 10-ms successive zeros is too late, the data counting period will become less than 1.0 second, making the called station judge the line condition unacceptable.

- **Selectors 2 and 3:   Allowable training error rate**

The called station checks a series of zeros gathered in training (as described in Selector 1) according to the allowable training error rate set by these selectors. If the called station judges the line condition to be accepted, it responds with CFR; if not, it responds with FTT.

- **Selectors 4 and 5:   Decoding error rate for transmission of RTN**

The machine checks the actual decoding errors and then transmits an RTN according to the decoding error rate (Number of lines containing an error per page ÷ Total number of lines per page) set by these selectors.

- **Selector 8:   Limitation of attenuation level**

Setting this selector to "0" limits the transmitting level of the modem to 10 dB.

This setting has priority over the settings selected by WSW02 (selectors 5 through 8) and WSW13 (selectors 5 through 8).

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**WSW24 (TAD setting 2)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 2 | Not used. | |
| 3 4 | Time length from CML ON to start of pseudo ring backtone transmission | No. 3 4<br>0 0 : 4 sec.<br>0 1 : 3 sec.<br>1 0 : 2 sec.<br>1 1 : 1 sec. |
| 5 \| 8 | Attenuator for playback of ICM/ OGM to the line (Selectable from the range of 0-15 dB) | 0: 0 dB    1: 8 dB<br>0: 0 dB    1: 4 dB<br>0: 0 dB    1: 2 dB<br>0: 0 dB    1: 1 dB |

● **Selectors 3 and 4:   Time length from CML ON to start of pseudo ring backtone transmission**

These selectors set the length of time from CML-ON up to the start of pseudo ring backtone transmission.

In those versions which have an OGM facility, the settings made by these selectors also apply to the length of time from CML-ON up to the start of OGM transmission.

● **Selectors 5 through 8:   Attenuator for playback of ICM/OGM to the line**

Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.

This setting will not be limited by selector 8 of WSW23.

**WSW25 (TAD setting 3)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br><br>2 | Delay time for starting detection of voice signal | No.  1  2<br>     0  0  :    0 sec.<br>     0  1  :    8 sec.<br>     1  0  :   16 sec.<br>     1  1  :   24 sec. |
| 3<br><br>4 | Detection level for no voice signal | No.  3  4<br>     0  0  :  -43 dB (A)<br>     0  1  :  -46 dB (B)<br>     1  0  :  -49 dB (C)<br>     1  1  :  -51 dB (D) |
| 5<br>\|<br>7 | Pause between paging number and PIN | No.  5  6  7<br>     0  0  0  :    2 sec.<br>     0  0  1  :    4 sec.<br>     0  1  0  :    6 sec.<br>     0  1  1  :    8 sec.<br>     1  0  0  :   10 sec.<br>     1  0  1  :   12 sec.<br>     1  1  0  :   14 sec.<br>     1  1  1  :   16 sec. |
| 8 | Not used. | |

**NOTE:** Selectors 1 through 4 are not applicable to the U.S.A. versions.

**NOTE:** Selectors 5 through 7 are applicable to those models equipped with a built-in TAD.

- **Selectors 1 and 2: Delay time for starting detection of voice signal**

These selectors take effect only in TAD mode (when the external TAD is connected to the machine). The machine delays starting detection of the voice signal by the time length specified by these selectors.

The total length of the delay time specified by these selectors and the maximum waiting time specified by WSW21 (selectors 1 through 5) should not exceed 40 seconds.

- **Selectors 3 and 4: Detection level for no voice signal**

These selectors set the detection level for no voice signal in the TAD mode (when the external TAD is connected to the machine).

- **Selectors 5 through 7: Pause between paging number and PIN**

These selectors set the pause time between a telephone number being paged and PIN (private identification number) for the paging feature.

**WSW26 (Function setting 4)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1<br>2 | Not used. | |
| 3 | Dialing during document reading into the temporary memory in in-memory message transmission | 0: Disabled    1: Enabled |
| 4<br><br>5 | No. of CNG cycles to be detected<br><br>(when the line is connected via the external telephone except in the external TAD mode or via the built-in telephone of the machine) | No. 4  5<br>   0  0  :    0.5  (A)<br>   0  1  :    1    (B)<br>   1  0  :    1.5  (C)<br>   1  1  :    2    (D) |
| 6<br>\|<br>8 | Not used. | |

● **Selector 3:**   **Dialing during document reading into the temporary memory in in-memory message transmission**

If this selector is set to "0," the machine waits for document reading into the memory to complete and then starts dialing. This enables the machine to list the total number of pages in the header of the facsimile message.

● **Selectors 4 and 5:**   **No. of CNG cycles to be detected**

The machine interprets a CNG as an effective signal if it detects a CNG signal by the number of cycles specified by these selectors in any of the following cases:

- when the line is connected via the external telephone except in the external TAD mode.
- when the line is connected via the built-in telephone of the machine.

**WSW27 (Function setting 5)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Definition of programmable key | 0: TEL key    1: TEL/POLLING key |
| 2 | Ringer OFF setting | 0: Yes        1: No |
| 3 | Not used. | |
| 4 | Detection of distinctive ringing pattern | 0: Yes        1: No |
| 5<br>\|<br>7 | Not used. | |
| 8 | Toner save mode | 0: Yes        1: No |

**NOTE:** Selector 1 takes effect only in models/versions having a TEL key.
**NOTE:** Selector 4 is applicable only to the U.S.A. version.

- **Selector 1:    Definition of programmable key**

  This selector defines a programmable key as a TEL key or TEL/POLLING key.

  Setting this selector to "1" allows the programmable key to function as either a TEL or POLLING key if pressed when the handset is off or on the hook, respectively.

- **Selector 2:    Ringer OFF setting**

  This selector determines whether or not the ringer can be set to OFF.

- **Selector 4:    Detection of distinctive ringing pattern**

  If this selector is set to "1," the machine detects only the number of rings; if it is set to "0," the machine detects the number of rings and the ringing time length to compare the detected ringing pattern with the registered distinctive one.

**WSW28 (Function setting 6)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | Transmission level of DTMF high-band frequency signal | No. 1 2 3<br>   0 0 0  :    0 dB<br>   0 0 1  :  +1 dB<br>   0 1 0  :  +2 dB<br>   0 1 1  :  +3 dB<br>   1 0 0  :    0 dB<br>   1 0 1  :  -1 dB<br>   1 1 0  :  -2 dB<br>   1 1 1  :  -3 dB |
| 4 \| 6 | Transmission level of DTMF low-band frequency signal | No. 4 5 6<br>   0 0 0  :    0 dB<br>   0 0 1  :  +1 dB<br>   0 1 0  :  +2 dB<br>   0 1 1  :  +3 dB<br>   1 0 0  :    0 dB<br>   1 0 1  :  -1 dB<br>   1 1 0  :  -2 dB<br>   1 1 1  :  -3 dB |
| 7 8 | Not used. | |

● **Selectors 1 through 6: Transmission level of DTMF high-/low-band frequency signal**

These selectors are intended for the manufacturer who tests the machine for the Standard. Never access them.

**WSW29 (Function setting 7)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 6 | Not used. | |
| 7 | Impedance switching control in pulse dialing | 0: OFF      1: ON |
| 8 | Beep when the memory area for the activity report becomes full | 0: No      1: Yes |

**NOTE:** Selectors 7 and 8 are applicable to the European version only.

● **Selector 8: Beep when the memory area for the activity report becomes full**

If this selector is set to "1," the machine will beep when the memory area for the activity report becomes full (as well as displaying a message on the LCD, prompting the output of the activity report).

**WSW30 (Function setting 8)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | Not used. | |
| 4 | Duty cycle control of pulsed current for the heat-fixing unit | 0: OFF      1: ON |
| 5 \| 8 | Not used. | |

**NOTE:** Selector 4 is applicable to the European version only.

● **Selector 4: Duty cycle control of pulsed current for the heat-fixing unit**

Setting this selector to "1" activates the duty cycle control that suppresses the rush current. The duty cycle is 10-ms ON and 20-ms OFF.

However, the duty cycle control may emit switching noise to the AC line. Depending upon the codes and regulations in the country, this selector should be set to "0."

**WSW31 (Function setting 9)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Not used. | |
| 2 | Default reduction rate for failure of automatic reduction during recording | 0: 100%     1: Reduction rate specified according to the current paper size |
| 3<br>4 | Not used. | |
| 5 | Minimum short-OFF duration in distinctive ringing | 0: 130 ms     1: 90 ms |
| 6<br>7 | Not used. | |
| 8 | "CHANGE DRUM SOON" message | 0: Yes          1: No |

● **Selector 2:   Default reduction rate for failure of automatic reduction during recording**

This selector sets the default reduction rate to be applied if the automatic reduction function fails to record one-page data sent from the calling station in a single page of the current recording paper.

If it is set to "0," the machine records one-page data at full size (100%) without reduction; if it is set to "1," the machine records it at the size specified according to the current paper size.

● **Selector 5:   Minimum short-OFF duration in distinctive ringing**

The ringer pattern consists of short and long rings, e.g., short-short-long rings. This selector sets the minimum OFF duration following a short ring in order to avoid missing ringer tones in distinctive ringing.

If this selector is set to "1," when the short-OFF duration is a minimum of 90 ms long, then the machine will interpret the short-OFF as OFF.

● **Selector 8:   "CHANGE DRUM SOON" message**

This selector determines whether or not the "CHANGE DRUM SOON" message should appear on the LCD when the service life of the laser-sensitive drum in the laser unit will expire soon.

**WSW32 (Function setting 10)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 4 | Not used. | |
| 5 6 | Default resolution | No.  5  6<br>   0  0  :  Standard<br>   0  1  :  Fine<br>   1  0  :  Super fine<br>   1  1  :  Photo |
| 7 8 | Default contrast | No.  7  8<br>   0  X  :  Automatic<br>   1  0  :  Super light<br>   1  1  :  Super dark |

- **Selectors 5 and 6:  Default resolution**

These selectors set the default resolution which applies when the machine is powered up or completes a transaction.

- **Selectors 7 and 8:  Default contrast**

These selectors set the default contrast which applies when the machine is powered up or completes a transaction.

**WSW33 (Function setting 11)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 5 | Not used. | |
| 6 | Report output of polled transmission requests | 0:  Yes      1:  No |
| 7 8 | Not used. | |

**NOTE:**  Selector 6 is not applicable to American versions.

**WSW34 (Function setting 12)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | Not used. | |
| 4  5 | No. of CNG cycles to be detected (when the line is connected via the machine in the F/T mode or via the external telephone in the external TAD mode) | No. 4  5<br>0  0  :  0.5  (A)<br>0  1  :  1  (B)<br>1  0  :  1.5  (C)<br>1  1  :  2  (D) |
| 6  7 | Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation | No. 6  7<br>0  0  :  3<br>0  1  :  2<br>1  0  :  1<br>1  1  :  OFF |
| 8 | CNG detection when the external telephone is connected with a line in TAD mode | 0: Only when the  1: Always<br>machine detects<br>itself being called |

**NOTE:** Selectors 4 and 5 are not applicable to the American version.

- **Selectors 4 and 5:  No. of CNG cycles to be detected**

  The machine interprets a CNG as an effective signal if it detects a CNG signal by the number of cycles specified by these selectors when the line is connected via the machine in the F/T mode or via the external telephone in the external TAD mode.

- **Selectors 6 and 7:  Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation**

  If the machine receives this specified number of DTMF tone signals during external TAD operation, then it will not detect CNG afterwards.

  If these selectors are set to "1, 1," the CNG detection will not be inhibited.

- **Selector 8:  CNG detection when the external telephone is connected with a line in TAD mode**

  If this selector is set to "0," the machine will detect a CNG signal only when it detects itself being called. If the external telephone is connected with a line before the machine detects itself being called, the machine will no longer detect a CNG signal.

  If this selector is set to "1," the machine will detect a CNG signal every time the external telephone is connected with a line, even without detecting itself being called.

**WSW35 (Function setting 13)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 8 | Not used. | |

**WSW36 (Function setting 14)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | ECP* mode | 0: ON　　　1: OFF |
| 2 | Recovery from inactive PC interface | 0: Disabled　1: Enabled |
| 3 | PC power-off recognition time | 0: Normal　1: Long |
| 4 | Not used. | |
| 5 | Escape from phase C | 0: Yes　　　1: No |
| 6 \| 8 | Lower limit of frequency to be ignored after detection of calling signals (Ci) | No. 6 7 8<br>　0 0 0　:　0 (Not ignored)<br>　0 0 1　:　4 (448 Hz)<br>　0 1 0　:　8 (244 Hz)<br>　0 1 1　:　12 (162 Hz)<br>　1 0 0　:　16 (122 Hz)<br>　1 0 1　:　20 (97 Hz)<br>　1 1 0　:　24 (81 Hz)<br>　1 1 1　:　28 (69 Hz) |

*ECP (Enhanced Capabilities Port)

- **Selector 1: ECP mode**

The ECP mode enhances the normal bidirectional communications between the machine and the connected PC for higher transmission speed.

- **Selector 2: Recovery from inactive PC interface**

If the machine recognizes via the STROBE signal line that the connected PC is powered off, then it will turn the PC interface output Low to protect the PC from hazards that could be caused by weak electric current accidentally flown from the machine.

This selector determines whether the machine should recover from the inactive PC interface to normal interfacing state upon receipt of data from the PC.

- **Selector 3: PC power-off recognition time**

This selector sets the time length from when the machine detects the PC powered off until it recognizes the detected state as power-off.

If selector 2 is set to "0," it is recommended that selector 3 be set to "1": otherwise, the machine may mistakenly detect PC powered off.

- **Selector 5: Escape from phase C**

This selector determines whether or not the machine will escape from phase C when it detects an RTC (Return to Control) in non-ECM mode or an RCP (Return to Control Partial page) in ECM mode.

- **Selectors 6 through 8: Lower limit of frequency to be ignored after detection of calling signals (Ci)**

At the start of reception, if the machine detects the frequency of calling signals (Ci) specified by selectors 1 through 4 of WSW14, it will start the ringer sounding. When doing so, the machine may fail to detect the calling signals normally due to noises superimposed at the time of reception. To prevent it, use selectors 6 through 8 of WSW36.

If the machine detects higher frequencies than the lower limit specified by these selectors, then it will regard them as noise and interpret that detecting state as being normal, allowing the ringer to keep sounding (until the machine starts automatic reception of FAX data if in the FAX mode or enters the TAD mode if set in the TEL mode, according to the preset number of ringers).

**WSW37** (Function setting 15)

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Printout of the stored image data of an unsent document onto the error report | 0: No  1: Yes |
| 2 | Erasure of the stored image data of an unsent document at the time of the subsequent in-memory message transmission | 0: No  1: Yes |
| 3<br>\|<br>8 | Not used. | |

- **Selector 1:** **Printout of the stored image data of an unsent document onto an error report**

    This selector determines whether or not the 1st-page image data of a document will be printed out onto the error report if the document image data stored in the temporary memory cannot be transmitted normally.

- **Selector 2:** **Erasure of the stored image data of an unsent document at the time of the subsequent in-memory message transmission**

    If in-memory message transmission fails repeatedly when selector 1 is set to "1," the temporary memory will be occupied with image data. Setting selector 2 to "1" will automatically erase the stored 1st-page image data of an unsent document at the time of the subsequent in-memory message transmission only when recording paper or toner runs out.

**WSW38 (Function setting 16 in V. 34 mode)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 2 | Setting of the equalizer | No. 1   2 <br>   0   X   :   Automatic <br>   1   0   :   Fixed to 4 points <br>   1   1   :   Fixed to 16 points |
| 3 | Sending level of guard tone at phase 2 | 0:   Normal - 7 db    1:    Normal |
| 4 | Stepping down the transmission speed at fallback each | 0:   2400 bps    1:    4800 bps |
| 5 6 | Automatic control of modem's EQM gain for proper transmission speed choice | No. 5   6 <br>   0   0   :   For higher transmission speed than the current setting <br>   0   1   :   No change from the current setting <br>   1   0   :   For lower transmission speed than the current setting <br>   1   1   :   For further lower transmission than the setting made by 1, 0 |
| 7 | Redialing when a communications error occurs | 0:   ON       1:    OFF |
| 8 | Not used. | |

**NOTE:** WSW38 takes effect only in V. 34 mode.

- **Selectors 1 and 2: Setting of the equalizer**

These selectors set the equalizer's training level to be applied if the machine fails to send training due to weak line connection. If these selectors are set to "0, X," the modem will automatically set the appropriate training level.

- **Selector 3: Sending level of guard tone at phase 2**

This selector sets the sending level of guard tone for 1800 Hz to be sent at Phase 2 in the V. 34 mode.

- **Selector 4: Stepping down the transmission speed at fallback each**

This selector determines how much the modem steps down the transmission speed at fallback when called by the remote station. If this selector is set to "1," the modem may step down the transmission speed from 33600 bps to 28800 bps by one-time fallback.

- **Selectors 5 and 6: Automatic control of modem's EQM gain for proper transmission speed choice**

These selectors determine how the modem controls the EQM (Eye Quality Monitor) gain for proper choice of the transmission speed, which applies if the modem selects higher transmission speed than the possible speed so that it always repeats falling back.

**WSW39 (Transmission speed setting in V. 34 mode)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 4 | First transmission speed choice for fallback | No. 1 2 3 4<br>No. 5 6 7 8<br>   0 0 0 0 : 2400 bps<br>   0 0 0 1 : 4800 bps<br>   0 0 1 0 : 7200 bps<br>   0 0 1 1 : 9600 bps<br>   0 1 0 0 : 12000 bps<br>   0 1 0 1 : 14400 bps<br>   0 1 1 0 : 16800 bps<br>   0 1 1 1 : 19200 bps |
| 5 \| 8 | Last transmission speed choice for fallback |    1 0 0 0 : 21600 bps<br>   1 0 0 1 : 24000 bps<br>   1 0 1 0 : 26400 bps<br>   1 0 1 1 : 28800 bps<br>   1 1 0 0 : 31200 bps<br>   1 1 0 1 : 33600 bps<br>   1 1 1 0 : 33600 bps<br>   1 1 1 1 : 33600 bps |

**NOTE:** WSW39 takes effect only in V. 34 mode. For the transmission speed setting in other modes, refer to WSW19.

● **Selectors 1 through 8:   First and last choices of transmission speed for fallback**

These selectors are used to set the modem speed range. With the first transmission speed choice specified by selectors 1 through 4, the machine attempts to establish the transmission link via the modem. If the establishment fails, the machine automatically steps down to the next highest speed and attempts to establish the transmission link again. The machine repeats this sequence while stepping down the transmission speed to the last choice specified by selectors 5 through 8.

If the modem always falls back to a low transmission speed (e.g., 24,000 bps), set the first transmission speed choice to the lower one (e.g., modify it from 31,200 bps to 26,400 bps) in order to deactivate the high-speed modem function and reduce the training time for shorter transmission time.

WSW39 will be limited by selectors 3 through 8 of WSW40.

**WSW40 (Function setting 17 in V. 34 mode)**

| Selector No. | Function | Setting and Specifications | | |
|---|---|---|---|---|
| 1<br>2 | Not used. | | | |
| 3<br>\|<br>8 | Masking of symbol rate(s) | | Not masking | Masking |

Detail for selectors 3–8:

| | Not masking | Masking | |
|---|---|---|---|
| No. 3 | 0 | 1 | 3429 symbols/sec |
| No. 4 | 0 | 1 | 3200 symbols/sec |
| No. 5 | 0 | 1 | 3000 symbols/sec |
| No. 6 | 0 | 1 | 2800 symbols/sec |
| No. 7 | - | - | Not used. |
| No. 8 | 0 | 1 | 2400 symbols/sec |

**NOTE:**  WSW40 takes effect only in V. 34 mode.

● **Selectors 3 and 8:   Masking of symbol rate(s)**

These selectors allow you to limit the transmission speed range in V. 34 mode by masking the desired symbol rate(s). Transmission speeds assigned to the symbol rates are listed below. The setting made by these selectors will limit the setting made by selectors 1 through 4 of WSW39.

If selector 3 is set to "1" to mask the 3429 symbols/second when the first transmission speed choice is 33600 bps (specified by selectors 1 through 4 of WSW39), for example, then the allowable maximum transmission speed will be limited to 31200 bps. If selector 8 is set to "1" to mask the 2400 symbols/second when the first transmission speed choice is 33600 bps, then the allowable maximum transmission speed remains 33600 bps.

If selector 8 is set to "1" to mask the 2400 symbols/second when the first transmission speed choice is 21600 bps (specified by selectors 1 through 4 of WSW39), then the allowable maximum transmission speed remains 21600 bps but the minimum transmission speed will be limited to 4800 bps.

| Symbol rate | Transmission speed (bps) | Symbol rate | Transmission speed (bps) | Symbol rate | Transmission speed (bps) |
|---|---|---|---|---|---|
| 2400 | 2400 | 3000 | 4800 | 3429 | 4800 |
| | 4800 | | 7200 | | 7200 |
| | 7200 | | 9600 | | 9600 |
| | 9600 | | 12000 | | 12000 |
| | 12000 | | 14400 | | 14400 |
| | 14400 | | 16800 | | 16800 |
| | 16800 | | 19200 | | 19200 |
| | 19200 | | 21600 | | 21600 |
| | 21600 | | 24000 | | 24000 |
| 2800 | 4800 | | 26400 | | 28800 |
| | 7200 | | 28800 | | 31200 |
| | 9600 | 3200 | 4800 | | 33600 |
| | 12000 | | 7200 | | |
| | 14400 | | 9600 | | |
| | 16800 | | 12000 | | |
| | 19200 | | 14400 | | |
| | 21600 | | 16800 | | |
| | 24000 | | 19200 | | |
| | 26400 | | 21600 | | |
| | | | 24000 | | |
| | | | 26400 | | |
| | | | 28800 | | |
| | | | 31200 | | |

**WSW41 (CCD fluorescent lamp and modem attenuator in V. 34 mode)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | ON-duration of the fluorescent lamp built in the CCD unit | No. 1 2 3<br>   0 0 0 : 16 hours<br>   0 0 1 : 24 hours<br>   0 1 0 : 12 hours<br>   0 1 1 : 8 hours<br>   1 0 0 : 4 hours<br>   1 0 1 : 2 hours<br>   1 1 0 : 10 minutes<br>   1 1 1 : 0 minute |
| 4 | Not used. | |
| 5 \| 8 | Modem attenuator | No. 5 6 7 8<br>   0 0 0 0 : -10 dBm<br>   0 0 0 1 : -11 dBm<br>   0 0 1 0 : -12 dBm<br>   0 0 1 1 : -13 dBm<br>   0 1 0 0 : -14 dBm<br>     \|       \|<br>   1 1 1 1 : -25 dBm |

**NOTE:** Selectors 5 through 8 take effect only in V. 34 mode.

**NOTE:** Selectors 1 through 3 are applicable only to models equipped with a flat-bed scanner.

- **Selectors 1 through 3: ON-duration of the fluorescent lamp built in the CCD unit**

  If the scanning operation is started when the fluorescent lamp is off, then the lamp will come on and stay on for the time length specified by these selectors.

  If these selectors are set to "1, 1, 1," the fluorescent lamp will go off after the scanning sequence.

- **Selectors 5 through 8:   Modem attenuator**

  These selectors are used to adjust the transmitting level of the modem when the reception level at the remote station is improper due to line loss. This function applies to super G3 protocol signals.

**WSW42 (Function setting 18)**

| Selector No. | Function | Setting and Specifications | | | |
|---|---|---|---|---|---|
| 1 | Incoming mail server POP*[1] | 0: | OFF | 1: | ON |
| 2 | Incoming mail server SMTP*[2] | 0: | OFF | 1: | ON |
| 3 | Internet-FAX forward function | 0: | OFF | 1: | ON |
| 4 | JBIG*[3] coding system | 0: | Disabled | 1: | Enabled |
| 5 \| 8 | Not used. | | | | |

*[1] POP:   Post Office Protocol
*[2] SMTP: Simple Mail Transfer Protocol
*[3] JBIG:   Joint Bi-level Image Group

**NOTE:**  Selectors 1 through 3 are applicable to those models equipped with LAN interface.

● **Selector 3:  Internet-FAX forward function**

If this selector is set to "ON," the machine may forward a FAX message received through Internet to other remote G3 facsimile machine.

**WSW43 (Function setting 19)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 | Not used. | |
| 2<br><br>3 | Wait time for PCFax reception (Class 2) and FPTS command transmission | No. 2  3<br>   0  0      :    50 ms<br>   0  1      :    100 ms<br>   1  0      :    150 ms<br>   1  1      :      0 ms |
| 4<br><br>5 | Detection time of 2100 Hz CED or ANSam | No. 4  5<br>   0  0      :    200 ms<br>   0  1      :    300 ms<br>   1  0      :    400 ms<br>   1  1      :    500 ms |
| 6 \| 8 | Not used. | |

**WSW44 (Speeding up scanning-1)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 5 | Not used. | |
| 6 \| 8 | Effective time length of the white level compensation data obtained beforehand | No. 6 7 8<br>  0 0 0 : Obtained compensation data ineffective<br>  0 0 1 :   1 min.<br>  0 1 0 :   3 min.<br>  0 1 1 :   5 min.<br>  1 0 0 : 10 min.<br>  1 0 1 : 15 min.<br>  1 1 0 : 20 min.<br>  1 1 1 : 30 min. |

**NOTE:** WSW44 is applicable only to models equipped with a flat-bed scanner.

● **Selectors 6 through 8:  Effective time length of the white level compensation data obtained beforehand**

If you set documents in the ADF and the document front sensor detects them or if you open the document tray ASSY and the document tray open sensor detects the open state, then the controller will make correction of the reference voltage to be applied to white level compensation for document scanning before the Copy button is pressed.

These selectors determine how long compensation data obtained beforehand will keep effective.

**WSW45 (Speeding up scanning-2)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 \| 3 | Delay time from when documents are set until the ADF starts drawing them in | No. 1  2  3<br>      0  0  0  :  No automatic drawing-in<br>      0  0  1  :     1 sec.<br>      0  1  0  :     2 sec.<br>      0  1  1  :     3 sec.<br>      1  0  0  :     4 sec.<br>      1  0  1  :     5 sec.<br>      1  1  0  :     6 sec.<br>      1  1  1  :     7 sec. |
| 4 \| 6 | Periodical correction intervals of the reference voltage to be applied to white level compensation for document scanning, during standby | No. 4  5  6<br>      0  0  0  :  No correction of reference<br>                        voltage during standby<br>      0  0  1  :     10 sec.<br>      0  1  0  :     30 sec.<br>      0  1  1  :     1 min.<br>      1  0  0  :     3 min.<br>      1  0  1  :     5 min.<br>      1  1  0  :     10 min.<br>      1  1  1  :     30 min. |
| 7 8 | Not used. | |

**NOTE:** WSW45 is applicable only to models equipped with a flat-bed scanner.

● **Selectors 1 through 3: Delay time from when documents are set until the ADF starts drawing them in**

These selectors determine how long the ADF will delay automatic drawing-in of documents (to the scanning standby position) after you set them in the ADF, as well as determining whether or not the ADF automatically draws in documents.

● **Selectors 4 through 6:  Periodical correction intervals of the reference voltage applied to white level compensation for document scanning, during standby**

These selectors set the correction intervals (in seconds) of the reference voltage to be applied to white level compensation for document scanning during standby, as well as determining whether or not the controller makes the reference voltage correction during standby. (Conventionally, the correction has been made immediately before the start of actual scanning)

This function takes effect in copying. Making the correction during standby may shorten the preparation time for copying.

**NOTE:** Do not access these selectors.

**WSW46 (Monitor of power ON/OFF state)**

| Selector No. | Function | Setting and Specifications |
|---|---|---|
| 1 2 | Monitoring the PC ON/OFF state | No.  1 2<br>  0 0  :  Disabled<br>  0 1  :  Monitor SELECT IN<br>  1 0  :  Monitor STROBE<br>  1 1  :  Monitor both SELECT IN and STROBE |
| 3 | Parallel port output pins kept at high level | 0:  Enabled  1:  Disabled |
| 4<br>\|<br>8 | Not used. | |

**NOTE:** Selector 3 is applicable only to models equipped with a parallel interface.

- **Selectors 1 and 2:  Monitoring the PC ON/OFF state**

  For the related functions, refer to WSW36, selectors 2 and 3.

- **Selector 3:  Parallel port output pins kept at high level**

  Setting this selector to "0" will keep all parallel output pins of the machine at high level. Use this setting if Resource Manager (bundled with MFC models) installed to WindowsNT running on the connected PC fails to monitor the power ON/OFF state of the machine.

# MFC6800/DCP1000
# MFC9180/MFC9160

# Appendix 3.  Circuit Diagrams

Terms in circuit diagrams

セラC: Ceramic capacitor
デンC: Chemical capacitor

CR5000

CR5000

CR5000

CR5000

MFC:B12B-PHK

FB:B11B-PH-K-S(2pin to 12pin)

MFC:ALL COMPONENTS ARE MOUNTED.
FB:N/A EXCEPT FOR R20,R22.

| LG2810-0**:NCU B53K438 ASSY CTR WO TEL | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | 01 | 02 | 03 | 04 | 11 | 12 | 13 | 14 | 21 | 22 | 23 | 24 |
| L2 | 3.3mH | | JW (5) | | 3.3mH | | JW (5) | | 3.3mH | | JW (5) |
| C22 | CC153 | CC473 | NOT ASSY | | CC153 | CC473 | NOT ASSY | | CC153 | CC473 | NOT ASSY |
| C23 | CC153 | CC682 | NOT ASSY | | CC153 | CC682 | NOT ASSY | | CC153 | CC682 | NOT ASSY |
| R9 | NOT ASSY | 100Ω/2W | 390Ω/2W | NOT ASSY | 100Ω/2W | | 390Ω/2W | NOT ASSY | 100Ω/2W | | 390Ω/2W |
| P1 | B12B-PHK | | | | B13B-PHK | | | | B13B-PHK | | |
| P2 | B6B-PH-K | | | | NOT ASSY | | | | NOT ASSY | | |
| PH4 | NOT ASSY | TLP627 | | NOT ASSY | TLP627 | | | NOT ASSY | TLP627 | | |
| DB2 | NOT ASSY | S1ZB40 or S1ZB60 | | NOT ASSY | S1ZB40 or S1ZB60 | | | NOT ASSY | S1ZB40 or S1ZB60 | | |
| D2 | NOT ASSY | ERA15-04 | | NOT ASSY | ERA15-04 | | | NOT ASSY | ERA15-04 | | |
| JP3 | NOT ASSY | | | | NOT ASSY | | | | JP (C) | | |

| | LG3490-0** | |
|---|---|---|
| | 31 | 32 |
| L2 | 3.3mH | JW (5) |
| C22 | CC153 | NOT ASSY |
| C23 | CC153 | NOT ASSY |
| L3 | 3.3mH | JW (5) |
| C28 | CC473 | NOT ASSY |
| C29 | CC682 | NOT ASSY |

NCU PCB (Asia/Oceania)  1/2

B

| ASSY | NCU B53K479 ASSY ASIA W/O TEL | NCU B53K479 ASSY OCEANIA W/O TEL |
|---|---|---|
| ADRS. | NAME | NAME |
| ZNR1 | Not Assy | ENC121D07A |
| SP2 | Not Assy | 1/16W 0 |
| CR2 | Not Assy | SH-124DZ |
| Q5 | Not Assy | DTC123EK |
| D3 | Not Assy | 1SS120 |
| JW15 | Not Assy | JW(10) |
| JW29 | Not Assy | JW (5) |
| JW31 | JW (5) | Not Assy |
| JW43 | 1/16W 0 | Not Assy |
| PC1 | Not Assy | Not Assy |
| R4 | JW (5) | JW (5) |
| JW6;JW11 | Not Assy | Not Assy |
| ZD1;ZD2 | Not Assy | Not Assy |
| R1 | 1/4W 22K | Not Assy |
| R2 | 1/4W 22K | JW (5) |
| R9 | 1/16W 1% 4.7K | 1/16W 1% 2.7K |
| R11 | 1/16W 1% 910 | 1/16W 1% 1.10K |
| R12 | 1/16W 1% 2K | CERAMIC 16C224B |
| R13 | 1/16W 1% 9.1K | 1/16W 1% 3.9K |
| R22 | Not Assy | 1/16W 20K |
| C1 | ALUM-ELEC 16B100 | ALUM-ELEC 50B10-1 |
| C10 | Not Assy | CERAMIC 50C563B |
| C11 | CERAMIC 50C103B | Not Assy |
| C12 | Not Assy | CERAMIC 50C562B |
| C13 | CERAMIC 16C224B | RESISTOR 0 |
| CN3 | Not Assy | Not Assy |
| CN5 | Not Assy | Not Assy |
| CN4 | B13B-PH | B13B-PH |
| Q2 | Not Assy | Not Assy |
| R7 | Not Assy | Not Assy |
| R8;R30 | 1/16W 0 | 1/16W 0 |
| R14 | Not Assy | Not Assy |
| R32;R36 | Not Assy | Not Assy |
| R34;R35 | Not Assy | Not Assy |
| R37 | Not Assy | Not Assy |
| C8 | Not Assy | Not Assy |
| C9;C19 | Not Assy | Not Assy |
| C20;C21 | Not Assy | Not Assy |
| C24 | Not Assy | Not Assy |
| JW35;JW38;L5;L6;L7;L8 | Not Assy | Not Assy |
| D4;D5 | Not Assy | Not Assy |
| JW28 | Not Assy | Not Assy |
| #2 | Not Assy | Not Assy |
| R33 | Not Assy | Not Assy |
| C18 | Not Assy | Not Assy |
| JW9;JW34;JW39 | Not Assy | Not Assy |
| Q3 | Not Assy | Not Assy |
| R10 | 1/16W 0 | 1/16W 0 |
| R17 | Not Assy | Not Assy |
| JW2;JW3 | Not Assy | Not Assy |
| L1 | JW (5) | JW (5) |

| | |
|---|---|
| **B** | **NCU PCB** (Asia/Oceania)  2/2 |

LD1は3つ並んでいるLEDの真ん中
POXは入れ替え可

コネクタのピン番は入れ替え可とする

CN1
+24V
+24V
LEDON/OFF
S2B-PH-K-S
R2 1k 1/4W
C10 セラC103
Q1 DTC114YUA
R22 0Ω
+5V
R24 10k
未実装
Q5 未実装
DTC114YUA
S0V

USモデルは未実装
EURモデルはCN1、C10、R2、R22、Q1を実装

未実装
R5 620
R30 620
R7 620
R6 620
SLR-34MG3F LD1
SLR-342VR LD4
未実装
SLR-34MG3F LD2
SLR-34MG3F LD3
+5V

このコンデンサはゲートアレイの近くに配置すること
C6 セラC104
C3 セラC104
+5V

U2
1 PO2    PO3 44
2 PO1    PO4 43
3 PO0    PO5 42
4 KI0    PO6 41
5 KI1    GND-40 40
6 KI2    VDD 39
7 KI3    RS 38
8 KI4    RW 37
9 KI5    E 36
10 KI6   LCD0 35
11 KI7   LCD1 34
12 KO0   LCD2 33
13 KO1   LCD3 32
14 KO2   LCD4 31
15 KO3   LCD5 30
16 KO4   LCD6 29
17 GND-17 LCD7 28
18 K05   PIN1 27
19 K06   RST 26
20 K07   PIN0 25
21 PCLK  TSTH 24
22 SDOUT SDIN 23
UPD65880G-031-8ES

CN3
KI0 6
KI1 4
KI2 6
KI3 8
KI4 10
KI5 12
K00 1
K01 3
K02 5
K03 7
K04 9
K05 11
52089-1220

未実装
R18 47K
R16 47K
R26 47K
R25 47K
+5V

サーミスタは基板の下のほうに置くこと
±1%(F) SC10-4B473JT
NT1
±1%(F) R11 100k
±1%(F) R8 100k
±1%(F) R9 27k
R10 27k
温度検出回路
U1 BA10393F
1M R12
R13 100k
U1 BA10393F
S0V
3
2
1
BA10393F
NC
U1 8
V+ V-
C2 セラC104
BA10393F 4
+5V

Q2 DTC114YUA
S0V

NC
NC

+5V

CN4
+24V
SDOUT 6
SDIN 5
PCLK 4
+5V 3
S0V 2
BUZ 1
S7B-PH-K-S

ピン番の入れ替えは不可とする

これらのチップはICの近くに配置すること。
200 R32
100 R33
100 R31
C7 セラC101
C8 セラC101
C9
C11 セラC104
C12 セラC103
+24V +24V
S0V

これらのコンデンサはコネクタの近くに配置すること

この二つのチップはゲートアレイの近くに配置すること

PIN1とPIN2は入れ替え可能
これらのチップはゲートアレイの近くに配置すること

1k R14
R15 100k
C4 セラC104
+5V

+5V
R3 100k
ジャンプワイヤーのピン番は入れ替え可とする
ピッチは2.5mmピッチであること

+5V
100 R4
100 R1
セラC104 C1
S0V

JW1
JW7
A PI1 L K C E
RPI-441C1

この四角内の回路は割基板の中の回路である

+5V
C5 セラC104
未実装
R19
R17 0Ω
S0V

CN2
14 RS
13 RW
12 E
11 LCD0
10 LCD1
9 LCD2
8 LCD3
7 LCD4
6 LCD5
5 LCD6
4 LC7
3 S0V
2 +5V
1 V0
52089-1420
ピン番の入れ替えは不可とする

Q6 DTA114YUA
+24V
Q4 DTC114YUA
R23 100
R27 1k
Q7 DTC114YUA
D1 1SS120
S2B-PH-K-S
VOUT1
VOUT2
CN5
Q3 DTC114YUA
R25 1k
R21
R20 10k
S0V

点線内未実装

注 ジャンパーは1608サイズのものを使用すること
2125サイズを使用するよりはリードジャンパーが望ましい
注 指示の無いチップは1608サイズである。

CR5000

CN2

LIVE
NEUTRAL

F1  F2  L1

C1  Z1  R1  NTC1

CN101

Z2  TRA1  PC2  R20
C6  R23  C22  R22  R21

D12  D13  D10  D11

T1

D101

C103  C101  D104  R120  R121  R122  R123  R124  R125  R126  R117  R110  PC1  R111  VR101  R501

PC2

1
5
24V

C5
D1
R2
R3
Q1  R19  C10  D7  R7
C8
R5
C12  R12  R11  R9  PC1  D6  R17
BEA1
D5  R13
Q2  C9  R8  D3  R10  C11

D102
D103  C102  IC101  C104  F201  R112  C110  R114
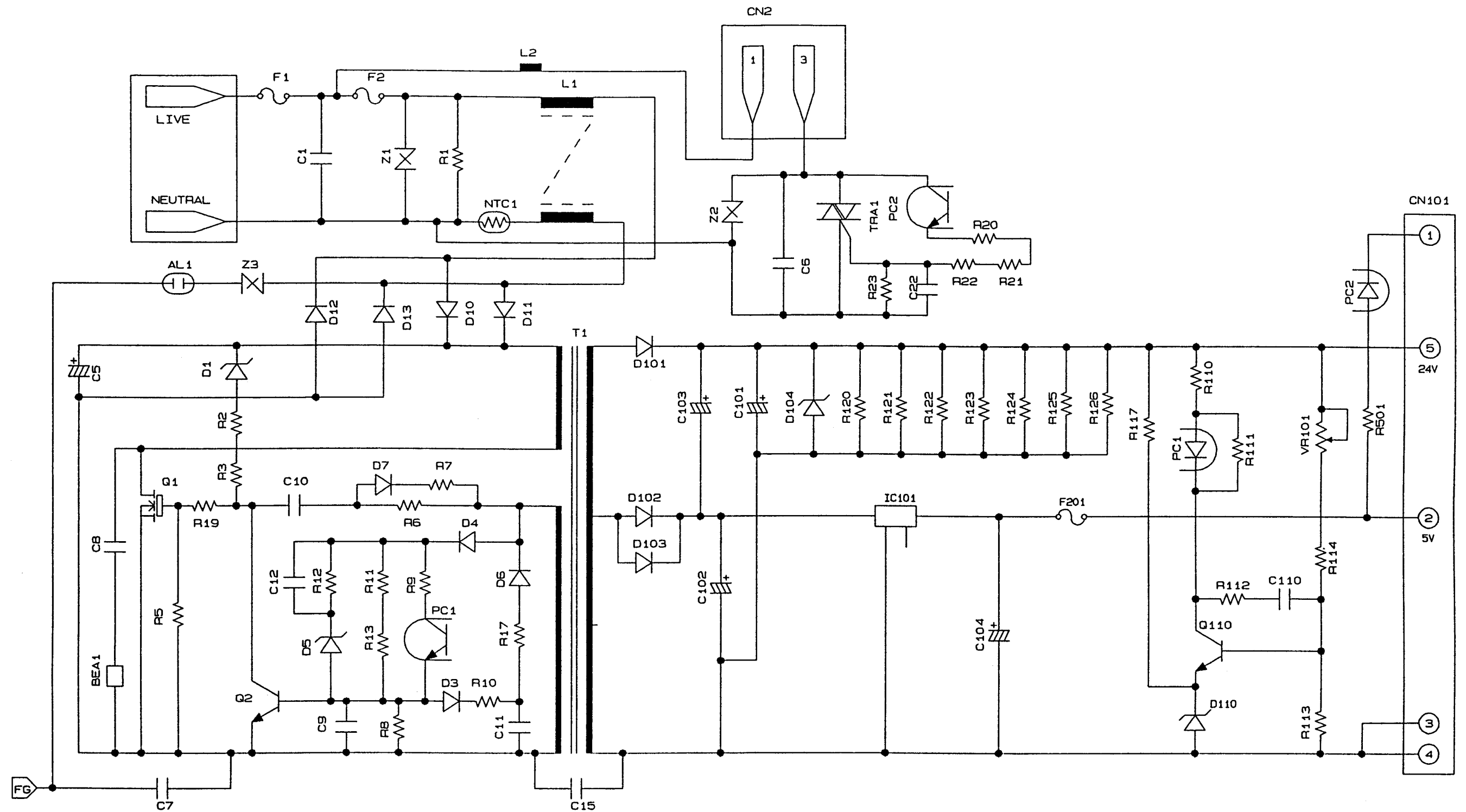Q110
D110  R113

2
5V

FG  C7  C15

3
4

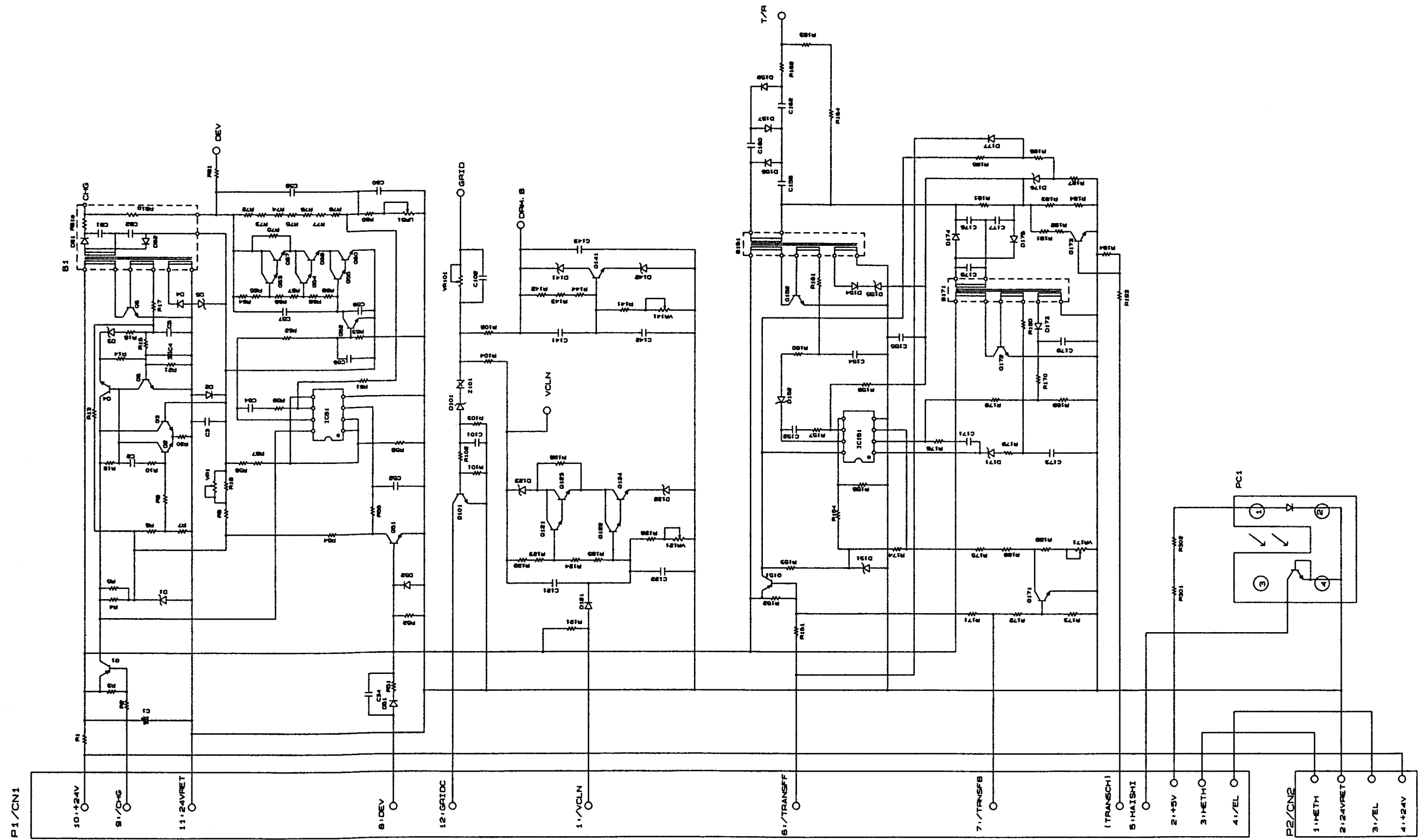| D | Power Supply PCB (100-120V) |
|   | Low-voltage power supply |

Power Supply PCB (200-240V)
Low-voltage power supply
(Europe)

D

Power Supply PCB (200-240V)
Low-voltage power supply
(Asia, Oceania)

D

**Power Supply PCB**
High-voltage power supply

D

**brother.**